

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	ALBERTSON	1	0	
			MANHASSET	1	0	
			Adm Svc - Green Team	2	0	
	Administrative Services			2	0	
Administrative Services				2	0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	MINEOLA	1	0	
				CommSvc - Bus Pickup Cancel	1	0
		CommSvc - Bus Pickup Schedule	MINEOLA	5	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	4	0	
				CommSvc - Bus Pickup Schedule	10	0
		CommSvc - From Transfer		5	1.8	
				CommSvc - From Transfer	5	1.8
		CommSvc - Misc SR	FLOWER HILL	1	1.0	
			GREAT NECK	2	0	
			Herricks	1	0	
			KENSINGTON	1	0	
			Kings Point	1	0	
			MANHASSET	1	0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	1.0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	1.0	
			Sands Point	1	0	
				2	0.5	
					CommSvc - Misc SR	16
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
CARLE PLACE	4		0			
East Hills	1		0			
GREAT NECK PLAZA	4		0			
Garden City	3		0			
Garden City Park	2		0			
Herricks	1		0			
LAKE SUCCESS	3		0			
MANHASSET	4		0			
MINEOLA	10		0			
Manorhaven	3		0			
Mineola	2		0			
NEW CASSEL	2		0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days			
Community Services	Community Services	CommSvc - Seasonal Programs Registration	NORTH HILLS	1	0			
			NORTH NEW HYDE PARK	9	0			
			North Hills	2	0			
			North New Hyde Park	1	0			
			PLANDOME	1	0			
			PORT WASHINGTON	3	0			
			PORT WASHINGTON NORTH	3	0			
			Port Washington North	2	0			
			ROSLYN HEIGHTS	1	0			
			RUSSELL GARDENS	1	0			
			Roslyn Estates	2	0			
			Roslyn Heights	2	0			
			Searingtown	1	0			
			Thomaston	3	0			
			WESTBURY	7	0			
			WILLISTON PARK	1	0			
			Williston Park	1	0			
			CommSvc - Seasonal Programs Registration				81	0
			Community Services				113	0.1
Community Services				113	0.1			
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Floral Park	1	7.0			
			GREAT NECK ESTATES	1	0			
			Manhasset	1	0			
			Mineola	1	10.0			
			North New Hyde Park	1	0			
			PORT WASHINGTON	1	4.0			
			ROSLYN	1	0			
			Animal Sh - Barking Dog				7	3.0
		Animal Sh - Dog Adoption				37	0	
		Animal Sh - Dog Adoption				37	0	
		Animal Sh - Dog Bite	CARLE PLACE	1	3.0			
			Manorhaven	1	8.0			
			Mineola	1	0			
			PORT WASHINGTON	1	8.0			
			Port Washington	1	8.0			
			Westbury	1	0			
				1	4.0			
Animal Sh - Dog Bite				7	4.4			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	GREAT NECK	1	0		
			NORTH NEW HYDE PARK	1	4.0		
			North New Hyde Park	1	2.0		
		Animal Sh - Dog Defecation				3	2.0
		Animal Sh - Found Animal	HUNTINGTON	1	0		
			FLORAL PARK	1	3.0		
			MANHASSET	1	0		
			NEW HYDE PARK	1	0		
			New Cassel	1	2.0		
				2	0.5		
		Animal Sh - Found Animal				7	0.9
		Animal Sh - Lost Animal	elmont	1	0		
			East Hills	1	0		
			FLOWER HILL	1	2.0		
			GLEN OAKS	1	3.0		
			MINEOLA	1	4.0		
			NEW CASSEL	1	0		
			Old Westbury	1	5.0		
			PORT WASHINGTON	1	0		
			PORT WASHINGTON NORTH	1	1.0		
			Sands Point	1	5.0		
			WESTBURY	1	5.0		
		Animal Sh - Lost Animal				11	2.3
		Animal Sh - Menacing or Harrassing Dog	NEW CASSEL	1	0		
		Animal Sh - Menacing or Harrassing Dog				1	0
		Animal Sh - Misc	East Hills	1	0		
			GREAT NECK	1	0		
			Garden City	1	0		
			Herricks	1	4.0		
			LONG BEACH	1	0		
			MANHASSET	1	0		
			Manorhaven	1	0		
			Mineola	1	0		
New Hyde Park	1		1.0				
North Hills	1		0				
PORT WASHINGTON	4		1.5				
SEARINGTOWN	1		0				
Westbury	1		0				
Animal Sh - Misc				16	0.7		
Animal Sh - Surrender a dog	Mineola	1	0				

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	PORT WASHINGTON	1	0	
			SPRINGFIELD GARDENS	1	0	
		Animal Sh - Surrender a dog			3	0
		Animal Sh - Unleashed - Stray Dog	Munsey Park	1	0	
			NEW CASSEL	1	2.0	
			Searingtown	1	0	
			WESTBURY	2	0.5	
		Animal Sh - Unleashed - Stray Dog			5	0.6
		Animal Shelter			97	1.1
		Cat Shelter	Cat Shelter - Call Back			7
	Cat Shelter - Call Back			7	1.4	
	Cat Shelter - Feral Cats		ALBERTSON	1	0	
			GREAT NECK	1	0	
			GREAT NECK ESTATES	1	0	
			Kings Point	1	0	
			Manorhaven	1	14.0	
			NEW CASSEL	1	0	
NEW HYDE PARK			1	0		
New Cassel			1	0		
North New Hyde Park			2	0		
Old Westbury			1	0		
PORT WASHINGTON			1	9.0		
Plandome			1	0		
ROSLYN HEIGHTS			1	0		
Roslyn Estates			1	14.0		
THOMASTON			1	5.0		
Westbury			1	0		
Cat Shelter - Feral Cats			17	2.5		
Cat Shelter			24	2.2		
Code Enforcement	Code - After Hours/Weekend Construction	CARLE PLACE	1	0		
		MANHASSET	4	1.8		
		NO NEW HYDE PARK	1	0		
		NORTH NEW HYDE PARK	1	2.0		
		PORT WASHINGTON	1	0		
		Port Washington	3	2.0		
		ROSLYN HEIGHTS	3	2.7		
		Roslyn Heights	1	1.0		
		Code - After Hours/Weekend Construction			15	1.6

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	Searingtown	1	0
		Code - Animal (except Dog / Cat / Wild life)		1	0
		Code - Bamboo	Albertson	1	0
			NORTH NEW HYDE PARK	1	6.0
			North New Hyde Park	1	0
			Roslyn Heights	1	0
		Code - Bamboo		4	1.5
		Code - Basketball Stanchion	MANHASSET	1	2.0
		Code - Basketball Stanchion		1	2.0
		Code - Boat	Albertson	1	1.0
		Code - Boat		1	1.0
		Code - Call Back Request		58	1.4
		Code - Call Back Request		58	1.4
		Code - Commercial Vehicle stored on Residential Property	GARDEN CITY PARK	1	5.0
			MANHASSET	1	5.0
			NEW CASSEL	2	1.0
			NORTH NEW HYDE PARK	2	8.0
			North New Hyde Park	2	4.0
			ROSLYN HEIGHTS	1	1.0
		Code - Commercial Vehicle stored on Residential Property		9	4.1
		Code - Court	GREAT NECK	1	0
			HERRICKS	1	0
			MANHASSET	1	0
			Mineola	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	4	4.0
			New Cassel	1	0
			North New Hyde Park	2	6.5
			PORT WASHINGTON	1	0
			Port Washington	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	8.0
WESTBURY	2		0		
Code - Court			18	2.1	
Code - Dumpster	CARLE PLACE	1	0		
Code - Dumpster		1	0		
Code - Fence	Albertson	2	0		
	FLORAL PARK CEN	1	30.0		
	GREAT NECK	1	2.0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Fence	GREENVALE	1	0	
			MANHASSET	4	2.0	
			Manhasset	2	0	
			NEW CASSEL	2	7.0	
			NO NEW HYDE PARK	1	0	
			Port Washington	1	3.0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	4	11.2	
		Code - Fence			21	4.9
		Code - From Transfer	GREAT NECK	1	0	
			Garden City Park	1	10.0	
			MANHASSET	2	0	
			New Cassel	1	2.0	
			PORT WASHINGTON	1	0	
			Plandome Heights	1	0	
			ROSLYN HEIGHTS	1	0	
			Williston Park	1	0	
		Code - From Transfer			9	1.3
		Code - Garbage	ALBERTSON	1	23.0	
			CARLE PLACE	1	3.0	
			Carle Place	1	0	
			GARDEN CITY PARK	3	1.0	
			GREAT NECK	1	0	
			Great Neck	1	1.0	
			Great Neck Estates	1	9.0	
			HERRICKS	1	8.0	
			NEW CASSEL	2	5.5	
			New Cassel	1	16.0	
			North New Hyde Park	2	5.5	
			PORT WASHINGTON	1	1.0	
			Port Washington	2	0.5	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	8.0	
	1	10.0				
Code - Garbage			21	5.0		
Code - Handicap Parking	Munsey Park	1	0			
Code - Handicap Parking			1	0		
Code - Leaves Accumulation	FLORAL PARK CEN	1	6.0			
Code - Leaves Accumulation			1	6.0		
Code - Litter	great neck	1	0			
Code - Litter			1	0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	ALBERTSON	2	12.0	
			Albertson	2	0	
			CARLE PLACE	2	1.0	
			GARDEN CITY PARK	5	4.6	
			GREAT NECK	3	2.0	
			GREENVALE	1	0	
			Great Neck	1	6.0	
			HERRICKS	1	16.0	
			Manhasset	1	9.0	
			NEW CASSEL	5	6.0	
			NORTH NEW HYDE PARK	2	2.5	
			New Cassel	1	0	
			Port Washington	1	7.0	
			ROSLYN HEIGHTS	1	15.0	
			Roslyn Heights	1	0	
			SEARINGTOWN	2	0.5	
			UNIVERSITY GARDENS	1	0	
			WOODHAVEN	1	6.0	
			Westbury	1	27.0	
				1	0	
		Code - Miscellaneous			35	5.1
		Code - No Plates / Inoperable Vehicle		CARLE PLACE	1	0
				GARDEN CITY PARK	1	20.0
				NEW CASSEL	2	2.5
				NORTH NEW HYDE PARK	1	12.0
				Searingtown	1	21.0
		Code - No Plates / Inoperable Vehicle			6	9.7
		Code - Noise		MANHASSET	1	2.0
				NORTH NEW HYDE PARK	3	2.3
				PORT WASHINGTON	1	7.0
				Port Washington	1	3.0
				WESTBURY	4	4.2
				Westbury	1	3.0
Code - Noise			11	3.5		
Code - Overgrown Vegetation		ALBERTSON	2	0		
		CARLE PLACE	2	0		
		FLORAL PARK CENTRE	1	8.0		
		GARDEN CITY PARK	4	7.5		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	GREAT NECK	3	1.0	
			Glenwood Landing	1	0	
			Great Neck Estates	1	1.0	
			MANHASSET	2	0	
			NEW CASSEL	3	7.3	
			NEW HYDE PARK	1	21.0	
			NORTH NEW HYDE PARK	10	7.0	
			New Cassel	2	9.0	
			New Hyde Park	1	0	
			North New Hyde Park	7	3.7	
			PORT WASHINGTON	4	0	
			Port Washington	2	3.5	
			ROSLYN HEIGHTS	13	6.8	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	0	
		Code - Overgrown Vegetation			61	4.8
		Code - Property Maintenance	ALBERTSON	1	0	
			CARLE PLACE	4	0	
			FLORAL PARK CEN	1	3.0	
			GARDEN CITY PARK	3	0.3	
			GREAT NECK	4	0.8	
			Glenwood Landing	1	0	
			MANHASSET	2	0	
			Manhasset	1	0	
			NEW CASSEL	2	4.5	
			NEW HYDE PARK	2	13.5	
			NORTH NEW HYDE PARK	5	7.0	
			New Cassel	2	1.0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	4	0.2	
			ROSLYN HEIGHTS	4	2.0	
			Roslyn Heights	3	0	
			Westbury	1	0	
Code - Property Maintenance			41	2.3		
Code - Property Violations Search			162	4.9		
Code - Property Violations Search			162	4.9		
Code - Sidewalk Obstruction	Carle Place	1	0			
	NORTH NEW HYDE PARK	1	1.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	3	22.0	
		Code - Sidewalk Obstruction			7	9.6
		Code - Signs	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	1	0	
		Code - Signs			4	0
		Code - Smoke	UNIVERSITY GARDENS	1	3.0	
		Code - Smoke			1	3.0
		Code - Tree Removal	GREAT NECK	1	3.0	
		Code - Tree Removal			1	3.0
		Code - Unlawful Property Use	GARDEN CITY PARK	1	0	
			MANHASSET	2	1.5	
		Code - Unlawful Property Use			3	1.0
		Code - Unleashed Dog In A Park		1	0	
		Code - Unleashed Dog In A Park			1	0
		Code - Water Flow / Accumulation	ALBERTSON	1	6.0	
			CARLE PLACE	1	0	
	Manhasset		1	7.0		
	Code - Water Flow / Accumulation			3	4.3	
	Code Enforcement				498	3.9
	Parking Enforcement	Prkg Enfrc - Call Back Request		3	1.3	
			Prkg Enfrc - Call Back Request			3
		Prkg Enfrc - Commercial Parking	NORTH NEW HYDE PARK	1	1.0	
			Prkg Enfrc - Commercial Parking			1
		Prkg Enfrc - From Transfer	Garden City Park	1	4.0	
				1	3.0	
		Prkg Enfrc - From Transfer			2	3.5
Prkg Enfrc - Parking Violations Complaint		MANHASSET	1	1.0		
		ALBERTSON	2	2.0		
		CARLE PLACE	1	1.0		
		FLORAL PARK CEN	1	1.0		
		GARDEN CITY PARK	3	1.0		
		GREAT NECK	8	2.1		
	GREENVALE	1	1.0			
	Garden City Park	1	6.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	Great Neck	1	7.0	
			Greenvale	3	3.3	
			MANHASSET	6	2.7	
			Manhasset	4	1.8	
			NEW CASSEL	1	1.0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	5	2.2	
			ROSLYN HEIGHTS	2	2.5	
			Roslyn Heights	1	1.0	
			UNIVERSITY GARDENS	1	4.0	
			Prkg Enfrc - Parking Violations Complaint			43
	Parking Enforcement			49	2.3	
	Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	3	2.7	
			portwashington	1	0	
		PWPD - Broken Meter			4	2.0
		PWPD - Call Back Request		168	2.1	
		PWPD - Call Back Request			168	2.1
		PWPD - Lot Condition	port washington	1	1.0	
		PWPD - Lot Condition			1	1.0
		PWPD - Miscellaneous	BAXTER ESTATES	1	1.0	
			Baxter Estates	1	1.0	
			PORT WASHINGTON	1	1.0	
			Port Washington North	1	1.0	
			2	0.5		
PWPD - Miscellaneous			6	0.8		
Port Washington Parking District			179	2.0		
Department of Public Safety				847	3.1	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	CARLE PLACE	1	0	
			westbury	1	2.0	
		Hwy - Abandoned Vehicle			2	1.0
		Hwy - Basketball Stanchion	MANHASSET	1	0	
		Hwy - Basketball Stanchion			1	0
		Hwy - Call Back Request	North New Hyde Park	1	0	
				23	3.3	
		Hwy - Call Back Request			24	3.2
		Hwy - Catch Basin	GARDEN CITY PARK	1	0	
			HERRICKS	1	0	
			MANHASSET	4	4.0	
NEW CASSEL	1		3.0			
NO NEW HYDE PARK	2		6.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Catch Basin	NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Catch Basin			11	2.8
		Hwy - Curb Repair	ALBERTSON	2	1.5	
			CARLE PLACE	1	0	
			GREAT NECK	1	0	
			Herricks	1	0	
			NORTH NEW HYDE PARK	7	4.7	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	7.5	
			Port Washington	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	4	9.8	
			WILLISTON PARK	1	1.0	
			Westbury	1	22.0	
			roslyn heights	1	3.0	
			Hwy - Curb Repair			24
		Hwy - Dead Animal Pickup	GREAT NECK	1	2.0	
			MANHASSET	3	2.0	
			NEW CASSEL	2	4.5	
			NORTH NEW HYDE PARK	1	9.0	
			New Cassel	1	2.0	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	2	1.5	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	2	2.5	
			great neck	1	3.0	
		Hwy - Dead Animal Pickup			15	2.9
		Hwy - From Transfer	Great Neck	1	0	
			New Hyde Park	1	0	
		Hwy - From Transfer			2	0
		Hwy - Grass Cut / Mow	PORT WASHINGTON	1	0	
new hype rd	1		0			
Carle Place	1		7.0			
MANHASSET	4		2.8			
PORT WASHINGTON	6		0			
Port Washington	1		2.0			
WILLISTON PARK	1		3.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	port washington	25	0	
			roslyn hts	1	0	
		Hwy - Grass Cut / Mow			41	0.6
		Hwy - Informational		1	0	
		Hwy - Informational			1	0
		Hwy - Miscellaneous	manhasset	1	4.0	
			Albertson	1	7.0	
			CARLE PLACE	1	2.0	
			GARDEN CITY PARK	3	1.0	
			GREAT NECK	2	5.5	
			Great Neck	3	4.0	
			Herricks	2	3.5	
			MANHASSET	4	0	
			NORTH NEW HYDE PARK	8	4.1	
			New Cassel	1	2.0	
			North New Hyde Park	2	2.5	
			PORT WASHINGTON	12	3.0	
			PORT WASHINGTON NORTH	2	8.5	
			Port Washington	3	3.3	
			ROSLYN HEIGHTS	2	0	
			Roslyn Heights	2	3.0	
			SEARINGTOWN	1	12.0	
		Hwy - Miscellaneous			50	3.3
		Hwy - Permits / Road Opening Application Request		18	0.5	
		Hwy - Permits / Road Opening Application Request			18	0.5
		Hwy - Plow Damage	MANHASSET	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Plow Damage			2	0
		Hwy - Pothole	ALBERTSON	4	3.0	
			Albertson	2	7.5	
			GARDEN CITY PARK	2	3.0	
			GREAT NECK	3	4.7	
			Great Neck	2	7.0	
HERRICKS	3		7.7			
Herricks	1		10.0			
MANHASSET	12		5.6			
Manhasset	1		4.0			
NEW CASSEL	7		3.4			
NEW HYDE PARK	1		10.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	3	3.3	
			New Cassel	1	2.0	
			New Hyde Park	1	2.0	
			North New Hyde Park	3	5.0	
			PLANDOME	1	1.0	
			PLANDOME MANOR	1	1.0	
			PORT WASHINGTON	7	5.7	
			Port Washington	2	4.5	
			ROSLYN HEIGHTS	3	7.7	
			Roslyn Heights	2	4.0	
			Searingtown	1	12.0	
			WESTBURY	1	3.0	
			herricks	2	10.0	
		Hwy - Pothole			67	5.2
		Hwy - Pothole Filled Without Request	GREAT NECK	2	0	
			PORT WASHINGTON	9	0	
			Port Washington	2	0	
			great neck	2	0	
			manhasset	3	0	
			port washington	21	0	
		Hwy - Pothole Filled Without Request			39	0
		Hwy - Shopping Cart	MANHASSET	1	5.0	
		Hwy - Shopping Cart			1	5.0
		Hwy - Street Drainage / Flooding	HERRICKS	1	31.0	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	3	5.3	
			New Cassel	1	1.0	
North New Hyde Park	1		11.0			
ROSLYN HEIGHTS	1		3.0			
SEARINGTOWN	1		0			
WESTBURY	1		7.0			
port washington	1		1.0			
Hwy - Street Drainage / Flooding			11	6.7		
Hwy - Street Painting	MANHASSET	1	0			
	NEW HYDE PARK	1	0			
	NO NEW HYDE PARK	4	22.0			
Hwy - Street Painting			6	14.7		
Hwy - Street Sign - New Request	ALBERTSON	1	0			
	FLORAL PARK CEN	1	1.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	2	0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Street Sign - New Request			11	0.1
		Hwy - Street Sign - Remove	MANHASSET	1	0	
		Hwy - Street Sign - Remove			1	0
		Hwy - Street Sign - Repair / Replace	manhasset	1	1.0	
			new hyde park	1	0	
			searingtown	2	0	
			CARLE PLACE	4	0	
			GARDEN CITY PARK	3	1.3	
			GREAT NECK	3	5.3	
			Great Neck	1	12.0	
			HERRICKS	2	3.0	
			LAKE SUCCESS	1	8.0	
			MANHASSET	11	3.0	
			Manhasset	2	4.5	
			NEW CASSEL	6	1.3	
			NEW HYDE PARK	8	2.6	
			NO NEW HYDE PARK	2	4.0	
			NORTH NEW HYDE PARK	2	4.0	
			New Cassel	2	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	2	0	
			ROSLYN	4	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	4.0	
			WESTBURY	2	4.0	
			WESTBURY	1	0	
			albertson	5	0	
			carle place	5	0	
			floral park	4	0	
garden city park	5		0			
great neck	3		0			
herrick	3	0				
manhasset	18	0				
new cassel	1	0				
new hyde park	11	0				

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	port washington	26	0	
			roslyn	6	0	
			searingtown	3	0	
			westbury	1	0	
		Hwy - Street Sign - Repair / Replace			155	0.9
		Hwy - Street Sweeping / Cleaning	Albertson	1	6.0	
			GREAT NECK	2	3.5	
			Great Neck	1	4.0	
			MANHASSET	1	8.0	
			Manhasset	2	3.5	
			NEW CASSEL	1	1.0	
			NO NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	5.0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	1	1.0	
			portwashington	1	1.0	
		Hwy - Street Sweeping / Cleaning			14	3.4
		Hwy - Telephone/Utility Pole	NO NEW HYDE PARK	1	0	
		Hwy - Telephone/Utility Pole			1	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	2.0	
			CARLE PLACE	2	0.5	
			GREAT NECK	2	3.0	
			MANHASSET	6	1.7	
			NEW HYDE PARK	1	3.0	
			North New Hyde Park	2	1.5	
			PORT WASHINGTON	1	4.0	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	1	0	
			new cassel	1	0	
			roslyn heights	1	0	
			Hwy - Tree Branch / Debris Pickup			20
		Hwy - Tree Fallen - Emergency	PORT WASHINGTON	1	2.0	
ROSLYN HEIGHTS	1		0			
Hwy - Tree Fallen - Emergency			2	1.0		
Hwy - Tree Planting	ALBERTSON	2	0			
	Albertson	1	0			
	BAXTER ESTATES	1	0			
	Baxter Estates	1	0			
	FLORAL PARK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Planting	GARDEN CITY PARK	6	0		
			GREAT NECK	3	0		
			Garden City Park	3	0		
			Greenvale	1	0		
			HERRICKS	2	0		
			Herricks	1	0		
			MANHASSET	2	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	6	2.3		
			North New Hyde Park	1	0		
			PORT WASHINGTON	2	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	4	0		
			Roslyn Heights	3	0		
			SEARINGTOWN	1	0		
			WESTBURY	3	0		
			carle place	1	0		
		Hwy - Tree Planting				50	0.3
		Hwy - Tree Stump Removal			ALBERTSON	2	0
					Albertson	1	7.0
					Carle Place	1	2.0
					FLORAL PARK CENTRE	1	15.0
					GREAT NECK	4	0
					Glenwood Landing	1	0
					HERRICKS	2	0
					MANHASSET	5	2.4
					Mineola	1	0
					NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	7	4.1
					New Hyde Park	1	11.0
					North New Hyde Park	4	1.8
					PORT WASHINGTON	4	3.0
Port Washington	1				11.0		
ROSLYN HEIGHTS	1	9.0					
Roslyn Heights	2	11.5					
UNIVERSITY GARDENS	1	0					
Hwy - Tree Stump Removal				40	3.4		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NEW HYDE PARK	1	0
			ALBERTSON	5	0
			Albertson	1	1.0
			CARLE PLACE	6	1.0
			Carle Place	2	0
			FLORAL PARK CENTRE	2	4.0
			Flower Hill	1	0
			GARDEN CITY PARK	5	0.6
			GREAT NECK	5	2.0
			Garden City Park	1	0
			Great Neck	1	0
			HERRICKS	5	0
			MANHASSET	12	0.8
			NEW CASSEL	5	0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	8.0
			NORTH NEW HYDE PARK	23	0.4
			New Hyde Park	1	0
			North New Hyde Park	12	0.1
			PORT WASHINGTON	18	2.0
			Port Washington	3	0
			ROSLYN HEIGHTS	5	0.4
			Roslyn Heights	1	0
			SEARINGTOWN	3	0
			Searingtown	2	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	4	7.8
			Westbury	1	0
			roslyn heights	1	0
	Hwy - Tree Trimming / Removal Inspection			130	1.0
	Highway Department			739	2.0
	Street Lighting District	Street Light - Cable Break	Manhasset	1	1.0
			University Gardens	1	0
			1	0	
Street Light - Cable Break			3	0.3	
Street Light - Cycles On / Off		great neck	1	0	
		ALBERTSON	4	3.8	
		Albertson	1	0	
	GREAT NECK	8	0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	Garden City Park	2	0		
			Great Neck	1	6.0		
			MANHASSET	5	0		
			Manhasset	1	0		
			NORTH NEW HYDE PARK	3	3.0		
			North New Hyde Park	2	3.5		
			PORT WASHINGTON	1	0		
			Port Washington	2	0		
			ROSLYN HTS	1	8.0		
			Searingtown	1	0		
			UNIVERSITY GARDENS	1	9.0		
			University Gardens	1	3.0		
				28	0.6		
		Street Light - Cycles On / Off				63	1.2
		Street Light - Fixture Problem			GREAT NECK	1	6.0
					NORTH NEW HYDE PARK	1	1.0
					SEARINGTOWN	1	7.0
					Searingtown	1	8.0
		Street Light - Fixture Problem				4	5.5
		Street Light - From Transfer			SEARINGTOWN	1	1.0
		Street Light - From Transfer				1	1.0
		Street Light - Light Out (Single)			ALBERTSON	1	0
					GARFEN CITY PARI	1	3.0
					MANHASSET	1	8.0
					Roslyn hts	1	8.0
					albertson	3	0
					searington	2	0
					searingtown	2	0
					MANHASSET	1	6.0
					searingtown	1	0
					ALBERTSON	6	1.7
					CARLE PLACE	7	5.9
					Carle Place	1	3.0
GARDEN CITY PARK	7				4.7		
GARDEN CITY PARK	1				3.0		
GREAT NECK	1				7.0		
Garden City Park	1				10.0		
Great Neck	1				2.0		
HERRICKS	4	8.8					

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	Herricks	2	7.0	
			MANHASSET	5	3.6	
			Manhasset	2	7.0	
			NEW CASSEL	4	4.5	
			NO NEW HYDE PARK	1	9.0	
			NORTH NEW HYDE PARK	6	4.2	
			North New Hyde Park	4	4.8	
			PORT WASHINGTON	3	2.7	
			Port Washington	2	5.5	
			ROSLYN	1	22.0	
			ROSLYN HEIGHTS	3	2.0	
			Roslyn Heights	2	5.0	
			SEARINGTOWN	6	2.3	
			Searingtown	2	8.5	
			albertson	3	0	
			searingtown	1	0	
			7	0		
		Street Light - Light Out (Single)			96	3.9
		Street Light - Lights Out (Multiple)	garden city park	1	10.0	
			roslyn ny	1	0	
			ALBERTSON	1	8.0	
			CARLE PLACE	3	6.0	
			GREAT NECK	2	7.5	
			HERRICKS	2	2.0	
			Herricks	1	4.0	
			Lake Success	1	18.0	
			NEW CASSEL	3	7.3	
			NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	1	1.0	
North New Hyde Park	1		4.0			
PORT WASHINGTON	6		11.8			
Port Washington	1	11.0				
ROSLYN HEIGHTS	2	5.5				
SEARINGTOWN	1	7.0				
UNIVERSITY GARDENS	1	8.0				
Street Light - Lights Out (Multiple)			29	7.5		
Street Light - Mark Out	CARLE PLACE	1	7.0			
	GARDEN CITY PARK	2	13.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	MANHASSET HILS	1	4.0
			MANHASSET	2	2.0
			NEW HYDE PARK	1	3.0
			ROSLYN HEIGHTS	3	5.0
			WILLISTON PARK	2	3.0
			n new hyde park	1	6.0
			new hyde park	1	1.0
			roslyn heights	1	7.0
			rosyn heights	1	4.0
			searingtown	2	5.5
			WESTBURY	1	4.0
			ALBERTSON	6	3.7
			Albertson	1	2.0
			Baxter Estates	2	1.0
			CARLE PLACE	6	2.2
			EAST HILLS	1	2.0
			East Hills	2	2.0
			FLOWER HILL	1	1.0
			Flower Hill	1	3.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	6.0
			GREAT NECK ESTATES	2	5.0
			GREAT NECK PLAZA	1	5.0
			Garden City Park	4	5.5
			Great Neck	1	7.0
			HERRICKS	2	2.0
			MANHASSET	7	4.0
			Manhasset	5	4.0
			Munsey Park	1	2.0
			NEW CASSEL	1	3.0
			NEW HYDE PARK	2	10.0
			NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	13	5.1
			New Hyde Park	1	5.0
			North New Hyde Park	6	3.3
			PORT WASHINGTON	17	2.8
			Plandome Manor	1	3.0
			Port Washington	1	5.0
			ROSLYN HEIGHTS	5	4.4
			Roslyn Heights	4	3.5

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	SEARINGTOWN	2	4.0		
			Searingtown	2	2.5		
			UNIVERSITY GARDENS	3	2.7		
			Westbury	2	3.0		
			Williston Park	1	14.0		
			carle place	1	2.0		
			glenwood landing	1	2.0		
			herricks	2	2.5		
			port washington	2	2.0		
			saddle rock	4	2.0		
			williston park	1	2.0		
			williston park	1	2.0		
				1	3.0		
		Street Light - Mark Out				139	3.8
		Street Light - Misc Problems	GARDEN CITY PARK	1	3.0		
			NEW CASSEL	2	2.0		
			New Cassel	1	0		
			PORT WASHINGTON	1	4.0		
		Street Light - Misc Problems				5	2.2
		Street Light - New Light Request	pt washington	1	0		
		Street Light - New Light Request				1	0
		Street Light - On During Day	ALBERTSON	1	6.0		
			CARLE PLACE	1	3.0		
			GREAT NECK PLAZA	1	7.0		
			GREENVALE	1	15.0		
			HICKSVILLE	1	15.0		
			Herricks	2	5.0		
			MANHASSET	3	2.7		
			Manhasset	1	0		
			NEW CASSEL	1	5.0		
			NORTH NEW HYDE PARK	2	7.0		
			North New Hyde Park	1	7.0		
			Port Washington	1	15.0		
ROSLYN HEIGHTS	1		8.0				
greenvale	1		2.0				
Street Light - On During Day				18	6.4		
Street Light - Pole Problem	GREAT NECK	1	5.0				
	Great Neck	1	5.0				
	HERRICKS	1	1.0				

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Pole Problem	North New Hyde Park	1	7.0	
			ROSLYN HEIGHTS	1	7.0	
		Street Light - Pole Problem			5	5.0
		Street Light - Pole Transfer	CARLE PLACE	1	0	
	Street Light - Pole Transfer			1	0	
Street Lighting District				365	3.8	
Department of Public Works				1,104	2.6	
Housing Authority	Housing Authority	Housing - Appliance	Great Neck	2	0	
			MANHASSET	1	2.0	
			NEW CASSEL	1	0	
		Housing - Appliance			4	0.5
		Housing - Electrical	Great Neck	1	0	
			MANHASSET	3	3.7	
			NEW CASSEL	7	1.3	
		Housing - Electrical			11	1.8
		Housing - High Priority SR	MANHASSET	1	1.0	
		Housing - High Priority SR			1	1.0
		Housing - Misc Carpentry	MANHASSET	1	5.0	
			NEW CASSEL	1	1.0	
		Housing - Misc Carpentry			2	3.0
		Housing - Misc SR	MANHASSET	3	2.0	
			NEW CASSEL	3	1.7	
		Housing - Misc SR			6	1.8
Housing - Pest Control	NEW CASSEL	2	0			
Housing - Pest Control			2	0		
Housing - Plumbing	MANHASSET	2	5.0			
	NEW CASSEL	6	2.2			
Housing - Plumbing			8	2.9		
Housing Authority				34	1.9	
Housing Authority				34	1.9	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		1	0	
		HR - Call Back Request			1	0
		HR - Medical and Insurance Benefits		5	9.4	
		HR - Medical and Insurance Benefits			5	9.4
		HR - Personnel and Employment		1	11.0	
HR - Personnel and Employment			1	11.0		
Human Resources and Finance				7	8.3	
Human Resources and Finance				7	8.3	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Roslyn	1	2.0	
			great neck	1	12.0	
			ALBERTSON	2	3.5	

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	CARLE PLACE	1	7.0			
			EAST HILLS	1	2.0			
			FLORAL PARK	1	1.0			
			Flower Hill	1	6.0			
			GARDEN CITY PARK	1	15.0			
			GREAT NECK	4	5.2			
			GREAT NECK ESTATES	1	2.0			
			Garden City Park	1	0			
			Great Neck	3	10.0			
			Great Neck Plaza	1	1.0			
			Greenvale	1	7.0			
			LAKE SUCCESS	2	5.5			
			MANORHAVEN	2	12.5			
			MUNSEY PARK	1	7.0			
			Manorhaven	1	15.0			
			NEW HYDE PARK	2	10.0			
			NO NEW HYDE PARK	1	1.0			
			NORTH HILLS	1	1.0			
			NORTH NEW HYDE PARK	1	5.0			
			North New Hyde Park	1	8.0			
			Old Westbury	1	0			
			PLANDOME MANOR	1	2.0			
			PORT WASHINGTON	2	8.0			
			Port Washington North	1	12.0			
			ROSLYN	1	8.0			
			ROSLYN HARBOR	1	5.0			
			ROSLYN HEIGHTS	3	9.3			
			SEARINGTOWN	1	8.0			
			Westbury	3	2.0			
				1	14.0			
			OIC - From Transfer				47	6.5
					OIC - Inter Municipal SR	Hempstead	1	0
					LAKE SUCCESS	1	1.0	
			rolsyn hts	1	2.0			
			ALBERTSON	2	1.5			
			Albertson	2	2.0			
			CARLE PLACE	2	8.5			
			EAST GARDEN CITY	1	3.0			
			EAST WILLISTON	2	12.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	East Hills	1	2.0
			GARDEN CITY PARK	3	3.7
			GREAT NECK	9	3.9
			GREAT NECK ESTATES	1	6.0
			GREAT NECK PLAZA	1	1.0
			GREENVALE	1	2.0
			Great Neck Estates	1	8.0
			HERRICKS	1	4.0
			LAKE SUCCESS	1	5.0
			MANORHAVEN	4	3.2
			MINEOLA	5	3.8
			Manorhaven	1	8.0
			NEW HYDE PARK	1	8.0
			NO NEW HYDE PARK	2	4.5
			NORTH HILLS	5	4.8
			NORTH NEW HYDE PARK	1	2.0
			New Hyde Park	1	0
			OLD WESTBURY	3	4.7
			PLANDOME MANOR	2	8.0
			PORT WASHINGTON	1	5.0
			Plandome	1	12.0
			Plandome Manor	1	11.0
			ROSLYN	3	2.7
			ROSLYN HARBOR	1	1.0
			ROSLYN HEIGHTS	4	4.8
			Searingtown	1	8.0
			THOMASTON	1	0
			Thomaston	1	9.0
			WESTBURY	2	8.5
			WILLISTON PARK	1	11.0
			Westbury	1	8.0
			Williston Park	2	3.5
			great neck	1	7.0
	9	4.1			
	OIC - Inter Municipal SR	86	4.7		
	Inter Municipal Affairs	133	5.3		
Inter Municipal Affairs			133	5.3	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		27	0
		Park - Call Back Request		27	0

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Parks and Recreation Department	Parks and Recreation Department	Park - Disabled Youth Recreation Program		1	0
		Park - Disabled Youth Recreation Program		1	0
		Park - From Transfer	Port washington	1	0
			North New Hyde Park	1	5.0
			ROSLYN	1	0
				1	7.0
		Park - From Transfer		4	3.0
		Park - General Complaint		10	5.7
		Park - General Complaint		10	5.7
		Park - Miscellaneous	FLORAL PARK	1	1.0
			Herricks	1	7.0
			MANHASSET	1	11.0
			Munsey Park	1	4.0
			NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	2	1.5
			UNKNOWN	1	1.0
			port washington	1	3.0
				3	1.0
		Park - Miscellaneous		15	2.7
		Park - Park Facilities Maintenance	roslyn	1	6.0
				18	5.1
		Park - Park Facilities Maintenance		19	5.2
		Park - Park Maintenance Projects		1	7.0
		Park - Park Maintenance Projects		1	7.0
		Park - Park Permit Application Request		43	0.2
		Park - Park Permit Application Request		43	0.2
		Park - Park and Recreation Literature Request		2	0
		Park - Park and Recreation Literature Request		2	0
		Parks and Recreation Department			
Parks and Recreation Department				122	1.8
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		13	0.4
		BZA - Questions needing Answers		13	0.4
	Board of Zoning Appeals		13	0.4	
	Building Department	Bldg - Abandoned Property	NEW CASSEL	1	0
ROSLYN HEIGHTS			1	0	

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Abandoned Property	Searingtown	1	0	
			Williston Park	2	0	
		Bldg - Abandoned Property			5	0
		Bldg - Applicant Advocate Request	ALBERTSON	2	0	
			CARLE PLACE	3	0.7	
			GARDEN CITY PARK	4	0	
			GREAT NECK	2	0	
			GREENVALE	1	0	
			Great Neck	4	0.2	
			Greenvale	1	0	
			HERRICKS	4	0	
			MANHASSET	4	0	
			Manhasset	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	8	0.4	
			New Cassel	2	0.5	
			North New Hyde Park	4	0	
			PORT WASHINGTON	20	0.6	
			Port Washington	5	1.4	
			ROSLYN HEIGHTS	5	0.6	
			Roslyn Heights	2	0	
			SEARINGTOWN	3	0	
			Searingtown	1	0	
				11	0.1	
		Bldg - Applicant Advocate Request			88	0.3
		Bldg - Application Status	Greenvale	1	8.0	
			NORTH NEW HYDE PARK	1	4.0	
			New Cassel	1	0	
			PORT WASHINGTON	1	3.0	
		Bldg - Application Status			4	3.8
		Bldg - Certificate Status	GREENVALE	1	3.0	
			Port Washington	1	1.0	
			Searingtown	1	6.0	
		Bldg - Certificate Status			3	3.3
		Bldg - Construction Complaint	Hemsptead	1	0	
			ALBERTSON	1	8.0	
			BAXTER ESTATES	2	8.5	
CARLE PLACE	1		9.0			
MANHASSET	3		4.0			
Manhasset	2		10.5			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Construction Complaint	NEW CASSEL	1	5.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	2.5	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	1	4.0	
			UNIVERSITY GARDENS	1	3.0	
		Bldg - Construction Complaint			17	5.1
		Bldg - From Transfer	MANHASSET	1	6.0	
			NEW CASSEL	2	1.0	
				2	1.5	
		Bldg - From Transfer			5	2.2
		Bldg - General Question Needs Answers	Port Washington	1	1.0	
				234	2.6	
		Bldg - General Question Needs Answers			235	2.6
		Bldg - Housing Complaint	MANHASSET	1	0	
			New Cassel	1	0	
		Bldg - Housing Complaint			2	0
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0.5	
			Herricks	1	0	
			MANHASSET	1	0	
			NEW CASSEL	3	0	
			NORTH NEW HYDE PARK	4	0.8	
			New Cassel	2	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	4	7.2	
			ROSLYN HEIGHTS	1	0	
			Bldg - Illegal Housing			22
		Bldg - Inspection Request	Carle Place	1	1.0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	1	2.0	
		Bldg - Inspection Request			3	2.3
		Bldg - Miscellaneous	ALBERTSON	2	2.0	
			MANHASSET	1	0	
PORT WASHINGTON	1		4.0			
Bldg - Miscellaneous			4	2.0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Permit Question Needs Answers		35	2.2	
		Bldg - Permit Question Needs Answers			35	2.2
		Bldg - Retaining Wall	MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	7.0	
			PORT WASHINGTON	1	0	
		Bldg - Retaining Wall			3	2.3
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	7.0	
			CARLE PLACE	1	1.0	
			GARDEN CITY PARK	5	1.2	
			GREAT NECK	3	7.7	
			HERRICKS	3	7.3	
			Herricks	1	3.0	
			MANHASSET	1	4.0	
			NORTH NEW HYDE PARK	5	2.8	
			North New Hyde Park	3	2.7	
			PORT WASHINGTON	1	0	
			Port Washington	1	1.0	
			ROSLYN HEIGHTS	2	0.5	
			Roslyn Heights	1	6.0	
			SEARINGTOWN	2	0.5	
		Bldg - Suspect Work Without a Permit			30	3.2
		Bldg - Unable to Reach Inspector	FLORAL PARK CEN	1	1.0	
			MANHASSET	1	6.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
		Bldg - Unable to Reach Inspector			4	2.0
		Building Department				460
	Planning Department	Planning - Call Back Request		3	3.7	
			Planning - Call Back Request		3	3.7
		Planning - Questions needing Answers	GREAT NECK	1	1.0	
			GREENVALE	1	3.0	
			NORTH NEW HYDE PARK	1	3.0	
PORT WASHINGTON			1	3.0		
Port Washington North			1	0		
ROSLYN HEIGHTS		1	1.0			
Planning - Questions needing Answers			6	1.8		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Planning Department	Planning - Subdivision of Land	MANHASSET	1	4.0	
				3	0.7	
	Planning - Subdivision of Land			4	1.5	
	Planning Department			13	2.2	
Planning and Building Department				486	2.1	
Project Independence	Project Independence	PI - Call Back Request	BAXTER ESTATES	1	0	
			COPIAGUE	1	0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	2	1.5	
			GREAT NECK ESTATES	1	1.0	
			GREAT NECK PLAZA	1	0	
			HERRICKS	4	0.5	
			Kings Point	1	0	
			MANHASSET	1	0	
			MINEOLA	3	1.7	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	4	0.5	
			New Hyde Park	1	1.0	
			North New Hyde Park	3	1.7	
			PORT WASHINGTON	1	2.0	
			Port Washington	1	0	
			Thomaston	1	3.0	
			WEST HEMPSTEAD	1	2.0	
			PI - Call Back Request			32
		PI - Cancellation		East Hills	1	0
				GREAT NECK	1	0
				MANORHAVEN	1	0
		PI - Cancellation			3	0
		PI - Caregiver Support		GARDEN CITY PARK	1	4.0
				GREAT NECK	1	1.0
				NORTH NEW HYDE PARK	2	2.5
				North Hills	1	5.0
				PORT WASHINGTON	2	0.5
				Plandome Manor	1	0
				THOMASTON	1	1.0
				WESTBURY	1	2.0
PI - Caregiver Support			10	1.9		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Exercise Program Registration	EAST HILLS	3	1.3		
			East Hills	1	0		
			HERRICKS	2	1.0		
			MANHASSET	1	0		
			MANORHAVEN	2	2.5		
			Manorhaven	1	0		
			Mineola	1	0		
			NEW CASSEL	5	0.2		
			North New Hyde Park	1	0		
			PORT WASHINGTON	2	1.5		
			PORT WASHINGTON NORTH	1	0		
			Port Washington North	1	3.0		
			ROSLYN HEIGHTS	2	0		
			SEARINGTOWN	1	0		
			WESTBURY	9	0		
			Westbury	1	0		
		PI - Exercise Program Registration			34	0.5	
		PI - Financial Assistance	MANHASSET	1	0		
			THOMASTON	1	0		
		PI - Financial Assistance			2	0	
		PI - Food and Hunger	GREAT NECK	1	0		
		PI - Food and Hunger			1	0	
		PI - Health Chat/Event Registration			ALBERTSON	4	0
					CARLE PLACE	4	0
					EAST HILLS	1	0
					EAST WILLISTON	2	0
					GREAT NECK	1	0
					GREAT NECK PLAZA	3	0
					MANORHAVEN	1	0
					MINEOLA	3	0
					NEW CASSEL	2	0
					NEW HYDE PARK	4	0
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	4	0
North New Hyde Park	6				0		
Plandome Heights	1				0		
UNIVERSITY GARDENS	1				0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health Chat/Event Registration	WESTBURY	5	0		
			WILLISTON PARK	1	0		
		PI - Health Chat/Event Registration			44	0	
		PI - Health and Mental Health	ALBERTSON	8	0		
			BAXTER ESTATES	1	0		
			GARDEN CITY PARK	61	0.2		
			GREAT NECK	31	0		
			GREAT NECK PLAZA	38	0.3		
			Garden City Park	2	6.5		
			Great Neck	3	0		
			HERRICKS	2	2.0		
			Hicksville	1	0		
			LAKE SUCCESS	1	7.0		
			MANHASSET	1	1.0		
			MANORHAVEN	9	0		
			MINEOLA	3	2.0		
			Mineola	1	0		
			NEW CASSEL	24	2.6		
			NEW HYDE PARK	2	0		
			NORTH HILLS	5	0		
			NORTH NEW HYDE PARK	20	0.8		
			New Cassel	1	0		
			New Hyde Park	1	1.0		
			North Hills	3	1.7		
			North New Hyde Park	7	0		
			PORT WASHINGTON	2	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	1	1.0		
			Roslyn	1	1.0		
			Roslyn Heights	1	0		
			THOMASTON	8	0		
			WESTBURY	8	5.2		
			WILLISTON PARK	1	0		
			Westbury	1	0		
			roslyn heights	1	0		
			PI - Health and Mental Health			251	0.7
			PI - Household Maintenance	ALBERTSON	2	0	
				CARLE PLACE	1	2.0	
				Flower Hill	1	1.0	
		GREAT NECK PLAZA		2	1.0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	HERRICKS	2	1.0		
			MINEOLA	2	0.5		
			NEW CASSEL	1	1.0		
			NORTH NEW HYDE PARK	3	1.0		
			North New Hyde Park	1	2.0		
			PORT WASHINGTON	2	1.5		
			WESTBURY	1	1.0		
			WILLISTON PARK	1	0		
			Westbury	1	1.0		
			PI - Household Maintenance			20	1.0
		PI - Membership Registration			ALBERTSON	1	0
					CARLE PLACE	3	0
					EAST WILLISTON	2	0
					East Hills	1	0
					Flower Hill	4	0
					GARDEN CITY PARK	2	0
					GREAT NECK	10	0
					GREAT NECK PLAZA	3	0
					Garden City Park	2	0
					Great Neck	8	0
					Great Neck Estates	1	0
					HERRICKS	1	0
					KENSINGTON	1	0
					MANHASSET	3	0
					MANORHAVEN	2	0
					MINEOLA	5	0
					MUNSEY PARK	1	0
					Manorhaven	1	0
					Mineola	1	0
					NEW CASSEL	3	0
					NORTH NEW HYDE PARK	7	0
					New Cassel	3	0
					North Hills	2	0
North New Hyde Park	4	0					
PORT WASHINGTON	3	0					
Port Washington	8	0					
Port Washington North	1	0					
ROSLYN HEIGHTS	3	0					
RUSSELL GARDENS	1	0					

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	Roslyn	1	0		
			Roslyn Heights	1	0		
			SEARINGTOWN	1	0		
			THOMASTON	4	0		
			Thomaston	2	0		
			WESTBURY	6	0		
			WILLISTON PARK	2	0		
			Westbury	6	0		
			Williston Park	2	0		
		PI - Membership Registration			112	0	
		PI - Miscellaneous			WESTBURY	1	0
					port washington	1	1.0
					EAST WILLISTON	1	0
					East Hills	1	0
					Flower Hill	1	0
					GREAT NECK	3	0.3
					GREAT NECK PLAZA	1	0
					Great Neck	2	1.0
					KINGS POINT	1	2.0
					Kings Point	1	0
					MANHASSET	2	0
					MINEOLA	7	0.3
					NEW CASSEL	3	2.7
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	1	0
					New Hyde Park	1	1.0
					North New Hyde Park	2	3.0
					PORT WASHINGTON	2	0
					Plandome Manor	1	4.0
					Port Washington	2	1.0
					Port Washington North	1	0
					ROSLYN	1	0
					RUSSELL GARDENS	2	5.0
					Roslyn Heights	1	0
					SEARINGTOWN	2	0.5
					WESTBURY	4	0.5
WILLISTON PARK	1				0		
Westbury	2	0.5					
	3	0					
PI - Miscellaneous			52	0.8			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Support Group Registration	East Williston	1	0		
			FLOWER HILL	1	7.0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	1	1.0		
			MINEOLA	1	0		
			Westbury	1	7.0		
		PI - Support Group Registration			6	2.5	
		PI - Taxi Service			ALBERTSON	26	0
					BAXTER ESTATES	14	0.1
					CARLE PLACE	14	0
					Carle Place	14	0.1
					EAST HILLS	26	0
					EAST WILLISTON	5	0
					East Hills	38	0
					FLORAL PARK	4	0
					FLORAL PARK CENTRE	4	0
					FLOWER HILL	15	0
					Flower Hill	6	0
					GARDEN CITY	2	0
					GARDEN CITY PARK	56	0
					GREAT NECK	158	0
					GREAT NECK ESTATES	16	0
					GREAT NECK PLAZA	116	0
					Garden City Park	1	0
					Great Neck	13	0
					Great Neck Estates	4	0
					Great Neck Plaza	5	0
					HERRICKS	20	0
					Herricks	3	0
					KENSINGTON	9	0
					KINGS POINT	3	0
					Kings Point	1	0
					LAKE SUCCESS	11	0
Lake Success	18				0		
MANHASSET	50	0					
MANORHAVEN	26	0					
MINEOLA	50	0.1					
Manhasset	1	0					
Manorhaven	14	0					

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Taxi Service	Mineola	1	0			
			NEW CASSEL	31	0			
			NEW HYDE PARK	29	0			
			NORTH HILLS	34	0.0			
			NORTH NEW HYDE PARK	79	0			
			New Cassel	7	0			
			North Hills	34	0			
			North New Hyde Park	2	0			
			OLD WESTBURY	7	0			
			PLANDOME	8	0			
			PLANDOME HEIGHTS	1	0			
			PORT WASHINGTON	156	0			
			PORT WASHINGTON NO	1	0			
			PORT WASHINGTON NORTH	6	0			
			Port Washington	19	0			
			Port Washington North	17	0			
			ROSLYN	32	0			
			ROSLYN ESTATES	11	0			
			ROSLYN HEIGHTS	109	0.0			
			RUSSELL GARDENS	8	0			
			Roslyn	1	0			
			SANDS POINT	5	0			
			SEARINGTOWN	13	0			
			Sands Point	4	0			
			Searingtown	10	0			
			THOMASTON	5	0			
			Thomaston	11	0			
			UNIVERSITY GARDENS	8	0			
			WESTBURY	58	0			
			WILLISTON PARK	61	0			
			Westbury	12	0			
			Williston Park	5	0			
			PI - Taxi Service				1,528	0.0
					PI - Taxi Service Cancellation	CARLE PLACE	1	0
		EAST HILLS	1	0				
		East Hills	1	0				
		FLORAL PARK	1	0				
		Flower Hill	2	0				

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	GARDEN CITY	1	0		
			GARDEN CITY PARK	3	0		
			GREAT NECK	17	0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	7	0		
			Garden City Park	2	0		
			Great Neck	1	0		
			Great Neck Estates	1	0		
			KENSINGTON	1	0		
			LAKE SUCCESS	1	0		
			Lake Success	3	0		
			MANHASSET	1	0		
			MANORHAVEN	2	0		
			MINEOLA	1	0		
			Manorhaven	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	2	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	5	0		
			North Hills	2	0		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	7	0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	1	0		
			Port Washington North	1	0		
			ROSLYN HEIGHTS	2	0		
			SEARINGTOWN	1	0		
			Searingtown	2	0		
			Thomaston	2	0		
			WESTBURY	2	0		
			WILLISTON PARK	3	0		
			PI - Taxi Service Cancellation				87
		PI - Taxi Service Complaint			GREAT NECK PLAZA	1	2.0
NORTH NEW HYDE PARK	2				3.0		
PORT WASHINGTON	1				4.0		
Port Washington North	1				1.0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Complaint	ROSLYN	1	0		
			WILLISTON PARK	1	0		
		PI - Taxi Service Complaint			7	1.9	
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	3	0.3		
			BAXTER ESTATES	1	0		
			EAST HILLS	1	0		
			Flower Hill	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	3	1.0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	3	0		
			Great Neck	1	1.0		
			Great Neck Estates	1	1.0		
			HERRICKS	1	0		
			KENSINGTON	1	0		
			Kings Point	1	0		
			MANHASSET	1	0		
			MINEOLA	2	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	1	1.0		
			New Cassel	1	1.0		
			North Hills	1	0		
			PORT WASHINGTON	2	0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	2	0		
			Roslyn Heights	1	0		
			THOMASTON	1	1.0		
			Thomaston	1	0		
			WESTBURY	3	0.3		
			Westbury	1	0		
			Williston Park	1	0		
			PI - Transportation/Mobility Mgmt Info			40	0.2
			PI - Veterans Services	NORTH NEW HYDE PARK	1	0	
				Thomaston	1	0	
				WESTBURY	1	1.0	
		PI - Veterans Services			3	0.3	

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Volunteer	BETHPAGE	1	0
		PI - Volunteer		1	0
	Project Independence			2,233	0.2
Project Independence				2,233	0.2
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	GREAT NECK	3	0
			GREAT NECK PLAZA	1	0
			Garden City Park	1	0
			Great Neck	2	0
			Great Neck Estates	1	0
			Herricks	1	0
			KINGS POINT	1	0
			Kings Point	1	0
			MINEOLA	1	0
			Mineola	2	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	3	0
			New Hyde Park	1	0
			North New Hyde Park	2	0
			OLD WESTBURY	1	0
			Old Westbury	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	0
			Roslyn Estates	1	0
			WESTBURY	1	0
			WILLISTON PARK	2	0
Westbury	2	0			
Tax - Duplicate Bill or Receipt				32	0
Receiver of Taxes				32	0
Receiver of Taxes				32	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		30	1.4
			SWMA - Call Back	30	1.4
		SWMA - Carting Complaints	CARLE PLACE	1	1.0
			HERRICKS	2	1.0
			MANHASSET	3	0
			NEW CASSEL	1	4.0
			NORTH NEW HYDE PARK	4	3.5
			North New Hyde Park	1	3.0
			Port Washington	1	0
			ROSLYN HEIGHTS	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	Roslyn Heights	1	1.0		
			SEARINGTOWN	1	1.0		
		SWMA - Carting Complaints			16	1.7	
		SWMA - Container without License / Permit	East Williston	1	14.0		
			Garden City Park	1	14.0		
			NORTH NEW HYDE PARK	1	21.0		
			PORT WASHINGTON	2	0		
			Port Washington	1	5.0		
		SWMA - Container without License / Permit			6	9.0	
		SWMA - From Transfer	ROSLYN HEIGHTS	1	5.0		
		SWMA - From Transfer			1	5.0	
		SWMA - Garbage Not Picked Up	ALBERTSON	2	1.0		
			GARDEN CITY PARK	1	1.0		
			GREAT NECK	1	2.0		
			HERRICKS	3	0.7		
			Herricks	1	0		
			MANHASSET	2	2.5		
			Manhasset	1	6.0		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	1	1.0		
			New Cassel	1	4.0		
			North New Hyde Park	2	0.5		
			Searingtown	1	1.0		
			Thomaston	1	1.0		
			WESTBURY	1	4.0		
			SWMA - Garbage Not Picked Up			19	1.6
		Solid Waste Management				72	2.2
		Sustainability Department	SWMA - Compost	ALBERTSON	2	6.0	
				Albertson	1	2.0	
				CARLE PLACE	1	7.0	
				EAST HILLS	1	3.0	
				EAST WILLISTON	1	4.0	
				East Hills	2	6.0	
East Williston	1			5.0			
GREAT NECK	3			5.0			
Great Neck	1			1.0			
Herricks	2			1.5			
MANHASSET	1			3.0			
Mineola	3			4.0			
Munsey Park	1			5.0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Sustainability Department	SWMA - Compost	NORTH NEW HYDE PARK	2	3.0		
			North New Hyde Park	2	3.5		
			PORT WASHINGTON	3	1.7		
			PORT WASHINGTON NORTH	1	6.0		
			Port Washington	1	6.0		
			Port Washington North	1	6.0		
			ROSLYN HEIGHTS	2	3.0		
			SEARINGTOWN	1	5.0		
			Thomaston	1	7.0		
			WESTBURY	1	6.0		
			WILLISTON PARK	1	3.0		
			Westbury	1	4.0		
			Williston Park	2	2.0		
		SWMA - Compost				39	4.0
		SWMA - Environmental Education	MANHASSET		1	1.0	
		SWMA - Environmental Education				1	1.0
		SWMA - Rain Barrel			Baxter Estates	1	0
					CARLE PLACE	1	7.0
					EAST HILLS	1	3.0
					EAST WILLISTON	1	4.0
					East Williston	1	5.0
					GARDEN CITY PARK	1	5.0
					HERRICKS	1	6.0
					Herricks	1	2.0
					Mineola	2	4.5
					NEW HYDE PARK	1	1.0
					NORTH NEW HYDE PARK	2	3.5
					New Hyde Park	1	7.0
					North New Hyde Park	1	5.0
					PORT WASHINGTON	3	2.3
					PORT WASHINGTON NORTH	1	6.0
					Plandome	1	0
					Port Washington	1	6.0
					ROSLYN HEIGHTS	1	0
					WILLISTON PARK	1	3.0
					Westbury	1	5.0
Williston Park	1	4.0					
SWMA - Rain Barrel				25	3.7		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Sustainability Department	SWMA - Rain Garden	ALBERTSON	1	6.0		
			EAST HILLS	1	3.0		
			East Hills	1	6.0		
			GREAT NECK	1	5.0		
			MINEOLA	1	5.0		
			Mineola	1	4.0		
			NORTH NEW HYDE PARK	1	5.0		
			ROSLYN HEIGHTS	1	0		
		SWMA - Rain Garden			8	4.2	
		SWMA - Recycling / STOP Call Back		10	1.3		
SWMA - Recycling / STOP Call Back			10	1.3			
Sustainability Department				83	3.6		
Solid Waste Management				155	2.9		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	MINEOLA	1	0		
			Port Washington	1	0		
		311 - PSEG Power Outage			2	0	
		311 - SR Constituent Follow-up	PORT WASHINGTON	1	0		
				78	0		
		311 - SR Constituent Follow-up			79	0	
		311 - Street Repaving Schedule Inquiry	Flower Hill	1	0		
			PORT WASHINGTON	4	0		
			Roslyn Heights	1	0		
		311 - Street Repaving Schedule Inquiry			6	0	
311 Call Center				87	0		
Supervisor's Office	SupV - Airplane		ALBERTSON	1	0		
			Albertson	3	0		
			EAST HILLS	11	0		
			MINEOLA	3	0		
			Manorhaven	1	0		
			NEW HYDE PARK	2	0		
			NORTH NEW HYDE PARK	4	0		
			North New Hyde Park	1	0		
			PLANDOME HEIGHTS	2	0		
			ROSLYN HARBOR	1	0		
			mineola	1	0		
			new hyde park	1	0		
			SupV - Airplane			31	0
			SupV - Airplane Nassau		1	0	
SupV - Airplane Nassau			1	0			

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	Supervisor's Office	SupV - CGM Pool Renovation		3	0		
		SupV - CGM Pool Renovation		3	0		
		SupV - Employee Complaint	ROSLYN	1	0		
			Roslyn	1	6.0		
		SupV - Employee Complaint		2	3.0		
		SupV - Helicopter	EAST HILLS	1	0		
			GREAT NECK	1	0		
			Garden City	1	0		
			MANHASSET	1	0		
			Manhasset	1	0		
			Mineola	1	0		
			NEW HYDE PARK	7	0		
			New Hyde Park	2	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			Russell Gardens	1	0		
				1	0		
		SupV - Helicopter		20	0		
		SupV - Helicopter Nassau		6	0		
		SupV - Helicopter Nassau		6	0		
		SupV - Thank You from Constituent	GREAT NECK	1	0		
			Great Neck Estates	1	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	4	0		
			PORT WASHINGTON	2	0		
			Plandome	1	0		
			ROSLYN HEIGHTS	1	0		
			Searingtown	1	0		
			UNIVERSITY GARDENS	1	0		
		SupV - Thank You from Constituent		13	0		
		Supervisor's Office				76	0.1
		Supervisor's Office				163	0.0
Town Clerk	Town Clerk	Town Clerk - Birth Certificate	GARDEN CITY PARK	1	0		
			MANHASSET	1	0		
				173	0		
		Town Clerk - Birth Certificate		175	0		
		Town Clerk - Block Party Application		2	0		
Town Clerk - Block Party Application		2	0				

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Contracts & Bids		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Death Certificate		60	0
		Town Clerk - Death Certificate		60	0
		Town Clerk - Dog License		38	0
		Town Clerk - Dog License		38	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Marriage Certificate		40	0
		Town Clerk - Marriage Certificate		40	0
		Town Clerk - Marriage License		39	0
		Town Clerk - Marriage License		39	0
		Town Clerk - Miscellaneous		9	0
		Town Clerk - Miscellaneous		9	0
		Town Clerk - Parking Restrictions Removal Request		10	0
		Town Clerk - Parking Restrictions Removal Request		10	0
		Town Clerk - Peddler License		1	0
		Town Clerk - Peddler License		1	0
Town Clerk - Solid Waste Management License		4	0		
Town Clerk - Solid Waste Management License		4	0		
Town Clerk - Storage Bins		2	0		
Town Clerk - Storage Bins		2	0		
Town Clerk - Taxi and Limousine License		9	0		
Town Clerk - Taxi and Limousine License		9	0		

Town of North Hempstead Service Requests via 311 - by Department

May 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		5	0
		Town Clerk - Tow Truck License		5	0
	Town Clerk			410	0
Town Clerk				410	0
Summary				5,841	1.4