

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	Great Neck Plaza	1	3.0
		<b>Adm Svc - From Transfer</b>		<b>1</b>	<b>3.0</b>
		Adm Svc - Green Team	Plandome	1	0
				1	0
	<b>Adm Svc - Green Team</b>		<b>2</b>	<b>0</b>	
<b>Adminstrative Services</b>				<b>3</b>	<b>1.0</b>
<b>Adminstrative Services</b>				<b>3</b>	<b>1.0</b>
Community Services	Community Services	CommSvc - Bus Booking for Group	HERRICKS	1	1.0
		<b>CommSvc - Bus Booking for Group</b>		<b>1</b>	<b>1.0</b>
		CommSvc - Bus Pickup Cancel	ALBERTSON	2	0
			WESTBURY	1	0
		<b>CommSvc - Bus Pickup Cancel</b>		<b>3</b>	<b>0</b>
		CommSvc - Bus Pickup Schedule	GREAT NECK PLAZA	1	1.0
			MINEOLA	1	0
			WESTBURY	1	0
		<b>CommSvc - Bus Pickup Schedule</b>		<b>3</b>	<b>0.3</b>
		CommSvc - From Transfer	GREAT NECK	1	2.0
			GREAT NECK PLAZA	1	1.0
			WILLISTON PARK	1	1.0
		<b>CommSvc - From Transfer</b>		<b>3</b>	<b>1.3</b>
		CommSvc - Misc SR	CARLE PLACE	1	1.0
			Flower Hill	1	1.0
			Great Neck Estates	1	0
			NEW CASSEL	1	2.0
			NORTH HILLS	1	0
				1	1.0
	<b>CommSvc - Misc SR</b>		<b>6</b>	<b>0.8</b>	
CommSvc - Seasonal Programs Registration	East Williston	1	0		
	GARDEN CITY PARK	1	0		
	Mineola	2	0		
	NORTH HILLS	1	0		
	NORTH NEW HYDE PARK	1	0		
	WESTBURY	1	0		
	WILLISTON PARK	2	0		
<b>CommSvc - Seasonal Programs Registration</b>		<b>9</b>	<b>0</b>		
<b>Community Services</b>				<b>25</b>	<b>0.4</b>
<b>Community Services</b>				<b>25</b>	<b>0.4</b>
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GARDEN CITY PARK	1	8.0
			Herricks	1	0
			Mineola	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	North New Hyde Park	1	1.0	
			PORT WASHINGTON	2	2.0	
		<b>Animal Sh - Barking Dog</b>			<b>7</b>	<b>1.9</b>
		Animal Sh - Dog Adoption		20	0	
		<b>Animal Sh - Dog Adoption</b>			<b>20</b>	<b>0</b>
		Animal Sh - Dog Bite	North Hills	1	0	
		<b>Animal Sh - Dog Bite</b>			<b>1</b>	<b>0</b>
		Animal Sh - Dog Defecation	MANHASSET	1	6.0	
			New Cassel	2	0	
			PORT WASHINGTON	1	0	
		<b>Animal Sh - Dog Defecation</b>			<b>4</b>	<b>1.5</b>
		Animal Sh - Found Animal	Albertson	1	1.0	
			GARDEN CITY PARK	1	3.0	
			GLENWOOD LANDING	1	1.0	
			Garden City Park	1	3.0	
			NEW HYDE PARK	1	3.0	
			Old Westbury	1	2.0	
			Plandome Manor	1	1.0	
			WESTBURY	1	0	
			roslyn	1	3.0	
				1	1.0	
		<b>Animal Sh - Found Animal</b>			<b>10</b>	<b>1.8</b>
		Animal Sh - Lost Animal	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			East Williston	1	1.0	
			FLOWER HILL	1	1.0	
			Garden City Park	1	0	
			Great Neck	1	2.0	
			MINEOLA	1	6.0	
			Manorhaven	1	0	
			PORT WASHINGTON	1	1.0	
			UNIONDALE	1	0	
VALLEY STREAM	1		0			
valley stream	1		2.0			
	1		1.0			
<b>Animal Sh - Lost Animal</b>			<b>13</b>	<b>1.1</b>		
Animal Sh - Menacing or Harrassing Dog	Great Neck	1	6.0			
	MANHASSET	1	20.0			
<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>2</b>	<b>13.0</b>		
Animal Sh - Misc	GREAT NECK	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Misc	Great Neck	1	1.0		
			MINEOLA	1	0		
			Manhasset	1	0		
			Mineola	1	5.0		
			NEW HYDE PARK	1	0		
			PLANDOME MANOR	1	1.0		
			PORT WASHINGTON	3	3.7		
			Sands Point	1	2.0		
			WESTBURY	1	7.0		
				1	0		
		<b>Animal Sh - Misc</b>			<b>13</b>	<b>2.1</b>	
		Animal Sh - Surrender a dog	GARDEN CITY PARK	1	0		
			Great Neck Estates	1	0		
			HEMPSTEAD	1	0		
			MANORHAVEN	1	0		
			New Cassel	2	0		
			Roslyn	1	0		
			Roslyn Heights	3	0.7		
			WESTBURY	1	0		
		<b>Animal Sh - Surrender a dog</b>			<b>11</b>	<b>0.2</b>	
		Animal Sh - Unleashed - Stray Dog	CARLE PLACE	1	7.0		
			NEW CASSEL	3	3.0		
			OLD WESTBURY	1	0		
			westbury	1	5.0		
		<b>Animal Sh - Unleashed - Stray Dog</b>			<b>6</b>	<b>3.5</b>	
		<b>Animal Shelter</b>				<b>87</b>	<b>1.5</b>
		Cat Shelter	Cat Shelter - Call Back			20	2.4
				<b>Cat Shelter - Call Back</b>			<b>20</b>
			Cat Shelter - Feral Cats	ALBERTSON	1	0	
				Albertson	3	0	
	CARLE PLACE			1	0		
	East Williston			1	2.0		
	GARDEN CITY PARK			1	10.0		
GREAT NECK	3			0			
GREAT NECK ESTATES	2			3.5			
GREENVALE	1			0			
Garden City Park	2			0.5			
LITTLE NECK	1			0			
MANHASSET	1			0			
MINEOLA	1			0			

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	Manhasset	1	0	
			Manorhaven	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	2	0	
			Old Westbury	2	2.5	
			PORT WASHINGTON	2	0	
			Plandome Heights	1	0	
			ROSLYN HEIGHTS	1	0	
			Russell Gardens	2	0	
			Searingtown	1	0	
			WESTBURY	4	2.0	
			Westbury	2	0	
			<b>Cat Shelter - Feral Cats</b>			<b>40</b>
	<b>Cat Shelter</b>			<b>60</b>	<b>1.4</b>	
	Code Enforcement	Code - After Hours/Weekend Construction	HERRICKS	2	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0.7	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	2.0	
			<b>Code - After Hours/Weekend Construction</b>			<b>9</b>
		Code - Animal (except Dog / Cat / Wild life )	HERRICKS	1	0	
			Port Washington	2	4.5	
		<b>Code - Animal (except Dog / Cat / Wild life )</b>			<b>3</b>	<b>3.0</b>
		Code - Bamboo	NORTH NEW HYDE PARK	2	7.5	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Bamboo</b>			<b>3</b>	<b>5.0</b>
Code - Basketball Stanchion		Garden City Park	1	4.0		
		PORT WASHINGTON	1	5.0		
<b>Code - Basketball Stanchion</b>			<b>2</b>	<b>4.5</b>		
Code - Boat		ALBERTSON	1	0		
		Albertson	1	0		
<b>Code - Boat</b>			<b>2</b>	<b>0</b>		
Code - Boating Miscellaneous		PORT WASHINGTON	1	0		
<b>Code - Boating Miscellaneous</b>			<b>1</b>	<b>0</b>		
Code - Call Back Request		78	1.9			
<b>Code - Call Back Request</b>			<b>78</b>	<b>1.9</b>		
Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	1	0			
	NEW CASSEL	1	0			
	NO NEW HYDE PARK	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	NORTH NEW HYDE PARK	2	2.0		
			North New Hyde Park	3	1.7		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
		<b>Code - Commercial Vehicle stored on Residential Property</b>				<b>10</b>	<b>0.9</b>
		Code - Court	ALBERTSON	2	0		
			CARLE PLACE	1	2.0		
			Floral Park Centre	1	7.0		
			GARDEN CITY PARK	4	3.0		
			Garden City Park	1	0		
			HERRICKS	3	5.3		
			MANHASSET	1	0		
			NEW CASSEL	5	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	5	0.2		
			North New Hyde Park	1	0		
			PORT WASHINGTON	5	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	3	0		
			WESTBURY	2	0.5		
			<b>Code - Court</b>				<b>36</b>
		Code - Dumpster	PORT WASHINGTON	1	0		
		<b>Code - Dumpster</b>				<b>1</b>	<b>0</b>
		Code - Fence	Albertson	1	0		
			GARDEN CITY PARK	1	22.0		
			NEW CASSEL	1	12.0		
			NO NEW HYDE PARK	1	0		
			New Cassel	1	0		
			PORT WASHINGTON	3	17.0		
			Port Washington	1	20.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Heights	2	0		
		<b>Code - Fence</b>				<b>12</b>	<b>8.8</b>
Code - From Transfer	CARLE PLACE	1	0				
	Great Neck	1	0				
	Lake Success	1	0				
	MANHASSET	2	0				
<b>Code - From Transfer</b>				<b>5</b>	<b>0</b>		
Code - Garbage	Westbury	1	0				
	ALBERTSON	1	14.0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Garbage	CARLE PLACE	7	2.3	
			GARDEN CITY PARK	1	0	
			Great Neck	1	0	
			MANHASSET	1	0	
			Manhasset	1	2.0	
			NEW CASSEL	5	4.2	
			New Cassel	2	10.5	
			New Hyde Park	1	3.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	4	1.8	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	2	0	
			UNIVERSITY GARDENS	1	4.0	
			WESTBURY	1	11.0	
			<b>Code - Garbage</b>			<b>31</b>
		Code - Handicap Parking	North New Hyde Park	1	10.0	
		<b>Code - Handicap Parking</b>			<b>1</b>	<b>10.0</b>
		Code - Illicit Discharge	Albertson	1	2.0	
			MANHASSET	2	0	
			NEW CASSEL	1	2.0	
			WESTBURY	1	1.0	
		<b>Code - Illicit Discharge</b>			<b>5</b>	<b>1.0</b>
		Code - Leaves Accumulation	NORTH NEW HYDE PARK	1	0	
		<b>Code - Leaves Accumulation</b>			<b>1</b>	<b>0</b>
		Code - Litter	GARDEN CITY PARK	1	0	
			NEW CASSEL	1	21.0	
			New Cassel	1	0	
			PORT WASHINGTON	1	3.0	
		<b>Code - Litter</b>			<b>4</b>	<b>6.0</b>
		Code - Miscellaneous	ALBERTSON	2	0	
			Albertson	1	18.0	
			CARLE PLACE	3	1.0	
			GARDEN CITY PARK	1	3.0	
Garden City Park	3		0			
MANHASSET	1		0			
NEW CASSEL	3		2.3			
NEW HYDE PARK	1		7.0			
NO NEW HYDE PARK	1		4.0			
NORTH NEW HYDE PARK	3		12.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	New Cassel	1	16.0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	9	2.9	
			Port Washington	2	2.0	
			ROSLYN HEIGHTS	6	1.3	
			Roslyn Heights	1	0	
			WESTBURY	2	7.0	
			Westbury	1	1.0	
		<b>Code - Miscellaneous</b>			<b>43</b>	<b>3.4</b>
		Code - No Plates / Inoperable Vehicle	GREAT NECK	1	0	
			Garden City Park	1	18.0	
			NEW CASSEL	3	2.3	
			New Cassel	1	0	
			PORT WASHINGTON	1	10.0	
			WESTBURY	1	0	
			Westbury	1	0	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>9</b>	<b>3.9</b>
		Code - Noise	ALBERTSON	2	0	
			CARLE PLACE	2	3.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREENVALE	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	2.0	
			North New Hyde Park	2	1.5	
			PORT WASHINGTON	2	2.5	
			ROSLYN HEIGHTS	3	0	
			<b>Code - Noise</b>			<b>17</b>
		Code - Odor	ALBERTSON	1	0	
			Carle Place	1	2.0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	0	
		<b>Code - Odor</b>			<b>4</b>	<b>0.5</b>
Code - Overgrown Vegetation	ALBERTSON	3	0.3			
	Albertson	1	0			
	CARLE PLACE	3	0			
	FLORAL PARK CENTRE	2	11.5			
	Floral Park	1	12.0			
	GARDEN CITY PARK	15	3.2			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	GREAT NECK	3	2.7		
			Garden City Park	4	4.0		
			Great Neck	1	0		
			HERRICKS	1	25.0		
			KINGS POINT	1	0		
			MANHASSET	7	0.4		
			Manhasset	2	8.0		
			NEW CASSEL	10	4.9		
			NEW HYDE PARK	4	10.0		
			NORTH NEW HYDE PARK	4	9.5		
			New Cassel	2	0		
			New Hyde Park	2	6.5		
			North New Hyde Park	9	8.1		
			PORT WASHINGTON	5	5.6		
			Port Washington	4	6.8		
			ROSLYN HEIGHTS	10	0.6		
			Roslyn Heights	2	2.5		
			SEARINGTOWN	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	1	13.0		
		roslyn heights	1	0			
		<b>Code - Overgrown Vegetation</b>			<b>100</b>	<b>4.4</b>	
				Code - Property Maintenance	ALBERTSON	1	8.0
					CARLE PLACE	3	0
					GARDEN CITY PARK	1	8.0
					GLENWOOD LANDING	1	0
					GREAT NECK	3	1.3
					Garden City Park	1	0
					HERRICKS	1	11.0
					MANHASSET	3	0.3
					NEW CASSEL	1	1.0
					NO NEW HYDE PARK	1	2.0
					NORTH NEW HYDE PARK	9	4.3
		North New Hyde Park	2		0		
		PORT WASHINGTON	4		10.8		
		ROSLYN HEIGHTS	4	1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Property Maintenance	Roslyn Heights	1	0	
			SADDLE ROCK	1	0	
		<b>Code - Property Maintenance</b>			<b>37</b>	<b>3.3</b>
		Code - Property Violations Search		129	7.4	
		<b>Code - Property Violations Search</b>			<b>129</b>	<b>7.4</b>
		Code - Sidewalk Obstruction	GARDEN CITY PARK	1	0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	-14.0	
			PORT WASHINGTON	2	4.5	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Sidewalk Obstruction</b>			<b>6</b>	<b>-0.8</b>
		Code - Signs	GREAT NECK	1	4.0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	1	1.0	
			University Gardens	1	0	
		<b>Code - Signs</b>			<b>8</b>	<b>1.6</b>
		Code - Storage and Display	NORTH NEW HYDE PARK	1	1.0	
			WESTBURY	1	0	
		<b>Code - Storage and Display</b>			<b>2</b>	<b>0.5</b>
		Code - Tree Removal	Great Neck	1	0	
			PORT WASHINGTON	1	4.0	
		<b>Code - Tree Removal</b>			<b>2</b>	<b>2.0</b>
		Code - Unlawful Property Use	ALBERTSON	4	12.0	
			NEW CASSEL	1	9.0	
	PORT WASHINGTON		1	2.0		
	ROSLYN HEIGHTS		1	0		
	<b>Code - Unlawful Property Use</b>			<b>7</b>	<b>8.4</b>	
	Code - Unleashed Dog In A Park		1	0		
	<b>Code - Unleashed Dog In A Park</b>			<b>1</b>	<b>0</b>	
	Code - Water Flow / Accumulation	North New Hyde Park	1	5.0		
<b>Code - Water Flow / Accumulation</b>			<b>1</b>	<b>5.0</b>		
<b>Code Enforcement</b>				<b>570</b>	<b>4.0</b>	
Parking Enforcement	Prkg Enfrc - Call Back Request		2	5.0		
		<b>Prkg Enfrc - Call Back Request</b>			<b>2</b>	<b>5.0</b>
	Prkg Enfrc - Commercial Parking	NEW CASSEL	1	0		
NO NEW HYDE PARK		3	1.7			

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	NORTH NEW HYDE PARK	1	2.0	
			North New Hyde Park	1	0	
		<b>Prkg Enfrc - Commercial Parking</b>			<b>6</b>	<b>1.2</b>
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	0	
			CARLE PLACE	2	2.0	
			FLORAL PARK CENTRE	2	0.5	
			GREAT NECK	3	3.3	
			MANHASSET	10	3.2	
			Manhasset	2	0.5	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	7	1.7	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	2.0	
			manhasset	1	2.0	
				1	0	
			<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>36</b>
		<b>Parking Enforcement</b>			<b>44</b>	<b>1.9</b>
	Port Washington Parking District	PWPD - Broken Meter	BAXTER ESTATES	1	0	
			Baxter Estates	1	0	
			PORT WASHINGTON	2	0	
			portwashington	1	0	
				2	1.0	
		<b>PWPD - Broken Meter</b>			<b>7</b>	<b>0.3</b>
		PWPD - Call Back Request			267	0.7
		<b>PWPD - Call Back Request</b>			<b>267</b>	<b>0.7</b>
PWPD - Miscellaneous		FLOWER HILL	1	6.0		
		PORT WASHINGTON	4	0		
		Port Washington North	1	1.0		
		1	0			
<b>PWPD - Miscellaneous</b>			<b>7</b>	<b>1.0</b>		
<b>Port Washington Parking District</b>			<b>281</b>	<b>0.7</b>		
<b>Department of Public Safety</b>				<b>1,042</b>	<b>2.7</b>	

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Department of Public Works	DPW - Road Project	Great Neck	1	0	
				1	0	
		<b>DPW - Road Project</b>		<b>2</b>	<b>0</b>	
	<b>Department of Public Works</b>				<b>2</b>	<b>0</b>
	Highway Department	Highway Department	Hwy - Abandoned Vehicle	FLORAL PARK CENTRE	1	0
			<b>Hwy - Abandoned Vehicle</b>		<b>1</b>	<b>0</b>
			Hwy - Basketball Stanchion	Garden City Park	1	1.0
			<b>Hwy - Basketball Stanchion</b>		<b>1</b>	<b>1.0</b>
			Hwy - Bee's Nest Removal	ROSLYN HEIGHTS	1	0
			<b>Hwy - Bee's Nest Removal</b>		<b>1</b>	<b>0</b>
			Hwy - Call Back Request		22	4.0
			<b>Hwy - Call Back Request</b>		<b>22</b>	<b>4.0</b>
			Hwy - Catch Basin	CARLE PLACE	1	0
				GARDEN CITY PARK	1	0
				GREAT NECK	2	6.0
				MANHASSET	1	0
				NORTH NEW HYDE PARK	1	0
				North New Hyde Park	1	0
			<b>Hwy - Catch Basin</b>		<b>7</b>	<b>1.7</b>
			Hwy - Curb Repair	ALBERTSON	2	0
				BAXTER ESTATES	1	0
				CARLE PLACE	1	0
				GREAT NECK	3	7.3
				Garden City Park	1	0
				Great Neck	1	0
				HERRICKS	2	0
				Herricks	1	0
				MANHASSET	2	5.5
				Manhasset	1	19.0
				NORTH NEW HYDE PARK	4	8.8
North New Hyde Park				3	0	
PORT WASHINGTON				3	3.0	
ROSLYN HEIGHTS				2	10.0	
Roslyn Heights	1	0				
Searingtown	1	0				
<b>Hwy - Curb Repair</b>		<b>29</b>	<b>4.0</b>			
Hwy - Dead Animal Pickup	Elmont	1	0			
	GARDEN CITY PARK	2	1.5			
	GREAT NECK	1	4.0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	Garden City Park	1	0	
			MANHASSET	1	4.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	2	7.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	2.0	
			Port Washington	1	3.0	
			ROSLYN HEIGHTS	1	5.0	
			Roslyn Heights	2	4.0	
			SEARINGTOWN	1	2.0	
				1	2.0	
		<b>Hwy - Dead Animal Pickup</b>			<b>18</b>	<b>2.8</b>
		Hwy - Dead End Guard Rail	GARDEN CITY PARK	1	0	
		<b>Hwy - Dead End Guard Rail</b>			<b>1</b>	<b>0</b>
		Hwy - From Transfer	GREAT NECK	1	1.0	
			new cassel	1	0	
		<b>Hwy - From Transfer</b>			<b>2</b>	<b>0.5</b>
		Hwy - Grass Cut / Mow	ROSLYN HEIGHTS	1	0	
			Greenvale	1	26.0	
			HERRICKS	1	14.0	
			MANHASSET	1	2.0	
			PORT WASHINGTON	3	1.3	
		<b>Hwy - Grass Cut / Mow</b>			<b>7</b>	<b>6.6</b>
		Hwy - Informational		2	0	
		<b>Hwy - Informational</b>			<b>2</b>	<b>0</b>
		Hwy - Manhole Repair	GREAT NECK	1	6.0	
		<b>Hwy - Manhole Repair</b>			<b>1</b>	<b>6.0</b>
		Hwy - Miscellaneous	NEW HYDE PARK	1	1.0	
			ALBERTSON	1	2.0	
			CARLE PLACE	4	4.5	
			Carle Place	1	2.0	
			GARDEN CITY PARK	4	1.8	
			GREAT NECK	3	4.3	
Garden City Park	3		4.3			
HERRICKS	3		7.3			
Herricks	2		3.0			
MANHASSET	3		2.7			
Manhasset	2		2.0			
NEW CASSEL	1		10.0			
NEW HYDE PARK	5		5.0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Miscellaneous	NORTH NEW HYDE PARK	4	4.8		
			North New Hyde Park	2	0		
			PORT WASHINGTON	5	4.8		
			Port Washington	2	6.5		
			Port Washington North	1	10.0		
			ROSLYN HEIGHTS	2	6.5		
			SEARINGTOWN	2	3.0		
			Searingtown	1	20.0		
			WESTBURY	1	0		
			Westbury	1	4.0		
			Williston Park	1	7.0		
			manhasset	1	5.0		
			<b>Hwy - Miscellaneous</b>			<b>56</b>	<b>4.5</b>
		Hwy - Permits / Road Opening Application Request				24	1.3
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>24</b>	<b>1.3</b>	
		Hwy - Pothole		elmont		1	1.0
				CARLE PLACE		1	0
				FLORAL PARK CENTRE		1	6.0
				GARDEN CITY PARK		1	3.0
				GREAT NECK		5	7.4
				GREENVALE		1	0
				Garden City Park		2	11.0
				HERRICKS		3	7.0
				MANHASSET		5	6.2
				Manhasset		1	11.0
				NEW CASSEL		3	3.3
				NEW HYDE PARK		1	4.0
				NO NEW HYDE PARK		1	6.0
				NORTH NEW HYDE PARK		4	5.2
				New Cassel		1	6.0
				North New Hyde Park		7	9.1
				PORT WASHINGTON		5	4.6
				ROSLYN HEIGHTS		5	9.4
		SEARINGTOWN		1	0		
<b>Hwy - Pothole</b>			<b>49</b>	<b>6.4</b>			
Hwy - Pothole Filled Without Request		East Hills		1	0		
		GREAT NECK		1	0		
		PORT WASHINGTON		5	0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	Port Washington	1	0	
			manhasset	1	0	
			port washington	4	0	
		<b>Hwy - Pothole Filled Without Request</b>			<b>13</b>	<b>0</b>
		Hwy - Shopping Cart	NORTH NEW HYDE PARK	1	0	
			<b>Hwy - Shopping Cart</b>			<b>1</b>
		Hwy - Sprinkler Damage	Manhasset	1	4.0	
			North New Hyde Park	1	0	
		<b>Hwy - Sprinkler Damage</b>			<b>2</b>	<b>2.0</b>
		Hwy - Street Drainage / Flooding	HERRICKS	2	0	
			MANHASSET	1	6.0	
			Manhasset	1	7.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			North New Hyde Park	3	0	
			Roslyn Heights	1	7.0	
			SEARINGTOWN	1	0	
			WESTBURY	1	1.0	
			<b>Hwy - Street Drainage / Flooding</b>			<b>13</b>
		Hwy - Street Painting	MANHASSET	1	9.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	5.0	
		<b>Hwy - Street Painting</b>			<b>3</b>	<b>4.7</b>
		Hwy - Street Sign - New Request	ALBERTSON	1	0	
			GARDEN CITY PARK	2	0	
			Garden City Park	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
ROSLYN HEIGHTS	1		0			
garden city park	1		0			
<b>Hwy - Street Sign - New Request</b>			<b>16</b>	<b>0.1</b>		
Hwy - Street Sign - Remove	ROSLYN	1	0			
<b>Hwy - Street Sign - Remove</b>			<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	ALBERTSON	1	3.0	
			East Meadow	1	2.0	
			FLORAL PARK CENTRE	2	0	
			GARDEN CITY PARK	2	8.5	
			GREAT NECK	1	7.0	
			GREENVALE	2	0.5	
			MANHASSET	6	1.8	
			MANHASSET HILLS	1	0	
			Manhasset	2	8.5	
			NEW CASSEL	5	1.8	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	3.7	
			ROSLYN HEIGHTS	2	5.5	
			Searingtown	1	1.0	
			WESTBURY	1	0	
			Westbury	2	0	
			foarl park centre	1	0	
			floral park centre	9	0	
			port washington	2	0	
			1	0		
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>47</b>	<b>1.9</b>
		Hwy - Street Sweeping / Cleaning	GARDEN CITY PARK	GARDEN CITY PARK	1	2.0
				GREAT NECK	1	7.0
				MANHASSET	3	4.0
				NEW HYDE PARK	1	4.0
				North New Hyde Park	1	2.0
				PORT WASHINGTON	1	4.0
				Port Washington	1	0
				ROSLYN HEIGHTS	1	2.0
			1	7.0		
		<b>Hwy - Street Sweeping / Cleaning</b>			<b>11</b>	<b>3.6</b>
Hwy - Sump		1	0			
<b>Hwy - Sump</b>			<b>1</b>	<b>0</b>		
Hwy - Telephone/Utility Pole	MANHASSET	1	4.0			
<b>Hwy - Telephone/Utility Pole</b>			<b>1</b>	<b>4.0</b>		
Hwy - Tree Branch / Debris Pickup	Albertson	1	2.0			
	GARDEN CITY PARK	1	0			
	GREAT NECK	3	4.0			
	Great Neck	1	2.0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	HERRICKS	1	1.0	
			MANHASSET	3	4.0	
			NO NEW HYDE PARK	2	1.5	
			NORTH NEW HYDE PARK	2	4.0	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	1	7.0	
			Port Washington	1	4.0	
			ROSLYN HEIGHTS	1	4.0	
			new hyde park	1	0	
		<b>Hwy - Tree Branch / Debris Pickup</b>			<b>19</b>	<b>3.1</b>
		Hwy - Tree Fallen - Emergency	ALBERTSON	1	1.0	
			GREAT NECK	1	1.0	
			NORTH NEW HYDE PARK	2	4.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	1.0	
			ROSLYN	1	0	
				1	1.0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>9</b>	<b>1.6</b>
		Hwy - Tree Planting	ALBERSTON	1	0	
			ALBERTSON	5	0	
			CARLE PLACE	3	0	
			FLORAL PARK CENTRE	5	0	
			GARDEN CITY PARK	4	0	
			GREAT NECK	3	0	
			Garden City Park	2	0	
			HERRICKS	7	0	
			Herricks	1	0	
			MANHASSET	5	1.6	
			MANHASSET HILLS	1	0	
			NEW CASSEL	2	1.0	
			NEW HYDE PARK	31	0	
			NORTH NEW HYDE PARK	27	0	
			New Cassel	1	0	
			New Hyde Park	3	0	
			North New Hyde Park	6	0	
			PORT WASHINGTON	3	0	
			Port Washington	1	0	
			ROSLYN	2	0	

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Planting	ROSLYN HEIGHTS	1	2.0		
			SEARINGTOWN	5	0		
			WILLISTON PARK	1	0		
		<b>Hwy - Tree Planting</b>			<b>120</b>	<b>0.1</b>	
		Hwy - Tree Removal Objection	ROSLYN HEIGHTS	1	0		
		<b>Hwy - Tree Removal Objection</b>			<b>1</b>	<b>0</b>	
		Hwy - Tree Stump Removal	ALBERTSON	3	1.0		
			Albertson	2	0		
			CARLE PLACE	5	0		
			GARDEN CITY PARK	4	0		
			GREAT NECK	2	0		
			Garden City Park	2	0		
			Great Neck	1	0		
			HERRICKS	2	0		
			Herricks	4	8.2		
			MANHASSET	1	0		
			Mineola	1	0		
			NEW HYDE PARK	8	3.4		
			NORTH NEW HYDE PARK	18	3.0		
			New Cassel	1	0		
			New Hyde Park	1	10.0		
			North New Hyde Park	9	2.9		
			PORT WASHINGTON	2	0.5		
			Port Washington	1	0		
			ROSLYN HEIGHTS	2	0		
			SEARINGTOWN	1	0		
			Searingtown	1	0		
			UNIVERSITY GARDENS	2	0		
			WESTBURY	1	0		
			new hyde park	1	0		
			<b>Hwy - Tree Stump Removal</b>			<b>75</b>	<b>2.1</b>
			Hwy - Tree Trimming / Removal Inspection	ALBERTSON	8	0.1	
				Albertson	4	0	
		CARLE PLACE		6	0.7		
		Carle Place		1	1.0		
		Floral Park Centre		1	0		
		GARDEN CITY PARK		12	2.0		
		GREAT NECK		5	0		
		Garden City Park		2	0		
		Great Neck		3	5.3		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	HERRICKS	6	0.2
			Herricks	5	1.8
			MANHASSET	6	1.8
			Manhasset	3	1.7
			Mineola	3	0
			NEW CASSEL	4	0.2
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	30	1.0
			New Cassel	1	0
			New Hyde Park	3	0
			North New Hyde Park	28	0.9
			PORT WASHINGTON	17	2.4
			Port Washington	7	0
			Port Washington North	1	0
			ROSLYN HEIGHTS	7	3.4
			SEARINGTOWN	1	8.0
			Searingtown	1	0
			UNIVERSITY GARDENS	1	0
			Westbury	2	0
	albertson	1	0		
	floral park centre	1	0		
	garden city park	1	7.0		
	<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>174</b>	<b>1.2</b>
	<b>Highway Department</b>			<b>728</b>	<b>2.1</b>
	Street Lighting District	Street Light - Cable Break	manhasett hills	1	0
			NEW HYDE PARK	1	5.0
			North New Hyde Park	1	3.0
		<b>Street Light - Cable Break</b>			<b>3</b>
Street Light - Cycles On / Off		PORT WASHINGTON	2	0	
		ALBERTSON	2	0	
		Albertson	2	0	
		GARDEN CITY PARK	2	0	
		GREAT NECK	5	0	
		GREENVALE	1	0	
		Garden City Park	1	0	
		Herricks	1	0	
MANHASSET		6	0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	NEW CASSEL	2	0		
			NEW HYDE PARK	1	5.0		
			NORTH NEW HYDE PARK	2	1.5		
			New Cassel	2	1.5		
			North New Hyde Park	3	1.3		
			PORT WASHINGTON	7	0		
			Port Washington	1	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	5	2.2		
			Roslyn Heights	4	0		
			Russell Gardens	1	0		
			SEARINGTOWN	5	0		
			Searingtown	4	0		
			University Gardens	1	0		
			WESTBURY	1	0		
			Williston Park	1	0		
			port washington	1	0		
			57	0.2			
		<b>Street Light - Cycles On / Off</b>				<b>121</b>	<b>0.3</b>
		Street Light - Fixture Problem			MANHASSET	1	2.0
					ROSLYN HEIGHTS	1	4.0
					SEARINGTOWN	1	5.0
		<b>Street Light - Fixture Problem</b>				<b>3</b>	<b>3.7</b>
		Street Light - Light Out (Single)			NO NEW HYDE PARK	1	16.0
					ALBERTSON	2	6.0
					Baxter Estates	2	0
					CARLE PLACE	8	5.2
					Carle Place	2	3.5
					Floral Park Centre	2	4.5
GARDEN CITY PARK	9				3.6		
GREAT NECK	4				2.2		
Great Neck	1				10.0		
HERRICKS	2				1.5		
Herricks	1				6.0		
KINGS POINT	1				0		
MANHASSET	7				0.7		
Mineola	1				7.0		
NEW CASSEL	4				4.0		
NEW HYDE PARK	1				3.0		
NEW HYPE PARK	1				6.0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	NO NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	6	5.7	
			New Cassel	1	3.0	
			New Hyde Park	1	10.0	
			North New Hyde Park	7	2.6	
			PORT WASHINGTON	6	1.2	
			Port Washington	1	14.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	4.0	
			Roslyn Heights	1	0	
			Russell Gardens	1	0	
			SEARINGTOWN	2	10.0	
			Searingtown	1	10.0	
			THOMASTON	1	0	
			Thomaston	1	0	
			UNIVERSITY GARDENS	2	6.0	
			WESTBURY	1	0	
			Westbury	1	3.0	
			new hyde park	1	10.0	
				11	0	
		<b>Street Light - Light Out (Single)</b>			<b>98</b>	<b>3.4</b>
		Street Light - Lights Out (Multiple)	Baxter Estates	1	0	
			CARLE PLACE	1	3.0	
			East Meadow	1	4.0	
			Flower Hill	1	0	
			GREAT NECK	2	10.5	
			HERRICKS	5	3.6	
			MANHASSET	1	2.0	
			Manhasset	1	7.0	
			Manorhaven	1	0	
			NO NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	5	4.0	
			North New Hyde Park	1	0	
PORT WASHINGTON	1		17.0			
ROSLYN HEIGHTS	4		3.0			
Roslyn Heights	1		5.0			
Searingtown	3		6.7			
WESTBURY	1		5.0			
great neck	1	1.0				

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	port washington	2	11.5	
				8	0.6	
		<b>Street Light - Lights Out (Multiple)</b>			<b>44</b>	<b>3.7</b>
		Street Light - Mark Out	ALBERTSON	1	0	
			HERRICKS	1	3.0	
			NEW HYDE PARK	1	3.0	
			WILLISTON PARDK	1	3.0	
			carle place	1	11.0	
			great neck estates	1	2.0	
			herricks	1	2.0	
			n new hyde park	2	2.0	
			new hyde park	1	2.0	
			roslyn heights	2	10.5	
			williston park	1	3.0	
			searingtown	1	0	
			ALBERTSON	2	5.0	
			Albertson	1	5.0	
			CARLE PLACE	7	4.6	
			Carle Place	1	6.0	
			East Hills	1	0	
			Flower Hill	2	5.0	
			GARDEN CITY PARK	5	3.8	
			GREAT NECK	4	3.0	
			GREAT NECK ESTATES	1	5.0	
			Garden City Park	1	4.0	
			HERRICKS	4	3.5	
			Herricks	2	1.0	
			Kensington	1	22.0	
			MANHASSET	14	4.6	
			Manhasset	5	2.8	
			N NEW HYDE PARK	1	3.0	
			NEW HYDE PARK	1	5.0	
			NEW HYDE PARK	1	9.0	
NORTH NEW HYDE PARK	15		3.9			
North New Hyde Park	5		3.2			
PORT WASHINGTON	4	6.0				
Port Washington	1	5.0				
Port Washington North	1	4.0				
ROSLYN HEIGHTS	6	2.8				

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	ROSLYN HEIGHTW	1	4.0	
			Roslyn Heights	3	1.3	
			SADDLE ROCK	1	3.0	
			SEARINGTOWN	7	2.3	
			Searingtown	3	3.7	
			UNIVERSITY GARDENS	2	5.0	
			University Gardens	1	3.0	
			WILLISTON PARK	1	2.0	
			Westbury	1	3.0	
			Williston Park	1	4.0	
			great neck	1	5.0	
			herricks	1	3.0	
			searingtown	1	0	
			williston park	1	2.0	
				1	2.0	
		<b>Street Light - Mark Out</b>			<b>126</b>	<b>3.9</b>
		Street Light - Misc Problems	CARLE PLACE	1	6.0	
			HERRICKS	1	5.0	
			NORTH NEW HYDE PARK	2	1.5	
		<b>Street Light - Misc Problems</b>			<b>4</b>	<b>3.5</b>
		Street Light - On During Day	CARLE PLACE	2	4.0	
			Garden City Park	1	5.0	
			NEW CASSEL	1	12.0	
			NO NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	4	6.8	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	5	5.8	
			Searingtown	1	11.0	
			new hyde park	1	3.0	
<b>Street Light - On During Day</b>			<b>17</b>	<b>6.2</b>		
Street Light - Service Complaint	ROSLYN HEIGHTS	1	4.0			
<b>Street Light - Service Complaint</b>			<b>1</b>	<b>4.0</b>		
<b>Street Lighting District</b>			<b>417</b>	<b>2.8</b>		
<b>Department of Public Works</b>				<b>1,147</b>	<b>2.4</b>	
Housing Authority	Housing Authority	Housing - Appliance	Great Neck	1	0	
			MANHASSET	1	2.0	
			NEW CASSEL	2	1.5	
		<b>Housing - Appliance</b>			<b>4</b>	<b>1.2</b>

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Electrical	MANHASSET	1	3.0	
			NEW CASSEL	3	2.7	
		<b>Housing - Electrical</b>			<b>4</b>	<b>2.8</b>
		Housing - High Priority SR	NEW CASSEL	1	0	
		<b>Housing - High Priority SR</b>			<b>1</b>	<b>0</b>
		Housing - Misc Carpentry	MANHASSET	2	6.0	
			NEW CASSEL	2	1.0	
		<b>Housing - Misc Carpentry</b>			<b>4</b>	<b>3.5</b>
		Housing - Misc Construction	MANHASSET	1	14.0	
		<b>Housing - Misc Construction</b>			<b>1</b>	<b>14.0</b>
		Housing - Misc SR	Great Neck	1	0	
			NEW CASSEL	2	1.5	
		<b>Housing - Misc SR</b>			<b>3</b>	<b>1.0</b>
		Housing - Pest Control	NEW CASSEL	1	2.0	
		<b>Housing - Pest Control</b>			<b>1</b>	<b>2.0</b>
		Housing - Plumbing	Great Neck	1	8.0	
			NEW CASSEL	2	5.5	
<b>Housing - Plumbing</b>			<b>3</b>	<b>6.3</b>		
<b>Housing Authority</b>				<b>21</b>	<b>3.2</b>	
<b>Housing Authority</b>				<b>21</b>	<b>3.2</b>	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0	
		<b>HR - Call Back Request</b>			<b>4</b>	<b>0</b>
		HR - Medical and Insurance Benefits		7	0.4	
		<b>HR - Medical and Insurance Benefits</b>			<b>7</b>	<b>0.4</b>
		HR - Personnel and Employment		4	3.5	
		<b>HR - Personnel and Employment</b>			<b>4</b>	<b>3.5</b>
<b>Human Resources and Finance</b>				<b>15</b>	<b>1.1</b>	
<b>Human Resources and Finance</b>				<b>15</b>	<b>1.1</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Manhasset	1	15.0	
			ALBERTSON	1	2.0	
			CARLE PLACE	2	8.5	
			EAST HILLS	1	9.0	
			East Hills	1	1.0	
			East Williston	1	0	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK	4	4.2	
			Great Neck	2	2.5	
			HERRICKS	1	7.0	
			KINGS POINT	1	5.0	
			LAKE SUCCESS	1	0	
			Lake Success	1	6.0	

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	MANHASSET HILLS	1	12.0		
			MINEOLA	2	2.0		
			NEW HYDE PARK	1	10.0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	1	18.0		
			New Hyde Park	2	10.0		
			PLANDOME MANOR	1	4.0		
			PORT WASHINGTON	2	1.5		
			PORT WASHINGTON NORTH	1	1.0		
			Port Washington	1	5.0		
			Port Washington North	1	1.0		
			ROSLYN HEIGHTS	2	6.5		
			WESTBURY	1	10.0		
			WILLISTON PARK	1	0		
			Westbury	2	1.5		
			Williston Park	1	11.0		
			port washington	1	8.0		
				1	5.0		
			<b>OIC - From Transfer</b>			<b>42</b>	<b>5.1</b>
					OIC - Inter Municipal SR	GREAT NECK	1
					Hempstead	1	0
					North bellmore	1	2.0
					Oceanside	1	8.0
					new hyde park	1	6.0
					ALBERTSON	1	12.0
					CARLE PLACE	2	6.5
					EAST HILLS	1	9.0
					FLORAL PARK CENTRE	1	12.0
					GARDEN CITY PARK	6	7.5
					GREAT NECK	8	4.0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	1	0
					GREENVALE	1	1.0
			Great Neck	2	3.5		
			HERRICKS	1	0		
			LAKE SUCCESS	1	4.0		
			MANHASSET	3	0.3		
			MANORHAVEN	2	5.0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	MINEOLA	2	4.0
			Manorhaven	2	9.5
			Mineola	1	7.0
			NEW CASSEL	1	8.0
			NEW HYDE PARK	3	0.7
			NORTH HILLS	2	2.5
			NORTH NEW HYDE PARK	2	4.0
			New Hyde Park	2	1.5
			North New Hyde Park	2	6.0
			OLD WESTBURY	1	8.0
			PLANDOME HEIGHTS	1	7.0
			PLANDOME MANOR	1	5.0
			PORT WASHINGTON	4	4.5
			Plandome Manor	1	1.0
			ROSLYN	2	1.0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	4	6.8
			Roslyn	1	1.0
			SADDLE ROCK	2	1.0
			THOMASTON	1	5.0
			WESTBURY	5	3.8
			Westbury	2	0.5
			Williston Park	2	0
			carle place	1	0
			flower hill	2	8.0
			great neck	1	0
			north hills	1	1.0
		4	1.2		
		<b>OIC - Inter Municipal SR</b>		<b>90</b>	<b>3.9</b>
	<b>Inter Municipal Affairs</b>			<b>132</b>	<b>4.3</b>
<b>Inter Municipal Affairs</b>				<b>132</b>	<b>4.3</b>
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		33	0
		<b>Park - Call Back Request</b>		<b>33</b>	<b>0</b>
		Park - Disabled Youth Recreation Program		1	0
		<b>Park - Disabled Youth Recreation Program</b>		<b>1</b>	<b>0</b>
		Park - From Transfer	ROSLYN	1	1.0
			ROSLYN HEIGHTS	3	7.3
				1	0
	<b>Park - From Transfer</b>		<b>5</b>	<b>4.6</b>	

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - General Complaint		28	2.6	
		<b>Park - General Complaint</b>		<b>28</b>	<b>2.6</b>	
		Park - Miscellaneous	port washington	1	5.0	
			GREAT NECK PLAZA	1	0	
			KINGS POINT	1	8.0	
			MANHASSET	1	3.0	
			Manorhaven	1	1.0	
			NEW HYDE PARK	1	2.0	
			NO NEW HYDE PARK	1	1.0	
			SEARINGTOWN	1	1.0	
			Searingtown	1	3.0	
			Williston Park	1	8.0	
		<b>Park - Miscellaneous</b>		<b>10</b>	<b>3.2</b>	
		Park - Park Facilities Maintenance		30	3.3	
		<b>Park - Park Facilities Maintenance</b>		<b>30</b>	<b>3.3</b>	
Park - Park Permit Application Request		50	0.6			
<b>Park - Park Permit Application Request</b>		<b>50</b>	<b>0.6</b>			
Park - Park and Recreation Literature Request		2	0			
<b>Park - Park and Recreation Literature Request</b>		<b>2</b>	<b>0</b>			
<b>Parks and Recreation Department</b>				<b>159</b>	<b>1.6</b>	
<b>Parks and Recreation Department</b>				<b>159</b>	<b>1.6</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	ROSLYN HEIGHTS	1	0	
				29	0.9	
		<b>BZA - Questions needing Answers</b>		<b>30</b>	<b>0.8</b>	
	<b>Board of Zoning Appeals</b>				<b>30</b>	<b>0.8</b>
	Building Department	Bldg - Abandoned Property	GARDEN CITY PARK	1	0	
			MANHASSET	1	10.0	
		<b>Bldg - Abandoned Property</b>		<b>2</b>	<b>5.0</b>	
		Bldg - Applicant Advocate Request	ALBERTSON	9	0.2	
			CARLE PLACE	7	0.1	
			Carle Place	1	0	
			East Hills	1	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	9	1.6	
			Great Neck	5	0	
Great Neck Estates			1	0		
Greenvale	1		2.0			
HERRICKS	2	0				
MANHASSET	6	1.2				

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	Manhasset	4	0		
			Mineola	1	0		
			NEW CASSEL	4	1.2		
			NORTH NEW HYDE PARK	13	0.5		
			New Hyde Park	2	0.5		
			North New Hyde Park	3	0		
			PORT WASHINGTON	14	0.8		
			Port Washington	14	0.3		
			ROSLYN HEIGHTS	7	0.7		
			Roslyn Heights	7	0.1		
			UNIVERSITY GARDENS	1	6.0		
			Westbury	2	0		
				15	0.3		
		<b>Bldg - Applicant Advocate Request</b>				<b>132</b>	<b>0.5</b>
		Bldg - Application Status		GREENVALE	1	8.0	
				Kensington	1	0	
				MANHASSET	1	0	
				Manhasset	2	6.5	
				NORTH NEW HYDE PARK	1	0	
				North New Hyde Park	1	1.0	
				PORT WASHINGTON	1	6.0	
		<b>Bldg - Application Status</b>				<b>8</b>	<b>3.5</b>
		Bldg - Certificate Status		HERRICKS	1	1.0	
				Port Washington North	1	4.0	
		<b>Bldg - Certificate Status</b>				<b>2</b>	<b>2.5</b>
		Bldg - Construction Complaint		GARDEN CITY PARK	1	8.0	
				GREAT NECK	2	4.5	
				GREENVALE	1	0	
				MANHASSET	1	8.0	
				NORTH NEW HYDE PARK	1	1.0	
				North New Hyde Park	2	0	
				PORT WASHINGTON	4	1.8	
		ROSLYN HEIGHTS	1	0			
		Roslyn Heights	1	8.0			
		SEARINGTOWN	1	4.0			
		UNIVERSITY GARDENS	1	0			
<b>Bldg - Construction Complaint</b>				<b>16</b>	<b>2.8</b>		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - From Transfer	FLORAL PARK CENTRE	1	0		
			Great Neck	1	0		
			MANHASSET	1	1.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Heights	1	11.0		
				2	0.5		
		<b>Bldg - From Transfer</b>			<b>7</b>	<b>1.9</b>	
		Bldg - General Question Needs Answers				259	2.2
		<b>Bldg - General Question Needs Answers</b>			<b>259</b>	<b>2.2</b>	
		Bldg - Illegal Housing		CARLE PLACE	2	0	
				GARDEN CITY PARK	2	0.5	
				MANHASSET	2	0.5	
				MINEOLA	1	0	
				NEW CASSEL	4	0.2	
				NEW HYDE PARK	1	0	
				NORTH NEW HYDE PARK	3	0.7	
				New Cassel	7	8.4	
				North New Hyde Park	2	7.5	
				ROSLYN HEIGHTS	2	0	
		<b>Bldg - Illegal Housing</b>			<b>26</b>	<b>3.0</b>	
		Bldg - Inspection Request		EAST WILLISTON	1	3.0	
				Manhasset	1	5.0	
				NORTH NEW HYDE PARK	1	0	
				North New Hyde Park	1	0	
				PORT WASHINGTON	1	8.0	
				SEARINGTOWN	1	0	
		<b>Bldg - Inspection Request</b>			<b>6</b>	<b>2.7</b>	
		Bldg - Miscellaneous		ALBERTSON	1	1.0	
				CARLE PLACE	2	1.0	
				GREAT NECK	4	2.0	
				MANHASSET	4	2.8	
				Manhasset	1	7.0	
				NEW CASSEL	1	2.0	
NORTH NEW HYDE PARK	4			2.5			
New Cassel	2			2.5			
PORT WASHINGTON	1			0			
ROSLYN HEIGHTS	1			0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	<b>Bldg - Miscellaneous</b>		<b>21</b>	<b>2.2</b>	
		Bldg - Permit Question Needs Answers		48	1.1	
		<b>Bldg - Permit Question Needs Answers</b>		<b>48</b>	<b>1.1</b>	
		Bldg - Retaining Wall	ALBERTSON	1	2.0	
			GREAT NECK	1	0	
			MANHASSET	2	1.0	
			Port Washington	1	0	
		<b>Bldg - Retaining Wall</b>		<b>5</b>	<b>0.8</b>	
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			Carle Place	1	11.0	
			GARDEN CITY PARK	3	3.7	
			GREAT NECK	1	0	
			Garden City Park	1	0	
			HERRICKS	3	0.3	
			Herricks	1	0	
			Manhasset	1	0	
			NORTH NEW HYDE PARK	2	0.5	
			New Cassel	1	7.0	
			PORT WASHINGTON	2	2.5	
			SEARINGTOWN	1	0	
			WESTBURY	2	0.5	
			Westbury	1	4.0	
		<b>Bldg - Suspect Work Without a Permit</b>		<b>21</b>	<b>2.0</b>	
	Bldg - Unable to Reach Inspector	GREENVALE	1	2.0		
		North New Hyde Park	1	0		
		PORT WASHINGTON	2	0		
		Port Washington	1	0		
	<b>Bldg - Unable to Reach Inspector</b>		<b>5</b>	<b>0.4</b>		
	<b>Building Department</b>				<b>558</b>	<b>1.8</b>
	Planning Department	Planning - Call Back Request		4	0.8	
		<b>Planning - Call Back Request</b>		<b>4</b>	<b>0.8</b>	
		Planning - Questions needing Answers		1	3.0	
		<b>Planning - Questions needing Answers</b>		<b>1</b>	<b>3.0</b>	
<b>Planning Department</b>				<b>5</b>	<b>1.2</b>	
<b>Planning and Building Department</b>				<b>593</b>	<b>1.7</b>	
Project Independence	Project Independence	PI - Call Back Request	williston park	1	0	
			CARLE PLACE	2	0	
			EAST HILLS	1	2.0	
			GREAT NECK	2	0.5	
			GREAT NECK PLAZA	4	0.8	

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	HERRICKS	1	0	
			MANHASSET	1	0	
			MINEOLA	2	2.5	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	3	0.7	
			NORTH NEW HYDE PARK	4	1.0	
			New Hyde Park	1	0	
			North New Hyde Park	3	1.0	
			ROSLYN HEIGHTS	1	1.0	
			UNIVERSITY GARDENS	1	0	
				1	0	
		<b>PI - Call Back Request</b>			<b>29</b>	<b>0.8</b>
		PI - Cancellation	WESTBURY	1	0	
		<b>PI - Cancellation</b>			<b>1</b>	<b>0</b>
		PI - Caregiver Support	EAST HILLS	1	0	
			Manorhaven	1	0	
			PORT WASHINGTON NORTH	1	0	
		<b>PI - Caregiver Support</b>			<b>3</b>	<b>0</b>
		PI - Exercise Program Registration	Albertson	1	0	
			EAST HILLS	1	0	
			EAST WILLISTON	2	0	
			MANHASSET	1	0	
			MANORHAVEN	3	0	
			Manorhaven	1	0	
			NEW CASSEL	1	0	
			New Cassel	1	0	
			PORT WASHINGTON	3	0	
			SANDS POINT	3	0	
			WESTBURY	2	0	
			Westbury	1	0	
		<b>PI - Exercise Program Registration</b>			<b>20</b>	<b>0</b>
		PI - Health Chat/Event Registration	GARDEN CITY	1	0	
			CARLE PLACE	4	0	
EAST HILLS	2		0			
EAST WILLISTON	1		0			
East Hills	1		0			
GARDEN CITY PARK	1		0			
GREAT NECK	2		0			
GREAT NECK PLAZA	10		0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health Chat/Event Registration	HERRICKS	4	0		
			MANHASSET	1	0		
			MINEOLA	4	0		
			Mineola	1	0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	6	0		
			North New Hyde Park	3	0		
			PORT WASHINGTON	2	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			Thomaston	2	0		
			UNIVERSITY GARDENS	1	0		
			UNKNOWN	1	0		
			WESTBURY	1	0		
			WILLISTON PARK	4	0		
		<b>PI - Health Chat/Event Registration</b>			<b>56</b>	<b>0</b>	
				PI - Health and Mental Health	ALBERTSON	8	0
					CARLE PLACE	1	6.0
					EAST WILLISTON	2	0
					East Hills	1	0
					East Williston	3	0
					FLORAL PARK	1	0
					Flower Hill	1	0
					GARDEN CITY PARK	38	0.1
					GREAT NECK	44	0.0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	59	0.0
					Garden City Park	1	0
					Great Neck	2	0
					Great Neck Estates	1	0
					Great Neck Plaza	5	0
					HERRICKS	1	0
		Hicksville	1		0		
		MANHASSET	9	0			
		MANORHAVEN	17	0.2			
		MINEOLA	6	0			
		Mineola	1	0			
		NEW CASSEL	10	0.3			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	NEW HYDE PARK	6	0.8		
			NO NEW HYDE PARK	1	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	26	0.3		
			New Cassel	1	1.0		
			North New Hyde Park	8	0.4		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	1	0		
			PORT WASHINGTON NORTH	1	0		
			ROSLYN HEIGHTS	6	0.3		
			THOMASTON	19	0		
			WESTBURY	2	4.0		
			WILLISTON PARK	1	1.0		
			Westbury	1	1.0		
			Williston Park	1	0		
		<b>PI - Health and Mental Health</b>			<b>292</b>	<b>0.2</b>	
		PI - Household Maintenance			ALBERTSON	1	3.0
					CARLE PLACE	2	3.5
					Flower Hill	1	0
					GREAT NECK	1	0
					GREAT NECK ESTATES	1	3.0
					GREAT NECK PLAZA	1	1.0
					LAKE SUCCESS	1	5.0
					MANORHAVEN	1	0
					MINEOLA	1	0
					Mineola	2	0
					NEW HYDE PARK	1	6.0
					NORTH NEW HYDE PARK	1	1.0
					North New Hyde Park	2	0.5
					PORT WASHINGTON	6	1.0
					THOMASTON	1	4.0
					WESTBURY	2	1.0
					WILLISTON PARK	2	0
					Williston Park	1	1.0
		<b>PI - Household Maintenance</b>			<b>28</b>	<b>1.4</b>	
		PI - Membership Registration			CARLE PLACE	5	0
					Carle Place	1	0
			East Hills	3	0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	East Williston	2	0
			GARDEN CITY PARK	3	0
			GREAT NECK	10	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	5	0
			Great Neck	2	0
			Great Neck Estates	1	0
			HERRICKS	1	0
			KENSINGTON	1	0
			Kings Point	1	0
			MINEOLA	4	0
			Manorhaven	1	0
			Mineola	6	0
			NEW CASSEL	5	0
			NEW HYDE PARK	3	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	4	0
			New Cassel	4	0
			New Hyde Park	2	0
			North New Hyde Park	2	0
			Old Westbury	1	0
			PLANDOME	2	0
			PORT WASHINGTON	2	0
			Port Washington	2	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	0
			Roslyn Harbor	1	0
			Roslyn Heights	1	0
			Saddle Rock	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	6	0
			WILLISTON PARK	2	0
			Westbury	8	0
		Williston Park	1	0	
new hype park	1	0			
<b>PI - Membership Registration</b>				<b>100</b>	<b>0</b>
PI - Miscellaneous			ALBERTSON	3	0
			COPIAGUE	1	0
			EAST HILLS	2	0.5

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	East Hills	2	0		
			East Williston	1	0		
			GARDEN CITY PARK	1	3.0		
			GREAT NECK	1	0		
			GREAT NECK PLAZA	2	2.5		
			Garden City Park	1	0		
			HERRICKS	2	3.5		
			Kings Point	1	4.0		
			MANHASSET	1	0		
			MINEOLA	2	0		
			Manhasset	1	4.0		
			Manorhaven	2	0		
			NEW CASSEL	5	0		
			NORTH HILLS	1	1.0		
			NORTH NEW HYDE PARK	4	2.5		
			New Hyde Park	1	1.0		
			North New Hyde Park	1	7.0		
			PORT WASHINGTON	1	0		
			VALLEY STREAM	1	0		
			WESTBURY	3	1.0		
		Williston Park	1	2.0			
		<b>PI - Miscellaneous</b>			<b>41</b>	<b>1.2</b>	
				PI - Support Group Registration	GARDEN CITY PARK	1	0
					GREAT NECK PLAZA	1	1.0
					Mineola	1	0
					NEW HYDE PARK	1	1.0
					PORT WASHINGTON	2	0.5
					THOMASTON	1	4.0
		<b>PI - Support Group Registration</b>			<b>7</b>	<b>1.0</b>	
				PI - Taxi Service	ALBERTSON	23	0
					BAXTER ESTATES	9	0
					CARLE PLACE	15	0
					Carle Place	10	0
		EAST HILLS	23		0		
		EAST WILLISTON	3		0		
		East Hills	54		0		
		FLOWER HILL	10		0		
		Flower Hill	4		0		
		GARDEN CITY	1		0		
		GARDEN CITY PARK	56		0.0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK	168	0.0
			GREAT NECK ESTATES	8	0.1
			GREAT NECK PLAZA	151	0.0
			GREENVALE	1	0
			Garden City Park	1	0
			Great Neck	18	0
			Great Neck Estates	1	0
			Great Neck Plaza	6	0
			HERRICKS	28	0.1
			KENSINGTON	8	0.2
			KINGS POINT	5	0
			Kings Point	2	0
			LAKE SUCCESS	10	0
			LITTLE NECK	1	0
			Lake Success	16	0.8
			MANHASSET	50	0
			MANORHAVEN	21	0
			MINEOLA	52	0
			Manhasset	1	0
			Manorhaven	11	0
			Mineola	1	0
			NEW CASSEL	29	0
			NEW HYDE PARK	41	0.5
			NORTH HILLS	39	0.1
			NORTH NEW HYDE PARK	71	0
			New Cassel	9	0
			New Hyde Park	2	0
			North Hills	19	0.3
			North New Hyde Park	4	0
			OLD WESTBURY	7	0
			PLANDOME	9	0
			PORT WASHINGTON	137	0
			PORT WASHINGTON NORTH	6	0
			Plandome	1	0
			Port Washington	28	0
			Port Washington North	11	0
			ROSLYN	31	0
			ROSLYN ESTATES	13	0

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	ROSLYN HEIGHTS	101	0		
			RUSSELL GARDENS	8	0		
			Roslyn	4	0		
			Roslyn Estates	1	0		
			Roslyn Heights	4	0		
			SANDS POINT	4	0		
			SEARINGTOWN	12	0		
			Sands Point	3	0		
			Searingtown	2	0.5		
			THOMASTON	5	0		
			Thomaston	9	0		
			UNIVERSITY GARDENS	16	0		
			WESTBURY	48	0		
			WILLISTON PARK	52	0		
			Westbury	8	0		
				1	0		
			<b>PI - Taxi Service</b>			<b>1,503</b>	<b>0.0</b>
				PI - Taxi Service Cancellation	ALBERTSON	2	0
					BAXTER ESTATES	1	0
					CARLE PLACE	1	0
					Carle Place	1	0
					East Hills	1	0
					FLOWER HILL	1	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	4	0
					GREAT NECK	7	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	9	0
					Great Neck	2	0
					Great Neck Plaza	1	0
					HERRICKS	2	0
					MANHASSET	2	0
					MANORHAVEN	1	0
		NEW CASSEL	1	0			
		NEW HYDE PARK	4	0			
		NORTH HILLS	4	0			
		NORTH NEW HYDE PARK	1	0			
		North Hills	2	0			
		PORT WASHINGTON	5	0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	PORT WASHINGTON NORTH	1	0		
			Port Washington	2	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	0		
			RUSSELL GARDENS	2	0		
			Roslyn	1	0		
			SANDS POINT	1	0		
			SEARINGTOWN	2	0		
			Searingtown	1	0		
			Thomaston	2	0		
			UNIVERSITY GARDENS	1	6.0		
			WESTBURY	5	0		
			WILLISTON PARK	3	0		
			Westbury	2	0		
		<b>PI - Taxi Service Cancellation</b>			<b>81</b>	<b>0.1</b>	
		PI - Taxi Service Complaint			GARDEN CITY PARK	1	0
					GREAT NECK PLAZA	2	0
					NORTH NEW HYDE PARK	1	1.0
					North New Hyde Park	1	0
					WESTBURY	1	0
					WILLISTON PARK	3	0.3
		<b>PI - Taxi Service Complaint</b>			<b>9</b>	<b>0.2</b>	
		PI - Transportation/Mobility Mgmt Info			Albertson	1	0
					EAST WILLISTON	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	1	0
					MINEOLA	1	3.0
					Manorhaven	1	0
					Old Westbury	1	0
					PORT WASHINGTON	1	1.0
					PORT WASHINGTON NORTH	1	0
					Port Washington	2	0
					Thomaston	1	0
Westbury	1				0		
<b>PI - Transportation/Mobility Mgmt Info</b>			<b>13</b>	<b>0.3</b>			
PI - Veterans Services			CARLE PLACE	1	0		
			GREAT NECK	1	0		
			GREAT NECK PLAZA	3	1.7		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Veterans Services	Mineola	1	1.0		
			NORTH NEW HYDE PARK	1	1.0		
			Port Washington	1	0		
		<b>PI - Veterans Services</b>				<b>8</b>	<b>0.9</b>
		PI - Volunteer	EAST WILLISTON	1	0		
			East Williston	1	0		
			GARDEN CITY PARK	2	3.5		
			GREAT NECK PLAZA	2	0.5		
			Great Neck	1	0		
			MINEOLA	1	0		
			Russell Gardens	2	2.5		
			WESTBURY	1	0		
		<b>PI - Volunteer</b>				<b>11</b>	<b>1.2</b>
		<b>Project Independence</b>				<b>2,202</b>	<b>0.1</b>
<b>Project Independence</b>				<b>2,202</b>	<b>0.1</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	CARLE PLACE	1	0		
			East Hills	1	0		
			Floral Park	3	0		
			GREAT NECK	1	0		
			Great Neck	2	0		
			HERRICKS	1	0		
			Kings Point	1	0		
			Mineola	1	0		
			NORTH NEW HYDE PARK	2	0		
			North Hills	1	0		
		<b>Tax - Duplicate Bill or Receipt</b>				<b>14</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>14</b>	<b>0</b>		
<b>Receiver of Taxes</b>				<b>14</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		36	2.0		
		<b>SWMA - Call Back</b>				<b>36</b>	<b>2.0</b>
		SWMA - Carting Complaints	new hyde park	1	5.0		
			Albertson	1	0		
			GARDEN CITY PARK	2	1.0		
			Garden City Park	1	0		
			MANHASSET	2	2.0		
			NEW CASSEL	1	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	3	1.3		
			New Hyde Park	1	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	PORT WASHINGTON NORTH	1	0		
			ROSLYN HEIGHTS	2	0.5		
		<b>SWMA - Carting Complaints</b>			<b>16</b>	<b>1.1</b>	
		SWMA - Container without License / Permit	GREAT NECK ESTATES	1	9.0		
			North New Hyde Park	1	19.0		
			PORT WASHINGTON	1	0		
		<b>SWMA - Container without License / Permit</b>			<b>3</b>	<b>9.3</b>	
		SWMA - From Transfer	NEW CASSEL	1	6.0		
			NO NEW HYDE PARK	1	4.0		
			NORTH NEW HYDE PARK	1	2.0		
				1	2.0		
		<b>SWMA - From Transfer</b>			<b>4</b>	<b>3.5</b>	
		SWMA - Garbage Not Picked Up	ALBERTSON	1	1.0		
			Albertson	1	1.0		
			GARDEN CITY PARK	1	4.0		
			Garden City Park	2	3.0		
			HERRICKS	1	0		
			Herricks	1	2.0		
			MANHASSET	3	2.3		
			Manhasset	1	2.0		
			NEW CASSEL	1	1.0		
			NORTH NEW HYDE PARK	1	0		
			North New Hyde Park	4	1.2		
			ROSLYN HEIGHTS	2	1.0		
			Roslyn Heights	1	0		
			SEARINGTOWN	2	3.0		
		<b>SWMA - Garbage Not Picked Up</b>			<b>22</b>	<b>1.7</b>	
		SWMA - Request for Public Trash Can	Garden City Park	1	4.0		
		<b>SWMA - Request for Public Trash Can</b>			<b>1</b>	<b>4.0</b>	
		<b>Solid Waste Management</b>				<b>82</b>	<b>2.1</b>
		Sustainability Department	SWMA - Compost	GARDEN CITY PARK	1	7.0	
				Great Neck Estates	1	2.0	
Herricks	1			4.0			
Lake Success	2			5.0			
MINEOLA	1			2.0			
Munsey Park	2			3.0			
NEW HYDE PARK	1			0			
PORT WASHINGTON	1			3.0			

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	Port Washington	1	0	
			ROSLYN HEIGHTS	2	2.0	
			Thomaston	1	1.0	
			WESTBURY	1	5.0	
			Williston Park	1	0	
		<b>SWMA - Compost</b>			<b>16</b>	<b>2.8</b>
		SWMA - Environmental Education	PORT WASHINGTON	1	3.0	
				1	0	
		<b>SWMA - Environmental Education</b>			<b>2</b>	<b>1.5</b>
		SWMA - Rain Barrel	GARDEN CITY PARK	1	4.0	
			Herricks	1	4.0	
			Kings Point	1	3.0	
			MINEOLA	1	2.0	
			MUNSEY PARK	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	4.0	
			Williston Park	1	0	
		<b>SWMA - Rain Barrel</b>			<b>8</b>	<b>2.1</b>
	SWMA - Rain Garden	EAST HILLS	1	0		
		Herricks	1	4.0		
<b>SWMA - Rain Garden</b>			<b>2</b>	<b>2.0</b>		
SWMA - Recycling / STOP Call Back		6	1.3			
<b>SWMA - Recycling / STOP Call Back</b>			<b>6</b>	<b>1.3</b>		
<b>Sustainability Department</b>			<b>34</b>	<b>2.2</b>		
<b>Solid Waste Management</b>				<b>116</b>	<b>2.1</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	ALBERTSON	1	0	
		<b>311 - PSEG Power Outage</b>			<b>1</b>	<b>0</b>
		311 - SR Constituent Follow-up		102	0	
		<b>311 - SR Constituent Follow-up</b>			<b>102</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0	
			MANHASSET	3	0	
	Manhasset		2	0		
	ROSLYN HEIGHTS		2	0		
	<b>311 - Street Repaving Schedule Inquiry</b>			<b>8</b>	<b>0</b>	
	<b>311 Call Center</b>			<b>111</b>	<b>0</b>	
Supervisor's Office	SupV - Airplane	ALBERTSON	1	0		
		Albertson	11	0		
		EAST HILLS	7	0		
		GARDEN CITY PARK	25	0		
		GREAT NECK	2	0		
		Herricks	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	MANHASSET	1	0	
			Manorhaven	2	0	
			NEW HYDE PARK	6	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	9	0	
			North New Hyde Park	3	0	
			PLANDOME HEIGHTS	1	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	3	0	
		<b>SupV - Airplane</b>			<b>74</b>	<b>0</b>
		SupV - Airplane Nassau		1	0	
		<b>SupV - Airplane Nassau</b>			<b>1</b>	<b>0</b>
		SupV - CGM Pool Renovation		15	0	
		<b>SupV - CGM Pool Renovation</b>			<b>15</b>	<b>0</b>
		SupV - Employee Complaint	Glenwood Landing	1	7.0	
			NEW CASSEL	1	8.0	
		<b>SupV - Employee Complaint</b>			<b>2</b>	<b>7.5</b>
		SupV - Helicopter	GREAT NECK	1	0	
			MANHASSET	3	0	
			Mineola	2	0	
			PLANDOME HEIGHTS	2	0	
			PORT WASHINGTON	3	0	
		<b>SupV - Helicopter</b>			<b>11</b>	<b>0</b>
		SupV - Helicopter Nassau		1	0	
		<b>SupV - Helicopter Nassau</b>			<b>1</b>	<b>0</b>
		SupV - Thank You from Constituent	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			KINGS POINT	1	0	
			NORTH NEW HYDE PARK	2	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	2	0	
			Port Washington North	1	0	
	1		0			
<b>SupV - Thank You from Constituent</b>			<b>13</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>117</b>	<b>0.1</b>		
<b>Supervisor's Office</b>			<b>228</b>	<b>0.1</b>		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		174	0.0
		<b>Town Clerk - Birth Certificate</b>		<b>174</b>	<b>0.0</b>
		Town Clerk - Block Party Application		4	0
		<b>Town Clerk - Block Party Application</b>		<b>4</b>	<b>0</b>
		Town Clerk - Codebook Supplement		1	0
		<b>Town Clerk - Codebook Supplement</b>		<b>1</b>	<b>0</b>
		Town Clerk - Contracts & Bids		1	0
		<b>Town Clerk - Contracts &amp; Bids</b>		<b>1</b>	<b>0</b>
		Town Clerk - Death Certificate		77	0
		<b>Town Clerk - Death Certificate</b>		<b>77</b>	<b>0</b>
		Town Clerk - Dog License		43	0
		<b>Town Clerk - Dog License</b>		<b>43</b>	<b>0</b>
		Town Clerk - Domestic Partnership		3	0
		<b>Town Clerk - Domestic Partnership</b>		<b>3</b>	<b>0</b>
		Town Clerk - Filming Permit		4	0
		<b>Town Clerk - Filming Permit</b>		<b>4</b>	<b>0</b>
		Town Clerk - Fishing License		6	0
		<b>Town Clerk - Fishing License</b>		<b>6</b>	<b>0</b>
		Town Clerk - Hunting License		1	0
		<b>Town Clerk - Hunting License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Landscaping License		1	0
		<b>Town Clerk - Landscaping License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Liquor License		1	0
		<b>Town Clerk - Liquor License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Marriage Certificate		36	0
		<b>Town Clerk - Marriage Certificate</b>		<b>36</b>	<b>0</b>
		Town Clerk - Marriage License		32	0
		<b>Town Clerk - Marriage License</b>		<b>32</b>	<b>0</b>
		Town Clerk - Miscellaneous		11	0
		<b>Town Clerk - Miscellaneous</b>		<b>11</b>	<b>0</b>
Town Clerk - Parade Application		1	0		
<b>Town Clerk - Parade Application</b>		<b>1</b>	<b>0</b>		
Town Clerk - Parking Restrictions Removal Request		14	0		
<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>14</b>	<b>0</b>		
Town Clerk - Peddler License		4	0		
<b>Town Clerk - Peddler License</b>		<b>4</b>	<b>0</b>		
Town Clerk - Secondhand Dealer License		1	0		
<b>Town Clerk - Secondhand Dealer License</b>		<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

June 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Solid Waste Management License		4	0	
		<b>Town Clerk - Solid Waste Management License</b>			<b>4</b>	<b>0</b>
		Town Clerk - Taxi and Limousine License		6	0	
		<b>Town Clerk - Taxi and Limousine License</b>			<b>6</b>	<b>0</b>
		Town Clerk - Tow Truck License		5	0	
		<b>Town Clerk - Tow Truck License</b>			<b>5</b>	<b>0</b>
		Town Clerk - Town Board Questions		1	0	
		<b>Town Clerk - Town Board Questions</b>			<b>1</b>	<b>0</b>
<b>Town Clerk</b>				<b>431</b>	<b>0.0</b>	
<b>Town Clerk</b>				<b>431</b>	<b>0.0</b>	
<b>Summary</b>				<b>6,128</b>	<b>1.3</b>	