

Town of North Hempstead Service Requests via 311 - by Community

July 2016

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
ALBERTSON				2	0
Albertson	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
		Solid Waste Management		1	0
	Solid Waste Management			1	0
Albertson				1	0
Great neck	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Great neck				1	0
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
MANHASSET				1	0
NEW CASSEL	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	15.0
		Street Lighting District		1	15.0
	Department of Public Works			1	15.0
NEW CASSEL				1	15.0
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	5	0
		Street Lighting District		5	0
	Department of Public Works			5	0
NEW HYDE PARK				5	0
NEW HYDE PARK N	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
NEW HYDE PARK N				1	2.0
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
NORTH HILLS				1	1.0
New Hyde park	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
New Hyde park				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
PORT WASHINGTON				1	0
Port Washinton	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
Port Washinton				1	0
greak neck	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
greak neck				1	0
great neck	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
great neck				1	0
greatneck	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
greatneck				1	0
medford	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
medford				1	1.0
n new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.5
		Street Lighting District		2	5.5
	Department of Public Works			2	5.5
n new hyde park				2	5.5
new hyde park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
new hyde park				2	1.5
no address	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
no address				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
roslyn heights				1	6.0
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
searingtown				1	2.0
westbury	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
westbury				1	0
saddle rock estates	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	12.0
		Street Lighting District		1	12.0
	Department of Public Works			1	12.0
saddle rock estates				1	12.0
MANHASSET	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety			1	2.0
MANHASSET				1	2.0
manhasset	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	11.0
		Street Lighting District		1	11.0
	Department of Public Works			1	11.0
manhasset				1	11.0
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
port washington				1	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	13.0
		Street Lighting District		1	13.0
	Department of Public Works			1	13.0
searingtown				1	13.0
11021	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			1	1.0
11021				1	1.0
11030	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
11030				1	7.0

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City	Department Description	Group Description	Type Description	Count	Response Days
11507	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
11507				1	2.0
ALBERTSON	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	6.0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		2	3.0
		Code Enforcement	Code - Miscellaneous	2	0
			Code - Odor	1	1.0
			Code - Overgrown Vegetation	2	9.5
			Code - Property Maintenance	1	12.0
			Code - Sidewalk Obstruction	1	16.0
	Code Enforcement		7	6.9	
	Department of Public Safety		9	6.0	
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	5.0
			Hwy - Dead Animal Pickup	1	1.0
			Hwy - Miscellaneous	3	4.3
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	5	2.2
			Hwy - Street Sweeping / Cleaning	1	20.0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	2	0
			Hwy - Tree Removal Objection	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	5	1.0
		Highway Department		23	2.6
		Street Lighting District	Street Light - Light Out (Single)	2	3.0
			Street Light - Lights Out (Multiple)	1	9.0
			Street Light - Mark Out	2	4.0
	Street Light - Misc Problems		2	1.5	
	Street Lighting District		7	3.7	
	Department of Public Works		30	2.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
		Parks and Recreation Department		1	3.0
Parks and Recreation Department			1	3.0	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
		Bldg - Application Status	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Planning and Building Department	Building Department	Bldg - Certificate Status	1	3.0	
			Bldg - Inspection Request	1	1.0	
			Bldg - Miscellaneous	1	1.0	
			Building Department		6	0.8
		Planning and Building Department			6	0.8
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0
				PI - Caregiver Support	1	4.0
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	1	3.0
				PI - Membership Registration	2	0
				PI - Miscellaneous	2	1.5
				PI - Taxi Service	25	0
				PI - Taxi Service Complaint	1	2.0
				PI - Transportation/Mobility Mgmt Info	1	1.0
					Project Independence	
		Project Independence			35	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
		Receiver of Taxes		3	0	
	Receiver of Taxes			3	0	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.0
				SWMA - Container without License / Permit	1	0
				SWMA - From Transfer	1	0
				SWMA - Garbage Not Picked Up	4	2.0
				Solid Waste Management		
	Solid Waste Management			8	1.5	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center		1	0	
		Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	2	0	
		Supervisor's Office			3	0
Supervisor's Office			4	0		
ALBERTSON				97	1.8	
Albertson	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Noise	4	1.0	
			Code - Unlawful Property Use	1	7.0	
	Code Enforcement			5	2.2	
	Department of Public Safety			6	1.8	
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0	
Hwy - Street Sweeping / Cleaning			1	7.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Albertson	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	5.5	
			Hwy - Tree Planting	1	0	
		Highway Department			5	4.2
	Department of Public Works			5	4.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	0
			Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - Illegal Housing	1	8.0	
		Building Department			2	4.0
	Planning and Building Department			2	4.0	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	2	0	
		Project Independence			3	0
	Project Independence			3	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	0
			Solid Waste Management		1	0
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		7	0
			Supervisor's Office		7	0
Supervisor's Office			7	0		
Albertson				25	1.6	
BAXTER ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services		1	0
	Community Services			1	0	
	Department of Public Safety	Code Enforcement	Code - Smoke		1	0
			Code Enforcement		1	0
	Department of Public Safety			1	0	
	Department of Public Works	Street Lighting District	Street Light - On During Day		1	0
			Street Lighting District		1	0
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Taxi Service		3	0
Project Independence			3	0		
Project Independence			3	0		
BAXTER ESTATES				6	0	
BAYSIDE	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	1.0
			Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0	
BAYSIDE				1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
BELLEROSE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
BELLEROSE				1	0
Baxter Estates	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
		Parking Enforcement		1	4.0
	Department of Public Safety			1	4.0
	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
Baxter Estates				3	1.3
CARLE PLACE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	1	6.0
			Code - Garbage	1	7.0
			Code - Overgrown Vegetation	3	4.0
			Code - Sidewalk Obstruction	1	1.0
			Code - Storage and Display	1	0
		Code Enforcement		8	3.2
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
	Parking Enforcement		1	5.0	
	Department of Public Safety			10	3.1
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	5.0
			Hwy - Miscellaneous	4	3.0
			Hwy - Pothole	1	4.0
			Hwy - Street Painting	1	12.0
			Hwy - Tree Branch / Debris Pickup	3	2.3
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	6	3.7
		Highway Department		19	3.5
Street Lighting District		Street Light - Cycles On / Off	1	7.0	
		Street Light - Light Out (Single)	3	7.0	
	Street Light - Lights Out (Multiple)	4	2.5		
	Street Light - Mark Out	6	6.8		
Street Light - Misc Problems	1	3.0			
Street Lighting District			15	5.5	
Department of Public Works			34	4.4	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.0	
			OIC - Inter Municipal SR	3	2.3	
		Inter Municipal Affairs			5	1.8
	Inter Municipal Affairs			5	1.8	
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	4	0.5
				Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	2	6.5
		Building Department			7	2.1
	Planning and Building Department			7	2.1	
	Project Independence	Project Independence		PI - Call Back Request	1	3.0
				PI - Health and Mental Health	2	4.0
				PI - Miscellaneous	1	0
				PI - Taxi Service	12	0
				PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			17	0.6
	Project Independence			17	0.6	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0	
		Solid Waste Management			1	1.0
	Solid Waste Management			1	1.0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office			2	0
	Supervisor's Office			2	0	
	CARLE PLACE				76	2.8
Carle Place	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	29.0	
		Cat Shelter			1	29.0
		Code Enforcement		Code - Miscellaneous	1	1.0
				Code - Tree Removal	1	0
		Code Enforcement			2	0.5
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0	
		Parking Enforcement			1	3.0
	Department of Public Safety			4	8.2	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	0
				Hwy - Street Sign - Remove	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department			4	0
		Street Lighting District		Street Light - Light Out (Single)	1	4.0
				Street Light - Mark Out	2	8.0
		Street Lighting District			3	6.7
	Department of Public Works			7	2.9	

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City	Department Description	Group Description	Type Description	Count	Response Days
Carle Place	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	1.0
		Building Department		2	1.0
	Planning and Building Department			2	1.0
	Project Independence	Project Independence	PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			12	0
	Project Independence			12	0
Carle Place				25	2.2
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	24	0
			PI - Taxi Service Cancellation	5	0
	Project Independence			31	0.1
	Project Independence			31	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	11	0
		Supervisor's Office		11	0
Supervisor's Office			11	0	
EAST HILLS				44	0.0
EAST WILLISTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	6	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			10	0.2	
Project Independence			10	0.2	
EAST WILLISTON				12	0.7
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public	Animal Shelter	Animal Sh - Barking Dog	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
East Hills	Safety	Animal Shelter	Animal Sh - Dog Bite	1	0	
			Animal Sh - Menacing or Harrassing Dog	6	3.2	
			Animal Sh - Misc	1	0	
	Animal Shelter			9	2.1	
	Department of Public Safety			9	2.1	
	Project Independence	Project Independence	PI - Taxi Service	59	0	
		Project Independence		59	0	
	Project Independence			59	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes			2	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
East Hills				72	0.3	
East Williston	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			PI - Health and Mental Health	3	0	
		Project Independence		4	0.8	
	Project Independence			4	0.8	
East Williston				4	0.8	
FLORAL PARK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
FLORAL PARK				1	0	
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	2	2.5	
			Code - Overgrown Vegetation	1	11.0	
		Code Enforcement		3	5.3	
	Department of Public Safety			3	5.3	
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		1	11.0
	Street Lighting District			2	5.5	
	Department of Public Works			3	3.7	
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0	
Building Department		1	6.0			
Planning and Building Department			1	6.0		
FLORAL PARK CEN				7	4.7	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Noise	1	7.0
			Code - Overgrown Vegetation	2	2.0
		Code Enforcement		3	3.7
	Department of Public Safety			3	3.7
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
FLORAL PARK CENTRE				5	2.2
FLOWER HILL	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Food and Hunger	1	3.0
			PI - Taxi Service	18	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		21	0.1
Project Independence			21	0.1	
FLOWER HILL				23	0.1
FRESH MEADOWS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
FRESH MEADOWS				1	0
Floral Park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Floral Park				1	0
Floral Park Centre	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	5.5
	Street Lighting District		3	3.7	
Department of Public Works			4	2.8	

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City	Department Description	Group Description	Type Description	Count	Response Days
Floral Park Centre	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		Building Department		1	0
	Planning and Building Department			1	0
Floral Park Centre				5	2.2
Flower Hill	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		2	3.0
	Inter Municipal Affairs			2	3.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	3	0
			PI - Taxi Service	2	0.5
			PI - Taxi Service Cancellation	1	0
		Project Independence		7	0.1
	Project Independence			7	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Flower Hill				11	0.8
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GARDEN CITY				1	0
GARDEN CITY PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	6.0
		Cat Shelter		2	6.0
		Code Enforcement	Code - Court	1	0
			Code - Litter	1	7.0
			Code - Odor	1	2.0
			Code - Overgrown Vegetation	2	12.0
			Code - Property Maintenance	4	1.0
	Code - Water Flow / Accumulation	2	1.0		
	Code Enforcement		11	3.5	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0	
	Parking Enforcement		1	4.0	
Department of Public Safety		14	3.9		
Department of Public Works	Highway Department	Hwy - Catch Basin	1	21.0	
		Hwy - Dead Animal Pickup	2	4.0	
		Hwy - Grass Cut / Mow	2	3.5	
		Hwy - Miscellaneous	3	0.3	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
			Hwy - Street Sign - Repair / Replace	3	3.3	
			Hwy - Tree Planting	4	0	
			Hwy - Tree Stump Removal	2	3.0	
			Hwy - Tree Trimming / Removal Inspection	10	2.9	
		Highway Department			28	2.9
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	1	17.0	
			Street Light - Mark Out	2	8.0	
		Street Lighting District			4	8.2
	Department of Public Works			32	3.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department		1	0	
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	1.0	
			Bldg - Construction Complaint	1	3.0	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Inspection Request	1	1.0	
			Bldg - Miscellaneous	1	3.0	
			Bldg - Suspect Work Without a Permit	1	0	
			Bldg - Unable to Reach Inspector	1	1.0	
		Building Department			9	1.0
		Planning Department	Planning - Questions needing Answers	2	0	
	Planning Department			2	0	
	Planning and Building Department			11	0.8	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Health and Mental Health	16	0.1	
			PI - Household Maintenance	1	0	
PI - Membership Registration			3	0		
PI - Miscellaneous			2	0.5		
PI - Taxi Service			64	0.0		
PI - Taxi Service Cancellation			7	0		
PI - Transportation/Mobility Mgmt Info		1	0			
Project Independence			95	0.0		
Project Independence			95	0.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes			2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
			SWMA - Garbage Not Picked Up	1	1.0	
		Solid Waste Management		2	0.5	
	Solid Waste Management			2	0.5	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	32	0	
		Supervisor's Office		32	0	
	Supervisor's Office			32	0	
GARDEN CITY PARK				190	1.0	
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
GLEN COVE				1	0	
GLENWOOD LANDING	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety			1	0	
GLENWOOD LANDING				1	0	
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services		1	0	
	Adminstrative Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
	Animal Shelter			2	1.0	
	Cat Shelter	Cat Shelter - Feral Cats	2	1.0		
	Cat Shelter			2	1.0	
	Code Enforcement	Code - BZA Noncompliance		1	8.0	
		Code - Boat		1	5.0	
		Code - Miscellaneous		1	1.0	
		Code - Noise		1	6.0	
		Code - Overgrown Vegetation		2	2.5	
		Code - Unlawful Property Use		1	0	
		Code - Water Flow / Accumulation		1	4.0	
		Code Enforcement			8	3.6
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0		
	Parking Enforcement			2	1.0	
	Department of Public Safety				14	2.5
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	5.0	
Hwy - Miscellaneous			2	4.0		
Hwy - Pothole			4	3.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	2	4.0	
			Hwy - Tree Branch / Debris Pickup	1	2.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		Highway Department			19	1.9
		Street Lighting District	Street Light - Light Out (Single)	5	7.6	
			Street Light - Lights Out (Multiple)	2	0	
			Street Light - Mark Out	2	2.5	
			Street Light - Misc Problems	1	5.0	
			Street Light - Pole Problem	1	0	
		Street Lighting District			11	4.4
		Department of Public Works			30	2.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	4.8
			Inter Municipal Affairs		5	4.8
	Inter Municipal Affairs			5	4.8	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	8	0.5	
			Bldg - Miscellaneous	1	0	
			Bldg - Suspect Work Without a Permit	3	0.3	
		Building Department			12	0.4
		Planning Department	Planning - Questions needing Answers	1	0	
		Planning Department			1	0
	Planning and Building Department			13	0.4	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	12	0.8	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	5	2.0	
			PI - Taxi Service	159	0.1	
			PI - Taxi Service Cancellation	8	0	
			PI - Taxi Service Complaint	1	0	
Project Independence			189	0.2		
Project Independence			189	0.2		
Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0		
	Sustainability Department		1	5.0		
Solid Waste Management			1	5.0		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
	311 Call Center		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	2	0	
			SupV - Employee Complaint	1	0	
			SupV - Thank You from Constituent	1	1.0	
		Supervisor's Office		4	0.2	
		Supervisor's Office		5	0.2	
GREAT NECK				258	0.7	
GREAT NECK ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	Project Independence	PI - Membership Registration	1	0
				PI - Taxi Service	15	0
				PI - Taxi Service Complaint	1	1.0
				PI - Transportation/Mobility Mgmt Info	1	1.0
					18	0.1
	Project Independence			18	0.1	
	GREAT NECK ESTATES				20	0.1
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Seasonal Programs Registration	1	0	
			Community Services		2	0.5
	Community Services			2	0.5	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
	Department of Public Safety			2	0	
	Department of Public Works	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	9.0
				Street Light - Mark Out	1	2.0
					2	5.5
	Department of Public Works			2	5.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	7	0.4
				PI - Financial Assistance	1	1.0
				PI - Health and Mental Health	28	0.1
				PI - Membership Registration	2	0
				PI - Miscellaneous	2	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service	135	0
			PI - Taxi Service Cancellation	12	0
	Project Independence			187	0.0
	Project Independence			187	0.0
GREAT NECK PLAZA				194	0.1
GREENVALE	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	9.0
			Code - Overgrown Vegetation	2	1.0
			Code - Water Flow / Accumulation	1	0
	Code Enforcement			4	2.8
	Department of Public Safety			4	2.8
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
			Building Department	1	0
			Planning Department	1	0
			Planning Department	1	0
	Planning and Building Department			2	0
GREENVALE				6	1.8
Garden City	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Garden City				2	0
Garden City Park	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	1	0
			Code - Garbage	1	0
			Code - Miscellaneous	1	0
			Code - Odor	1	0
			Code - Overgrown Vegetation	1	0
			Code - Sidewalk Obstruction	1	0
			Code - Water Flow / Accumulation	1	7.0
	Code Enforcement			8	0.9
	Department of Public Safety			8	0.9
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	3	4.3
Highway Department			5	2.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
Garden City Park	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Mark Out	3	4.7
			Street Light - Misc Problems	1	4.0
	Street Lighting District			6	3.0
	Department of Public Works			11	2.8
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0
			Bldg - Miscellaneous	1	0
			Bldg - Suspect Work Without a Permit	2	2.5
	Building Department			5	1.0
	Planning and Building Department			5	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	1	0
		Project Independence		2	0
	Project Independence			2	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
		Solid Waste Management		1	1.0
	Solid Waste Management			1	1.0
Garden City Park				28	1.6
Glenwood Landing	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
			Code - Property Maintenance	1	0
		Code Enforcement		2	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
			Highway Department		1
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
Street Lighting District		1	0		
Department of Public Works			2	0	
Glenwood Landing				4	0
Great Neck	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Court	1	0
			Code - Lights	1	0
	Code Enforcement		2	0	
Department of Public Safety			3	0	
Department of Public	Highway Department	Hwy - Miscellaneous	1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Works	Highway Department	Hwy - Pothole	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	1	2.0	
		Highway Department			3	2.3
		Street Lighting District	Street Light - Light Out (Single)	2	2.5	
			Street Light - Mark Out	3	5.3	
		Street Lighting District			5	4.2
		Department of Public Works			8	3.5
		Housing Authority	Housing Authority	Housing - Appliance	1	0
				Housing - Electrical	1	0
				Housing - Misc Exterior	1	0
	Housing Authority			3	0	
	Housing Authority			3	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
		Inter Municipal Affairs			1	7.0
	Inter Municipal Affairs			1	7.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
			Bldg - Construction Complaint	1	0	
			Bldg - General Question Needs Answers	1	0	
			Bldg - Illegal Housing	1	1.0	
		Building Department			5	0.2
	Planning and Building Department			5	0.2	
	Project Independence	Project Independence	PI - Call Back Request	2	1.5	
			PI - Health and Mental Health	1	7.0	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	7	0	
			PI - Miscellaneous	2	1.0	
			PI - Taxi Service	24	0	
			PI - Taxi Service Cancellation	2	0	
		Project Independence			39	0.3
	Project Independence			39	0.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	6	0	
		Receiver of Taxes			6	0
		Receiver of Taxes			6	0
Great Neck				66	0.7	
Great Neck Estates	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	7.0	
		Animal Shelter			1	7.0
		Cat Shelter	Cat Shelter - Feral Cats	2	12.0	
		Cat Shelter			2	12.0
	Department of Public Safety			3	10.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck Estates	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District		1	0	
	Department of Public Works			2	0	
	Project Independence	Project Independence	PI - Call Back Request		1	3.0
			PI - Taxi Service		1	0
		Project Independence			2	1.5
	Project Independence			2	1.5	
	Great Neck Estates				7	4.9
Great Neck Plaza	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0	
			OIC - Inter Municipal SR		2	1.0
		Inter Municipal Affairs			3	2.7
	Inter Municipal Affairs			3	2.7	
	Project Independence	Project Independence	PI - Call Back Request		2	1.5
			PI - Health and Mental Health		5	0.2
			PI - Membership Registration		1	0
			PI - Taxi Service		10	0
			PI - Taxi Service Cancellation		1	0
	Project Independence			19	0.2	
	Project Independence			19	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
		Receiver of Taxes			1	0
Receiver of Taxes			1	0		
Great Neck Plaza				23	0.5	
Greenvale	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	2.0
		Parking Enforcement			1	2.0
	Department of Public Safety			2	1.0	
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection		1	0
		Highway Department			1	0
		Street Lighting District	Street Light - Lights Out (Multiple)		1	0
		Street Lighting District			1	0
	Department of Public Works			2	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	1.0
			Bldg - Unable to Reach Inspector		1	13.0
		Building Department			2	7.0
	Planning and Building Department			2	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Greenvale	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0.5	
		Solid Waste Management		2	0.5	
	Solid Waste Management			2	0.5	
Greenvale				8	2.1	
HERRICKS	Community Services	Community Services	CommSvc - Misc SR	1	3.0	
		Community Services		1	3.0	
	Community Services			1	3.0	
	Department of Public Safety	Code Enforcement	Code - Garbage		1	11.0
			Code - Noise		2	3.0
			Code - Overgrown Vegetation		1	12.0
			Code - Tree Removal		2	2.0
	Code Enforcement			6	5.5	
	Department of Public Safety			6	5.5	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup		1	1.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		1	0
	Highway Department			4	0.2	
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		1	4.0
			Street Light - Lights Out (Multiple)		4	0.8
			Street Light - Mark Out		4	4.0
			Street Light - Misc Problems		1	2.0
	Street Lighting District			11	2.3	
	Department of Public Works			15	1.7	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	2.0
		Inter Municipal Affairs			1	2.0
	Inter Municipal Affairs			1	2.0	
	Project Independence	Project Independence	PI - Household Maintenance		1	0
			PI - Taxi Service		15	0.1
			PI - Taxi Service Cancellation		1	0
PI - Transportation/Mobility Mgmt Info				2	0.5	
PI - Veterans Services				1	0	
Project Independence			20	0.2		
Project Independence			20	0.2		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0	
	Receiver of Taxes			1	0	
Receiver of Taxes			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management		1	0	
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
HERRICKS				46	1.5	
HICKSVILLE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
HICKSVILLE				1	0	
Herricks	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - After Hours/Weekend Construction		1	9.0
			Code - Miscellaneous		1	0
		Code Enforcement			2	4.5
	Department of Public Safety			3	3.0	
	Department of Public Works	Highway Department	Hwy - Tree Planting		2	0
			Hwy - Tree Stump Removal		3	4.0
			Hwy - Tree Trimming / Removal Inspection		2	0.5
		Highway Department			7	1.9
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		2	2.0
			Street Light - Lights Out (Multiple)		2	0
			Street Light - Mark Out		2	3.5
		Street Lighting District			7	1.6
		Department of Public Works			14	1.7
	Planning and Building Department	Building Department	Bldg - Miscellaneous		1	1.0
			Bldg - Suspect Work Without a Permit		1	8.0
		Building Department			2	4.5
	Planning and Building Department			2	4.5	
	Project Independence	Project Independence	PI - Call Back Request		1	1.0
			PI - Membership Registration		1	0
			PI - Miscellaneous		1	0
		Project Independence			3	0.3
	Project Independence			3	0.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		4	0
		Receiver of Taxes			4	0
Receiver of Taxes			4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Herricks	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department		1	0	
	Solid Waste Management			1	0	
Herricks				27	1.6	
JAMAICA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
JAMAICA				1	0	
KENSINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
	Project Independence	Project Independence	PI - Taxi Service	11	0	
		Project Independence		11	0	
Project Independence			11	0		
KENSINGTON				12	0.1	
KINGS POINT	Community Services	Community Services	CommSvc - Misc SR	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Works	Street Lighting District	Street Light - On During Day	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
		Parks and Recreation Department		1	1.0	
	Parks and Recreation Department			1	1.0	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Taxi Service	6	0
		Project Independence			7	0
	Project Independence			7	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
KINGS POINT				11	0.3	
Kensington	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes			1	0	
Kensington				1	0	
Kings Point	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
			Animal Sh - Lost Animal	1	2.0	
	Animal Shelter			2	1.0	
Department of Public Safety			2	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Kings Point	Project Independence	Project Independence	PI - Health and Mental Health	1	7.0
			PI - Taxi Service	1	0
	Project Independence			2	3.5
	Project Independence			2	3.5
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
Kings Point				7	1.3
LAKE SUCCESS	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	11.0
		Code Enforcement		1	11.0
	Department of Public Safety			1	11.0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works			1	14.0
	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
			PI - Taxi Service	13	0.2
			PI - Taxi Service Cancellation	1	0
		Project Independence			15
Project Independence			15	0.2	
LAKE SUCCESS				17	1.6
LEVITTOWN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
LEVITTOWN				1	1.0
Lake Success	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
	Project Independence	Project Independence	PI - Taxi Service	13	0.5
		Project Independence		13	0.5
	Project Independence			13	0.5
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
Receiver of Taxes			2	0	
Lake Success				16	0.5
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Safety	Animal Shelter	Animal Sh - Misc	3	0.3		
		Animal Shelter		3	0.3		
		Cat Shelter	Cat Shelter - Feral Cats	3	2.0		
		Cat Shelter		3	2.0		
		Code Enforcement	Code - Boating Miscellaneous		1	0	
			Code - Court		1	0	
			Code - Fence		1	2.0	
			Code - From Transfer		1	0	
			Code - Miscellaneous		2	3.0	
			Code - Odor		1	2.0	
			Code - Overgrown Vegetation		1	8.0	
			Code - Property Maintenance		2	0.5	
			Code - Tree Removal		1	0	
			Code Enforcement		11	1.7	
			Parking Enforcement	Prkg Enfrc - From Transfer		1	0
		Prkg Enfrc - Parking Violations Complaint			9	1.9	
		Parking Enforcement		10	1.7		
		Department of Public Safety				27	1.6
		Department of Public Works	Highway Department	Hwy - Catch Basin		3	3.3
	Hwy - Curb Repair				1	24.0	
	Hwy - Dead Animal Pickup				1	5.0	
	Hwy - Grass Cut / Mow				1	0	
	Hwy - Pothole				2	1.5	
	Hwy - Pothole Filled Without Request				1	0	
	Hwy - Street Sign - New Request				1	0	
	Hwy - Street Sign - Repair / Replace				5	0.8	
	Hwy - Tree Branch / Debris Pickup				3	4.0	
	Hwy - Tree Fallen - Emergency				2	0	
	Hwy - Tree Planting				6	0.7	
	Hwy - Tree Stump Removal				2	0	
	Hwy - Tree Trimming / Removal Inspection				8	1.4	
	Highway Department			36	2.0		
	Street Lighting District		Street Light - Cycles On / Off		11	0.3	
			Street Light - Light Out (Single)		7	8.1	
			Street Light - Lights Out (Multiple)		4	8.0	
			Street Light - Mark Out		7	5.3	
			Street Light - On During Day		1	13.0	
			Street Light - Pole Problem		1	0	
		Street Light - Pole Transfer		1	0		
	Street Lighting District		32	4.4			
	Department of Public Works				68	3.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Housing Authority	Housing Authority	Housing - Misc Construction	1	3.0	
			Housing - Misc SR	1	0	
			Housing - Plumbing	1	5.0	
			Housing Authority		3	2.7
		Housing Authority			3	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	OIC - From Transfer	1	0
				OIC - Inter Municipal SR	4	1.5
			Inter Municipal Affairs		5	1.2
		Inter Municipal Affairs			5	1.2
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	Bldg - Applicant Advocate Request	5	0.2
				Bldg - From Transfer	4	1.2
				Bldg - Illegal Housing	2	0
				Bldg - Miscellaneous	4	1.8
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			16	0.8
		Planning and Building Department			16	0.8
	Project Independence	Project Independence	PI - Health and Mental Health	PI - Health and Mental Health	3	0.7
				PI - Membership Registration	4	0
				PI - Miscellaneous	1	0
				PI - Taxi Service	66	0
				PI - Taxi Service Cancellation	3	0
				PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence			78	0.0
		Project Independence			78	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
		Receiver of Taxes			1	0
		Receiver of Taxes			1	0
Supervisor's Office	Supervisor's Office	SupV - Helicopter		1	0	
	Supervisor's Office			1	0	
	Supervisor's Office			1	0	
MANHASSET				201	1.4	
MANHASSET HILLS	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	6.0	
		Solid Waste Management		1	6.0	
	Solid Waste Management			1	6.0	
MANHASSET HILLS				1	6.0	
MANORHAVEN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety			1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.3	
		Inter Municipal Affairs		3	3.3	
	Inter Municipal Affairs			3	3.3	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	16.0	
		Parks and Recreation Department		1	16.0	
	Parks and Recreation Department			1	16.0	
	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Food and Hunger	1	1.0	
			PI - Health and Mental Health	22	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	22	0	
			Project Independence		48	0.0
	Project Independence			48	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	0	
			SupV - Thank You from Constituent	1	0	
		Supervisor's Office		2	0	
	Supervisor's Office			2	0	
	MANORHAVEN				57	0.5
	MINEOLA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
			Community Services		3	0
		Community Services			3	0
Department of Public Safety		Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter		1	0	
Department of Public Safety			1	0		
Project Independence		Project Independence	PI - Caregiver Support	1	1.0	
			PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	6	0.7	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	44	0	
			PI - Taxi Service Cancellation	2	0	
Project Independence		59	0.1			
Project Independence			59	0.1		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0	
		Receiver of Taxes		7	0	
	Receiver of Taxes			7	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office		2	0	
	Supervisor's Office			2	0	
MINEOLA				72	0.1	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Miscellaneous		2	5.0
			Code - Noise		1	0
			Code - Unlawful Property Use		1	6.0
		Code Enforcement			4	4.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
	Parking Enforcement			1	4.0	
	Department of Public Safety				6	3.3
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	6.0
			Hwy - Street Sign - Repair / Replace		1	23.0
			Hwy - Tree Fallen - Emergency		1	0
			Hwy - Tree Planting		2	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		1	0
		Highway Department			7	4.1
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		4	6.0
			Street Light - Lights Out (Multiple)		4	3.5
			Street Light - Mark Out		4	6.0
	Street Lighting District			13	4.8	
	Department of Public Works				20	4.6
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Bldg - Illegal Housing		3	0
		Building Department			4	0
	Planning and Building Department				4	0
	Project Independence	Project Independence	PI - Health and Mental Health		1	0
PI - Membership Registration			1	0		
Project Independence			2	0		
Project Independence				2	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0	
	Solid Waste Management			1	0	
Solid Waste Management			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Manhasset	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Manhasset				34	3.3
Manorhaven	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		14	0
	Project Independence			14	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
Manorhaven				20	0.2
Mineola	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
			Animal Sh - Misc	1	0
		Animal Shelter		2	1.0
		Cat Shelter	Cat Shelter - Feral Cats	4	2.5
		Cat Shelter		4	2.5
	Department of Public Safety			6	2.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Membership Registration	4	0

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City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Project Independence	Project Independence	PI - Miscellaneous	1	0
			PI - Taxi Service	20	0
		Project Independence			25
	Project Independence			25	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	2.0
			SWMA - Rain Barrel	1	1.0
		Sustainability Department		3	1.7
	Solid Waste Management			3	1.7
	Mineola				37
Munsey Park	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	20.0
		Animal Shelter		1	20.0
		Code Enforcement	Code - Miscellaneous	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	10.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
Munsey Park				3	6.7
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
		Community Services		2	0.5
		Community Services			2
	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	1.0
			Animal Sh - Dog Defecation	1	10.0
			Animal Sh - Misc	1	1.0
			Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
	Animal Shelter		5	2.4	
	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	12.0	
		Code - Court	2	0	
		Code - Fence	2	10.0	
		Code - Garbage	2	0.5	
		Code - Litter	1	4.0	
		Code - Miscellaneous	2	0	
		Code - No Plates / Inoperable Vehicle	1	6.0	
		Code - Noise	1	0	
Code - Overgrown Vegetation		3	3.7		
Code - Property Maintenance		2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Signs	1	6.0	
			Code - Storage and Display	1	10.0	
		Code Enforcement			19	3.7
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
			Prkg Enfrc - Parking Violations Complaint	2	5.5	
		Parking Enforcement			3	4.3
	Department of Public Safety			27	3.5	
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	0
				Hwy - Miscellaneous	1	8.0
				Hwy - Street Sign - New Request	2	0
				Hwy - Street Sign - Repair / Replace	3	0.7
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Stump Removal	2	0
				Hwy - Tree Trimming / Removal Inspection	5	0.4
		Highway Department			15	0.8
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	0
				Street Light - Light Out (Single)	2	18.5
				Street Light - Lights Out (Multiple)	2	12.0
				Street Light - On During Day	1	7.0
				Street Light - Pole Problem	1	0
		Street Lighting District			9	7.6
		Department of Public Works			24	3.3
	Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	1	1.0
				Housing - Electrical	6	1.8
				Housing - High Priority SR	1	1.0
				Housing - Misc Carpentry	1	2.0
				Housing - Misc Construction	1	4.0
				Housing - Misc SR	4	1.8
				Housing - Pest Control	1	4.0
				Housing - Plumbing	1	4.0
	Housing Authority			16	2.1	
	Housing Authority			16	2.1	
Human Resources and Finance	Human Resources and Finance	Human Resources and Finance	HR - Misc SR	1	0	
			Human Resources and Finance	1	0	
Human Resources and Finance			1	0		
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			Inter Municipal Affairs	1	1.0	
Inter Municipal Affairs			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department		1	0	
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		6	0.2
			Bldg - Certificate Status		1	7.0
			Bldg - Illegal Housing		3	0.3
			Bldg - Inspection Request		1	4.0
			Bldg - Unable to Reach Inspector		2	1.0
	Building Department			13	1.2	
	Planning and Building Department			13	1.2	
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Health Chat/Event Registration		1	0
			PI - Health and Mental Health		9	1.6
			PI - Household Maintenance		2	4.0
			PI - Membership Registration		4	0
			PI - Miscellaneous		6	1.0
			PI - Taxi Service		28	0
			PI - Taxi Service Cancellation		2	0
	Project Independence			53	0.5	
	Project Independence			53	0.5	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
		Receiver of Taxes			1	0
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	0
			SWMA - Garbage Not Picked Up		1	4.0
		Solid Waste Management			2	2.0
	Solid Waste Management			2	2.0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		1	0
		311 Call Center			1	0
	Supervisor's Office			1	0	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		1	0	
	Town Clerk			1	0	
Town Clerk			1	0		
NEW CASSEL				143	1.8	
NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0.5	
		Animal Shelter		2	0.5	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	6.0		
			Code - Overgrown Vegetation	1	0		
			Code - Property Maintenance	1	3.0		
		Code Enforcement			3	3.0	
	Department of Public Safety				6	1.7	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	2	0	
				Hwy - Manhole Repair	1	2.0	
				Hwy - Miscellaneous	2	1.0	
				Hwy - Street Sign - New Request	1	17.0	
				Hwy - Street Sign - Repair / Replace	1	0	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Planting	7	0	
				Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			16	1.4	
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
					Street Light - Light Out (Single)	1	0
					Street Light - Lights Out (Multiple)	3	2.7
					Street Light - On During Day	1	7.0
					Street Light - Pole Problem	2	1.0
	Street Lighting District			8	2.1		
	Department of Public Works				24	1.6	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
				OIC - Inter Municipal SR	3	0.3	
		Inter Municipal Affairs			4	0.2	
	Inter Municipal Affairs				4	0.2	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0		
		Building Department		1	1.0		
	Planning and Building Department				1	1.0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
				PI - Cancellation	1	0	
				PI - Health Chat/Event Registration	1	0	
PI - Health and Mental Health				5	0		
PI - Household Maintenance				1	3.0		
PI - Taxi Service				22	0		
Project Independence			31	0.1			
Project Independence				31	0.1		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
			SupV - Thank You from Constituent	1	2.0	
		Supervisor's Office		3	0.7	
	Supervisor's Office			3	0.7	
NEW HYDE PARK				69	0.8	
NO NEW HYDE PARK	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0	
		Administrative Services		1	0	
	Administrative Services			1	0	
	Department of Public Safety	Code Enforcement	Code Enforcement	Code - Property Maintenance	2	4.0
				Code - Sidewalk Obstruction	1	0
		Code Enforcement		3	2.7	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
		Parking Enforcement		1	2.0	
	Department of Public Safety			4	2.5	
	Department of Public Works	Highway Department	Highway Department	Hwy - Grass Cut / Mow	1	2.0
				Hwy - Manhole Repair	1	4.0
				Hwy - Pothole	5	2.8
				Hwy - Street Drainage / Flooding	1	0
				Hwy - Street Sign - Repair / Replace	2	0
				Hwy - Tree Branch / Debris Pickup	2	4.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department		17	1.6	
		Street Lighting District	Street Lighting District	Street Light - Fixture Problem	1	4.0
	Street Light - Lights Out (Multiple)			1	3.0	
	Street Lighting District		2	3.5		
	Department of Public Works			19	1.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	2.0	
		Building Department		1	2.0	
	Planning and Building Department			1	2.0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	1.0
				PI - Taxi Service	1	0
				PI - Taxi Service Cancellation	1	0
		Project Independence		3	0.3	
Project Independence			3	0.3		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Solid Waste Management	Solid Waste Management	SWMA - Request for Public Trash Can	2	4.0	
		Solid Waste Management		2	4.0	
	Solid Waste Management			2	4.0	
NO NEW HYDE PARK				31	1.8	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0	
		Inter Municipal Affairs		2	0	
	Inter Municipal Affairs			2	0	
	Project Independence	Project Independence	PI - Taxi Service	36	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			37	0	
	Project Independence			37	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
Supervisor's Office			1	0		
NORTH HILLS				40	0	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - From Transfer	1	3.0	
			CommSvc - Misc SR	1	6.0	
		Community Services			2	4.5
	Community Services			2	4.5	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	2.0
			Animal Shelter		1	2.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	7.0
				Code - Bamboo	1	10.0
				Code - Commercial Vehicle stored on Residential Property	2	3.5
				Code - Fence	1	3.0
				Code - Garbage	2	1.5
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Overgrown Vegetation	2	0
				Code - Property Maintenance	4	0
				Code - Storage and Display	1	2.0
	Code Enforcement			15	2.1	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	3	1.3	
			Prkg Enfrc - Parking Violations Complaint	1	5.0	
	Parking Enforcement			4	2.2	
	Department of Public Safety				21	2.0
	Department of Public Works	Highway Department	Hwy - Curb Repair	4	0.8	
Hwy - Dead Animal Pickup			1	4.0		
Hwy - Miscellaneous			8	6.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Pothole	6	5.0	
			Hwy - Street Drainage / Flooding	1	5.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	1	2.0	
			Hwy - Tree Branch / Debris Pickup	3	3.0	
			Hwy - Tree Planting	9	0	
			Hwy - Tree Stump Removal	2	13.0	
			Hwy - Tree Trimming / Removal Inspection	28	0.6	
		Highway Department	64	2.3		
		Street Lighting District	Street Light - Cycles On / Off	3	1.7	
			Street Light - Light Out (Single)	9	3.2	
			Street Light - Lights Out (Multiple)	3	7.0	
			Street Light - Mark Out	10	3.4	
			Street Light - Misc Problems	1	9.0	
			Street Light - On During Day	2	2.0	
	Street Lighting District	28	3.6			
	Department of Public Works				92	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0	
		Inter Municipal Affairs		2	1.0	
	Inter Municipal Affairs				2	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	3	0.3	
		Parks and Recreation Department		3	0.3	
	Parks and Recreation Department				3	0.3
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
			Bldg - Construction Complaint	2	2.0	
			Bldg - Illegal Housing	2	0	
			Bldg - Miscellaneous	3	5.3	
			Bldg - Suspect Work Without a Permit	2	2.5	
	Building Department				11	2.3
	Planning and Building Department				11	2.3
	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	16	0.1	
PI - Household Maintenance			1	7.0		
PI - Membership Registration			4	0		
PI - Taxi Service			61	0		
PI - Taxi Service Complaint			3	0		
PI - Transportation/Mobility Mgmt Info			2	0		
Project Independence				89	0.1	
Project Independence				89	0.1	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	2	2.5
				SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		3	2.0	
		Sustainability Department	SWMA - Compost	1	4.0	
		Sustainability Department		1	4.0	
	Solid Waste Management		4	2.5		
	Supervisor's Office	Supervisor's Office		SupV - Airplane	13	0
				SupV - Thank You from Constituent	3	0.3
		Supervisor's Office		16	0.1	
	Supervisor's Office		16	0.1		
	NORTH NEW HYDE PARK				241	1.4
New Cassel	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	15.5	
			Code - Court	2	0	
			Code - Miscellaneous	3	2.7	
			Code - No Plates / Inoperable Vehicle	1	14.0	
			Code - Overgrown Vegetation	1	0	
		Code - Property Maintenance	2	0		
	Code Enforcement		11	4.8		
	Department of Public Safety		11	4.8		
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	4.0
				Hwy - Pothole	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		3	1.3	
		Street Lighting District		Street Light - Light Out (Single)	2	16.0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Pole Problem	1	2.0
	Street Lighting District		4	8.5		
	Department of Public Works		7	5.4		
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	1.0
				Bldg - Illegal Housing	6	0
			Bldg - Suspect Work Without a Permit	1	1.0	
Building Department		8	0.2			
Planning and Building Department		8	0.2			

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City	Department Description	Group Description	Type Description	Count	Response Days	
New Cassel	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Miscellaneous	2	0.5	
			PI - Taxi Service	9	0	
			Project Independence	12	0.1	
	Project Independence			12	0.1	
New Cassel				38	2.5	
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter		1	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety			2	0.5	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Planting		2	0
		Highway Department		3	0	
		Street Lighting District	Street Light - Light Out (Single)		1	11.0
		Street Lighting District		1	11.0	
	Department of Public Works			4	2.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	18.0
			OIC - Inter Municipal SR		3	2.7
		Inter Municipal Affairs		4	6.5	
	Inter Municipal Affairs			4	6.5	
	Planning and Building Department	Building Department	Bldg - Miscellaneous		1	0
		Building Department		1	0	
	Planning and Building Department			1	0	
	Project Independence	Project Independence	PI - Membership Registration		1	0
			PI - Support Group Registration		1	0
		Project Independence		2	0	
	Project Independence			2	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		3	0
		Receiver of Taxes		3	0	
	Receiver of Taxes			3	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	1.0
		Solid Waste Management		1	1.0	
	Solid Waste Management			1	1.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
	New Hyde Park				18	2.2

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City	Department Description	Group Description	Type Description	Count	Response Days	
North Hills	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	24.0	
		Cat Shelter		1	24.0	
	Department of Public Safety			1	24.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0.5	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	26	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence			33	0.1	
	Project Independence			33	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
Receiver of Taxes			2	0		
North Hills				37	0.7	
North New Hyde Park	Community Services	Community Services	CommSvc - Misc SR	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	4.0	
			Animal Sh - Sign	1	2.0	
		Animal Shelter		2	3.0	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Garbage		3	2.7
			Code - Noise		1	0
			Code - Property Maintenance		2	6.5
		Code Enforcement			7	3.0
	Parking Enforcement	Prkg Enfrc - Commercial Parking	4	1.8		
	Parking Enforcement		4	1.8		
	Department of Public Safety			13	2.6	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	3	4.7	
			Hwy - Pothole	2	3.5	
			Hwy - Street Drainage / Flooding	1	0	
Hwy - Tree Branch / Debris Pickup			3	3.3		
Hwy - Tree Planting			3	0		
Hwy - Tree Trimming / Removal Inspection			14	0.9		
Highway Department			26	1.7		

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City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	2.0
			Street Light - Light Out (Single)	8	3.0
			Street Light - Mark Out	3	4.7
		Street Lighting District			12
	Department of Public Works			38	2.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0
			Bldg - Construction Complaint	1	2.0
			Bldg - From Transfer	1	0
			Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	1	0
			Bldg - Unable to Reach Inspector	2	1.0
	Building Department			10	0.4
	Planning and Building Department			10	0.4
	Project Independence	Project Independence	PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	3	0
			PI - Household Maintenance	2	0
			PI - Membership Registration	5	0
			PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
			PI - Veterans Services	1	0
	Project Independence			21	0
	Project Independence			21	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
		Solid Waste Management		1	0
		Sustainability Department	SWMA - Compost	1	1.0
		Sustainability Department		1	1.0
Solid Waste Management			2	0.5	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		1	0	
	Supervisor's Office	SupV - Airplane	3	0	
	Supervisor's Office		3	0	
Supervisor's Office			4	0	
North New Hyde Park			94	1.4	

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City	Department Description	Group Description	Type Description	Count	Response Days
OLD BROOKVILLE	Project Independence	Project Independence	PI - Veterans Services	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
OLD BROOKVILLE				1	1.0
OLD WESTBURY	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		4	0
	Project Independence			4	0
OLD WESTBURY				4	0
Old Westbury	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0
		Cat Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0
Sustainability Department		1	1.0		
Solid Waste Management			1	1.0	
Old Westbury				4	1.0
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	9	0
		Project Independence		9	0
	Project Independence			9	0
PLANDOME				9	0
PLANDOME HEIGHTS	Department of Public Safety	Code Enforcement	Code - Odor	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	13.0
		Highway Department		1	13.0
	Department of Public Works			1	13.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
PLANDOME HEIGHTS				4	3.2

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City	Department Description	Group Description	Type Description	Count	Response Days		
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0		
		Inter Municipal Affairs		1	1.0		
	Inter Municipal Affairs			1	1.0		
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0		
		Supervisor's Office		1	0		
	Supervisor's Office			1	0		
PLANDOME MANOR				2	0.5		
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0		
		Adminstrative Services		1	0		
	Adminstrative Services			1	0		
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services		1	0		
	Community Services			1	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	2	0.5	
				Animal Sh - Lost Animal	1	0	
		Animal Shelter			3	0.3	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	6.0	
				Cat Shelter	1	6.0	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction		2	0.5
				Code - Basketball Stanchion		2	4.0
				Code - Commercial Vehicle stored on Residential Property		1	11.0
				Code - Court		5	1.4
				Code - From Transfer		1	0
				Code - Garbage		7	6.1
				Code - Leaves Accumulation		1	5.0
				Code - Miscellaneous		7	4.0
				Code - Noise		1	0
				Code - Overgrown Vegetation		5	10.8
				Code - Property Maintenance		2	1.0
	Code - Sidewalk Obstruction			2	0		
	Code Enforcement			36	4.4		
	Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter		3	1.7	
			PWPD - Lot Condition		1	2.0	
			PWPD - Miscellaneous		2	1.0	
	Port Washington Parking District			6	1.5		
	Department of Public Safety				46	3.8	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	0	
			Hwy - Bee's Nest Removal		1	4.0	
			Hwy - Curb Repair		1	8.0	
Hwy - Dead Animal Pickup			1	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	5	3.2
			Hwy - Manhole Repair	1	0
			Hwy - Miscellaneous	7	4.7
			Hwy - Pothole	2	2.0
			Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - New Request	4	0
			Hwy - Street Sign - Repair / Replace	6	4.8
			Hwy - Street Sweeping / Cleaning	2	5.0
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	7	2.0
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	9	0.9
			Highway Department		
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	4	7.2
			Street Light - Lights Out (Multiple)	2	9.5
			Street Light - Mark Out	8	4.9
			Street Light - Misc Problems	3	3.0
			Street Light - On During Day	2	3.5
	Street Lighting District			21	4.9
	Department of Public Works			76	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	3.3
			OIC - Inter Municipal SR	2	4.5
		Inter Municipal Affairs		5	3.8
	Inter Municipal Affairs			5	3.8
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	4.0
			Park - Miscellaneous	3	4.7
		Parks and Recreation Department		4	4.5
	Parks and Recreation Department			4	4.5
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	5	1.0
Bldg - Construction Complaint			3	4.0	
Bldg - Illegal Housing			3	0	
Bldg - Inspection Request			1	1.0	
Bldg - Suspect Work Without a Permit			1	12.0	
Bldg - Unable to Reach Inspector			1	0	
Building Department		14	2.1		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Planning and Building Department	Planning Department	Planning - Subdivision of Land	1	2.0	
		Planning Department		1	2.0	
	Planning and Building Department			15	2.1	
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Health and Mental Health		2	2.5
			PI - Membership Registration		3	0
			PI - Miscellaneous		5	1.4
			PI - Taxi Service		168	0.0
			PI - Taxi Service Cancellation		6	0
			Project Independence		185	0.1
	Project Independence			185	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		10	0
		Receiver of Taxes		10	0	
	Receiver of Taxes			10	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		2	2.0
			SWMA - Request for Public Trash Can		1	0
		Solid Waste Management			3	1.3
		Sustainability Department	SWMA - Compost		1	3.0
			SWMA - Rain Barrel		1	0
		Sustainability Department			2	1.5
	Solid Waste Management			5	1.4	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		3	0
		311 Call Center			3	0
		Supervisor's Office	SupV - Helicopter		2	0
			SupV - Thank You from Constituent		2	1.5
		Supervisor's Office			4	0.8
	Supervisor's Office			7	0.4	
PORT WASHINGTON				355	1.4	
PORT WASHINGTON NORTH	Department of Public Works	Highway Department	Hwy - From Transfer	1	0	
			Hwy - Miscellaneous		1	6.0
			Hwy - Tree Trimming / Removal Inspection		1	0
	Highway Department			3	2.0	
	Street Lighting District	Street Light - Light Out (Single)		1	7.0	
		Street Light - Mark Out		1	4.0	
	Street Lighting District			2	5.5	
	Department of Public Works			5	3.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	1.0
		Inter Municipal Affairs			1	1.0
Inter Municipal Affairs			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Health and Mental Health	3	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	5	0	
	Project Independence			9	0	
	Project Independence			9	0	
PORT WASHINGTON NORTH				15	1.2	
Plandome Manor	Department of Public Works	Highway Department	Hwy - Pothole	1	15.0	
		Highway Department		1	15.0	
		Street Lighting District	Street Light - Mark Out	1	6.0	
		Street Lighting District		1	6.0	
	Department of Public Works			2	10.5	
	Project Independence	Project Independence	PI - Miscellaneous	1	6.0	
		Project Independence		1	6.0	
	Project Independence			1	6.0	
Plandome Manor				3	9.0	
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	5.0	
			Animal Sh - Lost Animal	1	0	
		Animal Shelter		2	2.5	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - After Hours/Weekend Construction		2	0.5
			Code - Commercial Vehicle stored on Residential Property		1	7.0
			Code - Garbage		1	6.0
			Code - Miscellaneous		1	0
		Code Enforcement			5	2.8
	Parking Enforcement	Prkg Enfrc - Commercial Parking		1	2.0	
	Parking Enforcement			1	2.0	
	Department of Public Safety				9	2.3
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	3.0	
			Hwy - Dead Animal Pickup	1	4.0	
			Hwy - Miscellaneous	1	0	
Hwy - Pothole			2	1.0		
Hwy - Tree Branch / Debris Pickup			3	0.3		
Hwy - Tree Removal Objection			9	0.3		
Hwy - Tree Trimming / Removal Inspection			8	0		
Highway Department		25	0.5			
Street Lighting District	Street Light - Cycles On / Off	1	6.0			
	Street Light - Fixture Problem	1	13.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	10.0	
			Street Light - Mark Out	3	5.0	
		Street Lighting District			6	7.3
	Department of Public Works			31	1.8	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	0
			Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		4	0.5
			Bldg - Application Status		2	0
			Bldg - Certificate Status		1	0
			Bldg - Suspect Work Without a Permit		2	0
	Building Department			9	0.2	
	Planning and Building Department			9	0.2	
	Project Independence	Project Independence	PI - Caregiver Support		1	0
			PI - Health and Mental Health		2	1.0
			PI - Membership Registration		1	0
			PI - Taxi Service		20	0
			PI - Taxi Service Cancellation		3	0
	Project Independence			27	0.1	
	Project Independence			27	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0
			Solid Waste Management		1	0
		Sustainability Department	SWMA - Compost		2	3.5
			SWMA - Rain Barrel		1	5.0
	Sustainability Department			3	4.0	
	Solid Waste Management			4	3.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		2	0
SupV - Helicopter			1	0		
Supervisor's Office		3	0			
Supervisor's Office			3	0		
Port Washington				84	1.1	
Port Washington North	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Call Back Request		2	2.5
			PI - Taxi Service		21	0
			PI - Taxi Service Cancellation		5	0
Project Independence			28	0.2		
Project Independence			28	0.2		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington North				29	0.2	
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	1.0	
		Animal Shelter		1	1.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety				2	0.5
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	2.0
				Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department			2	1.0
	Department of Public Works				2	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	2.5
		Inter Municipal Affairs			2	2.5
	Inter Municipal Affairs				2	2.5
	Project Independence	Project Independence		PI - Miscellaneous	1	1.0
				PI - Taxi Service	41	0
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			44	0.0
	Project Independence				44	0.0
	Solid Waste Management	Solid Waste Management	SWMA - Request for Public Trash Can		1	5.0
		Solid Waste Management			1	5.0
Solid Waste Management				1	5.0	
Supervisor's Office	Supervisor's Office	SupV - ADA Compliance		1	0	
	Supervisor's Office			1	0	
Supervisor's Office				1	0	
ROSLYN				52	0.3	
ROSLYN ESTATES	Community Services	Community Services	CommSvc - From Transfer	1	4.0	
		Community Services			1	4.0
	Community Services				1	4.0
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	1.0
				OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs			2	0.5
	Inter Municipal Affairs				2	0.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	2.0
		Parks and Recreation Department			1	2.0
Parks and Recreation Department				1	2.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service	15	0	
			PI - Volunteer	1	0	
	Project Independence			16	0	
	Project Independence			16	0	
ROSLYN ESTATES				20	0.4	
ROSLYN HARBOR	Department of Public Safety	Code Enforcement	Code - Garbage	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
ROSLYN HARBOR				1	0	
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
		Animal Shelter			1	0
		Cat Shelter	Cat Shelter - Feral Cats	2	4.0	
		Cat Shelter			2	4.0
		Code Enforcement	Code - After Hours/Weekend Construction		2	1.0
			Code - Bamboo		1	23.0
			Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Court		1	0
			Code - Garbage		2	4.0
			Code - Illicit Discharge		1	0
			Code - Miscellaneous		3	0.3
			Code - Noise		1	0
		Code - Overgrown Vegetation		3	6.3	
		Code - Property Maintenance		1	15.0	
	Code - Tree Removal		1	0		
	Code Enforcement			17	4.0	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0		
	Parking Enforcement			1	0	
	Department of Public Safety				21	3.6
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	4.0
			Hwy - Curb Repair		1	5.0
Hwy - Dead Animal Pickup			1	5.0		
Hwy - Grass Cut / Mow			1	3.0		
Hwy - Miscellaneous			5	5.8		
Hwy - Pothole			2	8.5		
Hwy - Street Sign - Repair / Replace			4	0		
Hwy - Street Sweeping / Cleaning			1	4.0		
Hwy - Tree Branch / Debris Pickup			4	1.5		
Hwy - Tree Planting			3	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	4	3.8	
			Hwy - Tree Trimming / Removal Inspection	6	0.8	
		Highway Department			33	2.8
		Street Lighting District	Street Light - Light Out (Single)		7	5.9
			Street Light - Lights Out (Multiple)		1	8.0
			Street Light - Mark Out		11	4.1
			Street Light - Misc Problems		1	6.0
			Street Light - On During Day		4	8.5
			Street Light - Pole Problem		1	28.0
			Street Lighting District			25
	Department of Public Works			58	4.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
			OIC - Inter Municipal SR		1	0
		Inter Municipal Affairs			2	0
	Inter Municipal Affairs			2	0	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	0
			Park - Miscellaneous		1	0
			Park - Park and Recreation Literature Request		1	0
		Parks and Recreation Department			3	0
	Parks and Recreation Department			3	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		3	0
			Bldg - Illegal Housing		1	15.0
			Bldg - Miscellaneous		2	0.5
			Bldg - Suspect Work Without a Permit		4	2.2
		Building Department			10	2.5
		Planning Department		Planning - Questions needing Answers	1	0
	Planning Department			1	0	
	Planning and Building Department			11	2.3	
	Project Independence	Project Independence	PI - Health and Mental Health		4	0.2
			PI - Household Maintenance		1	0
			PI - Membership Registration		4	0
			PI - Miscellaneous		1	1.0
			PI - Taxi Service		83	0
PI - Taxi Service Cancellation			1	0		
PI - Transportation/Mobility Mgmt Info			2	1.5		
Project Independence			96	0.1		
Project Independence			96	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0	
	Receiver of Taxes			2	0	
	Receiver of Taxes			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
			SWMA - Garbage Not Picked Up	1	4.0	
	Solid Waste Management			2	2.5	
	Solid Waste Management			2	2.5	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
ROSLYN HEIGHTS				196	1.9	
RUSSELL GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs			1	0
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation	1	0	
Project Independence			8	0		
Project Independence			8	0		
RUSSELL GARDENS				10	0	
Roslyn	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
Roslyn				1	0	
Roslyn Estates	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	11.0	
		Inter Municipal Affairs			1	11.0
	Inter Municipal Affairs			1	11.0	
Roslyn Estates				1	11.0	
Roslyn Harbor	Project Independence	Project Independence	PI - Taxi Service	3	0	
			PI - Taxi Service Cancellation	3	0	
	Project Independence			6	0	
	Project Independence			6	0	
Roslyn Harbor				6	0	
Roslyn Heights	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0	
		Animal Shelter			2	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Leaves Accumulation		1	0
			Code - No Plates / Inoperable Vehicle		1	0
	Code Enforcement			3	0	
Department of Public Safety			6	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	3.0	
			Hwy - Street Drainage / Flooding	1	13.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	3.0	
		Highway Department			8	3.9
		Street Lighting District	Street Light - Cycles On / Off	2	2.5	
			Street Light - Light Out (Single)	2	7.0	
			Street Light - Misc Problems	1	5.0	
		Street Lighting District			5	4.8
		Department of Public Works			13	4.2
	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Construction Complaint	1	3.0	
			Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	2	2.0	
		Building Department			5	1.4
	Planning and Building Department			5	1.4	
	Project Independence	Project Independence	PI - Health and Mental Health	4	0	
		Project Independence		4	0	
	Project Independence			4	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	4	3.0	
		Solid Waste Management		4	3.0	
	Solid Waste Management			4	3.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	1	0	
Supervisor's Office		2	0			
Supervisor's Office			2	0		
Roslyn Heights				35	2.1	
Russell Gardens	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	6.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		2	3.0	
	Department of Public Works			2	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
Inter Municipal Affairs		1	0			
Inter Municipal Affairs			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Russell Gardens	Project Independence	Project Independence	PI - Membership Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
		Supervisor's Office		2	0	
	Supervisor's Office			2	0	
Russell Gardens				7	0.9	
SANDS POINT	Project Independence	Project Independence	PI - Taxi Service	7	0	
			PI - Transportation/Mobility Mgmt Info	2	0.5	
		Project Independence		9	0.1	
	Project Independence			9	0.1	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
SANDS POINT				10	0.1	
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0	
			Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Property Maintenance	1	0	
			Code - Sidewalk Obstruction	1	6.0	
		Code Enforcement		4	1.8	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0	
		Parking Enforcement		1	3.0	
	Department of Public Safety		5	2.0		
	Department of Public Works	Highway Department		Hwy - Catch Basin	3	4.7
				Hwy - Curb Repair	1	0
				Hwy - Pothole	2	5.5
				Hwy - Street Drainage / Flooding	1	0
				Hwy - Street Sweeping / Cleaning	1	10.0
				Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department		12	2.9	
		Street Lighting District		Street Light - Light Out (Single)	3	1.3
	Street Light - Lights Out (Multiple)			1	6.0	
Street Light - Mark Out	8			5.1		
Street Lighting District		12	4.2			
Department of Public Works		24	3.6			
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	1	1.0	
	Inter Municipal Affairs		2	1.0		
Inter Municipal Affairs			2	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Planning and Building Department	Building Department	Bldg - Inspection Request	1	2.0
		Building Department		1	2.0
	Planning and Building Department			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	7	0
	Project Independence			10	0
	Project Independence			10	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
SEARINGTOWN				44	2.3
Saddle Rock	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
Saddle Rock				2	0
Sands Point	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			7	0
Project Independence			7	0	
Sands Point				7	0
Searingtown	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0
			Code - Overgrown Vegetation	1	0
		Code Enforcement		2	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	2	0
			Hwy - Miscellaneous	1	0
			Hwy - Sprinkler Damage	1	0
			Hwy - Street Drainage / Flooding	1	14.0
			Hwy - Tree Planting	1	0
Highway Department			2	0	
Highway Department			9	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0	
			Street Light - Lights Out (Multiple)	1	0	
		Street Light - Mark Out	4	2.8		
			Street Lighting District		6	2.7
	Department of Public Works			15	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
		Inter Municipal Affairs		1	3.0	
	Inter Municipal Affairs			1	3.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0	
			Bldg - Construction Complaint	1	5.0	
		Building Department		2	5.5	
	Planning and Building Department			2	5.5	
	Project Independence	Project Independence	PI - Taxi Service	3	0	
			Project Independence		3	0
	Project Independence			3	0	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		311 Call Center		1	0	
	Supervisor's Office			1	0	
	Searingtown				25	1.8
	THOMASTON	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
Cat Shelter			1	0		
Department of Public Safety			1	0		
Project Independence		Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	17	0	
			PI - Taxi Service	4	0	
Project Independence		22	0			
Project Independence			22	0		
THOMASTON				23	0	
Thomaston	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	2.0	
		Highway Department		1	2.0	
		Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			2	1.0	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
Project Independence			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Thomaston	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department		1	0	
	Solid Waste Management			1	0	
Thomaston				4	0.5	
UNIONDALE	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
UNIONDALE				1	0	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup		3	2.0
			Hwy - Tree Fallen - Emergency		1	1.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Trimming / Removal Inspection		1	2.0
		Highway Department			6	1.5
		Street Lighting District	Street Light - Lights Out (Multiple)		1	7.0
			Street Light - Mark Out		1	4.0
	Street Light - On During Day			1	12.0	
	Street Lighting District			3	7.7	
	Department of Public Works			9	3.6	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		2	0
			Bldg - Construction Complaint		1	0
	Building Department			3	0	
	Planning and Building Department			3	0	
	Project Independence	Project Independence	PI - Taxi Service		8	0
			PI - Taxi Service Cancellation		3	0
		Project Independence			11	0
Project Independence			11	0		
UNIVERSITY GARDENS				24	1.3	
UNKNOWN	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
		Community Services		1	1.0	
	Community Services			1	1.0	
UNKNOWN				1	1.0	
University Gardens	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
University Gardens	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - Application Status	1	2.0	
		Bldg - From Transfer	1	1.0		
			Building Department		3	1.0
		Planning and Building Department			3	1.0
University Gardens				5	0.6	
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety			1	3.0	
VALLEY STREAM				1	3.0	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services			4	0
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Shelter		1	0
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	10.0
			Code - Court		1	0
			Code - Garbage		1	6.0
			Code - Litter		1	0
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Odor		1	12.0
			Code - Overgrown Vegetation		1	0
		Code Enforcement			7	4.0
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	0	
	Parking Enforcement			1	0	
	Department of Public Safety				9	3.1
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	2	3.5
				Hwy - Dead Animal Pickup	1	4.0
				Hwy - Pothole	1	4.0
				Hwy - Street Sign - Repair / Replace	3	1.0
		Highway Department			7	2.6
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1
Street Light - Light Out (Single)				1	7.0	
Street Light - Mark Out				1	10.0	
Street Light - Misc Problems				1	22.0	
Street Light - On During Day				1	0	
Street Light - Pole Problem				1	0	
Street Lighting District			6	7.7		
Department of Public Works				13	4.9	

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.0
			OIC - Inter Municipal SR	2	1.5
		Inter Municipal Affairs			4
	Inter Municipal Affairs			4	1.2
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Health and Mental Health	2	0.5
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	0.5
			PI - Support Group Registration	1	1.0
			PI - Taxi Service	40	0
			PI - Taxi Service Cancellation	2	0
			Project Independence		50
	Project Independence			50	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
	WESTBURY				85
WILLISTON PARK	Community Services	Community Services	CommSvc - Misc SR	3	0.7
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		5	0.4
	Community Services			5	0.4
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			2	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health Chat/Event Registration	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	3	0
PI - Miscellaneous			3	1.0	
PI - Taxi Service			38	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			Project Independence		53	0.1
	Project Independence				53	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes			2	0
	Receiver of Taxes				2	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	7	0	
			Supervisor's Office			9
	Supervisor's Office				9	0
	WILLISTON PARK				72	0.1
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
			Animal Sh - Menacing or Harrassing Dog	1	8.0	
		Animal Shelter			2	4.0
	Department of Public Safety				2	4.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			1	0
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0	
		Building Department			1	6.0
	Planning and Building Department				1	6.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0	
			PI - Membership Registration	1	0	
			PI - Miscellaneous	2	1.0	
			PI - Taxi Service	7	0	
Project Independence				12	0.2	
Project Independence				12	0.2	
Westbury				16	1.0	
Williston Park	Community Services	Community Services	CommSvc - Volunteering for General Programs	1	1.0	
		Community Services			1	1.0
	Community Services				1	1.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0	
			Hwy - Tree Planting	1	0	
	Highway Department				2	0.5
Department of Public Works				2	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
			OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs			3
	Inter Municipal Affairs			3	2.3
	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
		Project Independence			2
	Project Independence			2	0
Williston Park				8	1.1
albertson	Department of Public Safety	Code Enforcement	Code - Signs	1	5.0
		Code Enforcement		1	5.0
		Department of Public Safety		1	5.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
albertson				2	3.0
carle place	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	2.0
		Highway Department		1	2.0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works			2	3.0
carle place				2	3.0
floral park	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
floral park				1	1.0
garden city	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
garden city				2	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	7	0
		Highway Department		8	0
	Department of Public Works		8	0	
garden city park				8	0
great neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety			1	2.0

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole Filled Without Request	2	0	
			Highway Department		4	1.0
			Street Lighting District	Street Light - Cycles On / Off	2	6.0
				Street Light - Pole Problem	1	9.0
			Street Lighting District		3	7.0
Department of Public Works				7	3.6	
great neck				8	3.4	
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
		Street Lighting District		1	6.0	
	Department of Public Works			1	6.0	
great neck				1	6.0	
herricks	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	7.5	
		Street Lighting District		2	7.5	
	Department of Public Works			2	7.5	
herricks				2	7.5	
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	7	0	
			Hwy - Street Sign - New Request	1	0	
		Highway Department		8	0	
	Street Lighting District		Street Light - Light Out (Single)	1	15.0	
	Street Lighting District			1	15.0	
Department of Public Works				9	1.7	
manhasset				9	1.7	
manhasset	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	17.0	
		Street Lighting District		1	17.0	
	Department of Public Works			1	17.0	
manhasset				1	17.0	
manhasset	Department of Public Works	Highway Department	Hwy - Catch Basin	1	8.0	
			Hwy - Pothole Filled Without Request	1	0	
	Highway Department		2	4.0		
	Department of Public Works		2	4.0		
manhasset				2	4.0	
manhasset	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
manhasset				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
manhasset hills	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
		Street Lighting District		1	6.0	
	Department of Public Works			1	6.0	
manhasset hills				1	6.0	
new hyde Park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
new hyde Park				1	0	
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		Highway Department		2	0	
	Department of Public Works			2	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0	
		Inter Municipal Affairs		2	3.0	
	Inter Municipal Affairs			2	3.0	
new hyde park				4	1.5	
no address	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	3	0	
		Supervisor's Office		3	0	
	Supervisor's Office			3	0	
no address				3	0	
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request		10	0
			Hwy - Street Sign - Repair / Replace		9	0
			Hwy - Tree Branch / Debris Pickup		2	0.5
		Highway Department			21	0.0
		Street Lighting District	Street Light - Light Out (Single)		1	4.0
			Street Light - Lights Out (Multiple)		1	0
	Street Light - Mark Out		1	5.0		
	Street Lighting District			3	3.0	
	Department of Public Works			24	0.4	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	3.0	
Building Department		1	3.0			
Planning and Building Department			1	3.0		
port washington				26	0.5	
port washington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
port washington				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	1.0
		Port Washington Parking District		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
port washington				2	0.5
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	4	0
		Highway Department		4	0
	Department of Public Works			4	0
roslyn				4	0
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn				1	0
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
roslyn heights				2	0
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
roslyn heights				2	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
		Street Lighting District		2	2.0
	Department of Public Works			2	2.0
searingtown				2	2.0
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
searingtown				1	2.0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
	Department of Public Works			3	0
westbury				3	0
westbury	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
westbury				1	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	3.3	
		Street Lighting District		3	3.3	
	Department of Public Works			3	3.3	
williston park				3	3.3	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
williston park				1	0	
	Community Services	Community Services	CommSvc - Misc SR	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Appearance Ticket	1	0
				Animal Sh - Call Back	1	0
				Animal Sh - Dog Adoption	39	0
				Animal Sh - Lost Animal	1	0
		Animal Shelter			42	0
		Cat Shelter	Cat Shelter	Cat Shelter - Call Back	17	3.6
				Cat Shelter - Feral Cats	1	10.0
		Cat Shelter			18	4.0
		Code Enforcement	Code Enforcement	Code - Call Back Request	65	1.9
				Code - From Transfer	1	0
	Code - Property Maintenance			1	2.0	
	Code - Property Violations Search			120	5.4	
	Code Enforcement			187	4.2	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Call Back Request	4	1.0	
	Parking Enforcement			4	1.0	
	Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter	2	0	
			PWPD - Call Back Request	104	1.6	
			PWPD - Miscellaneous	1	1.0	
	Port Washington Parking District			107	1.6	
	Department of Public Safety				358	2.9
	Department of Public Works	Highway Department	Highway Department	Hwy - Call Back Request	33	3.6
				Hwy - Cemetery Maintenance	1	0
				Hwy - Informational	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Permits / Road Opening Application Request	11	1.6
				Hwy - Pothole	1	2.0
				Hwy - Street Sign - Repair / Replace	1	9.0
Highway Department			49	3.0		
Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	9	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	4	0	
			Street Light - Lights Out (Multiple)	4	0	
			Street Light - On During Day	1	0	
		Street Lighting District			18	0
	Department of Public Works				67	2.2
	Human Resources and Finance	Human Resources and Finance		HR - Call Back Request	7	0
				HR - Medical and Insurance Benefits	2	0
				HR - Misc SR	3	0
				HR - Personnel and Employment	2	0
		Human Resources and Finance			14	0
	Human Resources and Finance				14	0
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	2.3
				OIC - Inter Municipal SR	3	0
		Inter Municipal Affairs			6	1.2
	Inter Municipal Affairs				6	1.2
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	21	0
				Park - Disabled Youth Recreation Program	3	0
				Park - General Complaint	37	4.5
				Park - Miscellaneous	2	1.0
				Park - Park Facilities Maintenance	24	3.5
				Park - Park Permit Application Request	28	0.2
	Parks and Recreation Department			115	2.2	
	Parks and Recreation Department				115	2.2
	Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	11	0.3
				Board of Zoning Appeals		
		Building Department		Bldg - Applicant Advocate Request	9	0.4
				Bldg - General Question Needs Answers	213	2.1
				Bldg - Miscellaneous	1	0
				Bldg - New/Change of Address	1	0
				Bldg - Permit Question Needs Answers	35	2.0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			260	2.0
Planning Department			Planning - Call Back Request	9	0.3	
	Planning - Questions needing Answers		1	0		
Planning Department			10	0.3		
Planning and Building Department				281	1.9	
Project Independence	Project Independence		PI - Call Back Request	1	1.0	
			PI - Caregiver Support	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Miscellaneous	1	0	
		Project Independence			4	0.2
	Project Independence			4	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	1	0	
		Receiver of Taxes			1	0
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	30	2.1	
			Solid Waste Management		30	2.1
		Sustainability Department	SWMA - Recycling / STOP Call Back	8	1.5	
		Sustainability Department			8	1.5
	Solid Waste Management			38	1.9	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	90	0	
		311 Call Center			90	0
		Supervisor's Office	SupV - Airplane Nassau		2	0
			SupV - CGM Pool Renovation		1	0
			SupV - Helicopter Nassau		2	0
			SupV - Thank You from Constituent		3	0.3
		Supervisor's Office			8	0.1
	Supervisor's Office			98	0.0	
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	2	0	
			Town Clerk - Birth Certificate	150	0	
			Town Clerk - Block Party Application	2	0	
			Town Clerk - Contracts & Bids	2	0	
			Town Clerk - Death Certificate	64	0	
			Town Clerk - Dog License	41	0	
			Town Clerk - Domestic Partnership	3	0	
			Town Clerk - Filming Permit	1	0	
			Town Clerk - Fishing License	3	0	
			Town Clerk - Landscaping License	3	0	
			Town Clerk - Marriage Certificate	36	0	
			Town Clerk - Marriage License	36	0	
			Town Clerk - Miscellaneous	10	0	
Town Clerk - Parking Restrictions Removal Request			4	0		
Town Clerk - Peddler License			4	0		
Town Clerk - Secondhand Dealer License			1	0		
Town Clerk - Solid Waste Management License			6	0		
Town Clerk - Storage Bins	1	0				

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Taxi and Limousine License	4	0
			Town Clerk - Tow Truck License	1	0
		Town Clerk		374	0
	Town Clerk			374	0
				1,357	1.5
Summary				5,162	1.3