

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - From Transfer	MANHASSET	1	0
		Adm Svc - From Transfer		1	0
		Adm Svc - Green Team	ALBERTSON	1	0
			GREAT NECK	1	0
			NO NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
		Adm Svc - Green Team		4	0
Administrative Services		5	0		
Administrative Services				5	0
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GREAT NECK PLAZA	1	1.0
			NEW CASSEL	2	0.5
		CommSvc - Bus Pickup Cancel		3	0.7
		CommSvc - Bus Pickup Schedule	WESTBURY	2	0
		CommSvc - Bus Pickup Schedule		2	0
		CommSvc - From Transfer	NORTH NEW HYDE PARK	1	3.0
			ROSLYN ESTATES	1	4.0
		CommSvc - From Transfer		2	3.5
		CommSvc - Misc SR	medford	1	1.0
			HERRICKS	1	3.0
			KINGS POINT	1	0
			MANHASSET	1	0
			Manorhaven	1	0
			NORTH NEW HYDE PARK	1	6.0
			North New Hyde Park	1	0
			UNKNOWN	1	1.0
			WILLISTON PARK	3	0.7
					1
		CommSvc - Misc SR		12	1.1
		CommSvc - Seasonal Programs Registration	BAXTER ESTATES	1	0
			East Hills	1	0
			GREAT NECK PLAZA	1	0
			Great Neck	1	0
HICKSVILLE	1		0		
MINEOLA	3		0		
PORT WASHINGTON	1		0		
RUSSELL GARDENS	1		0		
Roslyn	1		0		
WESTBURY	2		0		
WILLISTON PARK	2	0			

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July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration		15	0	
		CommSvc - Volunteering for General Programs	Williston Park	1	1.0	
		CommSvc - Volunteering for General Programs		1	1.0	
	Community Services				35	0.7
Community Services				35	0.7	
Department of Public Safety	Animal Shelter	Animal Sh - Appearance Ticket		1	0	
		Animal Sh - Appearance Ticket		1	0	
		Animal Sh - Barking Dog	ALBERTSON	1	6.0	
			East Hills	1	0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	2	0.5	
			Port Washington	1	5.0	
		Animal Sh - Barking Dog		6	2.7	
		Animal Sh - Call Back		1	0	
		Animal Sh - Call Back		1	0	
		Animal Sh - Dead Dog Pickup	NEW CASSEL	1	1.0	
			ROSLYN	1	1.0	
		Animal Sh - Dead Dog Pickup		2	1.0	
		Animal Sh - Dog Adoption		39	0	
		Animal Sh - Dog Adoption		39	0	
		Animal Sh - Dog Bite	East Hills	1	0	
			GREAT NECK ESTATES	1	0	
		Animal Sh - Dog Bite		2	0	
		Animal Sh - Dog Defecation		NEW CASSEL	1	10.0
		Animal Sh - Dog Defecation			1	10.0
		Animal Sh - Found Animal	new hyde park	1	3.0	
			Garden City	1	0	
			Kings Point	1	0	
			Mineola	1	2.0	
			New Hyde Park	1	0	
			Roslyn Heights	2	0	
			WESTBURY	1	0	
		Animal Sh - Found Animal		8	0.6	
		Animal Sh - Lost Animal	BELLEROSE	1	0	
			FRESH MEADOWS	1	0	
			JAMAICA	1	0	
			Kings Point	1	2.0	
			MANORHAVEN	1	3.0	
Manhasset	1		0			
Manorhaven	1		3.0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	NEW HYDE PARK	2	0.5		
			NORTH NEW HYDE PARK	1	2.0		
			PORT WASHINGTON	1	0		
			Port Washington	1	0		
			VALLEY STREAM	1	3.0		
			Westbury	1	0		
			floral park	1	1.0		
			port washington	1	0		
				1	0		
		Animal Sh - Lost Animal			17	0.9	
		Animal Sh - Menacing or Harrassing Dog	East Hills	6	3.2		
			Great Neck Estates	1	7.0		
			Munsey Park	1	20.0		
			Westbury	1	8.0		
		Animal Sh - Menacing or Harrassing Dog			9	6.0	
		Animal Sh - Misc	East Hills	1	0		
			GREAT NECK	1	1.0		
			Herricks	1	0		
			MANHASSET	3	0.3		
			Mineola	1	0		
			NEW CASSEL	1	1.0		
			ROSLYN HEIGHTS	1	0		
		Animal Sh - Misc			9	0.3	
		Animal Sh - Sign	North New Hyde Park	1	2.0		
		Animal Sh - Sign			1	2.0	
		Animal Sh - Surrender a dog	GLEN COVE	1	0		
			NEW CASSEL	1	0		
		Animal Sh - Surrender a dog			2	0	
		Animal Sh - Unleashed - Stray Dog	ALBERTSON	1	0		
			GREAT NECK	1	1.0		
			MINEOLA	1	0		
			NEW CASSEL	1	0		
		Animal Sh - Unleashed - Stray Dog			4	0.2	
		Animal Shelter				102	1.1
		Cat Shelter	Cat Shelter - Call Back			17	3.6
			Cat Shelter - Call Back			17	3.6
			Cat Shelter - Feral Cats	Albertson	1	0	
				CARLE PLACE	1	0	
				Carle Place	1	29.0	
		GARDEN CITY PARK		2	6.0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	GLENWOOD LANDING	1	0		
			GREAT NECK	2	1.0		
			GREAT NECK PLAZA	2	0		
			Great Neck	1	0		
			Great Neck Estates	2	12.0		
			Greenvale	1	0		
			MANHASSET	3	2.0		
			Mineola	4	2.5		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	1	0		
			North Hills	1	24.0		
			Old Westbury	1	1.0		
			PORT WASHINGTON	1	6.0		
			Port Washington	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	2	4.0		
			Roslyn Heights	1	0		
			Russell Gardens	1	0		
			THOMASTON	1	0		
						1	10.0
			Cat Shelter - Feral Cats		34	3.9	
		Cat Shelter			51	3.8	
		Code Enforcement	Code - After Hours/Weekend Construction	CARLE PLACE	1	0	
				Garden City Park	1	0	
				Herricks	1	9.0	
				LAKE SUCCESS	1	11.0	
				NEW HYDE PARK	1	6.0	
				NORTH NEW HYDE PARK	1	7.0	
				PORT WASHINGTON	2	0.5	
				Port Washington	2	0.5	
				ROSLYN HEIGHTS	2	1.0	
				Roslyn Heights	1	0	
				SEARINGTOWN	1	1.0	
					Code - After Hours/Weekend Construction		14
				Code - BZA Noncompliance	GREAT NECK	1	8.0
		Code - BZA Noncompliance		1	8.0		

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July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Bamboo	NORTH NEW HYDE PARK	1	10.0	
			ROSLYN HEIGHTS	1	23.0	
		Code - Bamboo			2	16.5
		Code - Basketball Stanchion	PORT WASHINGTON	2	4.0	
		Code - Basketball Stanchion			2	4.0
		Code - Boat	GREAT NECK	1	5.0	
		Code - Boat			1	5.0
		Code - Boating Miscellaneous	MANHASSET	1	0	
		Code - Boating Miscellaneous			1	0
		Code - Call Back Request		65	1.9	
		Code - Call Back Request			65	1.9
		Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	1	12.0	
			NORTH NEW HYDE PARK	2	3.5	
			New Cassel	2	15.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	11.0	
			Port Washington	1	7.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
		WESTBURY	1	10.0		
		Code - Commercial Vehicle stored on Residential Property			11	7.1
		Code - Court	CARLE PLACE	1	6.0	
			GARDEN CITY PARK	1	0	
			Garden City Park	1	0	
			Great Neck	1	0	
			MANHASSET	1	0	
			NEW CASSEL	2	0	
			New Cassel	2	0	
			PORT WASHINGTON	5	1.4	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		Code - Court			16	0.8
		Code - Fence	MANHASSET	1	2.0	
			NEW CASSEL	2	10.0	
			NORTH NEW HYDE PARK	1	3.0	
		Code - Fence			4	6.2

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July 2016

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Department of Public Safety	Code Enforcement	Code - From Transfer	MANHASSET	1	0		
			PORT WASHINGTON	1	0		
				1	0		
		Code - From Transfer			3	0	
		Code - Garbage	CARLE PLACE	1	7.0		
			Garden City Park	1	0		
			HERRICKS	1	11.0		
			NEW CASSEL	2	0.5		
			NORTH NEW HYDE PARK	2	1.5		
			North New Hyde Park	3	2.7		
			PORT WASHINGTON	7	6.1		
			Port Washington	1	6.0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	2	4.0		
			WESTBURY	1	6.0		
			Code - Garbage			22	4.2
			Code - Illicit Discharge	ROSLYN HEIGHTS	1	0	
		Code - Illicit Discharge			1	0	
		Code - Leaves Accumulation	PORT WASHINGTON	1	5.0		
			Roslyn Heights	1	0		
		Code - Leaves Accumulation			2	2.5	
		Code - Lights	Great Neck	1	0		
		Code - Lights			1	0	
		Code - Litter	GARDEN CITY PARK	1	7.0		
			NEW CASSEL	1	4.0		
			WESTBURY	1	0		
		Code - Litter			3	3.7	
		Code - Miscellaneous	ALBERTSON	2	0		
			Carle Place	1	1.0		
			FLORAL PARK CEN	2	2.5		
			GREAT NECK	1	1.0		
			GREENVALE	1	9.0		
			Garden City Park	1	0		
			Herricks	1	0		
			MANHASSET	2	3.0		
			Manhasset	2	5.0		
			Munsey Park	1	0		
			NEW CASSEL	2	0		
			New Cassel	3	2.7		
			PORT WASHINGTON	7	4.0		

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July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	Port Washington	1	0	
			ROSLYN HEIGHTS	3	0.3	
			UNIVERSITY GARDENS	1	0	
		Code - Miscellaneous			31	2.2
		Code - No Plates / Inoperable Vehicle	NEW CASSEL	1	6.0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	14.0	
			Roslyn Heights	1	0	
			Searingtown	1	0	
			WESTBURY	1	0	
		Code - No Plates / Inoperable Vehicle			6	3.3
		Code - Noise	Albertson	4	1.0	
			FLORAL PARK CENTRE	1	7.0	
			GREAT NECK	1	6.0	
			HERRICKS	2	3.0	
			Manhasset	1	0	
			NEW CASSEL	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		Code - Noise			13	1.8
		Code - Odor	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	2.0	
			Garden City Park	1	0	
			MANHASSET	1	2.0	
			PLANDOME HEIGHTS	1	0	
			WESTBURY	1	12.0	
		Code - Odor			6	2.8
		Code - Overgrown Vegetation	ALBERTSON	2	9.5	
			CARLE PLACE	3	4.0	
			FLORAL PARK CEN	1	11.0	
			FLORAL PARK CENTRE	2	2.0	
			GARDEN CITY PARK	2	12.0	
GREAT NECK	2		2.5			
GREENVALE	2		1.0			
Garden City Park	1		0			
Glenwood Landing	1		0			
HERRICKS	1		12.0			

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July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	MANHASSET	1	8.0	
			NEW CASSEL	3	3.7	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			New Cassel	1	0	
			PORT WASHINGTON	5	10.8	
			ROSLYN HEIGHTS	3	6.3	
			Searingtown	1	0	
			WESTBURY	1	0	
		Code - Overgrown Vegetation			35	5.2
		Code - Property Maintenance	ALBERTSON	1	12.0	
			GARDEN CITY PARK	4	1.0	
			Glenwood Landing	1	0	
			MANHASSET	2	0.5	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	3.0	
			NO NEW HYDE PARK	2	4.0	
			NORTH NEW HYDE PARK	4	0	
			New Cassel	2	0	
			North New Hyde Park	2	6.5	
			PORT WASHINGTON	2	1.0	
			ROSLYN HEIGHTS	1	15.0	
			SEARINGTOWN	1	0	
				1	2.0	
		Code - Property Maintenance			26	2.3
		Code - Property Violations Search			120	5.4
		Code - Property Violations Search			120	5.4
		Code - Sidewalk Obstruction	ALBERTSON	1	16.0	
			CARLE PLACE	1	1.0	
			Garden City Park	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			SEARINGTOWN	1	6.0	
Code - Sidewalk Obstruction			7	3.3		
Code - Signs	NEW CASSEL	1	6.0			
	albertson	1	5.0			
Code - Signs			2	5.5		
Code - Smoke	BAXTER ESTATES	1	0			
Code - Smoke			1	0		
Code - Storage and Display	CARLE PLACE	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Storage and Display	NEW CASSEL	1	10.0	
			NORTH NEW HYDE PARK	1	2.0	
		Code - Storage and Display			3	4.0
		Code - Tree Removal	Carle Place	1	0	
			HERRICKS	2	2.0	
			MANHASSET	1	0	
			ROSLYN HEIGHTS	1	0	
		Code - Tree Removal			5	0.8
		Code - Unlawful Property Use	Albertson	1	7.0	
			GREAT NECK	1	0	
			Manhasset	1	6.0	
		Code - Unlawful Property Use			3	4.3
		Code - Water Flow / Accumulation	GARDEN CITY PARK	2	1.0	
			GREAT NECK	1	4.0	
			GREENVALE	1	0	
	Garden City Park		1	7.0		
	Code - Water Flow / Accumulation			5	2.6	
	Code Enforcement				412	3.7
	Parking Enforcement	Prkg Enfrc - Call Back Request			4	1.0
			Prkg Enfrc - Call Back Request			4
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	4.0	
			NEW CASSEL	1	2.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	3	1.3	
			North New Hyde Park	4	1.8	
			Port Washington	1	2.0	
			SEARINGTOWN	1	3.0	
		Prkg Enfrc - Commercial Parking			12	2.0
		Prkg Enfrc - From Transfer	MANHASSET	1	0	
		Prkg Enfrc - From Transfer			1	0
		Prkg Enfrc - Parking Violations Complaint	MANHASSET	1	2.0	
			11021	1	1.0	
Baxter Estates			1	4.0		
CARLE PLACE			1	5.0		
Carle Place			1	3.0		
GREAT NECK	2		1.0			
Greenvale	1		2.0			
MANHASSET	9		1.9			
Manhasset	1		4.0			
NEW CASSEL	2		5.5			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	NORTH NEW HYDE PARK	1	5.0	
			New Hyde Park	1	1.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
			great neck	1	2.0	
	Prkg Enfrc - Parking Violations Complaint			25	2.4	
	Parking Enforcement			42	2.1	
	Port Washington Parking District	PWPDP - Broken Meter	PORT WASHINGTON	3	1.7	
			port washington	1	1.0	
				2	0	
		PWPDP - Broken Meter			6	1.0
		PWPDP - Call Back Request			104	1.6
		PWPDP - Call Back Request			104	1.6
		PWPDP - Lot Condition		PORT WASHINGTON	1	2.0
		PWPDP - Lot Condition			1	2.0
		PWPDP - Miscellaneous		PORT WASHINGTON	2	1.0
					1	1.0
	PWPDP - Miscellaneous			3	1.0	
	Port Washington Parking District			114	1.6	
	Department of Public Safety				721	2.9
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	PORT WASHINGTON	1	0	
		Hwy - Abandoned Vehicle			1	0
		Hwy - Bee's Nest Removal	Glenwood Landing	1	0	
			PORT WASHINGTON	1	4.0	
		Hwy - Bee's Nest Removal			2	2.0
		Hwy - Call Back Request			33	3.6
		Hwy - Call Back Request			33	3.6
		Hwy - Catch Basin	ALBERTSON	2	5.0	
			GARDEN CITY PARK	1	21.0	
			MANHASSET	3	3.3	
			Manhasset	1	6.0	
			NEW HYDE PARK	2	0	
			Port Washington	1	3.0	
			ROSLYN HEIGHTS	1	4.0	
			SEARINGTOWN	3	4.7	
			Searingtown	1	0	
			manhasset	1	8.0	
		Hwy - Catch Basin			16	4.8
		Hwy - Cemetery Maintenance			1	0
		Hwy - Cemetery Maintenance			1	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Curb Repair	CARLE PLACE	2	5.0		
			Garden City Park	1	0		
			MANHASSET	1	24.0		
			NORTH NEW HYDE PARK	4	0.8		
			PORT WASHINGTON	1	8.0		
			ROSLYN HEIGHTS	1	5.0		
			SEARINGTOWN	1	0		
			Searingtown	2	0		
			WESTBURY	2	3.5		
		Hwy - Curb Repair				15	3.8
		Hwy - Dead Animal Pickup	ALBERTSON	1	1.0		
			Flower Hill	1	2.0		
			GARDEN CITY PARK	2	4.0		
			GREAT NECK	1	5.0		
			MANHASSET	1	5.0		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	1	4.0		
			New Cassel	1	4.0		
			PORT WASHINGTON	1	1.0		
			Port Washington	1	4.0		
			ROSLYN	1	2.0		
			ROSLYN HEIGHTS	1	5.0		
			Roslyn Heights	2	3.0		
			WESTBURY	1	4.0		
			Williston Park	1	1.0		
			great neck	1	4.0		
		Hwy - Dead Animal Pickup				18	3.1
		Hwy - From Transfer	PORT WASHINGTON NORTH	1	0		
		Hwy - From Transfer				1	0
		Hwy - Grass Cut / Mow	GARDEN CITY PARK	2	3.5		
			MANHASSET	1	0		
			MANORHAVEN	1	0		
			NO NEW HYDE PARK	1	2.0		
			PORT WASHINGTON	5	3.2		
			ROSLYN HEIGHTS	1	3.0		
		Hwy - Grass Cut / Mow				11	2.5
		Hwy - Informational		1	0		
Hwy - Informational				1	0		
Hwy - Manhole Repair	NEW HYDE PARK	1	2.0				

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

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Department of Public Works	Highway Department	Hwy - Manhole Repair	NO NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	1	0	
		Hwy - Manhole Repair			3	2.0
		Hwy - Miscellaneous	ALBERTSON	3	4.3	
			CARLE PLACE	4	3.0	
			Carle Place	1	0	
			GARDEN CITY PARK	3	0.3	
			GREAT NECK	2	4.0	
			Great Neck	1	3.0	
			Mineola	1	1.0	
			NEW CASSEL	1	8.0	
			NEW HYDE PARK	2	1.0	
			NORTH NEW HYDE PARK	8	6.0	
			North New Hyde Park	3	4.7	
			PORT WASHINGTON	7	4.7	
			PORT WASHINGTON NORTH	1	6.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	5	5.8	
			Russell Gardens	1	6.0	
			Searingtown	1	0	
			Thomaston	1	2.0	
			great neck	1	0	
				1	0	
		Hwy - Miscellaneous			48	3.9
		Hwy - Permits / Road Opening Application Request			11	1.6
		Hwy - Permits / Road Opening Application Request			11	1.6
		Hwy - Pothole	Albertson	1	3.0	
			CARLE PLACE	1	4.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	3.5	
			Great Neck	1	2.0	
			MANHASSET	2	1.5	
			NO NEW HYDE PARK	5	2.8	
NORTH NEW HYDE PARK	6		5.0			
New Cassel	1		0			
North New Hyde Park	2		3.5			
PORT WASHINGTON	2		2.0			
Plandome Manor	1		15.0			

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July 2016

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Department of Public Works	Highway Department	Hwy - Pothole	Port Washington	2	1.0	
			ROSLYN HEIGHTS	2	8.5	
			SEARINGTOWN	2	5.5	
			WESTBURY	1	4.0	
			westbury	1	3.0	
				1	2.0	
		Hwy - Pothole			36	3.8
		Hwy - Pothole Filled Without Request	GREAT NECK	2	0	
			MANHASSET	1	0	
			PORT WASHINGTON	3	0	
			great neck	2	0	
			manhasset	7	0	
			manhasset	1	0	
			port washington	10	0	
			roslyn	4	0	
			roslyn	1	0	
		Hwy - Pothole Filled Without Request			31	0
		Hwy - Sprinkler Damage	Searingtown	1	0	
		Hwy - Sprinkler Damage			1	0
		Hwy - Street Drainage / Flooding	ALBERTSON	1	0	
			Garden City	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	5.0	
			North New Hyde Park	1	0	
			Roslyn Heights	1	13.0	
			SEARINGTOWN	1	0	
			Searingtown	1	14.0	
		Hwy - Street Drainage / Flooding			8	4.0
		Hwy - Street Painting	Baxter Estates	1	0	
			CARLE PLACE	1	12.0	
			GREAT NECK	1	0	
		Hwy - Street Painting			3	4.0
		Hwy - Street Sign - New Request	FLORAL PARK CENTRE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	17.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	garden city park	1	0	
			manhasset	1	0	
		Hwy - Street Sign - New Request			12	1.4
		Hwy - Street Sign - Remove		Carle Place	1	0
		Hwy - Street Sign - Remove			1	0
		Hwy - Street Sign - Repair / Replace		port washington	1	0
				ALBERTSON	5	2.2
				EAST WILLISTON	1	0
				GARDEN CITY PARK	3	3.3
				GREAT NECK	2	4.0
				Great Neck Estates	1	0
				MANHASSET	5	0.8
				Manhasset	1	23.0
				NEW CASSEL	3	0.7
				NEW HYDE PARK	1	0
				NO NEW HYDE PARK	2	0
				NORTH NEW HYDE PARK	1	2.0
				PORT WASHINGTON	6	4.8
				ROSLYN HEIGHTS	4	0
				WESTBURY	3	1.0
				garden city park	7	0
				new hyde Park	1	0
				new hyde park	2	0
				port washington	9	0
				roslyn heights	2	0
		roslyn heights	2	0		
		westbury	3	0		
			1	9.0		
		Hwy - Street Sign - Repair / Replace			66	1.5
		Hwy - Street Sweeping / Cleaning		ALBERTSON	1	20.0
				Albertson	1	7.0
				NEW CASSEL	1	0
				PORT WASHINGTON	2	5.0
ROSLYN HEIGHTS	1			4.0		
SEARINGTOWN	1			10.0		
carle place	1			2.0		
Hwy - Street Sweeping / Cleaning			8	6.6		
Hwy - Telephone/Utility Pole		PORT WASHINGTON	1	0		
Hwy - Telephone/Utility Pole			1	0		
Hwy - Tree Branch / Debris Pickup		ALBERTSON	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	Albertson	2	5.5		
			CARLE PLACE	3	2.3		
			GREAT NECK	1	2.0		
			HERRICKS	1	1.0		
			Lake Success	1	2.0		
			MANHASSET	3	4.0		
			NEW HYDE PARK	1	1.0		
			NO NEW HYDE PARK	2	4.0		
			NORTH NEW HYDE PARK	3	3.0		
			New Hyde Park	1	0		
			North New Hyde Park	3	3.3		
			PORT WASHINGTON	7	2.0		
			Port Washington	3	0.3		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	4	1.5		
			UNIVERSITY GARDENS	3	2.0		
			University Gardens	1	0		
		port washington	2	0.5			
		Hwy - Tree Branch / Debris Pickup				43	2.1
		Hwy - Tree Fallen - Emergency			MANHASSET	2	0
					Manhasset	1	0
					PORT WASHINGTON	1	1.0
					UNIVERSITY GARDENS	1	1.0
		Hwy - Tree Fallen - Emergency				5	0.4
		Hwy - Tree Planting			ALBERTSON	2	0
					Albertson	1	0
					GARDEN CITY PARK	4	0
					GREAT NECK	2	0
					HERRICKS	1	0
					Herricks	2	0
					MANHASSET	6	0.7
					Manhasset	2	0
					NEW HYDE PARK	7	0
					NO NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	9	0
					New Hyde Park	2	0
					North New Hyde Park	3	0
			PORT WASHINGTON	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Planting	ROSLYN HEIGHTS	3	0	
			Roslyn Heights	1	0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	0	
			WILLISTON PARK	1	0	
			Williston Park	1	0	
		Hwy - Tree Planting			51	0.1
		Hwy - Tree Removal Objection	ALBERTSON	1	0	
			Port Washington	9	0.3	
		Hwy - Tree Removal Objection			10	0.3
		Hwy - Tree Stump Removal	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	2	3.0	
			Garden City Park	1	0	
			HERRICKS	1	0	
			Herricks	3	4.0	
			MANHASSET	2	0	
			Manhasset	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	2	13.0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	4	3.8	
		Hwy - Tree Stump Removal			24	2.5
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	5	1.0	
			CARLE PLACE	6	3.7	
			Carle Place	2	0	
			FLORAL PARK CEN	1	0	
			GARDEN CITY PARK	10	2.9	
			GREAT NECK	4	0	
			Garden City Park	3	4.3	
			Great Neck	1	2.0	
			Greenvale	1	0	
			HERRICKS	1	0	
			Herricks	2	0.5	
			MANHASSET	8	1.4	
			Manhasset	1	0	
NEW CASSEL	5		0.4			
NEW HYDE PARK	1	0				
NO NEW HYDE PARK	4	0				

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NORTH NEW HYDE PARK	28	0.6
			New Cassel	1	0
			North New Hyde Park	14	0.9
			PLANDOME HEIGHTS	1	13.0
			PORT WASHINGTON	9	0.9
			PORT WASHINGTON NORTH	1	0
			Port Washington	8	0
			ROSLYN HEIGHTS	6	0.8
			Roslyn Heights	4	3.0
			Russell Gardens	1	0
			SEARINGTOWN	4	0
			Searingtown	2	0
			UNIVERSITY GARDENS	1	2.0
			Hwy - Tree Trimming / Removal Inspection		
	Highway Department			596	2.0
	Street Lighting District	Street Light - Cycles On / Off	NEW HYDE PARK	5	0
			greak neck	1	0
			great neck	1	0
			CARLE PLACE	1	7.0
			FLORAL PARK CEN	1	0
			FLOWER HILL	1	0
			Floral Park Centre	1	0
			GARDEN CITY PARK	1	0
			Garden City Park	2	0
			Great Neck Estates	1	0
			HERRICKS	1	0
			Herricks	1	0
MANHASSET			11	0.3	
Manhasset			1	0	
NEW CASSEL			3	0	
NEW HYDE PARK			1	0	
NORTH NEW HYDE PARK			3	1.7	
North New Hyde Park			1	2.0	
PORT WASHINGTON			1	0	
Port Washington			1	6.0	
Roslyn Heights	2	2.5			
WESTBURY	1	7.0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	great neck	2	6.0	
				9	0	
		Street Light - Cycles On / Off			53	0.9
		Street Light - Fixture Problem	NO NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	1	0	
			Port Washington	1	13.0	
			manhasset	1	17.0	
		Street Light - Fixture Problem			4	8.5
		Street Light - Light Out (Single)	greatneck	1	0	
			searingtown	1	2.0	
			11030	1	7.0	
			ALBERTSON	2	3.0	
			CARLE PLACE	3	7.0	
			Carle Place	1	4.0	
			FLORAL PARK CEN	1	11.0	
			Floral Park Centre	2	5.5	
			GARDEN CITY PARK	1	17.0	
			GREAT NECK	5	7.6	
			GREAT NECK PLAZA	1	9.0	
			Great Neck	2	2.5	
			HERRICKS	1	4.0	
			Herricks	2	2.0	
			LAKE SUCCESS	1	14.0	
			MANHASSET	7	8.1	
			Manhasset	4	6.0	
			NEW CASSEL	2	18.5	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	9	3.2	
			New Cassel	2	16.0	
			New Hyde Park	1	11.0	
			North New Hyde Park	8	3.0	
			Old Westbury	1	0	
			PORT WASHINGTON	4	7.2	
			PORT WASHINGTON NORTH	1	7.0	
			Port Washington	1	10.0	
		ROSLYN HEIGHTS	7	5.9		
		Roslyn Heights	2	7.0		
		SEARINGTOWN	3	1.3		
		Searingtown	1	5.0		
		Thomaston	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	WESTBURY	1	7.0	
			manhasset	1	15.0	
			port washington	1	4.0	
			port washington	1	0	
			searingtown	1	2.0	
				4	0	
		Street Light - Light Out (Single)			89	5.7
		Street Light - Lights Out (Multiple)	Great neck	1	0	
			ALBERTSON	1	9.0	
			CARLE PLACE	4	2.5	
			GREAT NECK	2	0	
			Glenwood Landing	1	0	
			Greenvale	1	0	
			HERRICKS	4	0.8	
			Herricks	2	0	
			MANHASSET	4	8.0	
			Manhasset	4	3.5	
			NEW CASSEL	2	12.0	
			NEW HYDE PARK	3	2.7	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	3	7.0	
			New Cassel	1	0	
			PORT WASHINGTON	2	9.5	
			ROSLYN HEIGHTS	1	8.0	
			SEARINGTOWN	1	6.0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	7.0	
			University Gardens	1	0	
			carle place	1	4.0	
			port washington	1	0	
			port washington	1	0	
				4	0	
			Street Light - Lights Out (Multiple)			48
		Street Light - Mark Out	NEW CASSEL	1	15.0	
			NEW HYDE PARK N	1	2.0	
			n new hyde park	2	5.5	
			new hyde park	1	0	
			roslyn heights	1	6.0	
			saddle rock estates	1	12.0	
			manhasset	1	11.0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	searingtown	1	13.0
			ALBERTSON	2	4.0
			CARLE PLACE	6	6.8
			Carle Place	2	8.0
			Floral Park	1	0
			GARDEN CITY PARK	2	8.0
			GREAT NECK	2	2.5
			GREAT NECK PLAZA	1	2.0
			Garden City Park	3	4.7
			Great Neck	3	5.3
			HERRICKS	4	4.0
			Herricks	2	3.5
			MANHASSET	7	5.3
			Manhasset	4	6.0
			NORTH NEW HYDE PARK	10	3.4
			North New Hyde Park	3	4.7
			PORT WASHINGTON	8	4.9
			PORT WASHINGTON NORTH	1	4.0
			Plandome Manor	1	6.0
			Port Washington	3	5.0
			ROSLYN HEIGHTS	11	4.1
			SEARINGTOWN	8	5.1
			Searingtown	4	2.8
			UNIVERSITY GARDENS	1	4.0
			WESTBURY	1	10.0
			WILLISTON PARK	1	5.0
			great neck	1	6.0
			herricks	2	7.5
			manhasset hills	1	6.0
		port washington	1	5.0	
		searingtown	2	2.0	
		williston park	3	3.3	
		williston park	1	0	
Street Light - Mark Out				111	4.9
		Street Light - Misc Problems	ALBERTSON	2	1.5
			CARLE PLACE	1	3.0
			GREAT NECK	1	5.0
			Garden City Park	1	4.0
			HERRICKS	1	2.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	NORTH NEW HYDE PARK	1	9.0	
			PORT WASHINGTON	3	3.0	
			ROSLYN HEIGHTS	1	6.0	
			Roslyn Heights	1	5.0	
			WESTBURY	1	22.0	
		Street Light - Misc Problems			13	5.2
		Street Light - On During Day	BAXTER ESTATES	1	0	
			KINGS POINT	1	2.0	
			MANHASSET	1	13.0	
			NEW CASSEL	1	7.0	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	2	3.5	
			ROSLYN HEIGHTS	4	8.5	
			UNIVERSITY GARDENS	1	12.0	
			WESTBURY	1	0	
				1	0	
		Street Light - On During Day			16	5.4
		Street Light - Pole Problem	GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	1.0	
			New Cassel	1	2.0	
			ROSLYN HEIGHTS	1	28.0	
			WESTBURY	1	0	
			great neck	1	9.0	
		Street Light - Pole Problem			9	4.6
Street Light - Pole Transfer	MANHASSET	1	0			
Street Light - Pole Transfer		1	0			
Street Lighting District			344	4.3		
Department of Public Works				940	2.9	
Housing Authority	Housing Authority	Housing - Appliance	Great Neck	1	0	
			NEW CASSEL	1	1.0	
		Housing - Appliance			2	0.5
		Housing - Electrical	Great Neck	1	0	
			NEW CASSEL	6	1.8	
		Housing - Electrical			7	1.6

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - High Priority SR	NEW CASSEL	1	1.0
		Housing - High Priority SR		1	1.0
		Housing - Misc Carpentry	NEW CASSEL	1	2.0
		Housing - Misc Carpentry		1	2.0
		Housing - Misc Construction	MANHASSET	1	3.0
			NEW CASSEL	1	4.0
		Housing - Misc Construction		2	3.5
		Housing - Misc Exterior	Great Neck	1	0
		Housing - Misc Exterior		1	0
		Housing - Misc SR	MANHASSET	1	0
			NEW CASSEL	4	1.8
		Housing - Misc SR		5	1.4
		Housing - Pest Control	NEW CASSEL	1	4.0
		Housing - Pest Control		1	4.0
		Housing - Plumbing	MANHASSET	1	5.0
			NEW CASSEL	1	4.0
Housing - Plumbing		2	4.5		
Housing Authority				22	1.9
Housing Authority				22	1.9
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		7	0
		HR - Call Back Request		7	0
		HR - Medical and Insurance Benefits		2	0
		HR - Medical and Insurance Benefits		2	0
		HR - Misc SR	NEW CASSEL	1	0
				3	0
		HR - Misc SR		4	0
		HR - Personnel and Employment		2	0
HR - Personnel and Employment		2	0		
Human Resources and Finance				15	0
Human Resources and Finance				15	0
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	11507	1	2.0
			CARLE PLACE	2	1.0
			EAST HILLS	1	0
			Flower Hill	1	6.0
			GARDEN CITY PARK	1	0
			GREAT NECK PLAZA	1	1.0
			Great Neck	1	7.0
			Great Neck Plaza	1	6.0
			MANHASSET	1	0
			Manorhaven	1	0
			NEW CASSEL	1	1.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	NEW HYDE PARK	1	0		
			New Hyde Park	1	18.0		
			PORT WASHINGTON	3	3.3		
			PORT WASHINGTON NORTH	1	1.0		
			Port Washington North	1	0		
			ROSLYN ESTATES	1	1.0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			Roslyn Estates	1	11.0		
			SEARINGTOWN	1	1.0		
			Searingtown	1	3.0		
			WESTBURY	2	1.0		
			Williston Park	2	2.5		
			new hyde park	2	3.0		
			3	2.3			
				OIC - From Transfer		34	2.6
				OIC - Inter Municipal SR	ALBERTSON	1	0
					MANHASSET	1	0
					NORTH HILLS	1	1.0
					ALBERTSON	1	0
					Baxter Estates	1	0
					CARLE PLACE	3	2.3
					EAST WILLISTON	1	6.0
					FLOWER HILL	1	0
					Flower Hill	1	0
					GREAT NECK	5	4.8
					GREAT NECK ESTATES	1	0
					Great Neck Plaza	2	1.0
					HERRICKS	1	2.0
					KENSINGTON	1	1.0
					LEVITTOWN	1	1.0
					MANHASSET	4	1.5
					MANORHAVEN	3	3.3
		Manorhaven	1		1.0		
		Mineola	1	2.0			
		NEW HYDE PARK	3	0.3			
		NO NEW HYDE PARK	1	1.0			
		NORTH HILLS	2	0			
		NORTH NEW HYDE	2	1.0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	PARK		
			New Hyde Park	3	2.7
			North Hills	1	0
			North New Hyde Park	2	2.5
			Old Westbury	1	2.0
			PLANDOME MANOR	1	1.0
			PORT WASHINGTON	2	4.5
			ROSLYN	2	2.5
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	1	0
			Russell Gardens	1	0
			SEARINGTOWN	1	1.0
			WESTBURY	2	1.5
			WILLISTON PARK	1	0
			Westbury	1	0
			Williston Park	1	2.0
				3	0
	OIC - Inter Municipal SR	63	1.6		
	Inter Municipal Affairs	97	2.0		
Inter Municipal Affairs				97	2.0
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		21	0
		Park - Call Back Request		21	0
		Park - Disabled Youth Recreation Program		3	0
		Park - Disabled Youth Recreation Program		3	0
		Park - From Transfer	PORT WASHINGTON	1	0
			PORT WASHINGTON	1	4.0
			Port Washington	1	0
			ROSLYN HEIGHTS	1	0
		Park - From Transfer		4	1.0
		Park - General Complaint		37	4.5
		Park - General Complaint		37	4.5
		Park - Miscellaneous	ALBERTSON	1	3.0
			Albertson	1	0
			BAYSIDE	1	1.0
			GARDEN CITY PARK	1	0
			KINGS POINT	1	1.0
			MANORHAVEN	1	16.0
Manorhaven	1		1.0		
NEW CASSEL	1		0		
NORTH NEW HYDE PARK	3		0.3		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	PORT WASHINGTON	3	4.7	
			ROSLYN ESTATES	1	2.0	
			ROSLYN HEIGHTS	1	0	
			Searingtown	1	0	
				2	1.0	
		Park - Miscellaneous			19	2.2
		Park - Park Facilities Maintenance			24	3.5
		Park - Park Facilities Maintenance			24	3.5
		Park - Park Permit Application Request			28	0.2
		Park - Park Permit Application Request			28	0.2
		Park - Park and Recreation Literature Request		ROSLYN HEIGHTS	1	0
		Park - Park and Recreation Literature Request			1	0
		Parks and Recreation Department			137	2.2
		Parks and Recreation Department			137	2.2
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		11	0.3	
		BZA - Questions needing Answers			11	0.3
	Board of Zoning Appeals			11	0.3	
	Building Department	Bldg - Applicant Advocate Request	ALBERTSON	2	0	
			CARLE PLACE	4	0.5	
			GREAT NECK	8	0.5	
			Garden City Park	2	0	
			Great Neck	2	0	
			Greenvale	1	1.0	
			MANHASSET	5	0.2	
			Manhasset	1	0	
			NEW CASSEL	6	0.2	
			NORTH NEW HYDE PARK	2	0	
			New Cassel	1	1.0	
			North New Hyde Park	4	0	
			PORT WASHINGTON	5	1.0	
			Port Washington	4	0.5	
			ROSLYN HEIGHTS	3	0	
			UNIVERSITY GARDENS	2	0	
			University Gardens	1	0	
			9	0.4		
Bldg - Applicant Advocate Request			62	0.3		
Bldg - Application Status	ALBERTSON	1	0			
	FLORAL PARK CEN	1	6.0			
	Port Washington	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	Roslyn Heights	1	0	
			Searingtown	1	6.0	
			University Gardens	1	2.0	
			Westbury	1	6.0	
		Bldg - Application Status			8	2.5
		Bldg - Certificate Status	ALBERTSON	1	3.0	
			GARDEN CITY PARK	1	1.0	
			NEW CASSEL	1	7.0	
			Port Washington	1	0	
		Bldg - Certificate Status			4	2.8
		Bldg - Construction Complaint	Albertson	1	0	
			GARDEN CITY PARK	1	3.0	
			Great Neck	1	0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	2	2.0	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	3	4.0	
			Roslyn Heights	1	3.0	
			Searingtown	1	5.0	
			UNIVERSITY GARDENS	1	0	
			albertson	1	1.0	
			port washington	1	3.0	
			Bldg - Construction Complaint			15
		Bldg - From Transfer	MANHASSET	4	1.2	
			North New Hyde Park	1	0	
			University Gardens	1	1.0	
		Bldg - From Transfer			6	1.0
		Bldg - General Question Needs Answers	Great Neck	1	0	
				213	2.1	
		Bldg - General Question Needs Answers			214	2.1
		Bldg - Housing Complaint	GARDEN CITY PARK	1	0	
		Bldg - Housing Complaint			1	0
		Bldg - Illegal Housing	Albertson	1	8.0	
			CARLE PLACE	1	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	2	0	
			Great Neck	1	1.0	
			MANHASSET	2	0	
			Manhasset	3	0	
			NEW CASSEL	3	0.3	

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	NORTH NEW HYDE PARK	2	0	
			New Cassel	6	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	1	15.0	
			Roslyn Heights	1	0	
			WESTBURY	1	1.0	
		Bldg - Illegal Housing			29	0.9
		Bldg - Inspection Request	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	1.0	
			NEW CASSEL	1	4.0	
			NO NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	1.0	
			SEARINGTOWN	1	2.0	
		Bldg - Inspection Request			6	1.8
		Bldg - Miscellaneous	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	3.0	
			GREAT NECK	1	0	
			Garden City Park	1	0	
			Herricks	1	1.0	
			MANHASSET	4	1.8	
			NORTH NEW HYDE PARK	3	5.3	
			New Hyde Park	1	0	
			ROSLYN HEIGHTS	2	0.5	
		Bldg - Miscellaneous			16	1.8
		Bldg - New/Change of Address			1	0
		Bldg - New/Change of Address			1	0
		Bldg - Permit Question Needs Answers			35	2.0
		Bldg - Permit Question Needs Answers			35	2.0
		Bldg - Suspect Work Without a Permit	CARLE PLACE	2	6.5	
			Carle Place	2	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	0.3	
			GREENVALE	1	0	
			Garden City Park	2	2.5	
Herricks	1		8.0			
MANHASSET	1		0			
Bldg - Suspect Work Without a Permit			2	2.5		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	New Cassel	1	1.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	12.0	
			Port Washington	2	0	
			ROSLYN HEIGHTS	4	2.2	
			Roslyn Heights	2	2.0	
				1	0	
		Bldg - Suspect Work Without a Permit			27	2.2
		Bldg - Unable to Reach Inspector	GARDEN CITY PARK	1	1.0	
			Greenvale	1	13.0	
			NEW CASSEL	2	1.0	
			North New Hyde Park	2	1.0	
			PORT WASHINGTON	1	0	
		Bldg - Unable to Reach Inspector			7	2.6
	Building Department			431	1.7	
	Planning Department	Planning - Call Back Request			9	0.3
			Planning - Call Back Request			9
		Planning - Questions needing Answers	GARDEN CITY PARK	2	0	
			GREAT NECK	1	0	
			GREENVALE	1	0	
			ROSLYN HEIGHTS	1	0	
				1	0	
		Planning - Questions needing Answers			6	0
	Planning - Subdivision of Land	PORT WASHINGTON	1	2.0		
	Planning - Subdivision of Land			1	2.0	
	Planning Department			16	0.3	
	Planning and Building Department			458	1.7	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0	
			CARLE PLACE	1	3.0	
			East Williston	1	3.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	7	0.4	
			Great Neck	2	1.5	
			Great Neck Estates	1	3.0	
			Great Neck Plaza	2	1.5	
			Herricks	1	1.0	
			KINGS POINT	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	PORT WASHINGTON	1	0	
			Port Washington North	2	2.5	
			THOMASTON	1	0	
			UNIONDALE	1	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
				1	1.0	
		PI - Call Back Request			31	0.9
		PI - Cancellation		NEW HYDE PARK	1	0
		PI - Cancellation			1	0
		PI - Caregiver Support		ALBERTSON	1	4.0
				MANORHAVEN	1	0
				MINEOLA	1	1.0
				Port Washington	1	0
					1	0
		PI - Caregiver Support			5	1.0
		PI - Exercise Program Registration		EAST WILLISTON	1	0
		PI - Exercise Program Registration			1	0
		PI - Financial Assistance		GREAT NECK PLAZA	1	1.0
		PI - Financial Assistance			1	1.0
		PI - Food and Hunger		FLOWER HILL	1	3.0
				MANORHAVEN	1	1.0
		PI - Food and Hunger			2	2.0
		PI - Health Chat/Event Registration		MINEOLA	3	0
				NEW CASSEL	1	0
				NEW HYDE PARK	1	0
				NORTH NEW HYDE PARK	2	0
				North New Hyde Park	3	0
				WILLISTON PARK	1	0
		PI - Health Chat/Event Registration			11	0
		PI - Health and Mental Health		New Hyde park	1	0
				ALBERTSON	1	0
				CARLE PLACE	2	4.0
				East Williston	3	0
				Flower Hill	1	0
				GARDEN CITY PARK	16	0.1
				GREAT NECK	12	0.8
				GREAT NECK PLAZA	28	0.1
				Garden City Park	1	0
				Great Neck	1	7.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	Great Neck Plaza	5	0.2		
			Kings Point	1	7.0		
			MANHASSET	3	0.7		
			MANORHAVEN	22	0		
			MINEOLA	6	0.7		
			Manhasset	1	0		
			Manorhaven	1	0		
			NEW CASSEL	9	1.6		
			NEW HYDE PARK	5	0		
			NORTH NEW HYDE PARK	16	0.1		
			New Cassel	1	0		
			North Hills	2	0.5		
			North New Hyde Park	3	0		
			PORT WASHINGTON	2	2.5		
			PORT WASHINGTON NORTH	3	0		
			Port Washington	2	1.0		
			ROSLYN HEIGHTS	4	0.2		
			Roslyn Heights	4	0		
			SEARINGTOWN	2	0		
			THOMASTON	17	0		
		WESTBURY	2	0.5			
		Westbury	2	0			
			1	0			
		PI - Health and Mental Health				180	0.4
		PI - Household Maintenance			ALBERTSON	1	3.0
					EAST HILLS	1	0
					GARDEN CITY PARK	1	0
					Great Neck	1	0
					HERRICKS	1	0
					NEW CASSEL	2	4.0
					NEW HYDE PARK	1	3.0
					NORTH NEW HYDE PARK	1	7.0
					North New Hyde Park	2	0
					ROSLYN HEIGHTS	1	0
			WILLISTON PARK	1	0		
PI - Household Maintenance				13	1.6		
PI - Membership Registration			ALBERTSON	2	0		
			Albertson	1	0		
			Flower Hill	3	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	GARDEN CITY PARK	3	0		
			GREAT NECK	3	0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	2	0		
			Great Neck	7	0		
			Great Neck Plaza	1	0		
			Herricks	1	0		
			MANHASSET	4	0		
			MANORHAVEN	2	0		
			MINEOLA	2	0		
			Manhasset	1	0		
			Manorhaven	1	0		
			Mineola	4	0		
			Munsey Park	1	0		
			NEW CASSEL	4	0		
			NORTH NEW HYDE PARK	4	0		
			New Hyde Park	1	0		
			North Hills	2	0		
			North New Hyde Park	5	0		
			PORT WASHINGTON	3	0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	4	0		
			Russell Gardens	1	0		
		Sands Point	2	0			
		WESTBURY	1	0			
		WILLISTON PARK	3	0			
		Westbury	1	0			
		PI - Membership Registration				72	0
		PI - Miscellaneous			ALBERTSON	2	1.5
					CARLE PLACE	1	0
					EAST HILLS	1	2.0
					EAST WILLISTON	2	1.0
					GARDEN CITY PARK	2	0.5
			GREAT NECK	5	2.0		
			GREAT NECK PLAZA	2	0.5		
			Great Neck	2	1.0		
			Herricks	1	0		
			LAKE SUCCESS	1	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	MANHASSET	1	0		
			MINEOLA	1	1.0		
			Mineola	1	0		
			NEW CASSEL	6	1.0		
			New Cassel	2	0.5		
			North Hills	1	1.0		
			PORT WASHINGTON	5	1.4		
			Plandome Manor	1	6.0		
			ROSLYN	1	1.0		
			ROSLYN HEIGHTS	1	1.0		
			SEARINGTOWN	1	0		
			WESTBURY	2	0.5		
			WILLISTON PARK	3	1.0		
			Westbury	2	1.0		
				1	0		
		PI - Miscellaneous				48	1.1
		PI - Support Group Registration		New Hyde Park		1	0
				WESTBURY		1	1.0
		PI - Support Group Registration				2	0.5
		PI - Taxi Service		Port Washinton		1	0
				westbury		1	0
				ALBERTSON		25	0
				Albertson		2	0
				BAXTER ESTATES		3	0
				CARLE PLACE		12	0
				Carle Place		11	0
				EAST HILLS		24	0
				EAST WILLISTON		6	0
				East Hills		59	0
				FLORAL PARK		1	0
				FLORAL PARK CENTRE		1	0
				FLOWER HILL		18	0
				Flower Hill		2	0.5
				GARDEN CITY		1	0
				GARDEN CITY PARK		64	0.0
				GREAT NECK		159	0.1
				GREAT NECK ESTATES		15	0
				GREAT NECK PLAZA		135	0
				Garden City Park		1	0
				Great Neck		24	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	Great Neck Estates	1	0
			Great Neck Plaza	10	0
			HERRICKS	15	0.1
			KENSINGTON	11	0
			KINGS POINT	6	0
			Kings Point	1	0
			LAKE SUCCESS	13	0.2
			Lake Success	13	0.5
			MANHASSET	66	0
			MANORHAVEN	22	0
			MINEOLA	44	0
			Manorhaven	11	0
			Mineola	20	0
			NEW CASSEL	28	0
			NEW HYDE PARK	22	0
			NO NEW HYDE PARK	1	0
			NORTH HILLS	36	0
			NORTH NEW HYDE PARK	61	0
			New Cassel	9	0
			North Hills	26	0
			North New Hyde Park	5	0
			OLD WESTBURY	4	0
			PLANDOME	9	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	168	0.0
			PORT WASHINGTON NORTH	5	0
			Port Washington	20	0
			Port Washington North	21	0
			ROSLYN	41	0
			ROSLYN ESTATES	15	0
			ROSLYN HEIGHTS	83	0
			RUSSELL GARDENS	7	0
			Roslyn Harbor	3	0
SANDS POINT	7	0			
SEARINGTOWN	7	0			
Sands Point	4	0			
Searingtown	3	0			
THOMASTON	4	0			
Thomaston	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	UNIVERSITY GARDENS	8	0		
			WESTBURY	40	0		
			WILLISTON PARK	38	0		
			Westbury	7	0		
			Williston Park	1	0		
			garden city	2	0		
		PI - Taxi Service			1,485	0.0	
		PI - Taxi Service Cancellation			Carle Place	1	0
					EAST HILLS	5	0
					FLOWER HILL	2	0
					Flower Hill	1	0
					GARDEN CITY PARK	7	0
					GREAT NECK	8	0
					GREAT NECK PLAZA	12	0
					Great Neck	2	0
					Great Neck Plaza	1	0
					HERRICKS	1	0
					LAKE SUCCESS	1	0
					MANHASSET	3	0
					MINEOLA	2	0
					Manorhaven	1	0
					NEW CASSEL	2	0
					NO NEW HYDE PARK	1	0
					North Hills	2	0
					North New Hyde Park	1	0
					PORT WASHINGTON	6	0
					Port Washington	3	0
					Port Washington North	5	0
					ROSLYN	1	0
					ROSLYN HEIGHTS	1	0
					RUSSELL GARDENS	1	0
					Roslyn Harbor	3	0
					UNIVERSITY GARDENS	3	0
		WESTBURY	2	0			
		WILLISTON PARK	4	0			
		Williston Park	1	0			
		PI - Taxi Service Cancellation			83	0	
PI - Taxi Service Complaint			ALBERTSON	1	2.0		
			GREAT NECK	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	GREAT NECK ESTATES	1	1.0	
			NORTH NEW HYDE PARK	3	0	
			North New Hyde Park	1	0	
			WILLISTON PARK	1	0	
		PI - Taxi Service Complaint			8	0.4
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	1.0	
			CARLE PLACE	1	0	
			EAST WILLISTON	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK ESTATES	1	1.0	
			HERRICKS	2	0.5	
			MANHASSET	1	1.0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	2	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	1.5	
			SANDS POINT	2	0.5	
			Sands Point	1	0	
			WILLISTON PARK	1	0	
		PI - Transportation/Mobility Mgmt Info			18	0.4
		PI - Veterans Services	HERRICKS	1	0	
			North New Hyde Park	1	0	
			OLD BROOKVILLE	1	1.0	
		PI - Veterans Services			3	0.3
		PI - Volunteer	ROSLYN ESTATES	1	0	
		PI - Volunteer			1	0
		Project Independence				1,965
Project Independence				1,965	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		1	0	
		Tax - Call Back Request			1	0
		Tax - Duplicate Bill or Receipt	ALBERTSON	3	0	
			EAST HILLS	1	0	
			East Hills	2	0	
			Flower Hill	1	0	
			GARDEN CITY PARK	2	0	
			Garden City Park	1	0	
			Great Neck	6	0	
			Great Neck Plaza	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	HERRICKS	1	0
			Herricks	4	0
			KINGS POINT	1	0
			Kensington	1	0
			Kings Point	3	0
			Lake Success	2	0
			MANHASSET	1	0
			MANORHAVEN	1	0
			MINEOLA	7	0
			Mineola	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			New Hyde Park	3	0
			North Hills	2	0
			North New Hyde Park	3	0
			PORT WASHINGTON	10	0
			ROSLYN HEIGHTS	2	0
			Roslyn Heights	1	0
			SEARINGTOWN	1	0
			Saddle Rock	2	0
		WESTBURY	3	0	
WILLISTON PARK	2	0			
		Tax - Duplicate Bill or Receipt		70	0
	Receiver of Taxes			71	0
Receiver of Taxes				71	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		30	2.1
		SWMA - Call Back		30	2.1
		SWMA - Carting Complaints	Albertson	1	0
			ALBERTSON	2	2.0
			Albertson	1	0
			Garden City Park	1	1.0
			MANHASSET HILLS	1	6.0
			NEW CASSEL	1	0
			New Hyde Park	1	1.0
			ROSLYN HEIGHTS	1	1.0
		SWMA - Carting Complaints		9	1.4
SWMA - Container without License / Permit	ALBERTSON	1	0		
	GARDEN CITY PARK	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	NORTH NEW HYDE PARK	2	2.5		
			North New Hyde Park	1	0		
		SWMA - Container without License / Permit			5	1.0	
		SWMA - From Transfer	ALBERTSON	1	0		
		SWMA - From Transfer			1	0	
		SWMA - Garbage Not Picked Up	ALBERTSON	4	2.0		
			CARLE PLACE	1	1.0		
			GARDEN CITY PARK	1	1.0		
			Greenvale	2	0.5		
			HERRICKS	1	0		
			Manhasset	1	0		
			NEW CASSEL	1	4.0		
			NORTH NEW HYDE PARK	1	1.0		
			PORT WASHINGTON	2	2.0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	1	4.0		
			Roslyn Heights	4	3.0		
			SWMA - Garbage Not Picked Up			20	1.8
		SWMA - Request for Public Trash Can	NO NEW HYDE PARK	2	4.0		
			PORT WASHINGTON	1	0		
			ROSLYN	1	5.0		
		SWMA - Request for Public Trash Can			4	3.2	
		Solid Waste Management				69	1.9
		Sustainability Department	SWMA - Compost	GREAT NECK	1	5.0	
				Herricks	1	0	
				Mineola	2	2.0	
				NORTH NEW HYDE PARK	1	4.0	
	North New Hyde Park			1	1.0		
	PORT WASHINGTON			1	3.0		
	Port Washington			2	3.5		
	Thomaston			1	0		
	SWMA - Compost			10	2.4		
	SWMA - Rain Barrel		Mineola	1	1.0		
Old Westbury			1	1.0			
PORT WASHINGTON			1	0			
Port Washington			1	5.0			
SWMA - Rain Barrel				4	1.8		

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back		8	1.5		
		SWMA - Recycling / STOP Call Back		8	1.5		
	Sustainability Department			22	2.0		
Solid Waste Management				91	1.9		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	Searingtown	1	0		
		311 - PSEG Power Outage		1	0		
		311 - SR Constituent Follow-up		90	0		
		311 - SR Constituent Follow-up		90	0		
		311 - Street Repaving Schedule Inquiry	ALBERTSON		1	0	
			GREAT NECK		1	0	
			NEW CASSEL		1	0	
			North New Hyde Park		1	0	
			PORT WASHINGTON		3	0	
			SEARINGTOWN		1	0	
	311 - Street Repaving Schedule Inquiry		8	0			
	311 Call Center				99	0	
	Supervisor's Office	SupV - ADA Compliance	GREAT NECK		2	0	
			ROSLYN		1	0	
		SupV - ADA Compliance				3	0
		SupV - Airplane	ALBERTSON		1	0	
			Albertson		7	0	
			EAST HILLS		11	0	
			GARDEN CITY PARK		32	0	
			NORTH NEW HYDE PARK		13	0	
			New Hyde Park		1	0	
			North New Hyde Park		3	0	
			Port Washington		2	0	
ROSLYN HEIGHTS				1	0		
Roslyn Heights				1	0		
WILLISTON PARK				1	0		
SupV - Airplane				73	0		
SupV - Airplane Nassau			2	0			
SupV - Airplane Nassau				2	0		
SupV - CGM Pool Renovation			1	0			
SupV - CGM Pool Renovation				1	0		
SupV - Employee Complaint		GREAT NECK		1	0		
	MANORHAVEN		1	0			
SupV - Employee Complaint				2	0		
SupV - Helicopter	MANHASSET		1	0			
	NEW HYDE PARK		2	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	PLANDOME HEIGHTS	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	2	0		
			Port Washington	1	0		
			Russell Gardens	2	0		
			SANDS POINT	1	0		
			WILLISTON PARK	1	0		
			manhasset	1	0		
		SupV - Helicopter			13	0	
		SupV - Helicopter Nassau			2	0	
		SupV - Helicopter Nassau			2	0	
		SupV - Thank You from Constituent		no address	1	0	
				ALBERTSON	2	0	
				CARLE PLACE	2	0	
				East Hills	1	0	
				GREAT NECK	1	1.0	
				HERRICKS	1	0	
				MANORHAVEN	1	0	
				MINEOLA	2	0	
				Manhasset	1	0	
				Manorhaven	1	0	
				NEW HYDE PARK	1	2.0	
				NORTH HILLS	1	0	
				NORTH NEW HYDE PARK	3	0.3	
				PORT WASHINGTON	2	1.5	
				Roslyn Heights	1	0	
				WESTBURY	1	0	
				WILLISTON PARK	7	0	
		no address	3	0			
					3	0.3	
		SupV - Thank You from Constituent			35	0.2	
		Supervisor's Office			131	0.1	
		Supervisor's Office				230	0.0
		Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		2	0
				Town Clerk - Bingo & Games of Chance		2	0
Town Clerk - Birth Certificate	NEW CASSEL			1	0		
				150	0		
Town Clerk - Birth Certificate			151	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Block Party Application		2	0
		Town Clerk - Block Party Application		2	0
		Town Clerk - Contracts & Bids		2	0
		Town Clerk - Contracts & Bids		2	0
		Town Clerk - Death Certificate		64	0
		Town Clerk - Death Certificate		64	0
		Town Clerk - Dog License		41	0
		Town Clerk - Dog License		41	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Landscaping License		3	0
		Town Clerk - Landscaping License		3	0
		Town Clerk - Marriage Certificate		36	0
		Town Clerk - Marriage Certificate		36	0
		Town Clerk - Marriage License		36	0
		Town Clerk - Marriage License		36	0
		Town Clerk - Miscellaneous		10	0
		Town Clerk - Miscellaneous		10	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Taxi and Limousine License		4	0
Town Clerk - Taxi and Limousine License		4	0		
Town Clerk - Tow Truck License		1	0		
Town Clerk - Tow Truck License		1	0		
	Town Clerk			375	0
Town Clerk				375	0
Summary				5,162	1.3