

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		1	13.0
	Inter Municipal Affairs			1	13.0
Albertson				1	13.0
Glenwood Landing	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		Highway Department		1	6.0
	Department of Public Works			1	6.0
Glenwood Landing				1	6.0
Great Neck	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Great Neck				1	0
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
MANHASSET				1	2.0
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	4.5
		Street Lighting District		2	4.5
	Department of Public Works			2	4.5
N NEW HYDE PARK				2	4.5
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works			1	4.0
NEW HYDE PARK				1	4.0
New Hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Remove	1	0
		Highway Department		1	0
	Department of Public Works			1	0
New Hyde park				1	0
Port Washington	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
Port Washington				1	1.0
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
ROSLYN				1	2.0
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
ROSLYN HEIGHTS				1	2.0

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
Uniondale	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
	Planning and Building Department			1	0
Uniondale				1	0
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
WILLISTON PARK				1	2.0
albertson	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety			1	1.0
albertson				1	1.0
garden city park	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
garden city park				1	1.0
great neck	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
great neck				1	0
herricks	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
herricks				1	2.0
manhasset	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Lights Out (Multiple)		1
		Street Lighting District		3	0
	Department of Public Works			3	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0
		Building Department		1	1.0
Planning and Building Department			1	1.0	
manhasset				4	0.2
manhasset hills	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	20.0
		Inter Municipal Affairs		1	20.0
	Inter Municipal Affairs			1	20.0
manhasset hills				1	20.0

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City	Department Description	Group Description	Type Description	Count	Response Days
n new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	3.4
		Street Lighting District		5	3.4
	Department of Public Works			5	3.4
n new hyde park				5	3.4
new castle	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
new castle				1	0
new hyde park	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
new hyde park				1	0
port washington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	10.0
		Inter Municipal Affairs		1	10.0
	Inter Municipal Affairs			1	10.0
port washington				1	10.0
port washington	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
port washington				1	2.0
pt washington	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	0
	Street Lighting District			3	0
	Department of Public Works			3	0
pt washington				3	0
pt washington blvd	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
pt washington blvd				1	0
roslyn	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Mark Out	1	10.0
		Street Lighting District			2
	Department of Public Works			2	5.0
roslyn				2	5.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	6.0
		Street Lighting District		2	6.0
	Department of Public Works			2	6.0
roslyn heights				2	6.0

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Carle Place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
Carle Place				1	0	
great Neck	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
great Neck				1	0	
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	7.0	
		Highway Department		1	7.0	
	Department of Public Works			1	7.0	
manhasset				1	7.0	
MANHASSET	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
		Parking Enforcement		1	4.0	
	Department of Public Safety			1	4.0	
MANHASSET				1	4.0	
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	2.0	
		Animal Shelter		1	2.0	
	Department of Public Safety			1	2.0	
ROSLYN HEIGHTS				1	2.0	
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		Street Lighting District		1	4.0	
	Department of Public Works			1	4.0	
UNIVERSITY GARDENS				1	4.0	
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	6.0	
		Animal Shelter		1	6.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - After Hours/Weekend Construction		1	1.0
			Code - Court		1	2.0
			Code - Lights		1	0
			Code - Miscellaneous		1	1.0
			Code - Property Maintenance		1	0
			Code - Water Flow / Accumulation		1	5.0
	Code Enforcement			6	1.5	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0		
Parking Enforcement			1	5.0		
Department of Public Safety			9	2.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	1	6.0
			Hwy - Pothole	1	5.0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Painting	1	0
			Hwy - Street Sweeping / Cleaning	1	1.0
			Hwy - Tree Trimming / Removal Inspection	7	0.1
		Highway Department	13	1.0	
		Street Lighting District	Street Light - Cable Break	1	1.0
			Street Light - Cycles On / Off	3	3.7
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	4	3.0
		Street Lighting District	9	2.7	
	Department of Public Works	22	1.7		
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0
			Parks and Recreation Department	1	6.0
	Parks and Recreation Department	1	6.0		
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	10	0.3
			Bldg - From Transfer	1	0
		Building Department	11	0.3	
	Planning and Building Department	11	0.3		
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Exercise Program Registration	6	1.5
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	3	0.3
			PI - Membership Registration	2	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	26	0
			PI - Taxi Service Cancellation	2	0
			PI - Veterans Services	1	0
		Project Independence	44	0.3	
Project Independence	44	0.3			
Solid Waste Management	Sustainability Department	SWMA - Compost	1	3.0	
		SWMA - Rain Barrel	1	3.0	
	Sustainability Department	2	3.0		
Solid Waste Management	2	3.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
ALBERTSON				97	0.9	
Albertson	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Code Enforcement		Code - No Plates / Inoperable Vehicle	1	0
				Code - Noise	10	0.8
				Code - Property Maintenance	1	1.0
		Code Enforcement			12	0.8
	Department of Public Safety			12	0.8	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	3.5
				Hwy - Tree Trimming / Removal Inspection	1	3.0
		Highway Department			3	3.3
		Street Lighting District		Street Light - Light Out (Single)	2	2.0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	1	2.0
				Street Light - On During Day	1	9.0
		Street Lighting District			5	3.0
		Department of Public Works			8	3.1
		Planning and Building Department	Building Department	Bldg - Abandoned Property	1	7.0
	Building Department			1	7.0	
	Planning and Building Department			1	7.0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
		Solid Waste Management		1	0	
	Solid Waste Management			1	0	
Albertson				23	1.8	
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	1	2.0	
		Street Lighting District		2	1.0	
	Department of Public Works			2	1.0	
	Project Independence	Project Independence		PI - Exercise Program Registration	4	0
				PI - Membership Registration	1	0
				PI - Taxi Service	8	0
		Project Independence			13	0
	Project Independence			13	0	
	BAXTER ESTATES				15	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days	
BELLMORE	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
BELLMORE				1	0	
Baxter Estates	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety			1	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0	
		Inter Municipal Affairs		1	13.0	
	Inter Municipal Affairs			1	13.0	
Baxter Estates				2	7.0	
CARLE PLACE	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	15	0	
		Community Services		16	0.1	
	Community Services		16	0.1		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	4.0
				Animal Sh - Lost Animal	1	0
		Animal Shelter		2	2.0	
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Handicap Parking	12	11.9
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Overgrown Vegetation	1	30.0
				Code - Property Maintenance	2	0
		Code Enforcement		17	10.2	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
	Parking Enforcement		1	2.0		
	Department of Public Safety		20	9.0		
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	3	10.3
				Hwy - Dead Animal Pickup	1	1.0
				Hwy - Miscellaneous	2	3.0
				Hwy - Street Sign - New Request	1	0
Hwy - Street Sign - Remove				1	0	
Hwy - Street Sign - Repair / Replace				1	3.0	
Hwy - Street Sweeping / Cleaning				1	3.0	
Hwy - Tree Planting				2	0	
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				6	0	
Highway Department		20	2.2			
Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	0		
		Street Light - Light Out (Single)	4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	2	5.0
			Street Light - Misc Problems	1	0
			Street Light - New Light Request	2	0.5
			Street Light - On During Day	1	0
	Street Lighting District			13	0.8
	Department of Public Works			33	1.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	6.5
			OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		3	9.0
	Inter Municipal Affairs			3	9.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0
			Bldg - Construction Complaint	1	5.0
			Bldg - Illegal Housing	2	0
			Bldg - Miscellaneous	2	4.0
			Bldg - Suspect Work Without a Permit	2	1.0
	Building Department			10	1.5
	Planning and Building Department			10	1.5
	Project Independence	Project Independence	PI - Exercise Program Registration	18	0.2
			PI - Health Chat/Event Registration	2	0
			PI - Health and Mental Health	1	0
			PI - Taxi Service	18	0
			PI - Taxi Service Cancellation	2	0
	Project Independence			41	0.1
	Project Independence			41	0.1
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	7.0
		Supervisor's Office		1	7.0
Supervisor's Office			1	7.0	
CARLE PLACE				124	2.3
Carle Place	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Fence	1	0
			Code - Handicap Parking	3	9.3
			Code - Property Maintenance	1	0
	Code Enforcement		5	5.6	
	Department of Public Safety			6	4.8
	Department of Public Works	Highway Department	Hwy - Street Sign - Remove	1	0
Hwy - Tree Planting			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Carle Place	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	0
	Department of Public Works			6	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	9	0
	Project Independence			10	0
	Project Independence			10	0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
			Solid Waste Management	1	2.0
	Solid Waste Management			1	2.0
Carle Place				23	1.3
EAST HILLS	Community Services	Community Services	CommSvc - Misc SR	1	5.0
		Community Services		1	5.0
	Community Services			1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			Inter Municipal Affairs	1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Exercise Program Registration	2	0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	5	0
	Project Independence		PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			15	0.3
	Project Independence			15	0.3
Supervisor's Office	Supervisor's Office	SupV - Airplane	6	0	
		Supervisor's Office	6	0	
Supervisor's Office			6	0	
EAST HILLS				23	0.4
EAST MEADOW	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
EAST MEADOW				1	0
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Project Independence	Project Independence	PI - Exercise Program Registration	5	0.2
			PI - Taxi Service	3	0
	Project Independence		8	0.1	
	Project Independence		8	0.1	
EAST WILLISTON				10	0.1
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Project Independence	Project Independence	PI - Exercise Program Registration	7	0
			PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	50	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence		70	0.0	
	Project Independence		70	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes		1	0		
East Hills				72	0.0
East Williston	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services		4	0
	Community Services		4	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	6.0
			Project Independence		3
	Project Independence		3	2.0	
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0
Sustainability Department		1	1.0		
Solid Waste Management		1	1.0		
East Williston				9	0.8

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	3.0
		Building Department		1	3.0
	Planning and Building Department			1	3.0
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		3	0.3
	Project Independence			3	0.3
FLORAL PARK				8	0.9
FLORAL PARK CEN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	25.0
			Code - Property Maintenance	1	18.0
		Code Enforcement		2	21.5
	Department of Public Safety			2	21.5
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Street Drainage / Flooding	1	4.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		3	1.3
	Department of Public Works			3	1.3
	Project Independence	Project Independence	PI - Membership Registration	1	0
Project Independence		1	0		
Project Independence			1	0	
FLORAL PARK CEN				7	6.7
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Property Maintenance	2	0
		Code Enforcement		2	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.7
		Parking Enforcement		3	1.7
	Department of Public Safety			5	1.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	4.0
		Highway Department		1	4.0
	Department of Public Works			1	4.0

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FLORAL PARK CENTRE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	5.0
		Building Department		1	5.0
	Planning and Building Department			1	5.0
	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		4	0
Project Independence			4	0	
FLORAL PARK CENTRE				12	1.3
FLOWER HILL	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	15	0
	Project Independence			21	0
Project Independence			21	0	
FLOWER HILL				21	0
FLUSHING	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
FLUSHING				1	1.0
Floral Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			3	0	
Project Independence			3	0	
Floral Park				4	0
Floral Park Centre	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	15.0
		Code Enforcement		1	15.0
	Department of Public Safety			1	15.0
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	10.0
			Bldg - Suspect Work Without a Permit		3
	Building Department			4	3.8
Planning and Building Department			4	3.8	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Floral Park Centre	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Membership Registration	1	0	
		Project Independence		2	0	
	Project Independence			2	0	
Floral Park Centre				7	4.3	
Flower Hill	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)		1	0
			Street Light - Mark Out		2	2.0
		Street Lighting District			3	1.3
	Department of Public Works			3	1.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	21.0	
		Inter Municipal Affairs		1	21.0	
	Inter Municipal Affairs			1	21.0	
	Project Independence	Project Independence	Project Independence	PI - Membership Registration	1	0
				PI - Taxi Service	7	0
				PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			9	0
Project Independence			9	0		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	Supervisor's Office		1	0		
Supervisor's Office			1	0		
Flower Hill				16	1.6	
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GARDEN CITY				1	0	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	10	0	
		Community Services		10	0	
	Community Services			10	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog		1	20.0
		Animal Shelter			1	20.0
		Cat Shelter	Cat Shelter - Feral Cats		1	0
		Cat Shelter			1	0
	Code Enforcement	Code - Court		2	4.0	
		Code - Fence		1	0	
Code - Garbage		1	0			

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	3	3.3		
			Code - No Plates / Inoperable Vehicle	1	13.0		
			Code - Noise	1	0		
			Code - Overgrown Vegetation	6	4.0		
			Code - Signs	1	4.0		
			Code - Water Flow / Accumulation	1	0		
		Code Enforcement	17	3.5			
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0		
		Parking Enforcement		1	2.0		
	Department of Public Safety				20	4.0	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0	
				Hwy - Curb Repair	1	0	
				Hwy - Miscellaneous	3	6.0	
				Hwy - Pothole	4	3.0	
				Hwy - Street Drainage / Flooding	3	4.0	
				Hwy - Street Sign - New Request	2	0	
				Hwy - Street Sign - Repair / Replace	3	2.0	
				Hwy - Street Sweeping / Cleaning	2	7.5	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Planting	4	0	
				Hwy - Tree Stump Removal	4	0	
				Hwy - Tree Trimming / Removal Inspection	11	4.5	
				Highway Department		39	2.9
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0	
				Street Light - Light Out (Single)	3	7.3	
				Street Light - Mark Out	2	3.5	
				Street Light - Misc Problems	1	0	
				Street Light - Pole Problem	1	0	
		Street Lighting District		8	3.6		
		Department of Public Works				47	3.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	4.5	
			Inter Municipal Affairs		4	4.5	
	Inter Municipal Affairs				4	4.5	
	Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
				Bldg - Construction Complaint	1	16.0	
				Bldg - From Transfer	1	0	
		Building Department			3	5.3	
		Planning Department	Planning - Questions needing Answers	2	2.0		
		Planning Department			2	2.0	
	Planning and Building Department				5	4.0	
	Project Independence	Project Independence	PI - Call Back Request	2	1.0		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Project Independence	Project Independence	PI - Cancellation	2	0
			PI - Exercise Program Registration	23	0.2
			PI - Health Chat/Event Registration	10	0
			PI - Health and Mental Health	21	0
			PI - Miscellaneous	1	0
			PI - Support Group Registration	1	0
			PI - Taxi Service	66	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			130	0.0
	Project Independence			130	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
	Supervisor's Office		4	0	
Supervisor's Office			4	0	
GARDEN CITY PARK				221	1.2
GLENWOOD LANDING	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
GLENWOOD LANDING				1	2.0
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	6	0
		Community Services		7	0.1
	Community Services			7	0.1
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	6.0
			Animal Sh - Found Animal	1	0
			Animal Sh - Misc	1	0
		Animal Shelter		3	2.0
		Code Enforcement	Code - Illicit Discharge	1	0
	Code - Noise		1	1.0	
Code - Odor	1		2.0		
Code - Overgrown Vegetation	1		9.0		
Code - Property Maintenance			5	3.2	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Signs	3	12.7		
			Code - Water Flow / Accumulation	1	1.0		
		Code Enforcement		13	5.2		
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.0		
			Prkg Enfrc - Parking Violations Complaint	4	1.0		
		Parking Enforcement		6	1.7		
	Department of Public Safety				22	3.8	
	Department of Public Works	Highway Department	Highway Department	Hwy - Bee's Nest Removal	1	3.0	
				Hwy - Grass Cut / Mow	1	2.0	
				Hwy - Miscellaneous	3	2.0	
				Hwy - Pothole	3	2.3	
				Hwy - Street Sign - Repair / Replace	4	1.0	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Planting	2	0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	9	2.4	
		Highway Department		25	1.8		
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	0	
				Street Light - Light Out (Single)	11	2.0	
				Street Light - Lights Out (Multiple)	5	6.8	
				Street Light - Mark Out	2	2.0	
				Street Light - Misc Problems	1	6.0	
		Street Lighting District		21	3.1		
		Department of Public Works				46	2.4
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
	OIC - Inter Municipal SR			6	6.7		
	Inter Municipal Affairs		7	5.7			
	Inter Municipal Affairs				7	5.7	
	Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	5	0.4	
				Bldg - Flood Plain Management	1	0	
				Bldg - From Transfer	1	0	
				Bldg - Housing Complaint	1	0	
				Bldg - Illegal Housing	1	0	
				Bldg - Miscellaneous	1	0	
		Bldg - Suspect Work Without a Permit	1	1.0			
	Building Department		11	0.3			
	Planning and Building Department				11	0.3	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
				PI - Exercise Program Registration	17	0.2	
				PI - Financial Assistance	1	0	
				PI - Food and Hunger	2	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	16	0.2
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	4	1.5
			PI - Taxi Service	147	0
			PI - Taxi Service Cancellation	11	0
			PI - Transportation/Mobility Mgmt Info	3	0
			PI - Veterans Services	4	1.2
	Project Independence			212	0.1
	Project Independence			212	0.1
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
GREAT NECK				307	0.8
GREAT NECK ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Illicit Discharge	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety			2	2.5
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	4	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		20
	Project Independence			20	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
GREAT NECK ESTATES				24	0.3
GREAT NECK PLAZA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Call Back Request	3	1.7

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Exercise Program Registration	4	0	
			PI - Health and Mental Health	38	0.0	
			PI - Membership Registration	7	0	
			PI - Miscellaneous	4	0.2	
			PI - Taxi Service	136	0	
			PI - Taxi Service Cancellation	16	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	2	0	
		Project Independence			211	0.0
	Project Independence			211	0.0	
GREAT NECK PLAZA				215	0.1	
GREENVALE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Court	1	0	
			Code - Miscellaneous	1	7.0	
			Code - Noise	1	0	
			Code - Overgrown Vegetation	1	7.0	
		Code Enforcement			5	2.8
		Department of Public Safety			5	2.8
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	5.0
				Hwy - Street Drainage / Flooding	1	2.0
				Hwy - Street Sweeping / Cleaning	1	1.0
		Highway Department			3	2.7
		Department of Public Works			3	2.7
	Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	1	1.0
		Building Department			1	1.0
	Planning and Building Department				1	1.0
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
				Supervisor's Office		1
Supervisor's Office				1	0	
GREENVALE				10	2.3	
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services			3	0
		Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter			1	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - From Transfer	1	0
				Code - Garbage	3	1.7
				Code - No Plates / Inoperable Vehicle	1	8.0
	Code - Overgrown Vegetation			2	7.5	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Garden City Park	Department of Public Safety	Code Enforcement	Code - Property Maintenance	3	2.7	
			Code - Sidewalk Obstruction	1	6.0	
		Code Enforcement			12	3.5
	Department of Public Safety			13	3.2	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	9.0
				Hwy - Miscellaneous	3	0
				Hwy - Street Drainage / Flooding	1	0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	3	0
				Hwy - Tree Trimming / Removal Inspection	3	7.0
		Highway Department			12	2.5
		Street Lighting District		Street Light - Light Out (Single)	1	5.0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	7	3.1
				Street Light - On During Day	1	0
		Street Lighting District			10	2.7
	Department of Public Works			22	2.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	4.0	
		Inter Municipal Affairs		2	4.0	
	Inter Municipal Affairs			2	4.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0	
		Building Department		4	0	
		Planning Department	Planning - Questions needing Answers	1	0	
		Planning Department		1	0	
	Planning and Building Department			5	0	
	Project Independence	Project Independence		PI - Exercise Program Registration	22	0
				PI - Health and Mental Health	1	0
PI - Membership Registration				1	0	
PI - Taxi Service Cancellation				2	0	
PI - Veterans Services				1	0	
Project Independence			27	0		
Project Independence			27	0		
Garden City Park			72	1.5		
Glenwood Landing	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Glenwood Landing	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
	Highway Department			2	3.5	
	Department of Public Works			2	3.5	
Glenwood Landing				3	2.3	
Great Neck	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	19.0	
			Animal Sh - Surrender a dog	1	0	
	Animal Shelter			2	9.5	
	Cat Shelter	Cat Shelter - Feral Cats	2	0		
	Cat Shelter			2	0	
	Code Enforcement	Code - After Hours/Weekend Construction		1	0	
		Code - Garbage		1	2.0	
		Code - Noise		1	0	
	Code Enforcement			3	0.7	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	8.0		
	Parking Enforcement			1	8.0	
	Department of Public Safety				8	3.6
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Pothole	1	7.0	
			Hwy - Street Sweeping / Cleaning	1	2.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	3	3.3	
		Highway Department			7	2.7
		Street Lighting District	Street Light - Lights Out (Multiple)		1	0
			Street Light - Mark Out		1	4.0
Street Lighting District			2	2.0		
Department of Public Works				9	2.6	
Housing Authority	Housing Authority	Housing - Appliance	1	2.0		
	Housing Authority		1	2.0		
Housing Authority			1	2.0		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
	Inter Municipal Affairs		1	0		
Inter Municipal Affairs			1	0		
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0		
	Parks and Recreation Department		1	6.0		
Parks and Recreation Department			1	6.0		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0.5		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Planning and Building Department	Building Department	Bldg - Application Status	1	5.0	
			Bldg - Construction Complaint	2	0.5	
			Bldg - Suspect Work Without a Permit	2	0.5	
			Building Department		7	1.1
		Planning and Building Department			7	1.1
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
				PI - Health and Mental Health	7	0
				PI - Membership Registration	1	0
				PI - Taxi Service	14	0
				PI - Taxi Service Cancellation	1	0
			Project Independence		25	0
		Project Independence			25	0
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	5.0
			Solid Waste Management		1	5.0
		Solid Waste Management			1	5.0
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
			Supervisor's Office		1	0
	Supervisor's Office			1	0	
Great Neck				55	1.3	
Great Neck Estates	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.5	
		Street Lighting District		2	2.5	
	Department of Public Works			2	2.5	
	Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	1	0
				PI - Taxi Service	1	0
				2	0	
	Project Independence			2	0	
Great Neck Estates				5	1.0	
Great Neck Plaza	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Taxi Service	7	0.1	
			PI - Taxi Service Cancellation	1	0	
				9	0.1	
	Project Independence			9	0.1	
Great Neck Plaza				9	0.1	
Great neck	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0	
		Highway Department		1	0	
		Department of Public Works		1	0	
Great neck				1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Greenvale	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	2.0	
		Building Department		1	2.0	
	Planning and Building Department			1	2.0	
Greenvale				2	1.5	
HERRICKS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	2	1.0	
		Animal Shelter		2	1.0	
		Code Enforcement	Code - Garbage		1	0
			Code - Handicap Parking		1	0
			Code - Miscellaneous		1	0
			Code - Overgrown Vegetation		1	17.0
	Code Enforcement			4	4.2	
	Department of Public Safety			6	3.2	
	Department of Public Works	Highway Department	Hwy - Catch Basin		2	0
			Hwy - Curb Repair		3	0
			Hwy - Grass Cut / Mow		1	15.0
			Hwy - Street Drainage / Flooding		1	0
			Hwy - Tree Branch / Debris Pickup		1	5.0
			Hwy - Tree Stump Removal		4	0
			Hwy - Tree Trimming / Removal Inspection		11	2.6
		Highway Department			23	2.1
		Street Lighting District	Street Light - Light Out (Single)		2	3.0
			Street Light - Lights Out (Multiple)		4	4.2
	Street Light - Mark Out		5	3.2		
	Street Lighting District			11	3.5	
	Department of Public Works			34	2.6	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	26.0	
		Parks and Recreation Department		1	26.0	
	Parks and Recreation Department			1	26.0	
Planning and Building Department	Building Department	Bldg - Illegal Housing	1	4.0		
	Building Department		1	4.0		
Planning and Building Department			1	4.0		
Project Independence	Project Independence	PI - Exercise Program Registration		14	0	
		PI - Health Chat/Event Registration		2	0	
		PI - Miscellaneous		1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Project Independence	Project Independence	PI - Taxi Service	19	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			37	0
	Project Independence			37	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	1.0
			SWMA - Container without License / Permit		1	19.0
			SWMA - From Transfer		1	2.0
		Solid Waste Management			3	7.3
		Sustainability Department	SWMA - Solarize North Hempstead		1	4.0
		Sustainability Department			1	4.0
		Solid Waste Management			4	6.5
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		2	0
		Supervisor's Office			2	0
		Supervisor's Office			2	0
	HERRICKS				92	1.8
HICKSVILLE	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
HICKSVILLE				1	0	
Herricks	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal		1	0
			Animal Sh - Misc		1	0
		Animal Shelter			2	0
		Code Enforcement	Code - Fence		1	0
		Code Enforcement			1	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	0
		Parking Enforcement			1	0
		Department of Public Safety			4	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous		4	4.0
			Hwy - Pothole		2	3.5
			Hwy - Sprinkler Damage		1	0
			Hwy - Street Drainage / Flooding		1	0
			Hwy - Street Sweeping / Cleaning		1	4.0
			Hwy - Tree Trimming / Removal Inspection		2	0
		Highway Department			11	2.5
		Street Lighting District	Street Light - Lights Out (Multiple)		2	0.5
	Street Lighting District			2	0.5	
Department of Public Works			13	2.2		
Planning and Building	Building Department	Bldg - Applicant Advocate Request		1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Herricks	Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - Miscellaneous	2	5.0	
		Bldg - Suspect Work Without a Permit	1	0		
			Building Department		5	2.0
		Planning and Building Department			5	2.0
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
				PI - Miscellaneous	1	1.0
			PI - Taxi Service Cancellation	1	0	
			Project Independence		4	0.2
		Project Independence			4	0.2
	Solid Waste Management	Sustainability Department	Sustainability Department	SWMA - Compost	1	1.0
					1	1.0
		Solid Waste Management			1	1.0
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
					1	0
	Supervisor's Office			1	0	
Herricks				30	1.3	
KENSINGTON	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			PI - Health and Mental Health	3	0	
			PI - Taxi Service	2	0	
			PI - Veterans Services	1	0	
			Project Independence		7	0.4
	Project Independence			7	0.4	
KENSINGTON				7	0.4	
KINGS POINT	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0	
		Parks and Recreation Department		1	6.0	
		Parks and Recreation Department			1	6.0
	Project Independence	Project Independence	Project Independence	PI - Taxi Service	8	0
					8	0
		Project Independence			8	0
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	4	0
				4	0	
	Supervisor's Office			4	0	
KINGS POINT				13	0.5	
Kensington	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
		Department of Public Safety			1	0

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Kensington	Project Independence	Project Independence	PI - Taxi Service	4	0	
		Project Independence		4	0	
	Project Independence			4	0	
Kensington				5	0	
Kings Point	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health		3	0
			PI - Membership Registration		3	0
			PI - Miscellaneous		1	0
			PI - Taxi Service		5	0
			PI - Taxi Service Cancellation		2	0
	Project Independence			14	0	
	Project Independence			14	0	
Kings Point				15	0.1	
LAKE SUCCESS	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	10.0
			OIC - Inter Municipal SR		2	2.5
			Inter Municipal Affairs		3	5.0
	Inter Municipal Affairs			3	5.0	
	Project Independence	Project Independence	PI - Exercise Program Registration		2	0
			PI - Taxi Service		9	0
			Project Independence		11	0
Project Independence			11	0		
LAKE SUCCESS				15	1.0	
Lake Success	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	12	0	
		Project Independence		13	0	
	Project Independence		13	0		
Lake Success				13	0	
MANHASSET	Administrative Services	Administrative Services	Adm Svc - Green Team	3	0	
		Administrative Services		3	0	
	Administrative Services			3	0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	1.0	
			Animal Sh - Misc	2	0.5	
Animal Shelter		3	0.7			

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	4	1.0	
			Code - Commercial Vehicle stored on Residential Property	2	0	
			Code - Court	1	0	
			Code - From Transfer	1	0	
			Code - Garbage	2	2.5	
			Code - Miscellaneous	1	5.0	
			Code - Overgrown Vegetation	1	19.0	
			Code - Property Maintenance	2	1.0	
			Code - Sidewalk Obstruction	1	0	
			Code - Water Flow / Accumulation	1	4.0	
		Code Enforcement		16	2.4	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	13	1.7	
		Parking Enforcement		13	1.7	
		Department of Public Safety		32	2.0	
		Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
				Hwy - Catch Basin	2	0.5
				Hwy - Curb Repair	3	5.3
				Hwy - From Transfer	1	8.0
				Hwy - Grass Cut / Mow	4	9.2
				Hwy - Manhole Repair	3	3.0
				Hwy - Miscellaneous	6	3.7
				Hwy - Pothole	5	3.2
				Hwy - Street Drainage / Flooding	4	2.8
				Hwy - Street Painting	1	0
				Hwy - Street Sign - Repair / Replace	7	3.6
				Hwy - Tree Branch / Debris Pickup	1	3.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	3	0
				Hwy - Tree Trimming / Removal Inspection	8	5.2
					Highway Department	50
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	5	1.6
				Street Light - Light Out (Single)	8	3.9
	Street Light - Lights Out (Multiple)			6	0	
	Street Light - Mark Out			6	4.5	
	Street Light - On During Day			1	3.0	
		Street Lighting District	26	2.7		
	Department of Public Works		76	3.4		
	Housing Authority	Housing Authority	Housing - High Priority SR	2	1.0	
			Housing - Misc Carpentry	1	6.0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Housing Authority	Housing Authority	Housing - Misc SR	3	3.7	
			Housing - Plumbing	3	6.0	
		Housing Authority			9	4.1
	Housing Authority			9	4.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		6	11.2
			Inter Municipal Affairs		6	11.2
	Inter Municipal Affairs			6	11.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	4.0
			Parks and Recreation Department		1	4.0
	Parks and Recreation Department			1	4.0	
	Planning and Building Department	Building Department	Bldg - Abandoned Property		1	0
			Bldg - Applicant Advocate Request		4	0
			Bldg - Construction Complaint		3	5.7
			Bldg - From Transfer		1	6.0
			Bldg - Illegal Housing		1	0
			Bldg - Suspect Work Without a Permit		4	2.0
	Building Department			14	2.2	
	Planning and Building Department			14	2.2	
	Project Independence	Project Independence	PI - Exercise Program Registration		3	0
			PI - Health and Mental Health		5	0
			PI - Membership Registration		2	0
			PI - Miscellaneous		3	1.0
			PI - Taxi Service		57	0.0
			PI - Taxi Service Cancellation		6	0
			PI - Transportation/Mobility Mgmt Info		2	2.0
	Project Independence			78	0.1	
	Project Independence			78	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	0
			SWMA - Garbage Not Picked Up		1	6.0
		Solid Waste Management			2	3.0
		Sustainability Department	SWMA - Compost		1	2.0
		Sustainability Department			1	2.0
	Solid Waste Management			3	2.7	
Supervisor's Office	Supervisor's Office	SupV - Helicopter		2	0	
		Supervisor's Office		2	0	
Supervisor's Office			2	0		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	1	0
		Town Clerk		1	0
	Town Clerk			1	0
MANHASSET				227	2.1
MANHASSET HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
	Project Independence			3	0
MANHASSET HILLS				4	3.0
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	16.0
		Cat Shelter		1	16.0
	Department of Public Safety			1	16.0
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	0
	Inter Municipal Affairs			2	0
	Inter Municipal Affairs			2	0
	Project Independence	Project Independence	PI - Exercise Program Registration	7	0
			PI - Health and Mental Health	19	0
PI - Taxi Service			30	0	
Project Independence			56	0	
Project Independence			56	0	
MANORHAVEN				61	0.3
MINEOLA	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	4	0
		Community Services		5	0.2
	Community Services		5	0.2	
	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		1	13.0
	Inter Municipal Affairs			1	13.0
Project Independence	Project Independence	PI - Exercise Program Registration	18	0.4	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Financial Assistance	1	2.0
			PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	4	0.2
			PI - Household Maintenance	3	0.7
			PI - Membership Registration	3	0
			PI - Miscellaneous	6	0.2
			PI - Taxi Service	49	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
			PI - Veterans Services	1	1.0
	PI - Volunteer	1	0		
	Project Independence			91	0.2
	Project Independence			91	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes			1	0	
Receiver of Taxes			1	0	
MINEOLA				99	0.3
MUNSEY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - From Transfer	1	2.0
			PI - Veterans Services	1	2.0
	Project Independence			4	1.0
Project Independence			4	1.0	
MUNSEY PARK				6	3.0
Manhasset	Community Services	Community Services	CommSvc - Misc SR	1	2.0
		Community Services		1	2.0
	Community Services			1	2.0
	Department of Public Safety	Code Enforcement	Code - Garbage	1	3.0
			Code - Miscellaneous	1	7.0
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Odor	1	2.0
			Code - Property Maintenance	1	0
			Code - Tree Removal	1	7.0
Code Enforcement			6	3.2	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
Manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0		
		Parking Enforcement		1	2.0		
	Department of Public Safety			7	3.0		
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0	
			Hwy - Miscellaneous		1	3.0	
			Hwy - Pothole		1	3.0	
			Hwy - Street Drainage / Flooding		2	1.0	
			Hwy - Street Sign - Repair / Replace		2	1.0	
			Hwy - Tree Planting		1	0	
			Hwy - Tree Stump Removal		1	0	
			Hwy - Tree Trimming / Removal Inspection		1	2.0	
			Highway Department			10	1.4
			Street Lighting District	Street Light - Cycles On / Off		3	0
	Street Light - Light Out (Single)			1	0		
	Street Light - Mark Out			4	4.8		
	Street Lighting District			8	2.4		
	Department of Public Works			18	1.8		
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0	
			Bldg - Construction Complaint		1	1.0	
			Bldg - Illegal Housing		1	0	
			Bldg - Suspect Work Without a Permit		2	0	
	Building Department			5	0.2		
	Planning and Building Department			5	0.2		
	Project Independence	Project Independence	PI - Miscellaneous		1	0	
			PI - Taxi Service		1	0	
	Project Independence			2	0		
	Project Independence			2	0		
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint		1	13.0		
	Supervisor's Office			1	13.0		
Supervisor's Office			1	13.0			
Manhasset				34	2.1		
Manorhaven	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0		
		Cat Shelter		1	0		
	Department of Public Safety			1	0		
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal		1	0	
		Highway Department			1	0	
	Department of Public Works			1	0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	4.5	
		Inter Municipal Affairs			2	4.5	
	Inter Municipal Affairs			2	4.5		
	Project Independence	Project Independence	PI - Call Back Request		3	2.0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Manorhaven	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
			PI - Exercise Program Registration	3	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	4	0
			PI - Taxi Service	29	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	2	0.5
	Project Independence			45	0.2
	Project Independence			45	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Manorhaven				50	0.4
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety			3	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		2	9.0
	Inter Municipal Affairs			2	9.0
	Project Independence	Project Independence	PI - Exercise Program Registration	4	0.8
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	0
PI - Taxi Service			2	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			10	0.3	
Project Independence			10	0.3	
Mineola				16	1.3
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	1.0
			Animal Sh - Lost Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	1.0

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Animal Shelter		3	1.0	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property		2	11.0
			Code - Court		3	0
			Code - Fence		1	2.0
			Code - Garbage		4	7.5
			Code - Handicap Parking		14	20.4
			Code - Litter		1	18.0
			Code - Miscellaneous		5	4.6
			Code - No Plates / Inoperable Vehicle		6	12.2
			Code - Overgrown Vegetation		7	6.4
			Code - Property Maintenance		2	8.0
			Code - Signs		1	22.0
			Code - Storage and Display		2	10.0
			Code Enforcement		48	11.6
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
	Parking Enforcement		1	0		
	Department of Public Safety				54	10.4
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		3	4.7
			Hwy - Miscellaneous		1	2.0
			Hwy - Pothole		2	3.5
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		8	6.1
			Hwy - Tree Trimming / Removal Inspection		4	3.0
		Highway Department		19	4.4	
		Street Lighting District	Street Light - Cycles On / Off		3	0
			Street Light - Light Out (Single)		4	8.2
			Street Light - Lights Out (Multiple)		2	3.5
			Street Light - New Light Request		1	0
		Street Lighting District		10	4.0	
		Department of Public Works				29
Housing Authority	Housing Authority	Housing - Appliance		2	2.0	
		Housing - Electrical		4	0.2	
		Housing - High Priority SR		1	3.0	
		Housing - Misc Carpentry		4	8.5	
		Housing - Misc Construction		1	5.0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Housing Authority	Housing Authority	Housing - Misc SR	4	1.2
			Housing - Plumbing	2	5.0
		Housing Authority			18
	Housing Authority			18	3.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	29.0
		Inter Municipal Affairs		1	29.0
	Inter Municipal Affairs			1	29.0
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	0
			Bldg - Applicant Advocate Request	2	1.5
			Bldg - Application Status	2	0.5
			Bldg - Construction Complaint	1	4.0
			Bldg - From Transfer	2	0
			Bldg - Illegal Housing	11	1.6
			Bldg - Suspect Work Without a Permit	1	0
	Building Department			20	1.3
	Planning and Building Department			20	1.3
	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Exercise Program Registration	17	0.2
			PI - Health Chat/Event Registration	7	0
			PI - Health and Mental Health	8	0.1
			PI - Household Maintenance	2	0.5
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	33	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	4.0
			Project Independence		
	Project Independence			76	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
			SWMA - Garbage Not Picked Up	1	3.0
Solid Waste Management			2	3.5	
Solid Waste Management			2	3.5	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
NEW CASSEL				206	4.0

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	4.0	
		Animal Shelter		1	4.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Overgrown Vegetation	2	6.0	
		Code Enforcement		2	6.0	
	Department of Public Safety			4	4.0	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Pothole		2	14.5
			Hwy - Street Drainage / Flooding		1	7.0
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		2	0
			Hwy - Tree Branch / Debris Pickup		1	2.0
			Hwy - Tree Planting		4	0
			Hwy - Tree Stump Removal		1	0
		Highway Department		13	2.9	
		Street Lighting District	Street Light - Cycles On / Off	2	0	
			Street Light - Light Out (Single)	1	0	
		Street Lighting District		3	0	
	Department of Public Works			16	2.4	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
		Parks and Recreation Department		1	7.0	
	Parks and Recreation Department			1	7.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0	
			Bldg - Illegal Housing		1	3.0
		Building Department		4	0.8	
	Planning and Building Department			4	0.8	
	Project Independence	Project Independence	PI - Exercise Program Registration	22	0.1	
			PI - Health Chat/Event Registration		1	0
			PI - Health and Mental Health		2	2.0
			PI - Miscellaneous		2	0
			PI - Taxi Service		20	0
		PI - Taxi Service Cancellation		1	0	
	Project Independence		48	0.1		
	Project Independence			48	0.1	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0	
		Solid Waste Management		1	3.0	
	Solid Waste Management		1	3.0		
NEW HYDE PARK				81	0.9	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0	
			Code - Noise	1	5.0	
			Code - Overgrown Vegetation	1	9.0	
			Code - Property Maintenance	1	4.0	
			Code - Signs	1	8.0	
		Code Enforcement	5	5.2		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
	Parking Enforcement		1	4.0		
	Department of Public Safety				6	5.0
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	1.0
				Hwy - Grass Cut / Mow	1	0
				Hwy - Pothole	1	1.0
				Hwy - Street Drainage / Flooding	2	7.5
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Street Sweeping / Cleaning	2	6.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		10	2.9	
		Street Lighting District		Street Light - Cycles On / Off	1	0
	Street Light - Light Out (Single)			3	7.3	
	Street Light - Lights Out (Multiple)			3	2.3	
	Street Light - On During Day			1	9.0	
	Street Lighting District				8	4.8
Department of Public Works				18	3.7	
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	13.0	
			OIC - Inter Municipal SR	3	3.3	
	Inter Municipal Affairs		4	5.8		
Inter Municipal Affairs				4	5.8	
Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0	
			Bldg - Construction Complaint	1	17.0	
	Building Department		2	8.5		
Planning and Building Department				2	8.5	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
NO NEW HYDE PARK	Project Independence	Project Independence	PI - Call Back Request	1	0		
			PI - Miscellaneous	1	0		
	Project Independence			2	0		
	Project Independence			2	0		
NO NEW HYDE PARK				32	4.3		
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services			1	0	
	Community Services			1	0		
	Project Independence	Project Independence	PI - Health and Mental Health		1	0	
			PI - Support Group Registration		1	1.0	
			PI - Taxi Service		46	0.0	
			PI - Taxi Service Cancellation		1	0	
			PI - Transportation/Mobility Mgmt Info		1	0	
			Project Independence			50	0.0
	Project Independence			50	0.0		
NORTH HILLS				51	0.0		
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	28	0		
		Community Services			28	0	
	Community Services			28	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	2	0	
			Animal Shelter			2	0
		Code Enforcement	Code Enforcement	Code - Animal (except Dog / Cat / Wild life )		1	11.0
				Code - Court		2	1.0
				Code - Fence		1	0
				Code - From Transfer		1	3.0
				Code - Garbage		3	4.0
				Code - Handicap Parking		2	11.5
				Code - Miscellaneous		2	3.5
				Code - Noise		1	6.0
				Code - Odor		3	6.7
				Code - Overgrown Vegetation		10	4.1
				Code - Property Maintenance		1	17.0
				Code - Sidewalk Obstruction		2	0
	Code Enforcement			29	4.9		
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking		1	3.0	
			Prkg Enfrc - Parking Violations Complaint		1	1.0	
Parking Enforcement			2	2.0			
Department of Public Safety				33	4.4		
Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	7.0		
		Hwy - Catch Basin		1	0		
		Hwy - Curb Repair		4	0		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Miscellaneous	4	6.2		
			Hwy - Pothole	9	5.6		
			Hwy - Street Drainage / Flooding	2	1.0		
			Hwy - Street Sign - New Request	2	0		
			Hwy - Tree Branch / Debris Pickup	4	2.0		
			Hwy - Tree Planting	6	0		
			Hwy - Tree Stump Removal	8	0		
			Hwy - Tree Trimming / Removal Inspection	21	1.5		
		Highway Department			62	2.0	
		Street Lighting District	Street Light - Cable Break		1	4.0	
			Street Light - Cycles On / Off		3	1.3	
			Street Light - Light Out (Single)		13	6.3	
			Street Light - Lights Out (Multiple)		4	5.8	
			Street Light - Mark Out		11	2.5	
			Street Light - Misc Problems		1	0	
			Street Light - On During Day		3	6.7	
		Street Lighting District			36	4.5	
		Department of Public Works			98	2.9	
		Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	3	1.0	
				Parks and Recreation Department		3	1.0
		Parks and Recreation Department			3	1.0	
		Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		10	0.1
				Bldg - Application Status		1	1.0
				Bldg - Certificate Status		1	8.0
				Bldg - Construction Complaint		1	7.0
				Bldg - Miscellaneous		3	6.0
				Bldg - Suspect Work Without a Permit		3	3.3
			Building Department			19	2.4
	Planning and Building Department			19	2.4		
	Project Independence	Project Independence	PI - Call Back Request		2	0.5	
			PI - Exercise Program Registration		36	0.5	
PI - Health Chat/Event Registration			1	0			
PI - Health and Mental Health			26	0.2			
PI - Household Maintenance			2	0			
PI - Membership Registration			2	0			
PI - Miscellaneous			1	1.0			
PI - Taxi Service			58	0.0			

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	2	0.5
		Project Independence			134
	Project Independence			134	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			SWMA - Container without License / Permit	1	4.0
			SWMA - Garbage Not Picked Up	2	0.5
		Solid Waste Management			4
	Solid Waste Management			4	1.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	4	0
		Supervisor's Office			7
	Supervisor's Office			7	0
	Town Clerk	Town Clerk	Town Clerk - Death Certificate	1	0
		Town Clerk			1
Town Clerk			1	0	
NORTH NEW HYDE PARK				327	1.6
NORTH NEW HYDE PARKn	Department of Public Works	Street Lighting District	Street Light - On During Day	3	3.0
		Street Lighting District		3	3.0
	Department of Public Works			3	3.0
NORTH NEW HYDE PARKn				3	3.0
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
		Animal Shelter		2	0
		Code Enforcement	Code - Court	3	0
			Code - Handicap Parking	3	22.0
			Code - Illicit Discharge	1	0
			Code - Miscellaneous	1	10.0
			Code - Storage and Display	2	8.0
			Code - Unlawful Property Use	1	0
	Code Enforcement		11	8.4	
	Department of Public Safety			13	7.1
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Dead Animal Pickup	1	2.0
			Hwy - Miscellaneous	1	7.0
			Hwy - Pothole	1	10.0
			Hwy - Street Sign - Repair / Replace	3	3.3
			Hwy - Tree Branch / Debris Pickup	2	4.5
Highway Department		9	4.2		
Street Lighting District		Street Light - Cycles On / Off	1	0	
	Street Light - Light Out (Single)	1	0		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
New Cassel	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	1	3.0
		Street Lighting District		4	0.8
	Department of Public Works			13	3.2
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	3.0
			Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	1	0
	Building Department		3	1.0	
	Planning and Building Department			3	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	12	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence		16	0.1	
	Project Independence			16	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
			SWMA - Container without License / Permit	1	21.0
		Solid Waste Management		2	12.5
	Solid Waste Management			2	12.5
	New Cassel				47
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Misc	1	1.0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		3	0.7
		Cat Shelter	Cat Shelter - Feral Cats	1	6.0
		Cat Shelter		1	6.0
	Department of Public Safety			4	2.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department		2	0.5	
	Department of Public Works			2	0.5
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Exercise Program Registration	1	3.0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	4	0.5
			PI - Membership Registration	3	0
PI - Taxi Service			1	0	
PI - Veterans Services			1	1.0	
Project Independence		12	0.5		
Project Independence			12	0.5	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
New Hyde Park	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0	
		Sustainability Department		1	1.0	
	Solid Waste Management			1	1.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
New Hyde Park				20	0.8	
New Hyde park	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	4.0	
		Highway Department		1	4.0	
	Department of Public Works			1	4.0	
New Hyde park				1	4.0	
North Hills	Department of Public Works	Highway Department	Hwy - Call Back Request	1	13.0	
		Highway Department		1	13.0	
	Department of Public Works			1	13.0	
	Project Independence	Project Independence	PI - Exercise Program Registration		5	0.4
			PI - Membership Registration		3	0
			PI - Taxi Service		34	0
			PI - Taxi Service Cancellation		2	0
	Project Independence			44	0.0	
	Project Independence			44	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
Receiver of Taxes			1	0		
North Hills				46	0.3	
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite		1	4.0
			Animal Sh - Found Animal		1	0
			Animal Sh - Misc		2	1.0
	Animal Shelter			4	1.5	
	Code Enforcement	Code - Commercial Vehicle stored on Residential Property		2	7.5	
		Code - Court		1	0	
		Code - Garbage		1	3.0	
		Code - Handicap Parking		4	12.5	
		Code - Leaves Accumulation		1	1.0	
		Code - Overgrown Vegetation		1	25.0	
		Code - Property Maintenance		3	2.7	
Code - Sidewalk Obstruction		5	0.8			

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
North New Hyde Park	Department of Public Safety	Code Enforcement		18	5.9		
		Parking Enforcement	Prkg Enfr - Parking Violations Complaint	2	5.0		
		Parking Enforcement		2	5.0		
	Department of Public Safety				24	5.1	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	2.0	
			Hwy - Catch Basin		1	10.0	
			Hwy - Curb Repair		1	3.0	
			Hwy - Miscellaneous		2	0	
			Hwy - Pothole		2	0	
			Hwy - Street Drainage / Flooding		1	0	
			Hwy - Street Sign - New Request		3	0	
			Hwy - Tree Planting		7	0	
			Hwy - Tree Removal Objection		1	0	
			Hwy - Tree Stump Removal		9	3.0	
			Hwy - Tree Trimming / Removal Inspection		10	5.1	
		Highway Department				38	2.4
		Street Lighting District	Street Light - Cycles On / Off		3	0.7	
			Street Light - Light Out (Single)		11	4.1	
			Street Light - Lights Out (Multiple)		3	6.0	
			Street Light - Mark Out		13	4.0	
			Street Light - On During Day		2	14.5	
		Street Lighting District				32	4.6
		Department of Public Works				70	3.4
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	7.0	
			Parks and Recreation Department		1	7.0	
	Parks and Recreation Department				1	7.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		4	0	
			Bldg - Certificate Status		2	1.5	
			Bldg - Illegal Housing		4	4.5	
		Building Department		10	2.1		
	Planning and Building Department				10	2.1	
	Project Independence	Project Independence	PI - Exercise Program Registration		36	0.1	
			PI - Health Chat/Event Registration		2	0	
PI - Health and Mental Health			13	0			
PI - Household Maintenance			1	2.0			
PI - Membership Registration			4	0			
PI - Miscellaneous			3	2.0			

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		65	0.2
	Project Independence		65	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	28.0
		Solid Waste Management		1	28.0
	Solid Waste Management		1	28.0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office		1	0	
North New Hyde Park				179	2.4
OLD WESTBURY	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Taxi Service	5	0
		Project Independence		6	0.2
	Project Independence		6	0.2	
OLD WESTBURY				6	0.2
Old Westbury	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.5
		Street Lighting District		2	5.5
	Department of Public Works		2	5.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	1	9.0
		Inter Municipal Affairs		2	6.0
	Inter Municipal Affairs		2	6.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	1	0
		Project Independence		4	0
	Project Independence		4	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes		1	0		
Old Westbury				9	2.6
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs		1	14.0	
	Project Independence	Project Independence	PI - Taxi Service	7	0
		Project Independence		7	0
Project Independence		7	0		
PLANDOME				8	1.8

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Helicopter	4	0	
	Supervisor's Office			5	0	
	Supervisor's Office			5	0	
PLANDOME HEIGHTS				6	0	
PLANDOME MANOR	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0	
		Supervisor's Office		3	0	
	Supervisor's Office			3	0	
PLANDOME MANOR				3	0	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services		1	0	
	Adminstrative Services			1	0	
	Community Services	Community Services	CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	3	0	
	Community Services			4	0	
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	15.0
				Animal Sh - Misc	1	2.0
		Animal Shelter			2	8.5
		Code Enforcement	Code Enforcement	Code - Commerical Garbage Container	1	0
				Code - Court	2	3.5
				Code - Garbage	2	4.0
				Code - Leaves Accumulation	1	0
				Code - Litter	1	6.0
				Code - Miscellaneous	1	8.0
				Code - Noise	2	3.5
				Code - Overgrown Vegetation	5	3.2
				Code - Property Maintenance	19	6.6
				Code - Sidewalk Obstruction	2	3.5
				Code - Unlawful Property Use	3	0
	Code Enforcement			39	4.7	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	2.7		
Parking Enforcement			3	2.7		
Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter	4	7.0		
		PWPD - Lot Condition	3	2.0		
		PWPD - Miscellaneous	1	1.0		
Port Washington Parking District			8	4.4		
Department of Public Safety				52	4.7	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	10.0	
			Hwy - Catch Basin	1	1.0	
			Hwy - Curb Repair	1	12.0	
			Hwy - Dead Animal Pickup	3	2.0	
			Hwy - Grass Cut / Mow	1	1.0	
			Hwy - Miscellaneous	5	2.2	
			Hwy - Pothole	3	5.0	
			Hwy - Pothole Filled Without Request	2	0	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Repair / Replace	12	4.4	
			Hwy - Street Sweeping / Cleaning	2	1.0	
			Hwy - Tree Branch / Debris Pickup	4	1.5	
			Hwy - Tree Fallen - Emergency	2	1.0	
			Hwy - Tree Planting	5	0	
			Hwy - Tree Removal Objection	2	0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	31	2.5	
	Highway Department			83	2.4	
	Street Lighting District		Street Light - Cycles On / Off	3	2.7	
			Street Light - Light Out (Single)	7	4.9	
			Street Light - Lights Out (Multiple)	2	7.0	
			Street Light - Mark Out	13	2.2	
			Street Light - Misc Problems	1	2.0	
			Street Light - Pole Problem	2	5.5	
	Street Lighting District			28	3.5	
	Department of Public Works				111	2.7
	Inter Municipal Affairs		Inter Municipal Affairs	OIC - From Transfer	2	6.0
				OIC - Inter Municipal SR	2	14.5
	Inter Municipal Affairs			4	10.2	
	Inter Municipal Affairs				4	10.2
	Parks and Recreation Department		Parks and Recreation Department	Park - From Transfer	1	0
				Park - Park Facilities Maintenance	1	0
	Parks and Recreation Department			2	0	
Parks and Recreation Department				2	0	
Planning and Building Department		Building Department	Bldg - Applicant Advocate Request	15	0.5	
			Bldg - Application Status	1	8.0	
			Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	3	0.7	
			Bldg - From Transfer	1	16.0	
			Bldg - Housing Complaint	2	5.5	
			Bldg - Illegal Housing	4	6.5	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Miscellaneous	2	9.0	
			Bldg - Retaining Wall	2	7.0	
			Bldg - Suspect Work Without a Permit	3	0.3	
			Bldg - Unable to Reach Inspector	1	2.0	
		Building Department	35	3.0		
		Planning Department	Planning - Questions needing Answers	1	1.0	
		Planning Department		1	1.0	
	Planning and Building Department				36	3.0
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	4	0.2
				PI - Exercise Program Registration	20	0.2
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	3	0.3
				PI - Membership Registration	2	0
				PI - Miscellaneous	1	0
				PI - Support Group Registration	1	1.0
				PI - Taxi Service	184	0.0
				PI - Taxi Service Cancellation	8	0
				PI - Taxi Service Complaint	1	0
				PI - Transportation/Mobility Mgmt Info	3	0.3
				PI - Veterans Services	1	0
				PI - Volunteer	1	0
				Project Independence		
	Project Independence				230	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes				1	0
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0
				SWMA - Container without License / Permit	1	7.0
				SWMA - Garbage Not Picked Up	2	3.0
				SWMA - Request for Public Trash Can	1	0
		Solid Waste Management		6	2.5	
	Solid Waste Management				6	2.5
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
SupV - Thank You from Constituent				2	0	
Supervisor's Office		3	0			
Supervisor's Office				3	0	
PORT WASHINGTON				450	1.6	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NO	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
PORT WASHINGTON NO				1	1.0
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	12.0
		Street Lighting District		1	12.0
	Department of Public Works			1	12.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	4.0
		Building Department		1	4.0
	Planning and Building Department			1	4.0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	5	0
	Project Independence			8	0
	Project Independence			8	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
PORT WASHINGTON NORTH				13	1.2
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	1	0
	Street Lighting District			3	0
Department of Public Works			3	0	
PT WASHINGTON				3	0
Plandome	Project Independence	Project Independence	PI - Miscellaneous	1	0
			PI - Veterans Services	1	1.0
	Project Independence			2	0.5
	Project Independence			2	0.5
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	7.0
		Sustainability Department		1	7.0
Solid Waste Management			1	7.0	
Plandome				3	2.7

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Plandome Heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
Plandome Heights				1	2.0	
Plandome Manor	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
Plandome Manor				1	2.0	
Port Washington	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
	Community Services			3	0	
	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Leaves Accumulation		1	5.0
			Code - Miscellaneous		1	2.0
			Code - Property Maintenance		2	0
			Code - Sidewalk Obstruction		2	0
			Code - Unlawful Property Use		1	0
		Code Enforcement			8	0.9
	Department of Public Safety			8	0.9	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0
			Hwy - Dead Animal Pickup		1	2.0
			Hwy - Pothole		1	5.0
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		2	0
			Hwy - Tree Branch / Debris Pickup		1	2.0
			Hwy - Tree Fallen - Emergency		1	0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		5	0
			Hwy - Tree Trimming / Removal Inspection		13	3.5
		Highway Department			27	2.1
		Street Lighting District	Street Light - Light Out (Single)		2	0
Street Light - Mark Out			1	3.0		
Street Light - New Light Request			1	5.0		
Street Light - On During Day			2	0		
Street Lighting District			6	1.3		
Department of Public Works			33	2.0		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	5.5		
	Inter Municipal Affairs		2	5.5		
Inter Municipal Affairs			2	5.5		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	12	0		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington	Planning and Building Department	Building Department	Bldg - Application Status	3	1.7
			Bldg - Construction Complaint	1	0
			Bldg - Illegal Housing	2	0
			Bldg - Miscellaneous	1	2.0
			Bldg - Unable to Reach Inspector	1	1.0
	Building Department			20	0.4
	Planning and Building Department			20	0.4
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	5.0
			PI - Exercise Program Registration	2	0
			PI - Membership Registration	5	0
			PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	2	0
	Project Independence			24	0.2
	Project Independence			24	0.2
	Solid Waste Management	Sustainability Department	SWMA - Solarize North Hempstead	1	7.0
		Sustainability Department		1	7.0
	Solid Waste Management			1	7.0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	2	0
		311 Call Center		2	0
Supervisor's Office			2	0	
Port Washington				93	1.1
Port Washington North	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
		Community Services		2	0.5
	Community Services			2	0.5
	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	2.0
		Port Washington Parking District		1	2.0
	Department of Public Safety			1	2.0
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Exercise Program Registration	6	0
			PI - Health Chat/Event Registration	2	0
PI - Membership Registration			1	0	
PI - Taxi Service			17	0	
Project Independence			1	0	
Project Independence			28	0	
Project Independence			28	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington North				32	0.1
RICHMOND HILL	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
RICHMOND HILL				1	0
ROSLYN	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	2	11.5
			Hwy - Pothole	1	7.0
			Hwy - Tree Fallen - Emergency	1	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	1	11.0
		Highway Department		6	6.8
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
		Department of Public Works		7	5.9
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1
	Inter Municipal Affairs			1	14.0
	Inter Municipal Affairs			1	14.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	35	0
			PI - Volunteer	1	0
		Project Independence		39	0
Project Independence			39	0	
Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	6.0	
	Solid Waste Management		1	6.0	
Solid Waste Management			1	6.0	
ROSLYN				48	1.3
ROSLYN ESTATES	Community Services	Community Services	CommSvc - From Transfer	1	1.0
			CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	1	0
	Community Services		3	0.3	
	Community Services		3	0.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Miscellaneous	1	0

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service	12	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		16	0		
	Project Independence		16	0		
ROSLYN ESTATES				20	0.8	
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0	
		Inter Municipal Affairs		1	9.0	
	Inter Municipal Affairs		1	9.0		
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	4.0	
		Parks and Recreation Department		1	4.0	
	Parks and Recreation Department		1	4.0		
ROSLYN HARBOR				2	6.5	
ROSLYN HEIGHTS	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0	
		Administrative Services		1	0	
	Administrative Services		1	0		
	Community Services	Community Services	CommSvc - Misc SR	2	0.5	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		3	0.3	
	Community Services		3	0.3		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	6.0
			Animal Shelter		1	6.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	1.3
			Cat Shelter		3	1.3
		Code Enforcement	Code - After Hours/Weekend Construction		1	6.0
			Code - Bamboo		1	0
			Code - Fence		1	23.0
			Code - Garbage		2	0
			Code - Litter		1	2.0
			Code - Miscellaneous		3	5.0
	Code - No Plates / Inoperable Vehicle		1	7.0		
	Code - Overgrown Vegetation		3	6.0		
	Code - Property Maintenance		4	6.0		
	Code Enforcement		17	5.6		
	Department of Public Safety		21	5.0		
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	0
Hwy - Catch Basin			1	21.0		
Hwy - Miscellaneous			5	3.6		
Hwy - Pothole			7	3.1		
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			2	3.5		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	1.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	8	0.5	
		Highway Department			30	2.4
		Street Lighting District	Street Light - Cycles On / Off		2	0
			Street Light - Light Out (Single)		5	0.8
			Street Light - Lights Out (Multiple)		1	0
			Street Light - Mark Out		5	2.0
			Street Light - On During Day		2	7.5
		Street Lighting District			15	1.9
		Department of Public Works			45	2.3
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	20.0
				OIC - Inter Municipal SR	4	3.5
	Inter Municipal Affairs		5	6.8		
	Inter Municipal Affairs			5	6.8	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		3	0
			Bldg - Construction Complaint		1	7.0
			Bldg - From Transfer		2	1.0
			Bldg - Illegal Housing		2	0
			Bldg - Suspect Work Without a Permit		5	3.4
		Building Department			13	2.0
		Planning Department	Planning - Questions needing Answers		1	1.0
		Planning Department			1	1.0
	Planning and Building Department			14	1.9	
	Project Independence	Project Independence	PI - Call Back Request		2	0
			PI - Exercise Program Registration		11	0
			PI - Financial Assistance		1	0
			PI - Health and Mental Health		9	0
			PI - Household Maintenance		1	1.0
			PI - Membership Registration		4	0
			PI - Taxi Service		66	0
			PI - Taxi Service Cancellation		1	0
Project Independence			95	0.0		
Project Independence			95	0.0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		2	4.0	
		Solid Waste Management		2	4.0	
	Solid Waste Management			2	4.0	
ROSLYN HEIGHTS				186	1.5	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Health and Mental Health	3	0	
			PI - Membership Registration	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			14	0
	Project Independence			14	0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
RUSSELL GARDENS				15	0
Roslyn	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works			2	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
Project Independence			1	0	
Roslyn				4	0
Roslyn Estates	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
Roslyn Estates				1	0
Roslyn Harbor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0
		Inter Municipal Affairs		1	9.0
	Inter Municipal Affairs			1	9.0
	Project Independence	Project Independence	PI - Membership Registration	2	0
		Project Independence		2	0
	Project Independence			2	0
Roslyn Harbor				3	3.0
Roslyn Heights	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	7.0
		Animal Shelter		1	7.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		1	3.0
	Department of Public Safety			2	5.0

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	6.0	
			Hwy - Street Sign - Repair / Replace	1	3.0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			4	2.2
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	1	0	
		Street Lighting District			3	0
		Department of Public Works			7	1.3
	Planning and Building Department	Building Department	Bldg - Application Status	1	8.0	
			Bldg - Construction Complaint	1	1.0	
			Bldg - Suspect Work Without a Permit	1	2.0	
		Building Department			3	3.7
	Planning and Building Department			3	3.7	
	Project Independence	Project Independence	PI - Exercise Program Registration	6	0	
			PI - Health and Mental Health	4	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	1	0	
		Project Independence			12	0
	Project Independence			12	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes			1	0
	Receiver of Taxes			1	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0		
	Supervisor's Office			1	0	
Supervisor's Office			1	0		
Roslyn Heights				27	1.1	
Roslyn Hts	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District			1	0
	Department of Public Works			1	0	
Roslyn Hts				1	0	
Russell Gardens	Department of Public Safety	Code Enforcement	Code - Handicap Parking	1	0	
		Code Enforcement			1	0
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department			1	0
Department of Public Works			1	0		
Russell Gardens				2	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
SADDLE ROCK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.7	
		Inter Municipal Affairs		3	3.7	
	Inter Municipal Affairs			3	3.7	
SADDLE ROCK				3	3.7	
SANDS POINT	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	5.0	
		Parks and Recreation Department		1	5.0	
	Parks and Recreation Department			1	5.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	4	0	
			PI - Miscellaneous		1	0
			PI - Taxi Service		7	0
		Project Independence		12	0	
Project Independence			12	0		
SANDS POINT				14	0.4	
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0	
		Community Services		5	0	
	Community Services			5	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
		Animal Shelter		1	1.0	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	1.7	
		Parking Enforcement		3	1.7	
	Department of Public Safety			4	1.5	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	1.0	
			Hwy - Curb Repair		4	0
			Hwy - Dead Animal Pickup		1	3.0
			Hwy - Pothole		1	0
			Hwy - Street Drainage / Flooding		1	0
			Hwy - Street Sign - Repair / Replace		1	0
			Hwy - Tree Planting		2	0
			Hwy - Tree Stump Removal		1	0
		Hwy - Tree Trimming / Removal Inspection		2	0	
		Highway Department		14	0.3	
		Street Lighting District	Street Light - Cycles On / Off		1	0
	Street Light - Light Out (Single)		1	8.0		
Street Light - Mark Out			5	5.6		
Street Lighting District		7	5.1			
Department of Public Works			21	1.9		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7
		Inter Municipal Affairs		3	0.7
	Inter Municipal Affairs			3	0.7
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Exercise Program Registration	9	0.2
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	5	0
		Project Independence		19	0.1
	Project Independence			19	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.5
			SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		3	1.3
		Sustainability Department	SWMA - Compost	1	2.0
		Sustainability Department		1	2.0
	Solid Waste Management			4	1.5
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
	SEARINGTOWN				59
Saddle Rock	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
Saddle Rock			1	2.0	
Sands Point	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	1	0
			PI - Volunteer	1	0
	Project Independence			13	0
	Project Independence			13	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	4.0
			SWMA - Rain Barrel	1	4.0
Sustainability Department			2	4.0	
Solid Waste Management			2	4.0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Sands Point	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
Sands Point				16	0.5	
Searingtown	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
		Parking Enforcement		1	2.0	
	Department of Public Safety			1	2.0	
	Department of Public Works	Highway Department	Hwy - Curb Repair		2	0
			Hwy - Sprinkler Damage		1	14.0
			Hwy - Tree Planting		1	4.0
			Hwy - Tree Stump Removal		2	0
			Hwy - Tree Trimming / Removal Inspection		2	0
	Highway Department			8	2.2	
	Street Lighting District	Street Light - Light Out (Single)		1	0	
		Street Light - Lights Out (Multiple)		1	8.0	
		Street Light - Mark Out		3	6.0	
	Street Lighting District			5	5.2	
	Department of Public Works			13	3.4	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Bldg - Application Status		1	1.0
			Bldg - Suspect Work Without a Permit		1	5.0
	Building Department			3	2.0	
	Planning and Building Department			3	2.0	
	Project Independence	Project Independence	PI - Exercise Program Registration		3	0
PI - Taxi Service			1	0		
PI - Taxi Service Cancellation			1	0		
Project Independence			5	0		
Project Independence			5	0		
Searingtown				22	2.4	
THOMASTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	0	
		Cat Shelter		3	0	
	Department of Public Safety			3	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0	
		Inter Municipal Affairs		1	8.0	
	Inter Municipal Affairs			1	8.0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days
THOMASTON	Project Independence	Project Independence	PI - Health and Mental Health	18	0
			PI - Taxi Service	5	0
			PI - Taxi Service Complaint	1	0
	Project Independence			24	0
Project Independence			24	0	
THOMASTON				30	0.3
Thomaston	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	9.0
		Animal Shelter		1	9.0
	Department of Public Safety			1	9.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Thomaston				2	4.5
UNIVERSITY GARDENS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Garbage	1	7.0
			Code - Illicit Discharge	1	0
			Code - Property Maintenance	1	26.0
		Code Enforcement		3	11.0
	Department of Public Safety			4	8.2
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	2.0
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Branch / Debris Pickup	3	2.3
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	3	5.0
		Highway Department		11	2.2
		Street Lighting District	Street Light - Mark Out	2	1.0
			Street Light - Pole Problem	2	0
		Street Lighting District		4	0.5
	Department of Public Works			15	1.7
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	1.0
			Bldg - Application Status	1	0
Bldg - From Transfer			1	0	
Building Department		3	0.3		
Planning and Building Department			3	0.3	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
UNIVERSITY GARDENS	Project Independence	Project Independence	PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			11	0
	Project Independence			11	0
UNIVERSITY GARDENS				33	1.8
UNKNOWN	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence			1	0
UNKNOWN				1	0
University Gardens	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	6.5
			Street Light - Mark Out	1	2.0
		Street Lighting District			3
	Department of Public Works			3	5.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	6.5
		Building Department		2	6.5
	Planning and Building Department			2	6.5
	Project Independence	Project Independence	PI - Household Maintenance	1	2.0
		Project Independence		1	2.0
	Project Independence			1	2.0
University Gardens				6	5.0
WANTAGH	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
WANTAGH				1	0
WEST HEMPSTEAD	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
WEST HEMPSTEAD				2	7.5
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	3	0
	Community Services			7	0.3
	Community Services			7	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
			Animal Sh - Lost Animal	1	0
Animal Sh - Sign			1	0	

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			5	0.6
		Code Enforcement	Code - Court	3	0	
			Code - Miscellaneous	5	15.4	
			Code - Storage and Display	1	33.0	
		Code Enforcement			9	12.2
	Department of Public Safety			14	8.1	
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	4	0
				Hwy - Miscellaneous	2	1.0
				Hwy - Street Sign - New Request	1	2.0
				Hwy - Street Sign - Repair / Replace	2	0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department			15	0.3
		Street Lighting District	Street Light - Cycles On / Off	1	16.0	
			Street Light - Mark Out	1	0	
	Street Lighting District			2	8.0	
	Department of Public Works			17	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	7.5	
		Inter Municipal Affairs			2	7.5
	Inter Municipal Affairs			2	7.5	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0	
		Building Department			1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	1.0
				PI - Caregiver Support	1	1.0
				PI - Exercise Program Registration	32	0.4
				PI - Financial Assistance	1	1.0
				PI - Health Chat/Event Registration	4	0
				PI - Health and Mental Health	1	1.0
				PI - Membership Registration	7	0
PI - Miscellaneous				1	0	
PI - Taxi Service				47	0	
PI - Taxi Service Cancellation				3	0	
PI - Transportation/Mobility Mgmt Info		1	0			
Project Independence			100	0.2		
Project Independence			100	0.2		

# Town of North Hempstead Service Requests via 311 - by Community

August 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes			2	0	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department		1	0	
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
Supervisor's Office			1	0		
WESTBURY				145	1.2	
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
	Community Services			3	0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	4	2.0	
		Street Lighting District		4	2.0	
	Department of Public Works			4	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR		2	9.5
		Inter Municipal Affairs		3	6.3	
	Inter Municipal Affairs			3	6.3	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Cancellation		1	0
			PI - Exercise Program Registration		23	0.1
			PI - Health Chat/Event Registration		13	0
			PI - Health and Mental Health		2	0
			PI - Household Maintenance		1	1.0
			PI - Membership Registration		3	0
			PI - Miscellaneous		2	4.0
			PI - Taxi Service		36	0
			PI - Taxi Service Cancellation		2	0
	Project Independence			84	0.1	
	Project Independence			84	0.1	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
311 Call Center			1	0		
Supervisor's Office		SupV - Employee Complaint	1	7.0		
		SupV - Thank You from Constituent		1	0	
Supervisor's Office			2	3.5		
Supervisor's Office			3	2.3		
WILLISTON PARK				97	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
WOODMERE	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
		Parks and Recreation Department		1	3.0
	Parks and Recreation Department			1	3.0
WOODMERE				1	3.0
Westbury	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.5
		Animal Shelter		2	1.5
	Department of Public Safety			2	1.5
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	16.0
		Highway Department		1	16.0
	Department of Public Works			1	16.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	6	0
			PI - Financial Assistance	1	0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	18	0
			PI - Veterans Services	5	0.2
Project Independence			37	0.1	
Project Independence			37	0.1	
Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
Westbury				43	0.5
Williston Park	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	6.0
		Inter Municipal Affairs		4	6.0
	Inter Municipal Affairs			4	6.0
Project Independence	Project Independence	PI - Exercise Program Registration	5	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Project Independence	Project Independence	PI - Health and Mental Health	1	4.0
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence	15	0.3		
Project Independence				15	0.3
Williston Park				21	1.6
Woodmere	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	0
		Highway Department		2	0
	Department of Public Works		2	0	
Woodmere				2	0
Woodmerre	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
Woodmerre				1	0
albertson	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	1.0
			Hwy - Tree Trimming / Removal Inspection		1
		Highway Department		3	0.7
	Department of Public Works		3	0.7	
albertson				3	0.7
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
carle place				1	0
east meadow	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
	Planning and Building Department		1	0	
east meadow				1	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works		2	0	
garden city park				2	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
garden city park				1	0
great neck	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works		1	0	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
great neck	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	11.0
		Inter Municipal Affairs		2	11.0
	Inter Municipal Affairs			2	11.0
great neck				3	7.3
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	2	3.5
			Hwy - Street Sign - Repair / Replace	4	0
	Highway Department			6	1.2
	Department of Public Works			6	1.2
manhasset				6	1.2
manorhaven	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	11.0
		Inter Municipal Affairs		1	11.0
	Inter Municipal Affairs			1	11.0
manorhaven				1	11.0
new cassel	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
	Department of Public Works			4	0
new cassel				5	0.2
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	7	0
		Highway Department		7	0
	Department of Public Works			7	0
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	2	6.0
		Parks and Recreation Department		2	6.0
	Parks and Recreation Department			2	6.0
new hyde park				9	1.3
new hyde park	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	2.0
		Code Enforcement		1	2.0
	Department of Public Safety			1	2.0
new hyde park				1	2.0
port washington	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	3	0
			Hwy - Pothole	2	0
			Hwy - Pothole Filled Without Request	4	0
			Hwy - Street Sign - Repair / Replace	5	0
	Highway Department			14	0
	Department of Public Works			14	0

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City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	7.0
		Building Department		1	7.0
	Planning and Building Department			1	7.0
port washington				15	0.5
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
port washington				1	2.0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
port washington				1	0
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		Inter Municipal Affairs		1	7.0
Inter Municipal Affairs			1	7.0	
roslyn				3	2.3
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn heights				1	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
		Street Lighting District		2	2.0
	Department of Public Works			2	2.0
searingtown				2	2.0
uniondale	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
uniondale				1	1.0
valley stream	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
valley stream				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
westbury				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Community Services	Community Services	CommSvc - From Transfer	3	6.7	
			CommSvc - Misc SR	2	2.0	
		Community Services		5	4.8	
	Community Services			5	4.8	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Call Back	2	1.0
				Animal Sh - Dog Adoption	42	0
				Animal Sh - Found Animal	2	1.5
				Animal Sh - Misc	1	0
		Animal Shelter			47	0.1
		Cat Shelter	Cat Shelter - Call Back	13	3.4	
		Cat Shelter		13	3.4	
		Code Enforcement	Code Enforcement	Code - Call Back Request	113	2.4
				Code - Court	1	0
				Code - From Transfer	1	0
				Code - Property Violations Search	120	10.6
				Code - Unlawful Property Use	1	0
				Code - Unleashed Dog In A Park	1	4.0
		Code Enforcement		237	6.6	
		Parking Enforcement	Prkg Enfrc - Call Back Request	6	2.5	
		Parking Enforcement		6	2.5	
		Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter	1	1.0
				PWPD - Call Back Request	64	1.1
		Port Washington Parking District		65	1.1	
		Department of Public Safety			368	4.6
	Department of Public Works	Highway Department	Highway Department	Hwy - Call Back Request	30	3.6
				Hwy - Cemetery Maintenance	1	2.0
				Hwy - Dead Animal Pickup	1	2.0
				Hwy - Informational	4	0
				Hwy - Permits / Road Opening Application Request	16	1.2
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		54	2.4	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	27	0
				Street Light - Light Out (Single)	7	5.7
				Street Light - Lights Out (Multiple)	11	0
				Street Light - Misc Problems	1	0
		Street Lighting District		46	0.9	
	Department of Public Works			100	1.7	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	5	0	
			HR - Medical and Insurance Benefits	5	8.6	
			HR - Personnel and Employment	4	5.5	
		Human Resources and Finance			14	4.6
	Human Resources and Finance				14	4.6
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	7.0
				OIC - Inter Municipal SR	5	2.2
		Inter Municipal Affairs			7	3.6
	Inter Municipal Affairs				7	3.6
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	25	0.0
				Park - From Transfer	1	0
				Park - General Complaint	44	5.2
				Park - Miscellaneous	7	1.3
				Park - Park Facilities Maintenance	18	4.2
				Park - Park Permit Application Request	34	0
				Park - Service Cancellation	1	0
	Parks and Recreation Department			130	2.4	
	Parks and Recreation Department				130	2.4
	Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	15	0.7
				Board of Zoning Appeals		
		Building Department		Bldg - Applicant Advocate Request	27	0.4
				Bldg - From Transfer	3	0.7
				Bldg - General Question Needs Answers	182	2.9
				Bldg - New/Change of Address	1	0
				Bldg - Permit Question Needs Answers	26	2.6
		Building Department			239	2.6
		Planning Department		Planning - Call Back Request	5	1.4
	Planning Department			5	1.4	
	Planning and Building Department				259	2.4
	Project Independence	Project Independence		PI - Health and Mental Health	1	0
				PI - Miscellaneous	1	0
				PI - Taxi Service	1	0
		Project Independence			3	0
	Project Independence				3	0
	Solid Waste Management	Solid Waste Management		SWMA - Call Back	33	1.9
				Solid Waste Management		
Sustainability Department			SWMA - Rain Barrel	1	5.0	
			SWMA - Recycling / STOP Call Back	2	3.0	
Sustainability Department			3	3.7		
Solid Waste Management				36	2.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	75	0	
		311 Call Center		75	0	
		Supervisor's Office	SupV - Helicopter Nassau	3	0	
		Supervisor's Office		3	0	
	Supervisor's Office			78	0	
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		2	0
			Town Clerk - Birth Certificate		198	0
			Town Clerk - Block Party Application		4	0
			Town Clerk - Death Certificate		107	0
			Town Clerk - Dog License		45	0
			Town Clerk - Domestic Partnership		2	0
			Town Clerk - Filming Permit		4	0
			Town Clerk - Fishing License		1	0
			Town Clerk - Hunting License		8	0
			Town Clerk - Landscaping License		1	0
			Town Clerk - Marriage Certificate		38	0
			Town Clerk - Marriage License		57	0
			Town Clerk - Miscellaneous		5	0
			Town Clerk - Parade Application		1	0
			Town Clerk - Parking Restrictions Removal Request		12	0
			Town Clerk - Peddler License		4	0
			Town Clerk - Solid Waste Management License		2	0
			Town Clerk - Storage Bins		1	0
			Town Clerk - Taxi and Limousine License		8	0
			Town Clerk - Tow Truck License		4	0
	Town Clerk			504	0	
	Town Clerk			504	0	
				1,504	2.0	
<b>Summary</b>				<b>6,131</b>	<b>1.5</b>	