

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------|-----------------------------|----------------------------------|--------------------------------------|-------|---------------|
| Albertson | Department of Public Safety | Code Enforcement | Code - Tree Removal | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 0 |
| | | Highway Department | | 2 | 0 |
| Department of Public Works | | | 2 | 0 | |
| Albertson | | | | 3 | 0 |
| Carle Place | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Carle Place | | | | 1 | 0 |
| Great Neck | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Great Neck | | | | 1 | 0 |
| Greenvale | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Greenvale | | | | 1 | 0 |
| MANHASSET | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 7.0 |
| | | Street Lighting District | | 1 | 7.0 |
| | Department of Public Works | | | 1 | 7.0 |
| MANHASSET | | | | 1 | 7.0 |
| Manhasset | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| Manhasset | | | | 1 | 0 |
| NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 3 | 0.3 |
| | | Street Lighting District | | 3 | 0.3 |
| | Department of Public Works | | | 3 | 0.3 |
| NEW HYDE PARK | | | | 3 | 0.3 |
| New Cassel | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| New Cassel | | | | 1 | 0 |
| PORT WASHINGTON | Department of Public Safety | Port Washington Parking District | PWPD - Broken Meter | 1 | 0 |
| | | Port Washington Parking District | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| PORT WASHINGTON | | | | 1 | 0 |

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| PT WASHINGTON | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| PT WASHINGTON | | | | 1 | 4.0 |
| Port Washington | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Port Washington | | | | 1 | 0 |
| Port washington | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | Project Independence | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 |
| Port washington | | | | 1 | 1.0 |
| ROSLYN | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 13.0 |
| | | Inter Municipal Affairs | | 1 | 13.0 |
| | Inter Municipal Affairs | | | 1 | 13.0 |
| ROSLYN | | | | 1 | 13.0 |
| ROSLYN HGTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 4 | 2.2 |
| | | Street Lighting District | | 4 | 2.2 |
| | Department of Public Works | | | 4 | 2.2 |
| ROSLYN HGTS | | | | 4 | 2.2 |
| Roslyn | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Roslyn | | | | 1 | 0 |
| WILLISTON PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| WILLISTON PARK | | | | 1 | 5.0 |
| WILLISTON PK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| WILLISTON PK | | | | 1 | 4.0 |
| albertson | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 3.0 |
| | | Street Lighting District | | 1 | 3.0 |
| | Department of Public Works | | | 1 | 3.0 |
| albertson | | | | 1 | 3.0 |
| great neck | Project Independence | Project Independence | PI - Miscellaneous | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| great neck | | | | 1 | 0 |

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| herricks | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| herricks | | | | 1 | 0 |
| manhasset | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| manhasset | | | | 1 | 0 |
| manorhaven | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| manorhaven | | | | 1 | 0 |
| n new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 2.0 |
| | | Street Lighting District | | 2 | 2.0 |
| | Department of Public Works | | | 2 | 2.0 |
| n new hyde park | | | | 2 | 2.0 |
| nEW hYDE park | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 0 |
| | | Parking Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| nEW hYDE park | | | | 1 | 0 |
| new cassel | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| new cassel | | | | 1 | 0 |
| new hyde park | Department of Public Safety | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 3.5 |
| | Street Lighting District | | 2 | 3.5 | |
| Department of Public Works | | | 3 | 2.3 | |
| new hyde park | | | | 4 | 1.8 |
| port washington | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 5.0 |
| | | | Street Light - Mark Out | | 1 |
| | | Street Lighting District | | 2 | 3.5 |
| | Department of Public Works | | | 2 | 3.5 |

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| port washington | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| port washington | | | | 3 | 2.3 |
| roslyn | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| roslyn | | | | 1 | 0 |
| roslyn heights | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 9.0 |
| | | Street Lighting District | | 1 | 9.0 |
| | Department of Public Works | | | 1 | 9.0 |
| roslyn heights | | | | 1 | 9.0 |
| roslyn hgts | Department of Public Works | Street Lighting District | Street Light - Mark Out | 3 | 6.7 |
| | | Street Lighting District | | 3 | 6.7 |
| | Department of Public Works | | | 3 | 6.7 |
| roslyn hgts | | | | 3 | 6.7 |
| searingtown | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | Street Light - Mark Out | 1 | 7.0 |
| | | Street Lighting District | | 2 | 3.5 |
| | Department of Public Works | | | 2 | 3.5 |
| searingtown | | | | 2 | 3.5 |
| westbury | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | Street Light - Fixture Problem | 1 | 0 |
| | | Street Lighting District | | 2 | 0 |
| | Department of Public Works | | | 2 | 0 |
| westbury | | | | 2 | 0 |
| great neck | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 1.0 |
| | | Street Lighting District | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| great neck | | | | 1 | 1.0 |
| searingtown | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| searingtown | | | | 1 | 0 |
| ROSLYN HEIGHTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 6.0 |
| | | Street Lighting District | | 1 | 6.0 |
| | Department of Public Works | | | 1 | 6.0 |
| ROSLYN HEIGHTS | | | | 1 | 6.0 |

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|--------------------------------------|----------------------------------|-------------------------------------|--|-------|---------------|------|
| ALBERTSON | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 4 | 0 | |
| | | Community Services | | 4 | 0 | |
| | Community Services | | | 4 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | | 1 | 3.0 |
| | | Animal Shelter | | | 1 | 3.0 |
| | | Code Enforcement | Code - Fence | | 1 | 0 |
| | | | Code - Garbage | | 1 | 0 |
| | | | Code - Miscellaneous | | 1 | 4.0 |
| | | | Code - No Plates / Inoperable Vehicle | | 3 | 3.0 |
| | | | Code - Overgrown Vegetation | | 1 | 0 |
| | | | Code - Property Maintenance | | 1 | 0 |
| | | | Code - Unlawful Property Use | | 2 | 3.0 |
| | | Code Enforcement | | | 10 | 1.9 |
| | Department of Public Safety | | | 11 | 2.0 | |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | | 1 | 0 |
| | | | Hwy - Pothole | | 3 | 2.3 |
| | | | Hwy - Street Sign - Repair / Replace | | 1 | 1.0 |
| | | | Hwy - Street Sweeping / Cleaning | | 1 | 1.0 |
| | | | Hwy - Tree Branch / Debris Pickup | | 1 | 4.0 |
| | | | Hwy - Tree Trimming / Removal Inspection | | 4 | 0 |
| | | Highway Department | | | 11 | 1.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | | 2 | 6.5 |
| | | | Street Light - Fixture Problem | | 1 | 0 |
| | | | Street Light - Light Out (Single) | | 3 | 1.7 |
| | | | Street Light - Lights Out (Multiple) | | 2 | 0 |
| | | | Street Light - Mark Out | | 12 | 4.3 |
| | | Street Light - On During Day | | 2 | 7.0 | |
| | Street Lighting District | | | 22 | 3.8 | |
| | Department of Public Works | | | 33 | 2.9 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 1 | 14.0 |
| | | Inter Municipal Affairs | | | 1 | 14.0 |
| | Inter Municipal Affairs | | | | 1 | 14.0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | | 1 | 0 |
| Bldg - Illegal Housing | | | 2 | 0 | | |
| Bldg - Suspect Work Without a Permit | | | 1 | 6.0 | | |
| Building Department | | | 4 | 1.5 | | |
| Planning and Building Department | | | 4 | 1.5 | | |
| Project Independence | Project Independence | PI - Call Back Request | | 2 | 3.5 | |
| | | PI - Health Chat/Event Registration | | 1 | 0 | |
| | | PI - Health and Mental Health | | 3 | 0 | |
| | | PI - Miscellaneous | | 5 | 0.6 | |

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| ALBERTSON | Project Independence | Project Independence | PI - Taxi Service | 27 | 0.5 | |
| | | | PI - Taxi Service Cancellation | 2 | 0 | |
| | | | PI - Taxi Service Complaint | 1 | 1.0 | |
| | | Project Independence | | | 41 | 0.6 |
| | Project Independence | | | 41 | 0.6 | |
| | Solid Waste Management | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 1.0 |
| | | | | SWMA - Garbage Not Picked Up | 2 | 3.0 |
| | | Solid Waste Management | | | 3 | 2.3 |
| | | Sustainability Department | Sustainability Department | SWMA - Compost | 1 | 7.0 |
| | | | | | 1 | 7.0 |
| | | Solid Waste Management | | | 4 | 3.5 |
| | Supervisor's Office | 311 Call Center | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 2 | 0 |
| | | | | | 2 | 0 |
| | | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | | | SupV - Employee Complaint | 1 | 19.0 |
| | | Supervisor's Office | | | 2 | 9.5 |
| | Supervisor's Office | | | 4 | 4.8 | |
| | ALBERTSON | | | | 102 | 1.9 |
| | Alberston | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | Highway Department | | 1 | 0 |
| Department of Public Works | | | 1 | 0 | | |
| Alberston | | | | 1 | 0 | |
| Albertson | Department of Public Safety | Code Enforcement | Code - Lights | 1 | 11.0 | |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 | |
| | | | Code - Noise | 8 | 0.5 | |
| | | Code Enforcement | | | 10 | 1.5 |
| | Department of Public Safety | | | 10 | 1.5 | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Street Sign - Repair / Replace | 4 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | | 5 | 0 |
| | | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | | Street Light - Light Out (Single) | 1 | 18.0 |
| | | Street Lighting District | | | 2 | 9.0 |
| | Department of Public Works | | | 7 | 2.6 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 | |
| | Planning and Building Department | Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 0 |
| | | Building Department | | | 1 | 0 |
| Planning and Building Department | | | 1 | 0 | | |

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|--------------------------------------|-----------------------------|--------------------------|--|-------|---------------|
| Albertson | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 1.0 |
| | | Solid Waste Management | | 1 | 1.0 |
| | Solid Waste Management | | | 1 | 1.0 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| Albertson | | | | 21 | 1.6 |
| BAXTER ESTATES | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 1.0 |
| | | | PI - Taxi Service | 3 | 0.3 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | Project Independence | | 5 | 0.4 |
| Project Independence | | | 5 | 0.4 | |
| BAXTER ESTATES | | | | 6 | 0.3 |
| BELLEROSE | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| BELLEROSE | | | | 1 | 0 |
| Bethpage | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| Bethpage | | | | 1 | 0 |
| CARLE PLACE | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 14 | 0 |
| | | Community Services | | 14 | 0 |
| | Community Services | | | 14 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Court | 2 | 1.5 |
| | | | Code - Miscellaneous | 1 | 0 |
| | | | Code - Overgrown Vegetation | 1 | 0 |
| | | | Code - Property Maintenance | 2 | 0 |
| | | | Code - Signs | 1 | 3.0 |
| | | | Code - Storage and Display | 1 | 0 |
| | Code Enforcement | | 8 | 0.8 | |
| | Department of Public Safety | | | 9 | 0.7 |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | 3 | 5.3 |
| Hwy - Pothole | | | 1 | 0 | |
| Hwy - Street Sign - Repair / Replace | | | 4 | 0 | |
| Hwy - Tree Branch / Debris Pickup | | | 1 | 0 | |

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|----------------------|----------------------------------|----------------------------|--|-------|---------------|-----|
| CARLE PLACE | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 3 | 0 | |
| | | Highway Department | | | 13 | 1.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | | 1 | 7.0 |
| | | | Street Light - Light Out (Single) | | 5 | 3.8 |
| | | | Street Light - Lights Out (Multiple) | | 2 | 1.5 |
| | | | Street Light - Mark Out | | 1 | 0 |
| | | | Street Light - On During Day | | 1 | 0 |
| | | Street Lighting District | | | 10 | 2.9 |
| | | Department of Public Works | | | 23 | 2.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 4.0 | |
| | | | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | 2 | 2.0 | |
| | Inter Municipal Affairs | | | 2 | 2.0 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | | 2 | 0 |
| | | | Bldg - From Transfer | | 1 | 2.0 |
| | | | Bldg - Illegal Housing | | 1 | 1.0 |
| | | | Bldg - Suspect Work Without a Permit | | 2 | 9.0 |
| | | Building Department | | 6 | 3.5 | |
| | | Planning Department | Planning - Questions needing Answers | 1 | 1.0 | |
| | | Planning Department | | 1 | 1.0 | |
| | Planning and Building Department | | | 7 | 3.1 | |
| | Project Independence | Project Independence | PI - Call Back Request | | 1 | 0 |
| | | | PI - Cancellation | | 1 | 0 |
| | | | PI - Exercise Program Registration | | 3 | 0 |
| | | | PI - Health and Mental Health | | 1 | 2.0 |
| | | | PI - Household Maintenance | | 1 | 1.0 |
| | | | PI - Miscellaneous | | 1 | 8.0 |
| | | | PI - Taxi Service | | 14 | 0 |
| | | | PI - Taxi Service Cancellation | | 3 | 0 |
| | | Project Independence | | 25 | 0.4 | |
| Project Independence | | | 25 | 0.4 | | |
| CARLE PLACE | | | | 80 | 1.1 | |
| CORAM | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| CORAM | | | | 1 | 0 | |
| Carle Place | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |

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| Carle Place | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 | |
| | | Animal Shelter | | 1 | 1.0 | |
| | | Code Enforcement | Code - Garbage | 1 | 0 | |
| | | Code Enforcement | | 1 | 0 | |
| | Department of Public Safety | | | 2 | 0.5 | |
| | Department of Public Works | Highway Department | Hwy - Pothole | | 1 | 1.0 |
| | | | Hwy - Street Sign - Repair / Replace | | 40 | 0.2 |
| | | | Hwy - Tree Planting | | 1 | 0 |
| | | Highway Department | | | 42 | 0.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | | 1 | 0 |
| | | | Street Light - Lights Out (Multiple) | | 1 | 0 |
| | | | Street Light - Mark Out | | 1 | 13.0 |
| | | Street Lighting District | | | 3 | 4.3 |
| | Department of Public Works | | | 45 | 0.5 | |
| | Planning and Building Department | Building Department | Bldg - From Transfer | 1 | 0 | |
| | | Building Department | | 1 | 0 | |
| | Planning and Building Department | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Health and Mental Health | | 1 | 0 |
| | | | PI - Membership Registration | | 4 | 0 |
| | | | PI - Taxi Service | | 12 | 0 |
| | | | PI - Taxi Service Cancellation | | 1 | 0 |
| | | | PI - Volunteer | | 1 | 0 |
| | | Project Independence | | | 19 | 0 |
| | Project Independence | | | 19 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | | 1 | 5.0 |
| | | | SWMA - Container without License / Permit | | 1 | 0 |
| | | | SWMA - Garbage Not Picked Up | | 1 | 5.0 |
| Solid Waste Management | | | 3 | 3.3 | | |
| Solid Waste Management | | | 3 | 3.3 | | |
| Carle Place | | | | 71 | 0.5 | |
| EAST HILLS | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | | PI - Exercise Program Registration | 1 | 1.0 | |
| | | | PI - Health and Mental Health | 4 | 0.8 | |
| | | | PI - Membership Registration | 2 | 0 | |
| | | | PI - Miscellaneous | 1 | 3.0 | |
| | | | PI - Taxi Service | 8 | 0 | |
| | Project Independence | | | 17 | 0.4 | |
| Project Independence | | | 17 | 0.4 | | |

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| EAST HILLS | Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 | |
| | | Supervisor's Office | | 2 | 0 | |
| | Supervisor's Office | | | 2 | 0 | |
| EAST HILLS | | | | 19 | 0.4 | |
| EAST MEADOW | Project Independence | Project Independence | PI - Miscellaneous | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| | Project Independence | | | 1 | 0 | |
| EAST MEADOW | | | | 1 | 0 | |
| EAST WILLISTON | Project Independence | Project Independence | PI - Exercise Program Registration | 2 | 2.0 | |
| | | | PI - Flu Shot Registration | 1 | 0 | |
| | | | PI - Health Chat/Event Registration | 3 | 0 | |
| | | | PI - Health and Mental Health | 1 | 0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Taxi Service | 4 | 0 | |
| | Project Independence | | | 12 | 0.3 | |
| Project Independence | | | 12 | 0.3 | | |
| EAST WILLISTON | | | | 12 | 0.3 | |
| East Hills | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 | |
| | | Street Lighting District | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 22.0 | |
| | | Inter Municipal Affairs | | 1 | 22.0 | |
| | Inter Municipal Affairs | | | 1 | 22.0 | |
| | Project Independence | Project Independence | Project Independence | PI - Call Back Request | 1 | 3.0 |
| | | | | PI - Exercise Program Registration | 1 | 0 |
| | | | | PI - Health Chat/Event Registration | 2 | 0 |
| PI - Membership Registration | | | | 1 | 0 | |
| PI - Miscellaneous | | | | 1 | 0 | |
| PI - Taxi Service | | | | 43 | 0 | |
| Project Independence | | | 1 | 0 | | |
| Project Independence | | | 50 | 0.1 | | |
| Project Independence | | | 50 | 0.1 | | |
| East Hills | | | | 54 | 0.5 | |

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| East Williston | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 2.0 |
| | | | PI - Support Group Registration | 1 | 1.0 |
| | | | PI - Taxi Service | 1 | 0 |
| | Project Independence | | | 6 | 0.5 |
| | Project Independence | | | 6 | 0.5 |
| East Williston | | | | 9 | 0.3 |
| FLORAL PARK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 9.0 |
| | | Parking Enforcement | | 1 | 9.0 |
| Department of Public Safety | | | 1 | 9.0 | |
| FLORAL PARK | | | | 3 | 3.0 |
| FLORAL PARK CEN | Department of Public Safety | Code Enforcement | Code - Drop Off Bin | 1 | 13.0 |
| | | Code Enforcement | | 1 | 13.0 |
| | Department of Public Safety | | | 1 | 13.0 |
| | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 17.0 |
| | | Street Lighting District | | 1 | 17.0 |
| Department of Public Works | | | 1 | 17.0 | |
| FLORAL PARK CEN | | | | 2 | 15.0 |
| FLORAL PARK CENTRE | Department of Public Safety | Code Enforcement | Code - Court | 1 | 14.0 |
| | | Code Enforcement | | 1 | 14.0 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 3 | 1.7 |
| | | Parking Enforcement | | 3 | 1.7 |
| | Department of Public Safety | | | 4 | 4.8 |
| | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 2 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 3 | 0 |
| | Department of Public Works | | | 3 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 15.0 |
| | | Inter Municipal Affairs | | 1 | 15.0 |
| Inter Municipal Affairs | | | 1 | 15.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------|----------------------------------|--------------------------|--|-------|---------------|
| FLORAL PARK CENTRE | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 3 | 0.7 |
| | | | Bldg - Suspect Work Without a Permit | 1 | 0 |
| | Building Department | | | 4 | 0.5 |
| | Planning and Building Department | | | 4 | 0.5 |
| | Project Independence | Project Independence | PI - Taxi Service | 4 | 0 |
| | | Project Independence | | 4 | 0 |
| | Project Independence | | | 4 | 0 |
| FLORAL PARK CENTRE | | | | 16 | 2.2 |
| FLOWER HILL | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 2.0 |
| | | Street Lighting District | | 2 | 2.0 |
| | Department of Public Works | | | 2 | 2.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 14.0 |
| | | Inter Municipal Affairs | | 1 | 14.0 |
| | Inter Municipal Affairs | | | 1 | 14.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Taxi Service | 16 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | Project Independence | | | 20 | 0 |
| Project Independence | | | 20 | 0 | |
| FLOWER HILL | | | | 23 | 0.8 |
| FLUSHING | Community Services | Community Services | CommSvc - Misc SR | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| FLUSHING | | | | 1 | 0 |
| Floral Park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 2.0 |
| | | Street Lighting District | | 2 | 2.0 |
| | Department of Public Works | | | 2 | 2.0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | Project Independence | | | 2 | 0 |
| Project Independence | | | 2 | 0 | |
| Floral Park | | | | 4 | 1.0 |
| Floral Park Centre | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Safety | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 0 |
| Hwy - Tree Planting | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|----------------------------------|--------------------------|--|-------|---------------|------|
| Floral Park Centre | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 10 | 0 | |
| | | Highway Department | | | 13 | 0 |
| | | Street Lighting District | Street Light - On During Day | 1 | 22.0 | |
| | | Street Lighting District | | | 1 | 22.0 |
| | Department of Public Works | | | 14 | 1.6 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 3 | 1.0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 3.0 | |
| | | Building Department | | | 4 | 1.5 |
| | Planning and Building Department | | | 4 | 1.5 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 1 | 0 | |
| | | Project Independence | | | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| | Floral Park Centre | | | | 21 | 1.3 |
| Flower Hill | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 1.0 | |
| | | Street Lighting District | | | 2 | 1.0 |
| | Department of Public Works | | | 2 | 1.0 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 1 | 0 | |
| | | | PI - Flu Shot Registration | 1 | 0 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Taxi Service | 5 | 0 | |
| | Project Independence | | | 10 | 0 | |
| Project Independence | | | 10 | 0 | | |
| Flower Hill | | | | 12 | 0.2 | |
| GARDEN CITY | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 | |
| | | Project Independence | | | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| GARDEN CITY | | | | 1 | 0 | |
| GARDEN CITY PARK | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 2 | 15.0 | |
| | | Adminstrative Services | | | 2 | 15.0 |
| | Adminstrative Services | | | 2 | 15.0 | |
| | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 19 | 0 | |
| | | Community Services | | | 20 | 0 |
| | Community Services | | | 20 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 2 | 0.5 | |
| | | | Animal Shelter | | | 2 |
| | | Code Enforcement | Code - Court | 1 | 1.0 | |
| | | | Code - Garbage | 2 | 7.5 | |
| Code - Graffiti | | | 2 | 0 | | |
| Code - Overgrown Vegetation | | | 4 | 14.5 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|------------------|----------------------------------|--------------------------------------|-----------------------------|--|--------------------------|--------------------------------|-----|
| GARDEN CITY PARK | Department of Public Safety | Code Enforcement | Code - Sidewalk Obstruction | 1 | 3.0 | | |
| | | | Code - Signs | 1 | 4.0 | | |
| | | Code Enforcement | | 11 | 7.4 | | |
| | | Security Division | Security - Park Issue | 1 | 0 | | |
| | | Security Division | | 1 | 0 | | |
| | Department of Public Safety | | | | 14 | 5.9 | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Bee's Nest Removal | 1 | 8.0 | |
| | | | | Hwy - Catch Basin | 2 | 0 | |
| | | | | Hwy - Curb Repair | 1 | 2.0 | |
| | | | | Hwy - Dead Animal Pickup | 1 | 12.0 | |
| | | | | Hwy - Grass Cut / Mow | 1 | 3.0 | |
| | | | | Hwy - Pothole | 1 | 0 | |
| | | | | Hwy - Street Drainage / Flooding | 1 | 2.0 | |
| | | | | Hwy - Street Painting | 1 | 0 | |
| | | | | Hwy - Street Sign - New Request | 2 | 0 | |
| | | | | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | | | Hwy - Street Sweeping / Cleaning | 1 | 0 | |
| | | | | Hwy - Telephone/Utility Pole | 1 | 0 | |
| | | | | Hwy - Tree Branch / Debris Pickup | 3 | 0.3 | |
| | | | | Hwy - Tree Fallen - Emergency | 1 | 0 | |
| | | | | Hwy - Tree Planting | 1 | 0 | |
| | | | | Hwy - Tree Trimming / Removal Inspection | 7 | 2.0 | |
| | | | | Highway Department | | 26 | 1.6 |
| | | | | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 1 |
| | | Street Light - Fixture Problem | 1 | | | 6.0 | |
| | | Street Light - Light Out (Single) | 4 | | | 10.0 | |
| | | Street Light - Lights Out (Multiple) | 3 | | | 4.3 | |
| | Street Light - Mark Out | 6 | 6.2 | | | | |
| | Street Lighting District | | 15 | 6.4 | | | |
| | Department of Public Works | | | | 41 | 3.4 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 11.0 | | |
| | | Inter Municipal Affairs | | 2 | 11.0 | | |
| | Inter Municipal Affairs | | | | 2 | 11.0 | |
| | Planning and Building Department | Building Department | Building Department | Bldg - Applicant Advocate Request | 2 | 0.5 | |
| | | | | Bldg - Construction Complaint | 1 | 2.0 | |
| | | | | Bldg - From Transfer | 1 | 0 | |
| | | | | Bldg - Housing Complaint | 1 | 0 | |
| | | | | Bldg - Illegal Housing | 2 | 0 | |
| | | | | Bldg - Suspect Work Without a Permit | 2 | 1.0 | |
| | Building Department | | 9 | 0.6 | | | |
| | Planning and Building Department | | | | 9 | 0.6 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------|-----------------------------|-----------------------------|--------------------------------------|-------|---------------|
| GARDEN CITY PARK | Project Independence | Project Independence | PI - Cancellation | 2 | 0 |
| | | | PI - Exercise Program Registration | 2 | 0 |
| | | | PI - Financial Assistance | 1 | 1.0 |
| | | | PI - Flu Shot Registration | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 6 | 0 |
| | | | PI - Health and Mental Health | 30 | 0 |
| | | | PI - Membership Registration | 2 | 0 |
| | | | PI - Miscellaneous | 4 | 2.2 |
| | | | PI - Taxi Service | 67 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | Project Independence | | | 117 | 0.1 |
| | Project Independence | | | 117 | 0.1 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 2 | 1.5 |
| | | | SWMA - Garbage Not Picked Up | 3 | 1.7 |
| | | | Solid Waste Management | | 5 |
| | Solid Waste Management | | | 5 | 1.6 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| Supervisor's Office | | 1 | 0 | | |
| Supervisor's Office | | | 1 | 0 | |
| GARDEN CITY PARK | | | | 211 | 1.4 |
| GLENWOOD LANDING | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| GLENWOOD LANDING | | | | 1 | 0 |
| GREAT NECK | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 0 |
| | | | Animal Sh - Lost Animal | 1 | 0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 13.0 |
| | | Animal Shelter | | 3 | 4.3 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 4 | 0 |
| | | Cat Shelter | | 4 | 0 |
| | Code Enforcement | Code - Illicit Discharge | | 1 | 1.0 |
| | | Code - Overgrown Vegetation | | 3 | 1.3 |
| | | Code Enforcement | | 4 | 1.2 |
| | Department of Public Safety | | | 11 | 1.6 |
| | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | 1 | 9.0 |
| Hwy - Curb Repair | | | 1 | 0 | |
| Hwy - Dead Animal Pickup | | | 1 | 1.0 | |
| Hwy - From Transfer | | | 1 | 16.0 | |
| Hwy - Grass Cut / Mow | | | 1 | 0 | |
| Hwy - Miscellaneous | | | 1 | 0 | |
| Hwy - Pothole | | | 2 | 4.5 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|----------------------------------|----------------------------|---|-------|---------------|
| GREAT NECK | Department of Public Works | Highway Department | Hwy - Street Painting | 1 | 28.0 |
| | | | Hwy - Street Sign - New Request | 3 | 0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 1.0 |
| | | | Hwy - Tree Planting | 2 | 0 |
| | | | Hwy - Tree Stump Removal | 7 | 1.0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 11 | 0.7 |
| | | Highway Department | 33 | 2.4 | |
| | | Street Lighting District | Street Light - Light Out (Single) | 3 | 4.0 |
| | | | Street Light - Mark Out | 4 | 6.8 |
| | | | Street Light - Misc Problems | 1 | 0 |
| | | Street Lighting District | 8 | 4.9 | |
| | | Department of Public Works | 41 | 2.9 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 6.0 |
| | | | OIC - Inter Municipal SR | 2 | 12.0 |
| | | Inter Municipal Affairs | 4 | 9.0 | |
| | Inter Municipal Affairs | 4 | 9.0 | | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 4 | 0.2 |
| | | | Bldg - Suspect Work Without a Permit | 3 | 1.0 |
| | | Building Department | 7 | 0.6 | |
| | Planning and Building Department | 7 | 0.6 | | |
| | Project Independence | Project Independence | PI - Call Back Request | 4 | 1.2 |
| | | | PI - Exercise Program Registration | 1 | 0 |
| | | | PI - Financial Assistance | 1 | 0 |
| | | | PI - Flu Shot Registration | 3 | 0 |
| | | | PI - Food and Hunger | 2 | 0.5 |
| | | | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 9 | 0 |
| | | | PI - Household Maintenance | 2 | 4.5 |
| | | | PI - Membership Registration | 6 | 0 |
| | | | PI - Miscellaneous | 5 | 0.4 |
| | | | PI - No Heat emergency (Excl Housing Authority) | 1 | 1.0 |
| | | | PI - Taxi Service | 158 | 0 |
| | | | PI - Taxi Service Cancellation | 8 | 0 |
| PI - Transportation/Mobility Mgmt Info | | | 2 | 0.5 | |
| Project Independence | | 203 | 0.1 | | |
| Project Independence | 203 | 0.1 | | | |
| Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 | |
| | | Solid Waste Management | 1 | 0 | |
| | Solid Waste Management | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|-----------------------------|--------------------------|--|-------|---------------|
| GREAT NECK | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| GREAT NECK | | | | 268 | 0.7 |
| GREAT NECK ESTATES | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Taxi Service | 18 | 0 |
| | | | PI - Taxi Service Cancellation | 4 | 0 |
| | Project Independence | | | 23 | 0 |
| Project Independence | | | 23 | 0 | |
| GREAT NECK ESTATES | | | | 24 | 0 |
| GREAT NECK PLAZA | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 3 | 0 |
| | | Community Services | | 3 | 0 |
| | Community Services | | | 3 | 0 |
| | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 18.0 |
| | | Inter Municipal Affairs | | 1 | 18.0 |
| | Inter Municipal Affairs | | | 1 | 18.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Exercise Program Registration | 2 | 1.0 |
| | | | PI - Flu Shot Registration | 2 | 0 |
| | | | PI - Health Chat/Event Registration | 6 | 0 |
| | | | PI - Health and Mental Health | 13 | 0.1 |
| | | | PI - Household Maintenance | 2 | 2.0 |
| | | | PI - Membership Registration | 6 | 0 |
| | | | PI - Miscellaneous | 4 | 0.2 |
| PI - Taxi Service | | | 160 | 0.1 | |
| PI - Taxi Service Cancellation | | | 20 | 0 | |
| PI - Taxi Service Complaint | | | 1 | 0 | |
| PI - Transportation/Mobility Mgmt Info | 4 | 0.2 | | | |
| Project Independence | | | 221 | 0.1 | |
| Project Independence | | | 221 | 0.1 | |
| GREAT NECK PLAZA | | | | 226 | 0.2 |
| GREENVALE | Department of Public Safety | Code Enforcement | Code - Noise | 2 | 0 |
| | | Code Enforcement | | 2 | 0 |
| | Department of Public Safety | | | 2 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------------------|----------------------------------|-----------------------------------|---|--|---------------|-----|
| GREENVALE | Department of Public Works | Highway Department | Hwy - Street Sweeping / Cleaning | 1 | 1.0 | |
| | | | Hwy - Tree Planting | 1 | 6.0 | |
| | | Highway Department | | | 2 | 3.5 |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 0 | |
| | | Street Lighting District | | | 2 | 0 |
| | Department of Public Works | | | 4 | 1.8 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 | |
| | | | Bldg - From Transfer | 1 | 0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | Building Department | | | 3 | 0 |
| | Planning and Building Department | | | 3 | 0 | |
| | GREENVALE | | | 9 | 0.8 | |
| | Garden City | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | | Community Services | | 1 | 0 |
| Community Services | | | 1 | 0 | | |
| Garden City | | | 1 | 0 | | |
| Garden City Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Code Enforcement | Code - Overgrown Vegetation | 1 | 18.0 | |
| | | | Code - Property Maintenance | 2 | 0 | |
| | | Code Enforcement | | | 3 | 6.0 |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 0 | |
| | | | Prkg Enfrc - Parking Violations Complaint | 1 | 0 | |
| | | Parking Enforcement | | | 2 | 0 |
| | Department of Public Safety | | | 5 | 3.6 | |
| | Department of Public Works | Highway Department | Hwy - Bee's Nest Removal | 1 | 5.0 | |
| | | | Hwy - Street Sign - Repair / Replace | 4 | 1.5 | |
| | | | Hwy - Telephone/Utility Pole | 1 | 0 | |
| | | | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 3 | 2.0 | |
| | | Highway Department | | | 10 | 1.7 |
| | | Street Lighting District | Street Light - Light Out (Single) | 2 | 4.0 | |
| | | | Street Light - Mark Out | 1 | 6.0 | |
| | | | Street Light - Misc Problems | 1 | 8.0 | |
| | | Street Lighting District | | | 4 | 5.5 |
| Department of Public Works | | | 14 | 2.8 | | |
| Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 | | |
| | | Bldg - Application Status | 1 | 3.0 | | |
| | | Bldg - Construction Complaint | 1 | 5.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------|----------------------------------|-------------------------|---|-------|---------------|
| Garden City Park | Planning and Building Department | Building Department | Bldg - From Transfer | 1 | 0 |
| | | | Bldg - Illegal Housing | 2 | 2.5 |
| | | Building Department | | 6 | 2.2 |
| | Planning and Building Department | | | 6 | 2.2 |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 1 | 0 |
| | | | PI - Flu Shot Registration | 2 | 0 |
| | | | PI - Taxi Service | 1 | 0 |
| | Project Independence | | 4 | 0 | |
| | Project Independence | | 4 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 6.0 |
| | | Solid Waste Management | | 1 | 6.0 |
| | Solid Waste Management | | | 1 | 6.0 |
| | Garden City Park | | | | 31 |
| Garden city Park | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 0 |
| | | Highway Department | | 2 | 0 |
| | Department of Public Works | | | 2 | 0 |
| Garden city Park | | | | 2 | 0 |
| Glenwood Landing | Department of Public Safety | Code Enforcement | Code - Overgrown Vegetation | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| Glenwood Landing | | | | 2 | 0 |
| Great Neck | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 14.0 |
| | | Parking Enforcement | | 1 | 14.0 |
| | Department of Public Safety | | | 2 | 7.0 |
| | Department of Public Works | Highway Department | Hwy - Dead Animal Pickup | 1 | 2.0 |
| | | | Hwy - Tree Fallen - Emergency | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 3 | 3.7 |
| | | | Hwy - Tree Trimming / Removal Inspection | 4 | 0 |
| | | Highway Department | | 9 | 1.4 |
| | Department of Public Works | | | 9 | 1.4 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 13.0 |
| Inter Municipal Affairs | | 1 | 13.0 | | |
| Inter Municipal Affairs | | | 1 | 13.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------------|----------------------------------|--------------------------|--------------------------------------|-------------------------------------|---------------|-----|
| Great Neck | Planning and Building Department | Building Department | Bldg - Construction Complaint | 1 | 2.0 | |
| | | | Bldg - From Transfer | 1 | 0 | |
| | | Building Department | | 2 | 1.0 | |
| | Planning and Building Department | | | 2 | 1.0 | |
| | Project Independence | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 |
| | | | | PI - Health and Mental Health | 1 | 0 |
| | | | | PI - Membership Registration | 3 | 0 |
| | | | | PI - Miscellaneous | 1 | 7.0 |
| | | | | PI - Taxi Service | 21 | 0 |
| | | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | Project Independence | | 29 | 0.2 | |
| | Project Independence | | | 29 | 0.2 | |
| Great Neck | | | | 45 | 1.1 | |
| Great Neck Estates | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 0 | |
| | | Code Enforcement | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| | Department of Public Works | | | 1 | 4.0 | |
| | Project Independence | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | | | Project Independence | | 1 |
| Project Independence | | | 1 | 0 | | |
| Great Neck Estates | | | | 3 | 1.3 | |
| Great Neck Plaza | Department of Public Safety | Animal Shelter | Animal Sh - Unleashed - Stray Dog | 1 | 1.0 | |
| | | Animal Shelter | | 1 | 1.0 | |
| | Department of Public Safety | | | 1 | 1.0 | |
| | Project Independence | Project Independence | Project Independence | PI - Flu Shot Registration | 1 | 0 |
| | | | | PI - Taxi Service | 7 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | 9 | 0 | |
| Project Independence | | | 9 | 0 | | |
| Great Neck Plaza | | | | 10 | 0.1 | |
| Great neck | Department of Public Works | Highway Department | Hwy - Manhole Repair | 1 | 1.0 | |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | Highway Department | | 2 | 0.5 | |
| Department of Public Works | | | 2 | 0.5 | | |
| Great neck | | | | 2 | 0.5 | |
| Greenvale | Community Services | Community Services | CommSvc - Misc SR | 1 | 1.0 | |
| | | Community Services | | 1 | 1.0 | |
| | Community Services | | | 1 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------------|----------------------------------|-------------------------------------|--|-------|---------------|
| Greenvale | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| Greenvale | | | | 2 | 0.5 |
| HERRICKS | Administrative Services | Administrative Services | Adm Svc - Green Team | 1 | 1.0 |
| | | Administrative Services | | 1 | 1.0 |
| | Administrative Services | | | 1 | 1.0 |
| | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 2 | 0.5 |
| | | | CommSvc - Seasonal Programs Registration | 4 | 0 |
| | | Community Services | | 6 | 0.2 |
| | Community Services | | | 6 | 0.2 |
| | Department of Public Safety | Code Enforcement | Code - After Hours/Weekend Construction | 3 | 0.7 |
| | | | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 4 | 0.5 |
| | Department of Public Safety | | | 4 | 0.5 |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | 2 | 9.5 |
| | | | Hwy - Street Drainage / Flooding | 1 | 2.0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 1.0 |
| | | | Hwy - Tree Planting | 2 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 4 | 0 |
| | | Highway Department | | 10 | 2.2 |
| | | Street Lighting District | Street Light - Cable Break | 1 | 19.0 |
| | | | Street Light - Light Out (Single) | 3 | 11.7 |
| | | | Street Light - Lights Out (Multiple) | 5 | 11.8 |
| | | | Street Light - Mark Out | 4 | 5.2 |
| | | | Street Light - Misc Problems | 1 | 0 |
| | Street Light - On During Day | | 1 | 6.0 | |
| | Street Lighting District | | 15 | 9.3 | |
| | Department of Public Works | | | 25 | 6.5 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 8.0 |
| | | | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 2 | 4.0 |
| | Inter Municipal Affairs | | | 2 | 4.0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 3 | 0.7 |
| | | | Bldg - Certificate Status | 1 | 0 |
| | | Building Department | | 4 | 0.5 |
| Planning and Building Department | | | 4 | 0.5 | |
| Project Independence | Project Independence | PI - Exercise Program Registration | 2 | 0 | |
| | | PI - Health Chat/Event Registration | 1 | 0 | |
| | | PI - Miscellaneous | 1 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------------|-----------------------------|--------------------------|--|--|---------------|------|
| HERRICKS | Project Independence | Project Independence | PI - Taxi Service | 22 | 0.3 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | Project Independence | | | 27 | 0.3 |
| | Project Independence | | | 27 | 0.3 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 1.0 | |
| | | Solid Waste Management | | | 1 | 1.0 |
| | Solid Waste Management | | | 1 | 1.0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 | |
| HERRICKS | | | | 71 | 2.6 | |
| HEWLETT | Department of Public Safety | Code Enforcement | Code - Tree Removal | 1 | 0 | |
| | | Code Enforcement | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| HEWLETT | | | | 1 | 0 | |
| HICKSVILLE | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| HICKSVILLE | | | | 1 | 0 | |
| Herricks | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | | 1 | 0 |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Barking Dog | 1 | 0 |
| | | | | Animal Sh - Misc | 1 | 1.0 |
| | | Animal Shelter | | | 2 | 0.5 |
| | | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 |
| | | | | Code - Property Maintenance | 2 | 2.0 |
| | Code Enforcement | | | 3 | 1.3 | |
| | Department of Public Safety | | | 5 | 1.0 | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Miscellaneous | 2 | 1.5 |
| | | | | Hwy - Pothole | 1 | 21.0 |
| | | | | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | | Hwy - Tree Branch / Debris Pickup | 1 | 2.0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 4 | 0 |
| | | Highway Department | | | 9 | 2.9 |
| Street Lighting District | | Street Lighting District | Street Light - Cable Break | 1 | 2.0 | |
| | | | Street Light - Light Out (Single) | 3 | 6.0 | |
| | Street Light - Mark Out | | 3 | 6.0 | | |
| Street Lighting District | | | 7 | 5.4 | | |
| Department of Public Works | | | 16 | 4.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------|----------------------------------|---------------------------------|------------------------------------|-------|---------------|
| Herricks | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 1.0 |
| | | | Bldg - Construction Complaint | 1 | 0 |
| | | Building Department | | 2 | 0.5 |
| | Planning and Building Department | | | 2 | 0.5 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Exercise Program Registration | 1 | 0 |
| | | | PI - Membership Registration | 2 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Support Group Registration | 1 | 1.0 |
| | | Project Independence | | 6 | 0.2 |
| | Project Independence | | | 6 | 0.2 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 3.0 |
| | | | Solid Waste Management | | 2 |
| | | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | Sustainability Department | | 1 | 1.0 |
| | Solid Waste Management | | | 3 | 2.3 |
| | Herricks | | | | 34 |
| Hicksville | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| Hicksville | | | | 1 | 0 |
| KENSINGTON | Project Independence | Project Independence | PI - Call Back Request | 2 | 4.0 |
| | | | PI - Household Maintenance | 1 | 1.0 |
| | | | PI - Taxi Service | 6 | 0 |
| | Project Independence | | | 9 | 1.0 |
| Project Independence | | | 9 | 1.0 | |
| KENSINGTON | | | | 9 | 1.0 |
| KINGS POINT | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 6.0 |
| | | Parks and Recreation Department | | 1 | 6.0 |
| | Parks and Recreation Department | | | 1 | 6.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 8 | 0.4 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | | 9 | 0.3 |
| Project Independence | | | 9 | 0.3 | |
| KINGS POINT | | | | 10 | 0.9 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|----------------------------------|-------------------------|-----------------------------------|-------|---------------|------|
| Kensington | Project Independence | Project Independence | PI - Food and Hunger | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| | Project Independence | | | 1 | 0 | |
| Kensington | | | | 1 | 0 | |
| Kings Point | Department of Public Safety | Animal Shelter | Animal Sh - Unleashed - Stray Dog | 1 | 2.0 | |
| | | Animal Shelter | | 1 | 2.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | Department of Public Safety | | | | 2 | 1.0 |
| | Project Independence | Project Independence | PI - Call Back Request | | 1 | 0 |
| | | | PI - Caregiver Support | | 1 | 0 |
| | | | PI - Membership Registration | | 1 | 0 |
| | | | PI - Miscellaneous | | 1 | 0 |
| | | | PI - Taxi Service | | 5 | 0 |
| | Project Independence | | | 9 | 0 | |
| | Project Independence | | | | 9 | 0 |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | | 1 | 0 |
| | | | Supervisor's Office | | 1 | 0 |
| Supervisor's Office | | | 1 | 0 | | |
| Kings Point | | | | 12 | 0.2 | |
| LAKE SUCCESS | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 18.0 | |
| | | | OIC - Inter Municipal SR | | 1 | 13.0 |
| | | Inter Municipal Affairs | | 2 | 15.5 | |
| | Inter Municipal Affairs | | | | 2 | 15.5 |
| | Planning and Building Department | Building Department | Bldg - From Transfer | 1 | 1.0 | |
| | | Building Department | | 1 | 1.0 | |
| | Planning and Building Department | | | | 1 | 1.0 |
| | Project Independence | Project Independence | PI - Taxi Service | | 17 | 0.1 |
| | | | PI - Taxi Service Cancellation | | 2 | 0 |
| | | Project Independence | | 19 | 0.1 | |
| | Project Independence | | | | 19 | 0.1 |
| LAKE SUCCESS | | | | 22 | 1.5 | |
| Lake Success | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 8.0 | |
| | | Inter Municipal Affairs | | 1 | 8.0 | |
| | Inter Municipal Affairs | | | | 1 | 8.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 15 | 0 | |
| | | Project Independence | | 15 | 0 | |
| | Project Independence | | | | 15 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|-----------------------------|---|--|-------------------------|---------------|------|
| Lake Success | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | Receiver of Taxes | | 1 | 0 | |
| | Receiver of Taxes | | | 1 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Environmental Education | 1 | 8.0 | |
| | | Sustainability Department | | 1 | 8.0 | |
| | Solid Waste Management | | | 1 | 8.0 | |
| Lake Success | | | | 18 | 0.9 | |
| Levittown | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 25.0 | |
| | | Inter Municipal Affairs | | 1 | 25.0 | |
| | Inter Municipal Affairs | | | 1 | 25.0 | |
| Levittown | | | | 1 | 25.0 | |
| MANHASSET | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 3.0 | |
| | | Adminstrative Services | | 1 | 3.0 | |
| | Adminstrative Services | | | 1 | 3.0 | |
| | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | | Community Services | | 2 | 0 | |
| | Community Services | | | 2 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Barking Dog | 1 | 5.0 |
| | | | Animal Shelter | | 1 | 0 |
| | | Animal Shelter | | | 2 | 2.5 |
| | | Code Enforcement | Code - Animal (except Dog / Cat / Wild life) | | 1 | 0 |
| | | | Code - Commercial Vehicle stored on Residential Property | | 1 | 0 |
| | | | Code - Court | | 1 | 0 |
| | | | Code - Garbage | | 1 | 17.0 |
| | | | Code - Miscellaneous | | 4 | 2.0 |
| | | | Code - Noise | | 1 | 5.0 |
| | | | Code - Odor | | 1 | 10.0 |
| | | | Code - Property Maintenance | | 1 | 0 |
| | Code Enforcement | | | 11 | 3.6 | |
| | Parking Enforcement | Prkg Enfrc - From Transfer | | 1 | 0 | |
| | | Prkg Enfrc - Parking Violations Complaint | | 6 | 4.0 | |
| | Parking Enforcement | | | 7 | 3.4 | |
| | Department of Public Safety | | | | 20 | 3.4 |
| | Department of Public Works | Department of Public Works | DPW - Road Project | 1 | 1.0 | |
| | | Department of Public Works | | | 1 | 1.0 |
| | | Highway Department | Hwy - Catch Basin | | 1 | 0 |
| | | | Hwy - Curb Repair | | 2 | 0 |
| | | | Hwy - Dead Animal Pickup | | 1 | 2.0 |
| Hwy - Miscellaneous | | | 7 | -52.9 | | |
| Hwy - Pothole | | 6 | 4.0 | | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------|----------------------------------|----------------------------------|--|--------------------------------------|---------------|-----|
| MANHASSET | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 1 | 0 | |
| | | | Hwy - Speed Sign | 1 | 0 | |
| | | | Hwy - Street Drainage / Flooding | 1 | 14.0 | |
| | | | Hwy - Street Painting | 2 | 2.5 | |
| | | | Hwy - Street Sign - New Request | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 8 | 3.6 | |
| | | | Hwy - Telephone/Utility Pole | 1 | 0 | |
| | | | Hwy - Tree Branch / Debris Pickup | 4 | 1.5 | |
| | | | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 7 | 0.3 | |
| | | Highway Department | | 44 | -6.5 | |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 11.5 | |
| | | | Street Light - Fixture Problem | 1 | 1.0 | |
| | | | Street Light - Light Out (Single) | 4 | 8.2 | |
| | | | Street Light - Lights Out (Multiple) | 5 | 6.4 | |
| | | | Street Light - Mark Out | 10 | 4.4 | |
| | | | Street Light - Misc Problems | 1 | 3.0 | |
| | | | Street Light - Pole Problem | 2 | 0 | |
| | | | Street Lighting District | | 25 | 5.4 |
| | | Department of Public Works | | 70 | -2.2 | |
| | | Housing Authority | Housing Authority | Housing - Electrical | 1 | 5.0 |
| | | | | Housing - High Priority SR | 1 | 3.0 |
| | | | | Housing - Misc SR | 2 | 0 |
| | | | | Housing - Pest Control | 1 | 8.0 |
| | | | | Housing - Plumbing | 5 | 3.6 |
| | | Housing Authority | | 10 | 3.4 | |
| | | Housing Authority | | 10 | 3.4 | |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | | | OIC - Inter Municipal SR | 2 | 0 |
| | | | Inter Municipal Affairs | | 3 | 0 |
| | | Inter Municipal Affairs | | 3 | 0 | |
| | | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 2 | 0 |
| | | | | Bldg - Construction Complaint | 2 | 3.5 |
| | | | | Bldg - From Transfer | 1 | 0 |
| | | | | Bldg - Illegal Housing | 1 | 0 |
| | | | | Bldg - Suspect Work Without a Permit | 1 | 1.0 |
| | | | | Bldg - Unable to Reach Inspector | 1 | 7.0 |
| | | | Building Department | | 8 | 1.9 |
| | | | Planning Department | Planning - Questions needing Answers | 1 | 0 |
| | | Planning Department | | 1 | 0 | |
| | Planning and Building Department | | 9 | 1.7 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|-----------------------------|--------------------------|--|-------|---------------|
| MANHASSET | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 7 | 1.6 |
| | | | PI - Household Maintenance | 1 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 6 | 1.5 |
| | | | PI - Taxi Service | 73 | 0.0 |
| | | | PI - Taxi Service Cancellation | 5 | 0 |
| | Project Independence | | | 94 | 0.2 |
| | Project Independence | | | 94 | 0.2 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 6.0 |
| | | Solid Waste Management | | 1 | 6.0 |
| | Solid Waste Management | | | 1 | 6.0 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 5 | 0 |
| | | 311 Call Center | | 5 | 0 |
| Supervisor's Office | | | 5 | 0 | |
| MANHASSET | | | | 215 | 0.0 |
| MANHASSET HILLS | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 2.0 |
| | | | Street Light - Mark Out | 4 | 6.8 |
| | | Street Lighting District | | 5 | 5.8 |
| | Department of Public Works | | | 5 | 5.8 |
| MANHASSET HILLS | | | | 5 | 5.8 |
| MANORHAVEN | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 2 | 0.5 |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 1.0 |
| | | Highway Department | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 4 | 6.0 |
| | | | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 5 | 4.8 |
| | Inter Municipal Affairs | | | 5 | 4.8 |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 3 | 0 |
| | | | PI - Flu Shot Registration | 2 | 0 |
| PI - Health and Mental Health | | | 32 | 0 | |
| PI - Taxi Service | | | 30 | 0 | |
| PI - Taxi Service Cancellation | | | 1 | 0 | |
| PI - Transportation/Mobility Mgmt Info | | | 2 | 0.5 | |
| Project Independence | | | 70 | 0.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---------------------------|-------------------------|---------------------------|--|-------|---------------|
| MANORHAVEN | Project Independence | | | 70 | 0.0 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | Supervisor's Office | | | 1 |
| | Supervisor's Office | | | 1 | 0 |
| MANORHAVEN | | | | 79 | 0.3 |
| MELVILLE | Project Independence | Project Independence | PI - Call Back Request | 1 | 5.0 |
| | | Project Independence | | 1 | 5.0 |
| | Project Independence | | | 1 | 5.0 |
| MELVILLE | | | | 1 | 5.0 |
| MINEOLA | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 3 | 0 |
| | | | CommSvc - Bus Pickup Schedule | 4 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 13 | 0 |
| | Community Services | | | 20 | 0 |
| | Community Services | | | 20 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 3 | 14.3 |
| | | Inter Municipal Affairs | | 3 | 14.3 |
| | Inter Municipal Affairs | | | 3 | 14.3 |
| | Project Independence | Project Independence | PI - Call Back Request | 2 | 0 |
| | | | PI - Caregiver Support | 1 | 0 |
| | | | PI - Exercise Program Registration | 2 | 1.0 |
| | | | PI - Health Chat/Event Registration | 8 | 0 |
| | | | PI - Health and Mental Health | 8 | 0 |
| | | | PI - Membership Registration | 6 | 0 |
| | | | PI - Miscellaneous | 6 | 1.0 |
| | | | PI - Support Group Registration | 2 | 0.5 |
| | | | PI - Taxi Service | 51 | 0.1 |
| | | | PI - Taxi Service Cancellation | 5 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | Project Independence | | | 92 | 0.2 |
| | Project Independence | | | 92 | 0.2 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 3.0 |
| | | | SWMA - Rain Barrel | 1 | 3.0 |
| Sustainability Department | | 2 | 3.0 | | |
| Solid Waste Management | | | 2 | 3.0 | |
| MINEOLA | | | | 117 | 0.6 |
| MUNSEY PARK | Project Independence | Project Independence | PI - Cancellation | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| MUNSEY PARK | | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------------------|----------------------------------|--------------------------|---|--|---------------|------|
| Manhasset | Department of Public Safety | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 1.0 | |
| | | | Code - Miscellaneous | 2 | 1.0 | |
| | | Code Enforcement | | | 3 | 1.0 |
| | Department of Public Safety | | | 3 | 1.0 | |
| | Department of Public Works | Highway Department | | Hwy - Pothole | 2 | 1.0 |
| | | | | Hwy - Street Sign - Repair / Replace | 4 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 4 | 0 |
| | | Highway Department | | | 10 | 0.2 |
| | | Street Lighting District | | Street Light - Light Out (Single) | 1 | 3.0 |
| | | | | Street Light - Mark Out | 8 | 7.4 |
| | | Street Lighting District | | | 9 | 6.9 |
| | Department of Public Works | | | 19 | 3.4 | |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 3 | 0.3 |
| | | | | Bldg - Construction Complaint | 1 | 1.0 |
| | Building Department | | | 4 | 0.5 | |
| | Planning and Building Department | | | 4 | 0.5 | |
| | Project Independence | Project Independence | | PI - Call Back Request | 1 | 0 |
| | | | | PI - Household Maintenance | 1 | 4.0 |
| | | | | PI - Membership Registration | 1 | 0 |
| | | | | PI - Taxi Service | 2 | 0 |
| | | | | PI - Transportation/Mobility Mgmt Info | 1 | 5.0 |
| | | Project Independence | | | 6 | 1.5 |
| | Project Independence | | | 6 | 1.5 | |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | | 311 Call Center | | | 1 | 0 |
| | | Supervisor's Office | SupV - Helicopter | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| Supervisor's Office | | | 2 | 0 | | |
| Manhasset | | | | 34 | 2.3 | |
| Manorhaven | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 21.0 | |
| | | Inter Municipal Affairs | | | 1 | 21.0 |
| | Inter Municipal Affairs | | | 1 | 21.0 | |
| | Project Independence | Project Independence | | PI - Call Back Request | 2 | 0 |
| | | | | PI - Exercise Program Registration | 2 | 0 |
| | | | | PI - Health Chat/Event Registration | 1 | 0 |
| | | | | PI - Health and Mental Health | 1 | 0 |
| | | | | PI - Membership Registration | 3 | 0 |
| PI - Support Group Registration | | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------|-----------------------------|-------------------------|--|-------------------------------------|---------------|----|
| Manorhaven | Project Independence | Project Independence | PI - Taxi Service | 19 | 0 | |
| | | | PI - Veterans Services | 1 | 1.0 | |
| | | Project Independence | | 30 | 0.0 | |
| | Project Independence | | | 30 | 0.0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 2 | 0 | |
| | | Supervisor's Office | | 2 | 0 | |
| | Supervisor's Office | | | 2 | 0 | |
| Manorhaven | | | | 33 | 0.7 | |
| Mineola | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 5 | 0 | |
| | | Community Services | | 6 | 0 | |
| | Community Services | | | 6 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 2 | 0.5 | |
| | | Animal Shelter | | 2 | 0.5 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 3 | 0 | |
| | | Cat Shelter | | 3 | 0 | |
| | | Code Enforcement | Code - Noise | 1 | 0 | |
| | | Code Enforcement | | 1 | 0 | |
| | Department of Public Safety | | | 6 | 0.2 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 | |
| | | Inter Municipal Affairs | | 1 | 0 | |
| | Inter Municipal Affairs | | | 1 | 0 | |
| | Project Independence | Project Independence | Project Independence | PI - Exercise Program Registration | 3 | 0 |
| | | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | | PI - Miscellaneous | 1 | 0 |
| | | | | PI - Taxi Service | 5 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | | Project Independence | | 12 |
| Project Independence | | | 12 | 0 | | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 3.0 | | |
| | Sustainability Department | | 1 | 3.0 | | |
| Solid Waste Management | | | 1 | 3.0 | | |
| Mineola | | | | 26 | 0.2 | |
| Munsey Park | Project Independence | Project Independence | PI - Membership Registration | 2 | 0 | |
| | | | PI - Miscellaneous | 1 | 2.0 | |
| | Project Independence | | 3 | 0.7 | | |
| Project Independence | | | 3 | 0.7 | | |
| Munsey Park | | | | 3 | 0.7 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------|-----------------------------|--------------------------|---|-------------------------|---------------|------|
| NEW CASSEL | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 0 | |
| | | | CommSvc - Misc SR | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 4 | 0 | |
| | | Community Services | | | 6 | 0 |
| | Community Services | | | 6 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Lost Animal | 4 | 0.5 |
| | | | Animal Shelter | | 4 | 0.5 |
| | | Code Enforcement | Code - Court | | 5 | 0 |
| | | | Code - Garbage | | 1 | 18.0 |
| | | | Code - Litter | | 3 | 0 |
| | | | Code - Miscellaneous | | 1 | 2.0 |
| | | | Code - No Plates / Inoperable Vehicle | | 3 | 2.3 |
| | | | Code - Odor | | 1 | 3.0 |
| | | | Code - Overgrown Vegetation | | 2 | 0 |
| | | | Code - Property Maintenance | | 4 | 6.0 |
| | | | Code - Signs | | 1 | 8.0 |
| | | | Code - Unlawful Property Use | | 1 | 0 |
| | | Code Enforcement | | 22 | 2.8 | |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | | 1 | 2.0 |
| | | | Prkg Enfrc - Parking Violations Complaint | | 1 | 0 |
| | | Parking Enforcement | | 2 | 1.0 | |
| | Department of Public Safety | | | 28 | 2.4 | |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | | 2 | 4.5 |
| | | | Hwy - Pothole | | 3 | 2.7 |
| | | | Hwy - Street Sign - New Request | | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | | 4 | 3.2 |
| | | | Hwy - Tree Stump Removal | | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | | 5 | 3.6 |
| | | Highway Department | | 16 | 3.0 | |
| | | Street Lighting District | Street Light - Cycles On / Off | | 5 | 0 |
| | | | Street Light - Light Out (Single) | | 4 | 0 |
| | | | Street Light - Lights Out (Multiple) | | 3 | 0 |
| | Street Light - Mark Out | | 1 | 4.0 | | |
| | Street Lighting District | | 13 | 0.3 | | |
| | Department of Public Works | | | 29 | 1.8 | |
| | Housing Authority | Housing Authority | Housing - Appliance | | 2 | 4.0 |
| | | | Housing - Electrical | | 6 | 1.5 |
| | | | Housing - High Priority SR | | 1 | 0 |
| | | | Housing - Misc Carpentry | | 2 | 4.0 |
| | | | Housing - Misc Construction | | 1 | 14.0 |
| | | | Housing - Misc Exterior | | 1 | 3.0 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------|----------------------------------|----------------------|--|--------------------------|---------------|-----|
| NEW CASSEL | Housing Authority | Housing Authority | Housing - Misc SR | 4 | 4.2 | |
| | | | Housing - Pest Control | 1 | 7.0 | |
| | | Housing Authority | | | 18 | 3.7 |
| | Housing Authority | | | 18 | 3.7 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 2 | 0 | |
| | | | Bldg - Construction Complaint | 1 | 0 | |
| | | | Bldg - Housing Complaint | 1 | 0 | |
| | | | Bldg - Illegal Housing | 7 | 1.4 | |
| | | Building Department | | | 11 | 0.9 |
| | Planning and Building Department | | | 11 | 0.9 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | | PI - Cancellation | 2 | 0 | |
| | | | PI - Exercise Program Registration | 9 | 0.4 | |
| | | | PI - Health Chat/Event Registration | 7 | 0 | |
| | | | PI - Health and Mental Health | 7 | 0.7 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Miscellaneous | 3 | 0 | |
| | | | PI - Taxi Service | 39 | 0 | |
| | | | PI - Taxi Service Cancellation | 3 | 0 | |
| | | | PI - Taxi Service Complaint | 1 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | | PI - Veterans Services | 1 | 1.0 | |
| | | Project Independence | | | 77 | 0.1 |
| Project Independence | | | 77 | 0.1 | | |
| NEW CASSEL | | | 169 | 1.2 | | |
| NEW HYDE PARK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 11 | 0 | |
| | | Community Services | | | 11 | 0 |
| | | Community Services | | | 11 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter | Cat Shelter - Feral Cats | 3 | 4.0 |
| | | | Cat Shelter | | | 3 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 1.0 | |
| | | | Code - From Transfer | 1 | 0 | |
| | | | Code - Property Maintenance | 1 | 0 | |
| | Code Enforcement | | | 3 | 0.3 | |
| | Department of Public Safety | | | 6 | 2.2 | |
| | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | 1 | 0 | |
| | | | Hwy - Miscellaneous | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | | Hwy - Tree Planting | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|----------------------------------|----------------------------|--|--------------------------|---------------|------|
| NEW HYDE PARK | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 | |
| | | Highway Department | | | 6 | 0 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 13.0 | |
| | | | Street Light - Light Out (Single) | 1 | 4.0 | |
| | | | Street Light - Mark Out | 5 | 7.6 | |
| | | Street Lighting District | | | 7 | 7.9 |
| | | Department of Public Works | | | 13 | 4.2 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 10.5 |
| | | | Inter Municipal Affairs | | 2 | 10.5 |
| | Inter Municipal Affairs | | | 2 | 10.5 | |
| | Planning and Building Department | Building Department | Bldg - Abandoned Property | 1 | 0 | |
| | | | Bldg - Applicant Advocate Request | 1 | 0 | |
| | | Building Department | | 2 | 0 | |
| | Planning and Building Department | | | 2 | 0 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 5.0 | |
| | | | PI - Exercise Program Registration | 5 | 0 | |
| | | | PI - Flu Shot Registration | 3 | 0 | |
| | | | PI - Health Chat/Event Registration | 3 | 0 | |
| | | | PI - Household Maintenance | 1 | 0 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Miscellaneous | 3 | 0 | |
| | | | PI - Taxi Service | 31 | 0 | |
| | | | PI - Taxi Service Cancellation | 4 | 0 | |
| | | Project Independence | | 54 | 0.1 | |
| | Project Independence | | | 54 | 0.1 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 | |
| Supervisor's Office | | 1 | 0 | | | |
| Supervisor's Office | | | 1 | 0 | | |
| NEW HYDE PARK | | | | 89 | 1.1 | |
| NO NEW HYDE PARK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | | Community Services | | | 1 | 0 |
| | Department of Public Safety | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 1 | 0 | |
| | | | Code - Garbage | 1 | 0 | |
| | | | Code - Noise | 2 | 3.5 | |
| | | | Code - Signs | 1 | 8.0 | |
| Code Enforcement | | 5 | 3.0 | | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | | | |
|------------------|----------------------------------|----------------------------------|---|--|--------------------------|--------------------------|--------------------------------------|----|-----|
| NO NEW HYDE PARK | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 0 | | | | |
| | | | Prkg Enfrc - Parking Violations Complaint | 1 | 5.0 | | | | |
| | | | Parking Enforcement | | 2 | 2.5 | | | |
| | | Department of Public Safety | | | 7 | 2.9 | | | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Catch Basin | 3 | 0 | | | |
| | | | | Hwy - Curb Repair | 2 | 5.5 | | | |
| | | | | Hwy - Dead Animal Pickup | 1 | 3.0 | | | |
| | | | | Hwy - Miscellaneous | 2 | 2.0 | | | |
| | | | | Hwy - Pothole | 4 | 11.5 | | | |
| | | | | Hwy - Street Sign - New Request | 3 | 0 | | | |
| | | | | Hwy - Street Sign - Repair / Replace | 1 | 6.0 | | | |
| | | | | Hwy - Tree Branch / Debris Pickup | 2 | 3.5 | | | |
| | | | | Hwy - Tree Trimming / Removal Inspection | 4 | 0 | | | |
| | | | | | Highway Department | | | 22 | 3.5 |
| | | | | Street Lighting District | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 3 | 6.0 |
| | | | | | | | Street Light - Light Out (Single) | 8 | 9.5 |
| | | | | | | | Street Light - Lights Out (Multiple) | 2 | 6.5 |
| | | Street Lighting District | | | 13 | 8.2 | | | |
| | | Department of Public Works | | | 35 | 5.3 | | | |
| | Inter Municipal Affairs | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 | | | |
| | | | | | 1 | 0 | | | |
| | | Inter Municipal Affairs | | | 1 | 0 | | | |
| | Planning and Building Department | Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 2.0 | | | |
| | | | | | 1 | 2.0 | | | |
| | | Planning and Building Department | | | 1 | 2.0 | | | |
| | Solid Waste Management | Solid Waste Management | Solid Waste Management | SWMA - Request for Public Trash Can | 1 | 0 | | | |
| | | | | | 1 | 0 | | | |
| | Solid Waste Management | | | 1 | 0 | | | | |
| NO NEW HYDE PARK | | | | 46 | 4.5 | | | | |
| NORTH HILLS | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 | | | | |
| | | | OIC - Inter Municipal SR | 4 | 6.8 | | | | |
| | | | | 5 | 5.4 | | | | |
| | | Inter Municipal Affairs | | | 5 | 5.4 | | | |
| | Project Independence | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 | | | |
| | | | | PI - Miscellaneous | 1 | 1.0 | | | |
| | | | | PI - Taxi Service | 44 | 0 | | | |
| | | | | PI - Taxi Service Cancellation | 6 | 0 | | | |
| | | Project Independence | | | 52 | 0.0 | | | |
| | | Project Independence | | | 52 | 0.0 | | | |
| NORTH HILLS | | | | 57 | 0.5 | | | | |
| NORTH NEW HYDE | Community Services | Community Services | CommSvc - From Transfer | 1 | 3.0 | | | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------|------------------------------|--------------------------|--|--|---------------|-----|
| PARK | Community Services | Community Services | CommSvc - Misc SR | 2 | 0.5 | |
| | | | CommSvc - Seasonal Programs Registration | 29 | 0 | |
| | | Community Services | 32 | 0.1 | | |
| | Community Services | | | 32 | 0.1 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Barking Dog | 1 | 8.0 |
| | | | | Animal Sh - Dog Defecation | 1 | 2.0 |
| | | | | Animal Sh - Misc | 1 | 1.0 |
| | | | | Animal Sh - Surrender a dog | 1 | 0 |
| | | Animal Shelter | | | 4 | 2.8 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | | 1 | 0 |
| | | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 |
| | | | | Code - Commercial Vehicle stored on Residential Property | 3 | 3.3 |
| | | | | Code - Court | 4 | 3.8 |
| | | | | Code - Garbage | 2 | 2.5 |
| | | | | Code - Lights | 1 | 0 |
| | | | | Code - Miscellaneous | 2 | 8.5 |
| | | | | Code - No Plates / Inoperable Vehicle | 2 | 9.5 |
| | | | | Code - Noise | 1 | 5.0 |
| | | | | Code - Odor | 2 | 2.0 |
| | | | | Code - Overgrown Vegetation | 2 | 0 |
| | | | | Code - Property Maintenance | 6 | 2.2 |
| | | | | Code - Storage and Display | 1 | 3.0 |
| | | | | Code - Tree Removal | 1 | 0 |
| | Code - Unlawful Property Use | | | 1 | 2.0 | |
| | Code Enforcement | | | 29 | 3.2 | |
| | Department of Public Safety | | | 34 | 3.1 | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Curb Repair | 1 | 0 |
| | | | | Hwy - Dead Animal Pickup | 1 | 7.0 |
| | | | | Hwy - Pothole | 1 | 0 |
| | | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | | Hwy - Street Sweeping / Cleaning | 1 | 4.0 |
| | | | | Hwy - Tree Branch / Debris Pickup | 2 | 5.5 |
| | | | | Hwy - Tree Fallen - Emergency | 1 | 0 |
| | | | | Hwy - Tree Planting | 3 | 2.3 |
| | | | | Hwy - Tree Stump Removal | 3 | 2.3 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 19 | 0.3 |
| | | Highway Department | | | 33 | 1.2 |
| | | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | | Street Light - Light Out (Single) | 20 | 6.4 |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------------|----------------------------------|----------------------------------|--------------------------------------|--|---------------|------|
| NORTH NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 4 | 5.0 | |
| | | | Street Light - Mark Out | 20 | 6.2 | |
| | | | Street Light - Misc Problems | 1 | 0 | |
| | | | Street Lighting District | | 46 | 5.9 |
| | | Department of Public Works | | | 79 | 3.9 |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 6 | 0.2 |
| | | | | Bldg - Construction Complaint | 1 | 19.0 |
| | | | | Bldg - Housing Complaint | 1 | 0 |
| | | | | Bldg - Illegal Housing | 3 | 1.3 |
| | | | | Bldg - Suspect Work Without a Permit | 6 | 2.0 |
| | | | | Bldg - Unable to Reach Inspector | 1 | 2.0 |
| | | Building Department | | | 18 | 2.1 |
| | | Planning and Building Department | | | 18 | 2.1 |
| | Project Independence | Project Independence | | PI - Exercise Program Registration | 7 | 0.7 |
| | | | | PI - Flu Shot Registration | 9 | 0 |
| | | | | PI - Health Chat/Event Registration | 6 | 0 |
| | | | | PI - Health and Mental Health | 21 | 0.1 |
| | | | | PI - Household Maintenance | 1 | 0 |
| | | | | PI - Membership Registration | 4 | 0 |
| | | | | PI - Miscellaneous | 6 | 1.8 |
| | | | | PI - Taxi Service | 63 | 0 |
| | | | | PI - Taxi Service Cancellation | 5 | 0 |
| | | | | PI - Taxi Service Complaint | 2 | 0.5 |
| | | | | PI - Transportation/Mobility Mgmt Info | 3 | 1.7 |
| | | Project Independence | | | 127 | 0.2 |
| | | Project Independence | | | 127 | 0.2 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | Receiver of Taxes | | | 1 | 0 |
| | Receiver of Taxes | | | | 1 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 5.0 | |
| | | Solid Waste Management | | | 1 | 5.0 |
| | | Sustainability Department | SWMA - Compost | | 1 | 1.0 |
| SWMA - Rain Garden | | | 1 | 1.0 | | |
| Sustainability Department | | | 2 | 1.0 | | |
| Solid Waste Management | | | | 3 | 2.3 | |
| Supervisor's Office | Supervisor's Office | | SupV - Airplane | 1 | 0 | |
| | | | SupV - Helicopter | 2 | 0 | |
| | | | SupV - Thank You from Constituent | 2 | 0 | |
| | Supervisor's Office | | | 5 | 0 | |
| Supervisor's Office | | | | 5 | 0 | |
| NORTH NEW HYDE PARK | | | | 299 | 1.6 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------|----------------------------------|------------------------------|--|-------|---------------|-----|
| New Cassel | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 | |
| | | | Animal Sh - Misc | 1 | 1.0 | |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 4.0 | |
| | | Animal Shelter | | | 3 | 2.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | | 1 | 0 |
| | | Code Enforcement | Code - Court | 3 | 0 | |
| | | | Code - Miscellaneous | 1 | 0 | |
| | | | Code - No Plates / Inoperable Vehicle | 4 | 0.5 | |
| | | | Code - Property Maintenance | 1 | 0 | |
| | Code - Storage and Display | | 1 | 7.0 | | |
| | Code Enforcement | | | 10 | 0.9 | |
| | Department of Public Safety | | | 14 | 1.1 | |
| | Department of Public Works | Highway Department | Hwy - Street Drainage / Flooding | 1 | 2.0 | |
| | | | Hwy - Street Sign - Repair / Replace | 8 | 0 | |
| | | | Hwy - Tree Planting | 1 | 0 | |
| | | | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 5.5 | |
| | | Highway Department | | | 13 | 1.0 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 9.0 | |
| | | | Street Light - Light Out (Single) | 7 | 5.3 | |
| | | | Street Light - Lights Out (Multiple) | 2 | 0 | |
| | | Street Lighting District | | | 10 | 4.6 |
| | Department of Public Works | | | 23 | 2.6 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 | |
| | | | Bldg - Housing Complaint | 1 | 0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | Building Department | | | 3 | 0 | |
| | Planning and Building Department | | | 3 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 18 | 0.1 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | Project Independence | | | 19 | 0.1 |
| | Project Independence | | | 19 | 0.1 | |
| Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 1.0 | | |
| | Solid Waste Management | | | 1 | 1.0 | |
| Solid Waste Management | | | 1 | 1.0 | | |
| New Cassel | | | | 60 | 1.3 | |
| New Hyde Park | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 4 | 1.0 | |
| | | Animal Shelter | | 4 | 1.0 | |
| | Department of Public Safety | | | 4 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------------|----------------------------------|---------------------------|--|--------------------------------|---------------|------|
| New Hyde Park | Department of Public Works | Highway Department | Hwy - Tree Planting | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 | |
| | | Highway Department | | | 3 | 0 |
| | | Street Lighting District | Street Light - Light Out (Single) | 2 | 13.5 | |
| | | Street Lighting District | | | 2 | 13.5 |
| | Department of Public Works | | | 5 | 5.4 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 13.0 | |
| | | Inter Municipal Affairs | | 1 | 13.0 | |
| | Inter Municipal Affairs | | | 1 | 13.0 | |
| | Planning and Building Department | Building Department | Bldg - Miscellaneous | 1 | 10.0 | |
| | | Building Department | | 1 | 10.0 | |
| | Planning and Building Department | | | 1 | 10.0 | |
| | Project Independence | Project Independence | | PI - Caregiver Support | 1 | 0 |
| | | | | PI - Health and Mental Health | 1 | 0 |
| | | | | PI - Miscellaneous | 2 | 0.5 |
| | | | | PI - Taxi Service | 1 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | | 6 | 0.2 |
| | Project Independence | | | 6 | 0.2 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 4.0 | |
| | | Sustainability Department | | 1 | 4.0 | |
| | Solid Waste Management | | | 1 | 4.0 | |
| | New Hyde Park | | | | 18 | 3.3 |
| New Hyde park | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 4 | 0 | |
| | | Highway Department | | 4 | 0 | |
| | Department of Public Works | | | 4 | 0 | |
| New Hyde park | | | | 4 | 0 | |
| New cassel | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | Highway Department | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| New cassel | | | | 1 | 0 | |
| North Hills | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Bite | 1 | 7.0 | |
| | | Animal Shelter | | 1 | 7.0 | |
| | Department of Public Safety | | | 1 | 7.0 | |
| | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 | |
| | | Street Lighting District | | 1 | 0 | |
| Department of Public Works | | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------|--------------------------------|----------------------------|---|--|---------------|------|
| North Hills | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 14.0 | |
| | | Inter Municipal Affairs | | 1 | 14.0 | |
| | Inter Municipal Affairs | | | 1 | 14.0 | |
| | Project Independence | Project Independence | PI - Miscellaneous | 1 | 7.0 | |
| | | | PI - Taxi Service | 13 | 0 | |
| | Project Independence | | | 14 | 0.5 | |
| | Project Independence | | | 14 | 0.5 | |
| North Hills | | | | 18 | 1.6 | |
| North New Hyde Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 6 | 0 | |
| | | Community Services | | 6 | 0 | |
| | Community Services | | | 6 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Lost Animal | 2 | 0 |
| | | | | Animal Sh - Misc | 1 | 3.0 |
| | | Animal Shelter | | | 3 | 1.0 |
| | | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 2 | 2.5 |
| | | | | Code - Bamboo | 1 | 0 |
| | | | | Code - Commercial Vehicle stored on Residential Property | 3 | 1.0 |
| | | | | Code - Court | 1 | 11.0 |
| | | | | Code - Fence | 1 | 0 |
| | | | | Code - Garbage | 1 | 0 |
| | | | | Code - Noise | 1 | 0 |
| | | | | Code - Overgrown Vegetation | 1 | 0 |
| | | | | Code - Property Maintenance | 1 | 0 |
| | | | | Code Enforcement | | |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 0 | |
| | Parking Enforcement | | | 2 | 0 | |
| | Department of Public Safety | | | | 17 | 1.3 |
| | Department of Public Works | Department of Public Works | Department of Public Works | DPW - Road Project | 1 | 1.0 |
| | | | | Department of Public Works | | 1 |
| | | Highway Department | Highway Department | Hwy - Bee's Nest Removal | 1 | 11.0 |
| | | | | Hwy - Curb Repair | 3 | 1.7 |
| | | | | Hwy - Miscellaneous | 3 | 10.3 |
| | | | | Hwy - Pothole | 3 | 4.3 |
| | | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | | Hwy - Tree Planting | 2 | 0 |
| Hwy - Tree Removal Objection | | | | 1 | 4.0 | |
| Hwy - Tree Stump Removal | | | | 5 | 0 | |
| Highway Department | | | 25 | 0 | | |
| Highway Department | | | 44 | 1.5 | | |
| Street Lighting District | Street Light - Cycles On / Off | 3 | 2.3 | | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------|----------------------------------|--------------------------|--------------------------------------|-------------------------------------|---------------|------|
| North New Hyde Park | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 11 | 9.0 | |
| | | | Street Light - Lights Out (Multiple) | 3 | 3.7 | |
| | | | Street Light - Mark Out | 15 | 5.4 | |
| | | | Street Light - On During Day | 2 | 2.5 | |
| | | Street Lighting District | | | 34 | 6.0 |
| | Department of Public Works | | | | 79 | 3.4 |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 6 | 0.8 |
| | | | | Bldg - Construction Complaint | 2 | 0.5 |
| | | | | Bldg - Illegal Housing | 2 | 0 |
| | | | | Bldg - Miscellaneous | 1 | 8.0 |
| | | | | Bldg - Unable to Reach Inspector | 1 | 2.0 |
| | | Building Department | | | 12 | 1.3 |
| | | Planning Department | Planning - Questions needing Answers | 2 | 1.5 | |
| | Planning Department | | | 2 | 1.5 | |
| | Planning and Building Department | | | | 14 | 1.4 |
| | Project Independence | Project Independence | | PI - Call Back Request | 2 | 0.5 |
| | | | | PI - Exercise Program Registration | 7 | 0 |
| | | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | | PI - Health and Mental Health | 5 | 0 |
| | | | | PI - Membership Registration | 4 | 0 |
| | | | | PI - Miscellaneous | 4 | 1.2 |
| | | | | PI - Support Group Registration | 2 | 0 |
| | | | | PI - Taxi Service | 5 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | | PI - Veterans Services | 1 | 1.0 |
| | | | | Project Independence | | |
| | Project Independence | | | | 33 | 0.2 |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 5.0 | | |
| | Sustainability Department | | | 1 | 5.0 | |
| Solid Waste Management | | | | 1 | 5.0 | |
| Supervisor's Office | 311 Call Center | 311 - PSEG Power Outage | 2 | 0 | | |
| | 311 Call Center | | | 2 | 0 | |
| Supervisor's Office | | | | 2 | 0 | |
| North New Hyde Park | | | | 152 | 2.1 | |
| OLD WESTBURY | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 23.0 | |
| | | Inter Municipal Affairs | | | 1 | 23.0 |
| | Inter Municipal Affairs | | | 1 | 23.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------|-----------------------------|--------------------------|--|---|---------------|-----|
| OLD WESTBURY | Project Independence | Project Independence | PI - Taxi Service | 6 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | Project Independence | | | 7 | 0 | |
| | Project Independence | | | 7 | 0 | |
| OLD WESTBURY | | | | 8 | 2.9 | |
| OYSTER BAY | Department of Public Works | Highway Department | Hwy - Tree Fallen - Emergency | 1 | 5.0 | |
| | | Highway Department | | 1 | 5.0 | |
| | Department of Public Works | | | 1 | 5.0 | |
| OYSTER BAY | | | | 1 | 5.0 | |
| Old Westbury | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 9.0 | |
| | | Street Lighting District | | 1 | 9.0 | |
| | Department of Public Works | | | 1 | 9.0 | |
| Old Westbury | | | | 1 | 9.0 | |
| PLANDOME | Project Independence | Project Independence | PI - Taxi Service | 10 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | Project Independence | | | 11 | 0 | |
| | Project Independence | | | 11 | 0 | |
| PLANDOME | | | | 11 | 0 | |
| PLANDOME HEIGHTS | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 3 | 0 | |
| | | Supervisor's Office | | 3 | 0 | |
| | Supervisor's Office | | | 3 | 0 | |
| PLANDOME HEIGHTS | | | | 3 | 0 | |
| PLANDOME MANOR | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 13.0 | |
| | | Inter Municipal Affairs | | 1 | 13.0 | |
| | Inter Municipal Affairs | | | 1 | 13.0 | |
| PLANDOME MANOR | | | | 1 | 13.0 | |
| PORT WASHINGTON | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 17.0 | |
| | | Adminstrative Services | | 1 | 17.0 | |
| | Adminstrative Services | | | 1 | 17.0 | |
| | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Dog Defecation | 1 | 6.0 |
| | | | | Animal Sh - Found Animal | 1 | 1.0 |
| | | | | Animal Sh - Misc | 2 | 3.0 |
| | | Animal Shelter | | | 4 | 3.2 |
| | | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 3 | 0.3 |
| | | | | Code - Court | 4 | 0 |
| | Code - From Transfer | | | 4 | 1.0 | |
| Code - Garbage | 5 | | | 5.0 | | |
| Code - Miscellaneous | | | 4 | 0.8 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|-----------------|---------------------------------|----------------------------------|---|----------------------------|---------------|------|-----|
| PORT WASHINGTON | Department of Public Safety | Code Enforcement | Code - Noise | 1 | 0 | | |
| | | | Code - Overgrown Vegetation | 1 | 0 | | |
| | | | Code - Property Maintenance | 3 | 2.0 | | |
| | | Code Enforcement | | | 25 | 1.6 | |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 3.0 | | |
| | | | Prkg Enfrc - Parking Violations Complaint | 2 | 6.0 | | |
| | | Parking Enforcement | | | 3 | 5.0 | |
| | | Port Washington Parking District | PWPD - Broken Meter | 5 | 0.8 | | |
| | | | PWPD - Miscellaneous | 2 | 8.0 | | |
| | | Port Washington Parking District | | | 7 | 2.9 | |
| | | Department of Public Safety | | | | 39 | 2.2 |
| | | Department of Public Works | Department of Public Works | DPW - Road Project | 3 | 0.7 | |
| | | | | Department of Public Works | | | 3 |
| | Highway Department | | Hwy - Curb Repair | 1 | 2.0 | | |
| | | | Hwy - Dead Animal Pickup | 2 | 0.5 | | |
| | | | Hwy - Miscellaneous | 3 | 1.0 | | |
| | | | Hwy - Pothole | 3 | 2.3 | | |
| | | | Hwy - Street Painting | 1 | 0 | | |
| | | | Hwy - Street Sign - New Request | 1 | 0 | | |
| | | | Hwy - Street Sign - Repair / Replace | 10 | 0.8 | | |
| | | | Hwy - Street Sweeping / Cleaning | 3 | 0.3 | | |
| | | | Hwy - Tree Branch / Debris Pickup | 9 | 1.8 | | |
| | | | Hwy - Tree Planting | 1 | 0 | | |
| | | | Hwy - Tree Stump Removal | 4 | 2.5 | | |
| | | | Hwy - Tree Trimming / Removal Inspection | 26 | 0 | | |
| | Highway Department | | | 64 | 0.8 | | |
| | Street Lighting District | | Street Light - Cycles On / Off | 3 | 1.3 | | |
| | | | Street Light - Light Out (Single) | 2 | 0 | | |
| | | | Street Light - Lights Out (Multiple) | 5 | 0 | | |
| | | | Street Light - Mark Out | 14 | 3.8 | | |
| | Street Lighting District | | | 24 | 2.4 | | |
| | Department of Public Works | | | | 91 | 1.2 | |
| | Inter Municipal Affairs | | Inter Municipal Affairs | OIC - From Transfer | 1 | 13.0 | |
| | | | | OIC - Inter Municipal SR | 5 | 7.6 | |
| | | | Inter Municipal Affairs | | | 6 | 8.5 |
| | Inter Municipal Affairs | | | | 6 | 8.5 | |
| | Parks and Recreation Department | | Parks and Recreation Department | Park - From Transfer | 1 | 0 | |
| | | | | Park - Miscellaneous | 1 | 0 | |
| | | Parks and Recreation Department | | | 2 | 0 | |
| | Parks and Recreation Department | | | | 2 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------|----------------------------------|----------------------------------|--|---|---------------|-----|
| PORT WASHINGTON | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 6 | 0.3 | |
| | | | Bldg - Application Status | 2 | 5.0 | |
| | | | Bldg - Construction Complaint | 1 | 4.0 | |
| | | | Bldg - From Transfer | 3 | 2.3 | |
| | | | Bldg - Housing Complaint | 1 | 0 | |
| | | | Bldg - Illegal Housing | 2 | 0 | |
| | | | Bldg - Suspect Work Without a Permit | 2 | 1.0 | |
| | | | Bldg - Unable to Reach Inspector | 2 | 1.0 | |
| | | Building Department | | | 19 | 1.4 |
| | | Planning and Building Department | | | 19 | 1.4 |
| | | Project Independence | Project Independence | PI - Call Back Request | 2 | 0 |
| | | | | PI - Exercise Program Registration | 6 | 0.3 |
| | | | | PI - Financial Assistance | 1 | 1.0 |
| | | | | PI - Flu Shot Registration | 4 | 0 |
| | | | | PI - Health and Mental Health | 2 | 0.5 |
| | | | | PI - Household Maintenance | 1 | 0 |
| | | | | PI - Membership Registration | 2 | 0 |
| | | | | PI - Miscellaneous | 2 | 0.5 |
| | | | | PI - Taxi Service | 147 | 0.0 |
| | | | | PI - Taxi Service Cancellation | 7 | 0 |
| | | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | | | Project Independence | | |
| | | Project Independence | | | 176 | 0.0 |
| | | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | | Receiver of Taxes | | 1 | 0 |
| | | Receiver of Taxes | | | 1 | 0 |
| | | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 4 | 3.0 |
| | | | | SWMA - Container without License / Permit | 3 | 0 |
| | | | | SWMA - Garbage Not Picked Up | 2 | 1.0 |
| | | | Solid Waste Management | | 9 | 1.6 |
| | | | Sustainability Department | SWMA - Rain Barrel | 1 | 1.0 |
| | | | Sustainability Department | | 1 | 1.0 |
| | Solid Waste Management | | | 10 | 1.5 | |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | | 311 Call Center | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------------------------|-----------------------------|----------------------------|---|-------|---------------|------|
| PORT WASHINGTON | Supervisor's Office | Supervisor's Office | SupV - Employee Complaint | 1 | 1.0 | |
| | | | SupV - Thank You from Constituent | 1 | 0 | |
| | | Supervisor's Office | | 2 | 0.5 | |
| | Supervisor's Office | | | 3 | 0.3 | |
| PORT WASHINGTON | | | | 349 | 0.9 | |
| PORT WASHINGTON NORTH | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 7.0 | |
| | | Street Lighting District | | 1 | 7.0 | |
| | Department of Public Works | | | 1 | 7.0 | |
| | Project Independence | Project Independence | PI - Health Chat/Event Registration | | 1 | 0 |
| | | | PI - Health and Mental Health | | 2 | 0 |
| | | | PI - Miscellaneous | | 1 | 1.0 |
| | | | PI - Taxi Service | | 5 | 0 |
| | Project Independence | | | 9 | 0.1 | |
| | Project Independence | | | 9 | 0.1 | |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Garden | 1 | 3.0 | |
| | | Sustainability Department | | 1 | 3.0 | |
| Solid Waste Management | | | 1 | 3.0 | | |
| PORT WASHINGTON NORTH | | | | 11 | 1.0 | |
| Port Washignton | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 0 | |
| | | Highway Department | | 2 | 0 | |
| | Department of Public Works | | | 2 | 0 | |
| Port Washignton | | | | 2 | 0 | |
| Port Washington | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 3 | 0 | |
| | | Community Services | | 3 | 0 | |
| | Community Services | | | 3 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Bite | 2 | 0 | |
| | | Animal Shelter | | 2 | 0 | |
| | | Code Enforcement | Code - After Hours/Weekend Construction | | 1 | 0 |
| | | | Code - Animal (except Dog / Cat / Wild life) | | 1 | 0 |
| | | | Code - Court | | 1 | 0 |
| | Code Enforcement | | | 3 | 0 | |
| | Department of Public Safety | | | 5 | 0 | |
| | Department of Public Works | Department of Public Works | DPW - Road Project | 1 | 0 | |
| | | Department of Public Works | | | 1 | 0 |
| | | Highway Department | Hwy - Abandoned Vehicle | | 2 | 5.0 |
| | | | Hwy - Curb Repair | | 1 | 0 |
| | | | Hwy - From Transfer | | 1 | 21.0 |
| Hwy - Miscellaneous | | | 1 | 0 | | |
| Hwy - Pothole | | | 1 | 1.0 | | |
| Hwy - Street Sign - Repair / Replace | | | 25 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------------|----------------------------------|--|--|-------|---------------|-----|
| Port Washington | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 2 | -1.0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 8 | 1.2 | |
| | | Highway Department | | | 41 | 1.0 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | | Street Light - Light Out (Single) | 2 | 9.0 | |
| | | | Street Light - Lights Out (Multiple) | 1 | 0 | |
| | | | Street Light - Mark Out | 4 | 4.0 | |
| | | | Street Light - Misc Problems | 1 | 1.0 | |
| | | | Street Light - On During Day | 1 | 10.0 | |
| | | Street Lighting District | | | 10 | 4.5 |
| | Department of Public Works | | | 52 | 1.6 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 11 | 0.5 | |
| | | | Bldg - Certificate Status | 2 | 3.5 | |
| | | | Bldg - Construction Complaint | 1 | 0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | | Bldg - Inspection Request | 1 | 4.0 | |
| | | | Bldg - Miscellaneous | 1 | 6.0 | |
| | | | Bldg - Suspect Work Without a Permit | 2 | 4.5 | |
| | Building Department | | | 19 | 1.7 | |
| | Planning and Building Department | | | 19 | 1.7 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 | |
| | | | PI - Flu Shot Registration | 1 | 0 | |
| | | | PI - Membership Registration | 7 | 0 | |
| | | | PI - Taxi Service | 38 | 0 | |
| | | | Project Independence | | | 47 |
| | Project Independence | | | 47 | 0.0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 5.0 | |
| Solid Waste Management | | | 1 | 5.0 | | |
| Sustainability Department | | SWMA - Compost | 3 | 1.0 | | |
| | | Sustainability Department | | 3 | 1.0 | |
| Solid Waste Management | | | 4 | 2.0 | | |
| Port Washington | | | | 130 | 1.0 | |
| Port Washington North | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 | | |
| | | Community Services | | 2 | 0 | |
| | Community Services | | | 2 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 2.0 | |
| | | Inter Municipal Affairs | | 1 | 2.0 | |
| | Inter Municipal Affairs | | | 1 | 2.0 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 2 | 0 | |
| | | | PI - Membership Registration | 6 | 0 | |
| PI - Miscellaneous | | | 3 | 0.3 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------------------|-----------------------------|--------------------------|--|------------------------------|---------------|-----|
| Port Washington North | Project Independence | Project Independence | PI - Support Group Registration | 1 | 0 | |
| | | | PI - Taxi Service | 16 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | Project Independence | | | 29 | 0.0 | |
| Project Independence | | | 29 | 0.0 | | |
| Port Washington North | | | | 32 | 0.1 | |
| Port washington | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 | |
| | | Street Lighting District | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| Port washington | | | | 1 | 0 | |
| ROOSEVELT | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| ROOSEVELT | | | | 1 | 0 | |
| ROSLYN | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 | |
| | | Animal Shelter | | 1 | 1.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 2 | 0.5 | |
| | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | | Street Light - Mark Out | 2 | 5.0 | |
| | | Street Lighting District | | 3 | 3.3 | |
| | Department of Public Works | | | 3 | 3.3 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 23.0 | |
| | | Inter Municipal Affairs | | 1 | 23.0 | |
| | Inter Municipal Affairs | | | 1 | 23.0 | |
| | Project Independence | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | | PI - Miscellaneous | 1 | 7.0 |
| | | | | PI - Taxi Service | 32 | 0 |
| PI - Taxi Service Cancellation | | | | 1 | 0 | |
| Project Independence | | | 35 | 0.2 | | |
| Project Independence | | | 35 | 0.2 | | |
| ROSLYN | | | | 41 | 1.0 | |
| ROSLYN ESTATES | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 | |
| | | Animal Shelter | | 1 | 1.0 | |
| | Department of Public Safety | | | 1 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------------|-----------------------------------|---|-------------------------------------|-------|---------------|-----|
| ROSLYN ESTATES | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0 | |
| | | Inter Municipal Affairs | | 2 | 0 | |
| | Inter Municipal Affairs | | | 2 | 0 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 1 | 0 | |
| | | | PI - Taxi Service | 16 | 0 | |
| | Project Independence | | | 17 | 0 | |
| | Project Independence | | | 17 | 0 | |
| ROSLYN ESTATES | | | | 21 | 0.0 | |
| ROSLYN HARBOR | Project Independence | Project Independence | PI - Health Chat/Event Registration | 2 | 0 | |
| | | Project Independence | | 2 | 0 | |
| | Project Independence | | | 2 | 0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 | |
| | | Supervisor's Office | | 2 | 0 | |
| | Supervisor's Office | | | 2 | 0 | |
| ROSLYN HARBOR | | | | 4 | 0 | |
| ROSLYN HEIGHTS | Department of Public Safety | Animal Shelter | Animal Sh - Unleashed - Stray Dog | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | | Code Enforcement | Code - Fence | 1 | 8.0 | |
| | | | Code - Garbage | 1 | 0 | |
| | | | Code - Lights | 1 | 1.0 | |
| | | | Code - Miscellaneous | 3 | 3.0 | |
| | | | Code - Overgrown Vegetation | 3 | 0.3 | |
| | | | Code - Property Maintenance | 1 | 18.0 | |
| | Code - Storage and Display | 1 | 0 | | | |
| | Code Enforcement | | 11 | 3.4 | | |
| | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 8.0 | | |
| | Parking Enforcement | | 1 | 8.0 | | |
| | Department of Public Safety | | | | 14 | 3.2 |
| | Department of Public Works | Department of Public Works | DPW - Road Project | 2 | 0 | |
| | | Department of Public Works | | 2 | 0 | |
| Highway Department | | Hwy - Catch Basin | 1 | 0 | | |
| | | Hwy - Curb Repair | 1 | 0 | | |
| | | Hwy - Grass Cut / Mow | 2 | 3.0 | | |
| | | Hwy - Miscellaneous | 2 | 1.0 | | |
| | | Hwy - Pothole | 1 | 4.0 | | |
| | | Hwy - Street Sweeping / Cleaning | 4 | 1.5 | | |
| | Hwy - Tree Branch / Debris Pickup | 1 | 0 | | | |
| Hwy - Tree Fallen - Emergency | 1 | 0 | | | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------|----------------------------------|--|--|--------------------------|---------------|------|
| ROSLYN HEIGHTS | Department of Public Works | Highway Department | Hwy - Tree Planting | 2 | 2.0 | |
| | | | Hwy - Tree Removal Objection | 2 | 3.0 | |
| | | | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 7 | 2.7 | |
| | | Highway Department | | | 25 | 1.9 |
| | | Street Lighting District | Street Light - Cycles On / Off | | 6 | 1.0 |
| | | | Street Light - Light Out (Single) | | 6 | 10.3 |
| | | | Street Light - Lights Out (Multiple) | | 2 | 0 |
| | | | Street Light - Mark Out | | 8 | 4.9 |
| | | | Street Light - On During Day | | 1 | 24.0 |
| | | Street Lighting District | | | 23 | 5.7 |
| | | Department of Public Works | | | 50 | 3.6 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | | | OIC - Inter Municipal SR | 2 | 14.0 |
| | Inter Municipal Affairs | | 3 | 9.3 | | |
| | Inter Municipal Affairs | | | 3 | 9.3 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | | 3 | 0 |
| | | | Bldg - Certificate Status | | 1 | 1.0 |
| | | | Bldg - Construction Complaint | | 4 | 3.5 |
| | | | Bldg - Suspect Work Without a Permit | | 3 | 2.3 |
| | | | Bldg - Unable to Reach Inspector | | 2 | 1.0 |
| | | Building Department | | | 13 | 1.8 |
| | Planning and Building Department | | | 13 | 1.8 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | | 5 | 0 |
| | | | PI - Health and Mental Health | | 11 | 0.1 |
| | | | PI - Membership Registration | | 1 | 0 |
| | | | PI - Miscellaneous | | 2 | 3.5 |
| | | | PI - Taxi Service | | 84 | 0.0 |
| | | | PI - Taxi Service Cancellation | | 2 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | | 1 | 0 |
| | | Project Independence | | | 106 | 0.1 |
| Project Independence | | | 106 | 0.1 | | |
| Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | | 2 | 6.0 | |
| | | SWMA - Garbage Not Picked Up | | 2 | 1.0 | |
| | Solid Waste Management | | | 4 | 3.5 | |
| Solid Waste Management | | | 4 | 3.5 | | |
| Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | | 1 | 0 | |
| | 311 Call Center | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------------|-----------------------------|-------------------------|---|-------|---------------|
| ROSLYN HEIGHTS | Supervisor's Office | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 2 | 0 |
| ROSLYN HEIGHTS | | | | 192 | 1.6 |
| RUSSELL GARDENS | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 2 | 0 |
| | | | PI - Taxi Service | 8 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | | 12 | 0 |
| Project Independence | | | 12 | 0 | |
| RUSSELL GARDENS | | | | 12 | 0 |
| Roslyn | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 3 | 0 |
| | | Highway Department | | 3 | 0 |
| | Department of Public Works | | | 3 | 0 |
| | Project Independence | Project Independence | PI - Flu Shot Registration | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 1 | 0 |
| | Project Independence | | | 3 | 0 |
| Project Independence | | | 3 | 0 | |
| Roslyn | | | | 6 | 0 |
| Roslyn Estates | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| Roslyn Estates | | | | 1 | 0 |
| Roslyn Harbor | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| Roslyn Harbor | | | | 1 | 0 |
| Roslyn Heights | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 2 | 10.0 |
| | | Animal Shelter | | 2 | 10.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 5.0 |
| | | | Code - Garbage | 1 | 0 |
| | | | Code - Miscellaneous | 1 | 0 |
| | Code Enforcement | | 3 | 1.7 | |
| | Department of Public Safety | | | 6 | 4.2 |
| | Department of Public Works | Highway Department | Hwy - Pothole | 2 | 2.5 |
| Hwy - Street Drainage / Flooding | | | 1 | 0 | |
| Hwy - Street Sign - Repair / Replace | | | 1 | 0 | |
| Hwy - Street Sweeping / Cleaning | | | 2 | 4.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------|----------------------------------|--------------------------|--|-------|---------------|-----|
| Roslyn Heights | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 3 | 0 | |
| | | Highway Department | | | 11 | 1.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 0 | |
| | | | Street Light - Mark Out | 7 | 3.6 | |
| | | Street Lighting District | | | 9 | 2.8 |
| | Department of Public Works | | | 20 | 1.9 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 1.0 | |
| | | | Bldg - Suspect Work Without a Permit | 2 | 6.5 | |
| | | Building Department | | 3 | 4.7 | |
| | | Planning Department | Planning - Questions needing Answers | 1 | 0 | |
| | | Planning Department | | 1 | 0 | |
| | Planning and Building Department | | | 4 | 3.5 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 2 | 0.5 | |
| | | | PI - Health Chat/Event Registration | 2 | 0 | |
| | | | PI - Health and Mental Health | 4 | 0 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Taxi Service | 1 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | 13 | 0.1 | |
| | Project Independence | | | 13 | 0.1 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 | |
| SWMA - Garbage Not Picked Up | | | 1 | 1.0 | | |
| Solid Waste Management | | 2 | 0.5 | | | |
| Solid Waste Management | | | 2 | 0.5 | | |
| Roslyn Heights | | | | 45 | 1.8 | |
| Russell Gardens | Department of Public Works | Highway Department | Hwy - From Transfer | 1 | 2.0 | |
| | | Highway Department | | 1 | 2.0 | |
| | Department of Public Works | | | 1 | 2.0 | |
| Russell Gardens | | | | 1 | 2.0 | |
| SANDS POINT | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | | PI - Exercise Program Registration | 2 | 0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Taxi Service | 7 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | Project Independence | | 12 | 0 | | |
| Project Independence | | | 12 | 0 | | |
| SANDS POINT | | | | 12 | 0 | |
| SEARINGTOWN | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|----------------------------------|---------------------------|-----------------------------------|--|---------------|------|
| SEARINGTOWN | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 23.0 | |
| | | | Code - Sidewalk Obstruction | 1 | 0 | |
| | | Code Enforcement | | | 2 | 11.5 |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 8.0 | |
| | | Parking Enforcement | | | 1 | 8.0 |
| | Department of Public Safety | | | | 4 | 7.8 |
| | Department of Public Works | Highway Department | | Hwy - Curb Repair | 1 | 0 |
| | | | | Hwy - Dead Animal Pickup | 1 | 2.0 |
| | | | | Hwy - Miscellaneous | 2 | 0.5 |
| | | | | Hwy - Pothole | 1 | 15.0 |
| | | | | Hwy - Tree Planting | 2 | 0 |
| | | | | Hwy - Tree Stump Removal | 1 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 4 | 1.0 |
| | | Highway Department | | | 12 | 1.8 |
| | | Street Lighting District | | Street Light - Cycles On / Off | 1 | 0 |
| | | | | Street Light - Fixture Problem | 1 | 1.0 |
| | | | | Street Light - Light Out (Single) | 3 | 7.0 |
| | | | | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | | | Street Light - Mark Out | 10 | 4.0 |
| | | Street Lighting District | | | 16 | 3.9 |
| | Department of Public Works | | | | 28 | 3.0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 2 | 0 | |
| | | Building Department | | | 2 | 0 |
| | Planning and Building Department | | | | 2 | 0 |
| | Project Independence | Project Independence | | PI - Membership Registration | 1 | 0 |
| | | | | PI - Miscellaneous | 1 | 1.0 |
| | | | | PI - Taxi Service | 6 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | | 9 | 0.1 |
| | Project Independence | | | | 9 | 0.1 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 3.5 | |
| | | Solid Waste Management | | | 2 | 3.5 |
| | Solid Waste Management | | | | 2 | 3.5 |
| Supervisor's Office | Supervisor's Office | SupV - Employee Complaint | 1 | 0 | | |
| | Supervisor's Office | | | 1 | 0 | |
| Supervisor's Office | | | | 1 | 0 | |
| SEARINGTOWN | | | | 46 | 2.7 | |
| Saddle Rock | Project Independence | Project Independence | PI - Miscellaneous | 1 | 6.0 | |
| | | Project Independence | | | 1 | 6.0 |
| | Project Independence | | | 1 | 6.0 | |
| Saddle Rock | | | | 1 | 6.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------------|----------------------------------|------------------------------|--|-------|---------------|
| Sands Point | Project Independence | Project Independence | PI - Exercise Program Registration | 3 | 0 |
| | | | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Taxi Service | 6 | 0.3 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | | 11 | 0.2 |
| | Project Independence | | | 11 | 0.2 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 0 |
| | | | SWMA - Rain Barrel | 1 | 0 |
| | | Sustainability Department | | 2 | 0 |
| | Solid Waste Management | | | 2 | 0 |
| Sands Point | | | | 13 | 0.2 |
| Searingtown | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 3.0 |
| | | Parking Enforcement | | 1 | 3.0 |
| | Department of Public Safety | | | 2 | 1.5 |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 2 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 3 | 2.7 |
| | | Highway Department | | 7 | 1.1 |
| | | Street Lighting District | Street Light - Light Out (Single) | 1 | 2.0 |
| | | | Street Light - Lights Out (Multiple) | 1 | 6.0 |
| | | | Street Light - Mark Out | 4 | 4.5 |
| | Street Light - New Light Request | | 1 | 4.0 | |
| | Street Lighting District | | 7 | 4.3 | |
| | Department of Public Works | | | 14 | 2.7 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 5.0 |
| | | Building Department | | 1 | 5.0 |
| | Planning and Building Department | | | 1 | 5.0 |
| | Project Independence | Project Independence | PI - Household Maintenance | 1 | 1.0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 3 | 0 |
| | | Project Independence | | 5 | 0.2 |
| Project Independence | | | 5 | 0.2 | |
| Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 | |
| | | SWMA - Garbage Not Picked Up | 1 | 2.0 | |
| | Solid Waste Management | | 2 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------|-----------------------------|---------------------------|--|-------|---------------|
| Searingtown | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 0 |
| | | Sustainability Department | | 1 | 0 |
| | Solid Waste Management | | | 3 | 0.7 |
| Searingtown | | | | 25 | 2.0 |
| THOMASTON | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Street Lighting District | Street Light - Misc Problems | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 31 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 4 | 0 |
| | | | PI - Volunteer | 1 | 0 |
| | | Project Independence | | 37 | 0 |
| Project Independence | | | 37 | 0 | |
| THOMASTON | | | | 40 | 0 |
| Thomaston | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | Project Independence | | 2 | 0 |
| | Project Independence | | | 2 | 0 |
| Thomaston | | | | 3 | 0 |
| UNIVERSITY GARDENS | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | 2 | 0.5 |
| | | | Hwy - Street Sign - Remove | 1 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 1.0 |
| | | | Hwy - Tree Planting | 1 | 3.0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 |
| Highway Department | | | 7 | 0.7 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------------|-----------------------------|--------------------------|--|-------|---------------|
| UNIVERSITY GARDENS | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | | Street Light - Mark Out | 1 | 9.0 |
| | Street Lighting District | | | 3 | 3.0 |
| | Department of Public Works | | | 10 | 1.4 |
| | Project Independence | Project Independence | PI - Taxi Service | 11 | 0 |
| | | Project Independence | | 11 | 0 |
| | Project Independence | | | 11 | 0 |
| UNIVERSITY GARDENS | | | | 22 | 0.6 |
| UNKNOWN | Community Services | Community Services | CommSvc - Misc SR | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Call Back Request | 2 | 0 |
| | | | PI - Miscellaneous | 1 | 2.0 |
| | | Project Independence | | 3 | 0.7 |
| | Project Independence | | | 3 | 0.7 |
| UNKNOWN | | | | 4 | 0.5 |
| University Gardens | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| University Gardens | | | | 1 | 0 |
| WESTBURY | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 15 | 0 |
| | | Community Services | | 16 | 0 |
| | Community Services | | | 16 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 0 |
| | | | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | 2 | 0 |
| | | Code Enforcement | Code - Court | 2 | 0 |
| | | | Code - Fence | 1 | 0 |
| | | | Code - Litter | 1 | 6.0 |
| | | | Code - Miscellaneous | 2 | 1.5 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | Code Enforcement | | 7 | 1.3 | |
| | Department of Public Safety | | | 9 | 1.0 |
| | Department of Public Works | Highway Department | Hwy - Animal Sign - New Request | 1 | 0 |
| Hwy - Catch Basin | | | 1 | 0 | |
| Hwy - Curb Repair | | | 1 | 0 | |
| Hwy - Miscellaneous | | | 1 | 2.0 | |
| Hwy - Tree Branch / Debris Pickup | | | 1 | 0 | |
| Hwy - Tree Planting | | | 3 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------|----------------------------------|--------------------------|--|--|---------------|-----|
| WESTBURY | Department of Public Works | Highway Department | Hwy - Tree Stump Removal | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 3 | 0 | |
| | | Highway Department | | | 12 | 0.2 |
| | | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 0 | |
| | | | Street Light - Mark Out | 2 | 5.0 | |
| | | Street Lighting District | | | 3 | 3.3 |
| | Department of Public Works | | | 15 | 0.8 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 12.5 | |
| | | | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | | 3 | 8.3 |
| | Inter Municipal Affairs | | | 3 | 8.3 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 2 | 0.5 | |
| | | Building Department | | | 2 | 0.5 |
| | Planning and Building Department | | | 2 | 0.5 | |
| | Project Independence | Project Independence | Project Independence | PI - Exercise Program Registration | 6 | 0 |
| | | | | PI - Financial Assistance | 1 | 1.0 |
| | | | | PI - Health Chat/Event Registration | 8 | 0 |
| | | | | PI - Health and Mental Health | 2 | 0 |
| | | | | PI - Household Maintenance | 2 | 5.5 |
| | | | | PI - Membership Registration | 3 | 0 |
| | | | | PI - Miscellaneous | 1 | 1.0 |
| | | | | PI - Taxi Service | 34 | 0.0 |
| | | | | PI - Taxi Service Cancellation | 3 | 0 |
| | | | | PI - Transportation/Mobility Mgmt Info | 2 | 1.0 |
| | | Project Independence | | | 62 | 0.3 |
| | Project Independence | | | 62 | 0.3 | |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | | 311 Call Center | | | 1 | 0 |
| | | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| | | Supervisor's Office | | | 2 | 0 |
| WESTBURY | | | | 109 | 0.6 | |
| WILLISTON PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 0 | |
| | | | CommSvc - Misc SR | 1 | 3.0 | |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | Community Services | | | 4 | 0.8 | |
| | Community Services | | | 4 | 0.8 | |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 | |
| | | Street Lighting District | | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------|-----------------------------|------------------------------------|---|-------|---------------|------|
| WILLISTON PARK | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 10.0 | |
| | | Inter Municipal Affairs | | 2 | 10.0 | |
| | Inter Municipal Affairs | | | 2 | 10.0 | |
| | Project Independence | Project Independence | PI - Call Back Request | | 1 | 0 |
| | | | PI - Cancellation | | 2 | 0 |
| | | | PI - Exercise Program Registration | | 5 | 0 |
| | | | PI - Flu Shot Registration | | 4 | 0 |
| | | | PI - Health Chat/Event Registration | | 2 | 0 |
| | | | PI - Health and Mental Health | | 1 | 0 |
| | | | PI - Household Maintenance | | 1 | 0 |
| | | | PI - Membership Registration | | 2 | 0 |
| | | | PI - Miscellaneous | | 2 | 0 |
| | | | PI - Taxi Service | | 44 | 0 |
| | | | PI - Taxi Service Cancellation | | 2 | 0 |
| | | | PI - Taxi Service Complaint | | 1 | 1.0 |
| | | | PI - Volunteer | | 1 | 0 |
| | Project Independence | | | 68 | 0.0 | |
| Project Independence | | | 68 | 0.0 | | |
| WILLISTON PARK | | | | 75 | 0.3 | |
| Westbury | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | | 1 | 3.0 |
| | | | Animal Sh - Misc | | 1 | 1.0 |
| | | | Animal Sh - Surrender a dog | | 1 | 0 |
| | | Animal Shelter | | | 3 | 1.3 |
| | | Cat Shelter | Cat Shelter - Feral Cats | | 1 | 0 |
| | | Cat Shelter | | | 1 | 0 |
| | | Code Enforcement | Code - Basketball Stanchion | | 1 | 0 |
| | | Code Enforcement | | | 1 | 0 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | | 1 | 3.0 |
| | | Parking Enforcement | | | 1 | 3.0 |
| | Department of Public Safety | | | 6 | 1.2 | |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | | 1 | 0 |
| | | Highway Department | | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | | 2 | 7.0 |
| | | | OIC - Inter Municipal SR | | 3 | 11.7 |
| Inter Municipal Affairs | | | 5 | 9.8 | | |
| Inter Municipal Affairs | | | 5 | 9.8 | | |
| Project Independence | Project Independence | PI - Exercise Program Registration | | 2 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------|-----------------------------|--------------------------|--|------------------------------------|---------------|---|
| Westbury | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Taxi Service | 11 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | | PI - Veterans Services | 3 | 0.3 | |
| | Project Independence | 19 | 0.1 | | | |
| Project Independence | | | | 19 | 0.1 | |
| Westbury | | | | 32 | 1.8 | |
| Williston Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | | Community Services | | 2 | 0 | |
| | Community Services | | | 2 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Unleashed - Stray Dog | 1 | 3.0 | |
| | | Animal Shelter | | 1 | 3.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 2 | 1.5 | |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| | Department of Public Works | | | 1 | 4.0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | 1 | 0 | |
| | Inter Municipal Affairs | | | 1 | 0 | |
| | Project Independence | Project Independence | Project Independence | PI - Cancellation | 1 | 0 |
| | | | | PI - Exercise Program Registration | 3 | 0 |
| PI - Membership Registration | | | | 5 | 0 | |
| Project Independence | | 9 | 0 | | | |
| Project Independence | | | 9 | 0 | | |
| Williston Park | | | | 15 | 0.5 | |
| carle Place | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 8 | 0 | |
| | | Highway Department | | 8 | 0 | |
| | Department of Public Works | | | 8 | 0 | |
| carle Place | | | | 8 | 0 | |
| carle place | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 0 | |
| | | Highway Department | | 2 | 0 | |
| | Department of Public Works | | | 2 | 0 | |
| carle place | | | | 2 | 0 | |
| carle place | Department of Public Works | Highway Department | Hwy - Street Sign - New Request | 1 | 0 | |
| | | Highway Department | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| carle place | | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------|-----------------------------|----------------------------|--------------------------------------|-------|---------------|------|
| great neck | Department of Public Safety | Code Enforcement | Code - Signs | 1 | 0 | |
| | | Code Enforcement | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | | 1 | 0 |
| | | | Hwy - Tree Stump Removal | | 1 | 0 |
| | | Highway Department | | | 2 | 0 |
| | | Street Lighting District | Street Light - Mark Out | | 1 | 5.0 |
| | | Street Lighting District | | | 1 | 5.0 |
| | Department of Public Works | | | 3 | 1.7 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | | 1 | 14.0 |
| | | Inter Municipal Affairs | | | 1 | 14.0 |
| | Inter Municipal Affairs | | | 1 | 14.0 | |
| great neck | | | | 5 | 3.8 | |
| greenvale | Department of Public Works | Department of Public Works | DPW - Road Project | 1 | 0 | |
| | | Department of Public Works | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| greenvale | | | | 1 | 0 | |
| herricks | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| | Department of Public Works | | | 1 | 4.0 | |
| herricks | | | | 1 | 4.0 | |
| herricks | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| | Department of Public Works | | | 1 | 4.0 | |
| herricks | | | | 1 | 4.0 | |
| manhasset | Department of Public Works | Highway Department | Hwy - Pothole | 4 | 0 | |
| | | Highway Department | | 4 | 0 | |
| | | Street Lighting District | Street Light - Mark Out | | 1 | 9.0 |
| | | Street Lighting District | | | 1 | 9.0 |
| | Department of Public Works | | | 5 | 1.8 | |
| Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 2 | 6.5 | |
| | Inter Municipal Affairs | | | 2 | 6.5 | |
| Inter Municipal Affairs | | | 2 | 6.5 | | |
| manhasset | | | | 7 | 3.1 | |
| new cassel | Department of Public Works | Highway Department | Hwy - Curb Repair | 1 | 0 | |
| | | Highway Department | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| new cassel | | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------|----------------------------------|----------------------------------|--|-------|---------------|
| new hyde park | Planning and Building Department | Planning Department | Planning - Questions needing Answers | 1 | 1.0 |
| | | Planning Department | | 1 | 1.0 |
| | Planning and Building Department | | | 1 | 1.0 |
| new hyde park | | | | 1 | 1.0 |
| port washington | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | | Port Washington Parking District | PWPD - Broken Meter | 1 | 4.0 |
| | | Port Washington Parking District | | 1 | 4.0 |
| | Department of Public Safety | | | 3 | 1.3 |
| | Department of Public Works | Highway Department | Hwy - Grass Cut / Mow | 1 | 6.0 |
| | | | Hwy - Street Sign - Repair / Replace | | 4 |
| | | Highway Department | | 5 | 1.2 |
| | | Street Lighting District | Street Light - Fixture Problem | 1 | 4.0 |
| | | | Street Light - Mark Out | | 2 |
| Street Lighting District | | 3 | 3.0 | | |
| Department of Public Works | | | 8 | 1.9 | |
| port washington | | | | 11 | 1.7 |
| roslyn harbor | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 |
| roslyn harbor | | | | 1 | 0 |
| roslyn hts | Department of Public Works | Highway Department | Hwy - Pothole | 10 | 0 |
| | | Highway Department | | 10 | 0 |
| | Department of Public Works | | | 10 | 0 |
| roslyn hts | | | | 10 | 0 |
| roslyn hts | Department of Public Works | Highway Department | Hwy - Pothole | 2 | 0 |
| | | Highway Department | | 2 | 0 |
| | Department of Public Works | | | 2 | 0 |
| roslyn hts | | | | 2 | 0 |
| | Community Services | Community Services | CommSvc - Misc SR | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Call Back | 1 | 1.0 |
| | | | Animal Sh - Dog Adoption | 33 | 0 |
| | | | Animal Sh - Found Animal | 1 | 0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 1 | 1.0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 1.0 |

Town of North Hempstead Service Requests via 311 - by Community

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| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------------------|----------------------------------|----------------------------------|--|-------|---------------|-----|
| | Department of Public Safety | Animal Shelter | | 37 | 0.1 | |
| | | Cat Shelter | Cat Shelter - Call Back | 8 | 2.0 | |
| | | Cat Shelter | | 8 | 2.0 | |
| | | Code Enforcement | Code - Call Back Request | | 70 | 1.1 |
| | | | Code - Noise | | 1 | 0 |
| | | | Code - Property Violations Search | | 99 | 7.6 |
| | | | Code - Unleashed Dog In A Park | | 2 | 0 |
| | | Code Enforcement | | 172 | 4.8 | |
| | | Parking Enforcement | Prkg Enfrc - Call Back Request | | 1 | 3.0 |
| | | | Prkg Enfrc - Parking Violations Complaint | | 1 | 0 |
| | | Parking Enforcement | | 2 | 1.5 | |
| | | Port Washington Parking District | PWPD - Broken Meter | | 3 | 2.7 |
| | | | PWPD - Call Back Request | | 42 | 1.4 |
| | Port Washington Parking District | | 45 | 1.4 | | |
| | Department of Public Safety | | | | 264 | 3.5 |
| | Department of Public Works | Highway Department | Hwy - Call Back Request | | 50 | 2.1 |
| | | | Hwy - Informational | | 9 | 0 |
| | | | Hwy - Miscellaneous | | 1 | 0 |
| | | | Hwy - Permits / Road Opening Application Request | | 15 | 1.1 |
| | | | Hwy - Pothole | | 1 | 6.0 |
| | | | Hwy - Street Sign - New Request | | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | | 1 | 0 |
| | | Highway Department | | 78 | 1.6 | |
| | | Street Lighting District | Street Light - Cycles On / Off | | 23 | 0.3 |
| | | | Street Light - Light Out (Single) | | 4 | 0 |
| | | | Street Light - Lights Out (Multiple) | | 5 | 0 |
| | | | Street Light - Mark Out | | 1 | 4.0 |
| | | Street Lighting District | | 33 | 0.3 | |
| | Department of Public Works | | | | 111 | 1.2 |
| | Human Resources and Finance | Human Resources and Finance | HR - Call Back Request | | 4 | 0 |
| | | | HR - Medical and Insurance Benefits | | 1 | 2.0 |
| | | | HR - Personnel and Employment | | 6 | 3.5 |
| | | Human Resources and Finance | | 11 | 2.1 | |
| Human Resources and Finance | | | | 11 | 2.1 | |
| Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 6 | 8.7 | |
| | Inter Municipal Affairs | | 6 | 8.7 | | |
| Inter Municipal Affairs | | 6 | 8.7 | | | |
| Parks and Recreation Department | Parks and Recreation Department | Park - Call Back Request | | 14 | 0 | |
| | | Park - General Complaint | | 13 | 2.7 | |
| | | Park - Miscellaneous | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------------|----------------------------------|---------------------------------|--|-------|---------------|-----|
| | Parks and Recreation Department | Parks and Recreation Department | Park - Park Facilities Maintenance | 13 | 3.1 | |
| | | | Park - Park Permit Application Request | 29 | 0 | |
| | | Parks and Recreation Department | | | 70 | 1.1 |
| | Parks and Recreation Department | | | 70 | 1.1 | |
| | Planning and Building Department | Board of Zoning Appeals | BZA - Questions needing Answers | | 11 | 0.7 |
| | | | Board of Zoning Appeals | | 11 | 0.7 |
| | | Building Department | Bldg - Applicant Advocate Request | | 22 | 0.2 |
| | | | Bldg - From Transfer | | 2 | 1.0 |
| | | | Bldg - General Question Needs Answers | | 158 | 2.6 |
| | | | Bldg - Permit Question Needs Answers | | 30 | 4.2 |
| | | Building Department | | | 212 | 2.5 |
| | | Planning Department | Planning - Call Back Request | | 8 | 1.1 |
| | | | Planning - Questions needing Answers | | 2 | 1.5 |
| | Planning Department | | | 10 | 1.2 | |
| | Planning and Building Department | | | 233 | 2.4 | |
| | Project Independence | Project Independence | PI - Flu Shot Registration | | 1 | 0 |
| | | | PI - Health and Mental Health | | 1 | 0 |
| | | Project Independence | | | 2 | 0 |
| | Project Independence | | | 2 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Call Back | | 23 | 2.4 |
| | | | Solid Waste Management | | 23 | 2.4 |
| | | Sustainability Department | SWMA - Recycling / STOP Call Back | | 5 | 0.8 |
| | | Sustainability Department | | | 5 | 0.8 |
| | Solid Waste Management | | | 28 | 2.1 | |
| | Supervisor's Office | 311 Call Center | 311 - SR Constituent Follow-up | | 83 | 0 |
| | | 311 Call Center | | | 83 | 0 |
| | | Supervisor's Office | SupV - Helicopter Nassau | | 3 | 0 |
| | | Supervisor's Office | | | 3 | 0 |
| | Supervisor's Office | | | 86 | 0 | |
| | Town Clerk | Town Clerk | Town Clerk - Birth Certificate | | 155 | 0 |
| | | | Town Clerk - Block Party Application | | 2 | 0 |
| | | | Town Clerk - Death Certificate | | 78 | 0 |
| | | | Town Clerk - Dog License | | 31 | 0 |
| | | | Town Clerk - Domestic Partnership | | 2 | 0 |
| Town Clerk - Filming Permit | | | 3 | 0 | | |
| Town Clerk - Fishing License | | | 1 | 0 | | |
| Town Clerk - Going Out of Business | | | 1 | 0 | | |
| Town Clerk - Hunting License | | | 5 | 0 | | |
| Town Clerk - Landscaping License | | | 1 | 0 | | |
| Town Clerk - Marriage Certificate | | | 30 | 0 | | |
| Town Clerk - Marriage License | | | 34 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

September 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---------|------------------------|-------------------|---|-------|---------------|
| | Town Clerk | Town Clerk | Town Clerk - Miscellaneous | 5 | 0 |
| | | | Town Clerk - Parking (Mary Jane Davies Green) | 1 | 0 |
| | | | Town Clerk - Parking Restrictions Removal Request | 10 | 0 |
| | | | Town Clerk - Peddler License | 2 | 0 |
| | | | Town Clerk - Secondhand Dealer License | 2 | 0 |
| | | | Town Clerk - Solid Waste Management License | 5 | 0 |
| | | | Town Clerk - Taxi and Limousine License | 10 | 0 |
| | | | Town Clerk - Tow Truck License | 3 | 0 |
| | | | Town Clerk - Town Board Questions | 5 | 0 |
| | | | Town Clerk - Waterways | 1 | 0 |
| | | Town Clerk | | 387 | 0 |
| | Town Clerk | | | 387 | 0 |
| | | | | 1,199 | 1.5 |
| Summary | | | | 5,483 | 1.2 |