

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - Green Team	GARDEN CITY PARK	2	15.0
			HERRICKS	1	1.0
			MANHASSET	1	3.0
			PORT WASHINGTON	1	17.0
		Adm Svc - Green Team	5	10.2	
Administrative Services				5	10.2
Administrative Services				5	10.2
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	1	0
			HERRICKS	2	0.5
			MINEOLA	3	0
			WILLISTON PARK	1	0
		CommSvc - Bus Pickup Cancel	7	0.1	
		CommSvc - Bus Pickup Schedule	MINEOLA	4	0
			Mineola	1	0
			NEW CASSEL	1	0
			WESTBURY	1	0
		CommSvc - Bus Pickup Schedule	7	0	
		CommSvc - From Transfer	NORTH NEW HYDE PARK	1	3.0
		CommSvc - From Transfer		1	3.0
		CommSvc - Misc SR	FLUSHING	1	0
			Greenvale	1	1.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	0.5
			UNKNOWN	1	0
			WILLISTON PARK	1	3.0
				1	0
		CommSvc - Misc SR	8	0.6	
		CommSvc - Seasonal Programs Registration	ALBERTSON	4	0
			CARLE PLACE	14	0
			Carle Place	1	0
			East Hills	1	0
			East Williston	2	0
			FLORAL PARK	2	0
			Floral Park Centre	1	0
GARDEN CITY PARK	19		0		
GREAT NECK PLAZA	3		0		
Garden City	1		0		
Garden City Park	1		0		
Great Neck	2		0		
HERRICKS	4		0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Seasonal Programs Registration	Herricks	1	0		
			MANHASSET	2	0		
			MINEOLA	13	0		
			Mineola	5	0		
			NEW CASSEL	4	0		
			NEW HYDE PARK	11	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	29	0		
			North Hills	1	0		
			North New Hyde Park	6	0		
			PORT WASHINGTON	1	0		
			Port Washington	3	0		
			Port Washington North	2	0		
			ROSLYN ESTATES	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	15	0		
			WILLISTON PARK	2	0		
			Westbury	1	0		
			Williston Park	2	0		
				CommSvc - Seasonal Programs Registration		156	0
	Community Services			179	0.1		
Community Services				179	0.1		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Herricks	1	0		
			MANHASSET	1	5.0		
			NORTH NEW HYDE PARK	1	8.0		
				Animal Sh - Barking Dog		3	4.3
				Animal Sh - Call Back		1	1.0
				Animal Sh - Call Back		1	1.0
				Animal Sh - Dog Adoption		33	0
				Animal Sh - Dog Adoption		33	0
				Animal Sh - Dog Bite	North Hills	1	7.0
					Port Washington	2	0
				Animal Sh - Dog Bite		3	2.3
				Animal Sh - Dog Defecation	ALBERTSON	1	3.0
					CARLE PLACE	1	0
					NORTH NEW HYDE PARK	1	2.0
					PORT WASHINGTON	1	6.0
				Animal Sh - Dog Defecation		4	2.8

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	CORAM	1	0		
			Carle Place	1	1.0		
			GREAT NECK	1	0		
			Mineola	2	0.5		
			PORT WASHINGTON	1	1.0		
			ROSLYN	1	1.0		
			ROSLYN ESTATES	1	1.0		
			WESTBURY	1	0		
			Westbury	1	3.0		
				1	0		
		Animal Sh - Found Animal				11	0.7
		Animal Sh - Lost Animal			BELLEROSE	1	0
					East Hills	1	0
					GREAT NECK	1	0
					HICKSVILLE	1	0
					MANORHAVEN	1	1.0
					NEW CASSEL	4	0.5
					New Cassel	1	1.0
					North New Hyde Park	2	0
					ROOSEVELT	1	0
		Animal Sh - Lost Animal				13	0.3
		Animal Sh - Menacing or Harrassing Dog				1	1.0
		Animal Sh - Menacing or Harrassing Dog				1	1.0
		Animal Sh - Misc			manorhaven	1	0
					GARDEN CITY PARK	2	0.5
					Herricks	1	1.0
					MANHASSET	1	0
					NORTH NEW HYDE PARK	1	1.0
					New Cassel	1	1.0
					New Hyde Park	4	1.0
					North New Hyde Park	1	3.0
					PORT WASHINGTON	2	3.0
					Roslyn Heights	2	10.0
					WESTBURY	1	0
					Westbury	1	1.0
					port washington	1	0
					Animal Sh - Misc		
		Animal Sh - Surrender a dog			NORTH NEW HYDE PARK	1	0
					Westbury	1	0
		Animal Sh - Surrender a dog				2	0

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	13.0	
			Great Neck Plaza	1	1.0	
			Kings Point	1	2.0	
			New Cassel	1	4.0	
			ROSLYN HEIGHTS	1	0	
			Williston Park	1	3.0	
				1	1.0	
		Animal Sh - Unleashed - Stray Dog		7	3.4	
		Animal Shelter			97	1.1
		Cat Shelter	Cat Shelter - Call Back		8	2.0
				Cat Shelter - Call Back	8	2.0
			Cat Shelter - Feral Cats	GREAT NECK	4	0
				Great Neck	1	0
				Greenvale	1	0
				Kings Point	1	0
				MANORHAVEN	1	0
				Mineola	3	0
				NEW HYDE PARK	3	4.0
				NORTH NEW HYDE PARK	1	0
				New Cassel	1	0
				ROSLYN	1	0
				ROSLYN HEIGHTS	1	0
				Roslyn Heights	1	0
				SEARINGTOWN	1	0
				THOMASTON	1	0
				Thomaston	1	0
				Westbury	1	0
		Williston Park	1	0		
			Cat Shelter - Feral Cats		24	0.5
		Cat Shelter			32	0.9
		Code Enforcement	Code - After Hours/Weekend Construction	Floral Park Centre	1	0
				HERRICKS	3	0.7
	Herricks			1	0	
	Manhasset			1	1.0	
	NEW HYDE PARK			1	1.0	
	NORTH NEW HYDE PARK			1	0	
	North New Hyde Park			2	2.5	
	PORT WASHINGTON			3	0.3	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	Port Washington	1	0	
			Roslyn Heights	1	5.0	
		Code - After Hours/Weekend Construction			15	1.0
		Code - Animal (except Dog / Cat / Wild life )	MANHASSET	1	0	
			Port Washington	1	0	
		Code - Animal (except Dog / Cat / Wild life )			2	0
		Code - Bamboo	North New Hyde Park	1	0	
		Code - Bamboo			1	0
		Code - Basketball Stanchion	Westbury	1	0	
		Code - Basketball Stanchion			1	0
		Code - Call Back Request			70	1.1
		Code - Call Back Request			70	1.1
		Code - Commercial Vehicle stored on Residential Property	new hyde park	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	3.3	
			North New Hyde Park	3	1.0	
		Code - Commercial Vehicle stored on Residential Property			9	1.4
		Code - Court	CARLE PLACE	2	1.5	
			FLORAL PARK CENTRE	1	14.0	
			GARDEN CITY PARK	1	1.0	
			MANHASSET	1	0	
			NEW CASSEL	5	0	
			NORTH NEW HYDE PARK	4	3.8	
			New Cassel	3	0	
			North New Hyde Park	1	11.0	
			PORT WASHINGTON	4	0	
			Port Washington	1	0	
			WESTBURY	2	0	
		Code - Court			25	1.8
		Code - Drop Off Bin	FLORAL PARK CEN	1	13.0	
		Code - Drop Off Bin			1	13.0
		Code - Fence	ALBERTSON	1	0	
			North New Hyde Park	1	0	
			ROSLYN HEIGHTS	1	8.0	
			WESTBURY	1	0	
		Code - Fence			4	2.0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - From Transfer	NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	1.0	
		Code - From Transfer			5	0.8
		Code - Garbage	ALBERTSON	1	0	
			Carle Place	1	0	
			GARDEN CITY PARK	2	7.5	
			MANHASSET	1	17.0	
			NEW CASSEL	1	18.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	2.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	5	5.0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	0	
		Code - Garbage			17	4.7
		Code - Graffiti	GARDEN CITY PARK	2	0	
		Code - Graffiti			2	0
		Code - Illicit Discharge	GREAT NECK	1	1.0	
		Code - Illicit Discharge			1	1.0
		Code - Lights	Albertson	1	11.0	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	1.0	
		Code - Lights			3	4.0
		Code - Litter	NEW CASSEL	3	0	
			WESTBURY	1	6.0	
		Code - Litter			4	1.5
		Code - Miscellaneous	ALBERTSON	1	4.0	
			Bethpage	1	0	
			CARLE PLACE	1	0	
			Great Neck Estates	1	0	
			MANHASSET	4	2.0	
			Manhasset	2	1.0	
			NEW CASSEL	1	2.0	
NORTH NEW HYDE PARK	2		8.5			
New Cassel	1		0			
PORT WASHINGTON	4		0.8			
ROSLYN HEIGHTS	3		3.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	Roslyn Heights	1	0	
			WESTBURY	2	1.5	
		Code - Miscellaneous			24	2.0
		Code - No Plates / Inoperable Vehicle	ALBERTSON	3	3.0	
			Albertson	1	0	
			NEW CASSEL	3	2.3	
			NORTH NEW HYDE PARK	2	9.5	
			New Cassel	4	0.5	
			WESTBURY	1	0	
		Code - No Plates / Inoperable Vehicle			14	2.6
		Code - Noise	Albertson	8	0.5	
			GREENVALE	2	0	
			MANHASSET	1	5.0	
			Mineola	1	0	
			NO NEW HYDE PARK	2	3.5	
			NORTH NEW HYDE PARK	1	5.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
				1	0	
		Code - Noise			18	1.2
		Code - Odor	MANHASSET	1	10.0	
			NEW CASSEL	1	3.0	
			NORTH NEW HYDE PARK	2	2.0	
		Code - Odor			4	4.2
		Code - Overgrown Vegetation	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	4	14.5	
			GREAT NECK	3	1.3	
			Garden City Park	1	18.0	
			Glenwood Landing	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	2	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	3	0.3	
		Code - Overgrown Vegetation			20	4.0
		Code - Property Maintenance	Manhasset	1	0	
			ALBERTSON	1	0	

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Property Maintenance	CARLE PLACE	2	0		
			Garden City Park	2	0		
			HERRICKS	1	0		
			Herricks	2	2.0		
			MANHASSET	1	0		
			NEW CASSEL	4	6.0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	6	2.2		
			New Cassel	1	0		
			North New Hyde Park	1	0		
			PORT WASHINGTON	3	2.0		
			ROSLYN HEIGHTS	1	18.0		
			SEARINGTOWN	1	23.0		
			Searingtown	1	0		
			port washington	1	0		
		Code - Property Maintenance				30	2.9
		Code - Property Violations Search				99	7.6
		Code - Property Violations Search				99	7.6
		Code - Sidewalk Obstruction		GARDEN CITY PARK	1	3.0	
				SEARINGTOWN	1	0	
		Code - Sidewalk Obstruction				2	1.5
		Code - Signs		CARLE PLACE	1	3.0	
				GARDEN CITY PARK	1	4.0	
				NEW CASSEL	1	8.0	
				NO NEW HYDE PARK	1	8.0	
				great neck	1	0	
		Code - Signs				5	4.6
		Code - Storage and Display		CARLE PLACE	1	0	
				NORTH NEW HYDE PARK	1	3.0	
				New Cassel	1	7.0	
				ROSLYN HEIGHTS	1	0	
		Code - Storage and Display				4	2.5
		Code - Tree Removal		Albertson	1	0	
		HEWLETT	1	0			
		NORTH NEW HYDE PARK	1	0			
Code - Tree Removal				3	0		

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	ALBERTSON	2	3.0		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	1	2.0		
		Code - Unlawful Property Use			4	2.0	
		Code - Unleashed Dog In A Park		2	0		
		Code - Unleashed Dog In A Park			2	0	
	Code Enforcement				389	3.5	
	Parking Enforcement	Prkg Enfrc - Call Back Request			1	3.0	
			Prkg Enfrc - Call Back Request		1	3.0	
		Prkg Enfrc - Commercial Parking	nEW hYDE park		1	0	
			Garden City Park		1	0	
			NEW CASSEL		1	2.0	
			NO NEW HYDE PARK		1	0	
			PORT WASHINGTON		1	3.0	
			SEARINGTOWN		1	8.0	
			Searingtown		1	3.0	
			Prkg Enfrc - Commercial Parking			7	2.3
		Prkg Enfrc - From Transfer	MANHASSET		1	0	
		Prkg Enfrc - From Transfer			1	0	
		Prkg Enfrc - Parking Violations Complaint	FLORAL PARK		1	9.0	
			FLORAL PARK CENTRE		3	1.7	
			Garden City Park		1	0	
			Great Neck		1	14.0	
			MANHASSET		6	4.0	
			NEW CASSEL		1	0	
			NO NEW HYDE PARK		1	5.0	
			North New Hyde Park		2	0	
			PORT WASHINGTON		2	6.0	
			ROSLYN HEIGHTS		1	8.0	
			Westbury		1	3.0	
					1	0	
		Prkg Enfrc - Parking Violations Complaint			21	3.8	
		Parking Enforcement				30	3.3
		Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON		1	0
	PORT WASHINGTON				5	0.8	
	port washington				1	4.0	
					3	2.7	
	PWPD - Broken Meter			10	1.6		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Port Washington Parking District	PWPD - Call Back Request		42	1.4	
		PWPD - Call Back Request		42	1.4	
		PWPD - Miscellaneous	PORT WASHINGTON	2	8.0	
		PWPD - Miscellaneous		2	8.0	
	Port Washington Parking District			54	1.6	
	Security Division	Security - Park Issue	GARDEN CITY PARK	1	0	
		Security - Park Issue		1	0	
	Security Division			1	0	
Department of Public Safety				603	2.8	
Department of Public Works	Department of Public Works	DPW - Road Project	MANHASSET	1	1.0	
			North New Hyde Park	1	1.0	
			PORT WASHINGTON	3	0.7	
			Port Washington	1	0	
			ROSLYN HEIGHTS	2	0	
			greenvale	1	0	
		DPW - Road Project			9	0.4
	Department of Public Works			9	0.4	
	Highway Department	Hwy - Abandoned Vehicle		GREAT NECK	1	9.0
				NEW HYDE PARK	1	0
				Port Washington	2	5.0
		Hwy - Abandoned Vehicle			4	4.8
		Hwy - Animal Sign - New Request	WESTBURY	1	0	
		Hwy - Animal Sign - New Request			1	0
		Hwy - Bee's Nest Removal		GARDEN CITY PARK	1	8.0
				Garden City Park	1	5.0
				North New Hyde Park	1	11.0
		Hwy - Bee's Nest Removal			3	8.0
		Hwy - Call Back Request			50	2.1
		Hwy - Call Back Request			50	2.1
		Hwy - Catch Basin		GARDEN CITY PARK	2	0
				MANHASSET	1	0
				NO NEW HYDE PARK	3	0
ROSLYN HEIGHTS				1	0	
WESTBURY				1	0	
Hwy - Catch Basin			8	0		
Hwy - Curb Repair			GARDEN CITY PARK	1	2.0	
			GREAT NECK	1	0	
	MANHASSET		2	0		
	NO NEW HYDE PARK		2	5.5		
	NORTH NEW HYDE PARK		1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Curb Repair	North New Hyde Park	3	1.7	
			PORT WASHINGTON	1	2.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			new cassel	1	0	
		Hwy - Curb Repair			16	1.2
		Hwy - Dead Animal Pickup	GARDEN CITY PARK	1	12.0	
			GREAT NECK	1	1.0	
			Great Neck	1	2.0	
			MANHASSET	1	2.0	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	1	7.0	
			PORT WASHINGTON	2	0.5	
			SEARINGTOWN	1	2.0	
		Hwy - Dead Animal Pickup			9	3.3
		Hwy - From Transfer	GREAT NECK	1	16.0	
			Port Washington	1	21.0	
			Russell Gardens	1	2.0	
		Hwy - From Transfer			3	13.0
		Hwy - Grass Cut / Mow	GARDEN CITY PARK	1	3.0	
			GREAT NECK	1	0	
			ROSLYN HEIGHTS	2	3.0	
			port washington	1	6.0	
		Hwy - Grass Cut / Mow			5	3.0
		Hwy - Informational			9	0
		Hwy - Informational			9	0
		Hwy - Manhole Repair	Great neck	1	1.0	
		Hwy - Manhole Repair			1	1.0
		Hwy - Miscellaneous	ALBERTSON	1	0	
			CARLE PLACE	3	5.3	
			GREAT NECK	1	0	
			HERRICKS	2	9.5	
			Herricks	2	1.5	
			MANHASSET	7	-52.9	
NEW CASSEL	2		4.5			
NEW HYDE PARK	1		0			
NO NEW HYDE PARK	2		2.0			
North New Hyde Park	3		10.3			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Miscellaneous	PORT WASHINGTON	3	1.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	2	1.0	
			SEARINGTOWN	2	0.5	
			UNIVERSITY GARDENS	2	0.5	
			WESTBURY	1	2.0	
				1	0	
		Hwy - Miscellaneous			36	-7.8
		Hwy - Permits / Road Opening Application Request			15	1.1
		Hwy - Permits / Road Opening Application Request			15	1.1
		Hwy - Pothole		Roslyn	1	0
				ALBERTSON	3	2.3
				CARLE PLACE	1	0
				Carle Place	1	1.0
				GARDEN CITY PARK	1	0
				GREAT NECK	2	4.5
				Herricks	1	21.0
				MANHASSET	6	4.0
				Manhasset	2	1.0
				NEW CASSEL	3	2.7
				NO NEW HYDE PARK	4	11.5
				NORTH NEW HYDE PARK	1	0
				North New Hyde Park	3	4.3
				PORT WASHINGTON	3	2.3
				Port Washington	1	1.0
				ROSLYN HEIGHTS	1	4.0
				Roslyn Heights	2	2.5
				SEARINGTOWN	1	15.0
				manhasset	4	0
				roslyn hts	10	0
				roslyn hts	2	0
					1	6.0
		Hwy - Pothole			54	3.1
		Hwy - Pothole Filled Without Request		MANHASSET	1	0
		Hwy - Pothole Filled Without Request			1	0
		Hwy - Speed Sign		MANHASSET	1	0
		Hwy - Speed Sign			1	0
		Hwy - Street Drainage / Flooding		GARDEN CITY PARK	1	2.0
				HERRICKS	1	2.0

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Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	MANHASSET	1	14.0	
			New Cassel	1	2.0	
			Roslyn Heights	1	0	
		Hwy - Street Drainage / Flooding			5	4.0
		Hwy - Street Painting	GARDEN CITY PARK	1	0	
			GREAT NECK	1	28.0	
			MANHASSET	2	2.5	
			PORT WASHINGTON	1	0	
		Hwy - Street Painting			5	6.6
		Hwy - Street Sign - New Request	GARDEN CITY PARK	2	0	
			GREAT NECK	3	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
			carle place	1	0	
				1	0	
		Hwy - Street Sign - New Request			15	0
		Hwy - Street Sign - Remove	UNIVERSITY GARDENS	1	0	
		Hwy - Street Sign - Remove			1	0
		Hwy - Street Sign - Repair / Replace	Albertson	2	0	
			Carle Place	1	0	
			Great Neck	1	0	
			New Cassel	1	0	
			Port Washington	1	0	
			manhasset	1	0	
			ALBERTSON	1	1.0	
			Alberston	1	0	
			Albertson	4	0	
			CARLE PLACE	4	0	
Carle Place	40		0.2			
GARDEN CITY PARK	1		0			
Garden City Park	4		1.5			
Garden city Park	2		0			
Great neck	1		0			
Herricks	1		0			
MANHASSET	8		3.6			
Manhasset	4		0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	NEW CASSEL	4	3.2			
			NEW HYDE PARK	1	0			
			NO NEW HYDE PARK	1	6.0			
			New Cassel	8	0			
			New Hyde park	4	0			
			New cassel	1	0			
			PORT WASHINGTON	10	0.8			
			Port Washignton	2	0			
			Port Washington	25	0			
			Roslyn	3	0			
			Roslyn Heights	1	0			
			Searingtown	1	0			
			carle Place	8	0			
			carle place	2	0			
			great neck	1	0			
			port washington	4	0			
				1	0			
				Hwy - Street Sign - Repair / Replace		155	0.5	
				Hwy - Street Sweeping / Cleaning	ALBERTSON	1	1.0	
					GARDEN CITY PARK	1	0	
					GREAT NECK	1	1.0	
					GREENVALE	1	1.0	
					NORTH NEW HYDE PARK	1	4.0	
					PORT WASHINGTON	3	0.3	
					ROSLYN HEIGHTS	4	1.5	
					Roslyn Heights	2	4.0	
						Hwy - Street Sweeping / Cleaning	14	1.6
				Hwy - Telephone/Utility Pole	GARDEN CITY PARK	1	0	
					Garden City Park	1	0	
					MANHASSET	1	0	
						Hwy - Telephone/Utility Pole	3	0
				Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	4.0	
					CARLE PLACE	1	0	
					Floral Park Centre	1	0	
					GARDEN CITY PARK	3	0.3	
					HERRICKS	1	1.0	
					Herricks	1	2.0	
					MANHASSET	4	1.5	
					NO NEW HYDE PARK	2	3.5	
					NORTH NEW HYDE PARK	2	5.5	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	PORT WASHINGTON	9	1.8	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	1	0	
		Hwy - Tree Branch / Debris Pickup			30	1.6
		Hwy - Tree Fallen - Emergency	GARDEN CITY PARK	1	0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	1	0	
			OYSTER BAY	1	5.0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Tree Fallen - Emergency			5	1.0
		Hwy - Tree Planting	Carle Place	1	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			GREENVALE	1	6.0	
			HERRICKS	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	2.3	
			New Cassel	1	0	
			New Hyde Park	1	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	2.0	
			SEARINGTOWN	2	0	
			UNIVERSITY GARDENS	1	3.0	
			WESTBURY	3	0	
		Hwy - Tree Planting			25	0.8
		Hwy - Tree Removal Objection	North New Hyde Park	1	4.0	
			ROSLYN HEIGHTS	2	3.0	
		Hwy - Tree Removal Objection			3	3.3
		Hwy - Tree Stump Removal	CARLE PLACE	1	0	
			FLORAL PARK CENTRE	2	0	
			Floral Park Centre	1	0	
			GREAT NECK	7	1.0	
			Garden City Park	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	Glenwood Landing	1	0		
			Great Neck	3	3.7		
			MANHASSET	1	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	3	2.3		
			New Cassel	1	0		
			North New Hyde Park	5	0		
			PORT WASHINGTON	4	2.5		
			Port Washington	2	-1.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Heights	1	0		
			SEARINGTOWN	1	0		
			Searingtown	2	0		
			WESTBURY	1	0		
			great neck	1	0		
		Hwy - Tree Stump Removal				41	0.8
		Hwy - Tree Trimming / Removal Inspection			new hyde park	1	0
					ALBERTSON	4	0
					Albertson	1	0
					CARLE PLACE	3	0
					FLORAL PARK CENTRE	1	0
					Floral Park Centre	10	0
					GARDEN CITY PARK	7	2.0
					GREAT NECK	11	0.7
					Garden City Park	3	2.0
					Great Neck	4	0
					HERRICKS	4	0
					Herricks	4	0
					MANHASSET	7	0.3
					MANORHAVEN	1	1.0
					Manhasset	4	0
					NEW CASSEL	5	3.6
					NEW HYDE PARK	1	0
					NO NEW HYDE PARK	4	0
					NORTH NEW HYDE PARK	19	0.3
					New Cassel	2	5.5
					New Hyde Park	2	0
					North New Hyde Park	25	0

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	PORT WASHINGTON	26	0		
			Port Washington	8	1.2		
			ROSLYN HEIGHTS	7	2.7		
			Roslyn Heights	3	0		
			SEARINGTOWN	4	1.0		
			Searingtown	3	2.7		
			UNIVERSITY GARDENS	2	0		
			University Gardens	1	0		
			WESTBURY	3	0		
			Westbury	1	0		
			Hwy - Tree Trimming / Removal Inspection			181	0.6
	Highway Department			699	0.8		
	Street Lighting District	Street Light - Cable Break		HERRICKS	1	19.0	
				Herricks	1	2.0	
		Street Light - Cable Break			2	10.5	
		Street Light - Cycles On / Off			herricks	1	0
					new cassel	1	0
					searingtown	1	0
					westbury	1	0
					searingtown	1	0
					ALBERTSON	2	6.5
					Albertson	1	0
					CARLE PLACE	1	7.0
					Carle Place	1	0
					GARDEN CITY PARK	1	0
					GREENVALE	2	0
					MANHASSET	2	11.5
					NEW CASSEL	5	0
					NEW HYDE PARK	1	13.0
					NO NEW HYDE PARK	3	6.0
					NORTH NEW HYDE PARK	1	0
					New Cassel	1	9.0
					North New Hyde Park	3	2.3
PORT WASHINGTON					3	1.3	
PORT WASHINGTON NORTH					1	7.0	
Port Washington		1	0				
ROSLYN		1	0				
ROSLYN HEIGHTS		6	1.0				
Roslyn Heights		2	0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	SEARINGTOWN	1	0		
			UNIVERSITY GARDENS	1	0		
				23	0.3		
		Street Light - Cycles On / Off				68	1.7
		Street Light - Fixture Problem	westbury	1	0		
			ALBERTSON	1	0		
			GARDEN CITY PARK	1	6.0		
			MANHASSET	1	1.0		
			SEARINGTOWN	1	1.0		
			port washington	1	4.0		
		Street Light - Fixture Problem				6	2.0
		Street Light - Light Out (Single)	port washington	1	5.0		
			ALBERTSON	3	1.7		
			Albertson	1	18.0		
			BAXTER ESTATES	1	0		
			CARLE PLACE	5	3.8		
			GARDEN CITY PARK	4	10.0		
			GREAT NECK	3	4.0		
			Garden City Park	2	4.0		
			HERRICKS	3	11.7		
			Herricks	3	6.0		
			MANHASSET	4	8.2		
			Manhasset	1	3.0		
			NEW CASSEL	4	0		
			NEW HYDE PARK	1	4.0		
			NO NEW HYDE PARK	8	9.5		
			NORTH NEW HYDE PARK	20	6.4		
			New Cassel	7	5.3		
			New Hyde Park	2	13.5		
			North Hills	1	0		
			North New Hyde Park	11	9.0		
			PORT WASHINGTON	2	0		
			Port Washington	2	9.0		
			ROSLYN HEIGHTS	6	10.3		
			SEARINGTOWN	3	7.0		
			Searingtown	1	2.0		
				4	0		
			Street Light - Light Out (Single)				103
		Street Light - Lights Out (Multiple)	Greenvale	1	0		
			roslyn	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	ALBERTSON	2	0		
			CARLE PLACE	2	1.5		
			Carle Place	1	0		
			East Hills	1	0		
			FLORAL PARK CEN	1	17.0		
			GARDEN CITY PARK	3	4.3		
			GLENWOOD LANDING	1	0		
			GREAT NECK PLAZA	1	0		
			HERRICKS	5	11.8		
			MANHASSET	5	6.4		
			MANHASSET HILLS	1	2.0		
			NEW CASSEL	3	0		
			NO NEW HYDE PARK	2	6.5		
			NORTH NEW HYDE PARK	4	5.0		
			New Cassel	2	0		
			North New Hyde Park	3	3.7		
			PORT WASHINGTON	5	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	2	0		
			SEARINGTOWN	1	0		
		Searingtown	1	6.0			
		UNIVERSITY GARDENS	1	0			
		WESTBURY	1	0			
			5	0			
		Street Light - Lights Out (Multiple)				56	3.1
		Street Light - Mark Out			MANHASSET	1	7.0
					NEW HYDE PARK	3	0.3
					PT WASHINGTON	1	4.0
					ROSLYN HGTS	4	2.2
					WILLISTON PARK	1	5.0
					WILLISTON PK	1	4.0
					albertson	1	3.0
			n new hyde park	2	2.0		
			new hyde park	2	3.5		
			port washington	1	2.0		
			roslyn heights	1	9.0		
			roslyn hgts	3	6.7		
			searingtown	1	7.0		
			great neck	1	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	ROSLYN HEIGHTS	1	6.0
			ALBERTSON	12	4.3
			CARLE PLACE	1	0
			Carle Place	1	13.0
			FLOWER HILL	2	2.0
			Floral Park	2	2.0
			Flower Hill	2	1.0
			GARDEN CITY PARK	6	6.2
			GREAT NECK	4	6.8
			GREAT NECK ESTATES	1	0
			Garden City Park	1	6.0
			Great Neck Estates	1	4.0
			HERRICKS	4	5.2
			Herricks	3	6.0
			MANHASSET	10	4.4
			MANHASSET HILLS	4	6.8
			Manhasset	8	7.4
			NEW CASSEL	1	4.0
			NEW HYDE PARK	5	7.6
			NORTH NEW HYDE PARK	20	6.2
			North New Hyde Park	15	5.4
			Old Westbury	1	9.0
			PORT WASHINGTON	14	3.8
			Port Washington	4	4.0
			Port washington	1	0
			ROSLYN	2	5.0
			ROSLYN HEIGHTS	8	4.9
			Roslyn Heights	7	3.6
			SEARINGTOWN	10	4.0
			Searingtown	4	4.5
			UNIVERSITY GARDENS	1	9.0
			WESTBURY	2	5.0
			WILLISTON PARK	1	0
			Williston Park	1	4.0
			great neck	1	5.0
			herricks	1	4.0
herricks	1	4.0			
manhasset	1	9.0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	port washington	2	2.5	
				1	4.0	
		Street Light - Mark Out			190	4.8
		Street Light - Misc Problems	GREAT NECK	1	0	
			Garden City Park	1	8.0	
			HERRICKS	1	0	
			MANHASSET	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			Port Washington	1	1.0	
			THOMASTON	1	0	
		Street Light - Misc Problems			7	1.7
		Street Light - New Light Request	Searingtown	1	4.0	
		Street Light - New Light Request			1	4.0
		Street Light - On During Day	ALBERTSON	2	7.0	
			CARLE PLACE	1	0	
			Floral Park Centre	1	22.0	
			HERRICKS	1	6.0	
			North New Hyde Park	2	2.5	
			Port Washington	1	10.0	
	ROSLYN HEIGHTS		1	24.0		
Street Light - On During Day			9	9.0		
Street Light - Pole Problem	MANHASSET	2	0			
Street Light - Pole Problem			2	0		
Street Lighting District				444	4.5	
Department of Public Works				1,152	2.2	
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	2	4.0	
				2	4.0	
		Housing - Electrical	MANHASSET	1	5.0	
			NEW CASSEL	6	1.5	
		Housing - Electrical			7	2.0
		Housing - High Priority SR	MANHASSET	1	3.0	
			NEW CASSEL	1	0	
		Housing - High Priority SR			2	1.5
		Housing - Misc Carpentry	NEW CASSEL	2	4.0	
		Housing - Misc Carpentry			2	4.0
		Housing - Misc Construction	NEW CASSEL	1	14.0	
		Housing - Misc Construction			1	14.0
		Housing - Misc Exterior	NEW CASSEL	1	3.0	
Housing - Misc Exterior			1	3.0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc SR	MANHASSET	2	0	
			NEW CASSEL	4	4.2	
		Housing - Misc SR			6	2.8
		Housing - Pest Control	MANHASSET	1	8.0	
			NEW CASSEL	1	7.0	
		Housing - Pest Control			2	7.5
		Housing - Plumbing	MANHASSET	5	3.6	
			Housing - Plumbing			5
Housing Authority				28	3.6	
Housing Authority				28	3.6	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0	
		HR - Call Back Request			4	0
		HR - Medical and Insurance Benefits		1	2.0	
		HR - Medical and Insurance Benefits			1	2.0
		HR - Personnel and Employment		6	3.5	
		HR - Personnel and Employment			6	3.5
Human Resources and Finance				11	2.1	
Human Resources and Finance				11	2.1	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	CARLE PLACE	1	4.0	
			East Hills	1	22.0	
			East Williston	1	0	
			FLORAL PARK CENTRE	1	15.0	
			FLOWER HILL	1	14.0	
			GREAT NECK	2	6.0	
			GREAT NECK PLAZA	1	18.0	
			HERRICKS	1	8.0	
			LAKE SUCCESS	1	18.0	
			Lake Success	1	8.0	
			MANHASSET	1	0	
			MANORHAVEN	4	6.0	
			Manorhaven	1	21.0	
			Mineola	1	0	
			NORTH HILLS	1	0	
			New Hyde Park	1	13.0	
			PLANDOME MANOR	1	13.0	
			PORT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Harbor	1	0	
WESTBURY	2	12.5				
WILLISTON PARK	2	10.0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Westbury	2	7.0	
			great neck	1	14.0	
		OIC - From Transfer			31	8.9
		OIC - Inter Municipal SR	ROSLYN	1	13.0	
			ALBERTSON	1	14.0	
			Albertson	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	11.0	
			GREAT NECK	2	12.0	
			Great Neck	1	13.0	
			HERRICKS	1	0	
			Herricks	1	0	
			Hicksville	1	0	
			LAKE SUCCESS	1	13.0	
			LevittowN	1	25.0	
			MANHASSET	2	0	
			MANORHAVEN	1	0	
			MINEOLA	3	14.3	
			NEW HYDE PARK	2	10.5	
			NO NEW HYDE PARK	1	0	
			NORTH HILLS	4	6.8	
			North Hills	1	14.0	
			OLD WESTBURY	1	23.0	
			PORT WASHINGTON	5	7.6	
			Port Washington North	1	2.0	
			ROSLYN	1	23.0	
			ROSLYN ESTATES	2	0	
			ROSLYN HEIGHTS	2	14.0	
			THOMASTON	1	0	
			WESTBURY	1	0	
			Westbury	3	11.7	
		Williston Park	1	0		
		manhasset	2	6.5		
	6	8.7				
OIC - Inter Municipal SR			54	8.2		
Inter Municipal Affairs			85	8.5		
Inter Municipal Affairs			85	8.5		
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		14	0	
		Park - Call Back Request			14	0

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	PORT WASHINGTON	1	0	
			roslyn harbor	1	0	
		Park - From Transfer			2	0
		Park - General Complaint			13	2.7
		Park - General Complaint			13	2.7
		Park - Miscellaneous	KINGS POINT	1	6.0	
			PORT WASHINGTON	1	0	
				1	0	
		Park - Miscellaneous			3	2.0
		Park - Park Facilities Maintenance			13	3.1
		Park - Park Facilities Maintenance			13	3.1
		Park - Park Permit Application Request			29	0
		Park - Park Permit Application Request			29	0
		Parks and Recreation Department			74	1.1
Parks and Recreation Department			74	1.1		
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		11	0.7	
		BZA - Questions needing Answers		11	0.7	
	Board of Zoning Appeals			11	0.7	
	Building Department	Bldg - Abandoned Property	NEW HYDE PARK	1	0	
				1	0	
		Bldg - Applicant Advocate Request	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			FLORAL PARK CENTRE	3	0.7	
			Floral Park Centre	3	1.0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	4	0.2	
			GREENVALE	1	0	
			Garden City Park	1	0	
			HERRICKS	3	0.7	
			Herricks	1	1.0	
			MANHASSET	2	0	
			Manhasset	3	0.3	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	6	0.2	
			New Cassel	1	0	
			North New Hyde Park	6	0.8	
			PORT WASHINGTON	6	0.3	
	Port Washington	11	0.5			
	ROSLYN HEIGHTS	3	0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	SEARINGTOWN	2	0	
			WESTBURY	2	0.5	
				22	0.2	
		Bldg - Applicant Advocate Request			88	0.4
		Bldg - Application Status	Garden City Park	1	3.0	
			PORT WASHINGTON	2	5.0	
			Roslyn Heights	1	1.0	
			Searingtown	1	5.0	
		Bldg - Application Status			5	3.8
		Bldg - Certificate Status	HERRICKS	1	0	
			Port Washington	2	3.5	
			ROSLYN HEIGHTS	1	1.0	
		Bldg - Certificate Status			4	2.0
		Bldg - Construction Complaint	GARDEN CITY PARK	1	2.0	
			Garden City Park	1	5.0	
			Great Neck	1	2.0	
			Herricks	1	0	
			MANHASSET	2	3.5	
			Manhasset	1	1.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	19.0	
			North New Hyde Park	2	0.5	
			PORT WASHINGTON	1	4.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	4	3.5	
			Bldg - Construction Complaint			17
		Bldg - From Transfer	CARLE PLACE	1	2.0	
			Carle Place	1	0	
			GARDEN CITY PARK	1	0	
			GREENVALE	1	0	
			Garden City Park	1	0	
			Great Neck	1	0	
			LAKE SUCCESS	1	1.0	
			MANHASSET	1	0	
			PORT WASHINGTON	3	2.3	
			2	1.0		
		Bldg - From Transfer			13	0.9
Bldg - General Question Needs Answers			158	2.6		
Bldg - General Question Needs Answers			158	2.6		
Bldg - Housing Complaint		GARDEN CITY PARK	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Housing Complaint	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			PORT WASHINGTON	1	0	
		Bldg - Housing Complaint			5	0
		Bldg - Illegal Housing	ALBERTSON	2	0	
			CARLE PLACE	1	1.0	
			GARDEN CITY PARK	2	0	
			GREENVALE	1	0	
			Garden City Park	2	2.5	
			MANHASSET	1	0	
			NEW CASSEL	7	1.4	
			NORTH NEW HYDE PARK	3	1.3	
			New Cassel	1	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	2	0	
			Port Washington	1	0	
			Bldg - Illegal Housing			25
		Bldg - Inspection Request	Port Washington	1	4.0	
		Bldg - Inspection Request			1	4.0
		Bldg - Miscellaneous	New Hyde Park	1	10.0	
			North New Hyde Park	1	8.0	
			Port Washington	1	6.0	
		Bldg - Miscellaneous			3	8.0
		Bldg - Permit Question Needs Answers		30	4.2	
		Bldg - Permit Question Needs Answers			30	4.2
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	6.0	
			Albertson	1	0	
			CARLE PLACE	2	9.0	
			FLORAL PARK CENTRE	1	0	
			Floral Park Centre	1	3.0	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK	3	1.0	
			MANHASSET	1	1.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	6	2.0	
			PORT WASHINGTON	2	1.0	
			Port Washington	2	4.5	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	ROSLYN HEIGHTS	3	2.3	
			Roslyn Heights	2	6.5	
		Bldg - Suspect Work Without a Permit			28	2.8
		Bldg - Unable to Reach Inspector	MANHASSET	1	7.0	
			NORTH NEW HYDE PARK	1	2.0	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	2	1.0	
			ROSLYN HEIGHTS	2	1.0	
		Bldg - Unable to Reach Inspector			7	2.1
		Building Department			385	2.1
	Planning Department	Planning - Call Back Request			8	1.1
		Planning - Call Back Request			8	1.1
		Planning - Questions needing Answers	CARLE PLACE	1	1.0	
			MANHASSET	1	0	
			North New Hyde Park	2	1.5	
			Roslyn Heights	1	0	
			new hyde park	1	1.0	
				2	1.5	
	Planning - Questions needing Answers			8	1.0	
	Planning Department			16	1.1	
	Planning and Building Department			412	2.0	
	Project Independence	Project Independence	PI - Call Back Request	Port washington	1	1.0
				ALBERTSON	2	3.5
CARLE PLACE				1	0	
EAST HILLS				1	0	
East Hills				1	3.0	
FLOWER HILL				1	0	
GREAT NECK				4	1.2	
GREAT NECK PLAZA				1	1.0	
Herricks				1	0	
KENSINGTON				2	4.0	
Kings Point				1	0	
MELVILLE				1	5.0	
MINEOLA				2	0	
Manhasset				1	0	
Manorhaven				2	0	
NEW CASSEL				1	0	
NEW HYDE PARK				1	5.0	
North New Hyde Park				2	0.5	
PORT WASHINGTON				2	0	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	Port Washington	1	1.0	
			SANDS POINT	1	0	
			UNKNOWN	2	0	
			WILLISTON PARK	1	0	
		PI - Call Back Request			33	1.1
		PI - Cancellation	CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	2	0	
			WILLISTON PARK	2	0	
			Williston Park	1	0	
		PI - Cancellation			9	0
		PI - Caregiver Support	BAXTER ESTATES	1	1.0	
			Kings Point	1	0	
			MINEOLA	1	0	
			New Hyde Park	1	0	
		PI - Caregiver Support			4	0.2
		PI - Exercise Program Registration	CARLE PLACE	3	0	
			EAST HILLS	1	1.0	
			EAST WILLISTON	2	2.0	
			East Hills	1	0	
			Floral Park Centre	1	0	
			Flower Hill	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	2	1.0	
			Garden City Park	1	0	
			HERRICKS	2	0	
			Herricks	1	0	
			MANORHAVEN	3	0	
			MINEOLA	2	1.0	
			Manorhaven	2	0	
			Mineola	3	0	
			NEW CASSEL	9	0.4	
			NEW HYDE PARK	5	0	
			NORTH NEW HYDE PARK	7	0.7	
			North New Hyde Park	7	0	
			PORT WASHINGTON	6	0.3	
			Port Washington North	2	0	
			ROSLYN ESTATES	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Exercise Program Registration	ROSLYN HEIGHTS	5	0	
			Roslyn Heights	2	0.5	
			SANDS POINT	2	0	
			Sands Point	3	0	
			WESTBURY	6	0	
			WILLISTON PARK	5	0	
			Westbury	2	0	
			Williston Park	3	0	
		PI - Exercise Program Registration			93	0.2
		PI - Financial Assistance	GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	1	1.0	
		PI - Financial Assistance			4	0.8
		PI - Flu Shot Registration	EAST WILLISTON	1	0	
			Flower Hill	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	0	
			GREAT NECK PLAZA	2	0	
			Garden City Park	2	0	
			Great Neck Plaza	1	0	
			MANORHAVEN	2	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	9	0	
			PORT WASHINGTON	4	0	
			Port Washington	1	0	
			Roslyn	1	0	
			WILLISTON PARK	4	0	
				1	0	
			PI - Flu Shot Registration			36
		PI - Food and Hunger	GREAT NECK	2	0.5	
			Kensington	1	0	
		PI - Food and Hunger			3	0.3
		PI - Health Chat/Event Registration	ALBERTSON	1	0	
			EAST WILLISTON	3	0	
			East Hills	2	0	
			East Williston	1	0	
			GARDEN CITY PARK	6	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	6	0	

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health Chat/Event Registration	Great Neck	1	0		
			HERRICKS	1	0		
			MANHASSET	1	0		
			MINEOLA	8	0		
			Manorhaven	1	0		
			Mineola	2	0		
			NEW CASSEL	7	0		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	6	0		
			North New Hyde Park	2	0		
			PORT WASHINGTON NORTH	1	0		
			ROSLYN HARBOR	2	0		
			RUSSELL GARDENS	1	0		
			Roslyn	1	0		
			Roslyn Heights	2	0		
			WESTBURY	8	0		
			WILLISTON PARK	2	0		
		Westbury	1	0			
		PI - Health Chat/Event Registration				70	0
		PI - Health and Mental Health			port washington	1	0
					ALBERTSON	3	0
					CARLE PLACE	1	2.0
					Carle Place	1	0
					EAST HILLS	4	0.8
					EAST WILLISTON	1	0
					East Williston	1	0
					GARDEN CITY PARK	30	0
					GREAT NECK	9	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	13	0.1
					Great Neck	1	0
					Great Neck Estates	1	0
					MANHASSET	7	1.6
					MANORHAVEN	32	0
					MINEOLA	8	0
					Manorhaven	1	0
					NEW CASSEL	7	0.7
			NORTH NEW HYDE PARK	21	0.1		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	New Hyde Park	1	0		
			North New Hyde Park	5	0		
			PORT WASHINGTON	2	0.5		
			PORT WASHINGTON NORTH	2	0		
			ROSLYN HEIGHTS	11	0.1		
			RUSSELL GARDENS	2	0		
			Roslyn	1	0		
			Roslyn Heights	4	0		
			Sands Point	1	0		
			THOMASTON	31	0		
			WESTBURY	2	0		
			WILLISTON PARK	1	0		
				1	0		
			PI - Health and Mental Health			207	0.1
		PI - Household Maintenance	PI - Household Maintenance	PI - Household Maintenance	CARLE PLACE	1	1.0
					GREAT NECK	2	4.5
					GREAT NECK PLAZA	2	2.0
					KENSINGTON	1	1.0
					MANHASSET	1	0
					Manhasset	1	4.0
					NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	1	0
					Searingtown	1	1.0
					WESTBURY	2	5.5
					WILLISTON PARK	1	0
					PI - Household Maintenance		
		PI - Membership Registration	PI - Membership Registration	PI - Membership Registration	Carle Place	4	0
					EAST HILLS	2	0
					EAST WILLISTON	1	0
					East Hills	1	0
					East Williston	1	0
					Floral Park	1	0
					Flower Hill	3	0
					GARDEN CITY PARK	2	0
					GREAT NECK	6	0
					GREAT NECK PLAZA	6	0
					Great Neck	3	0
					Herricks	2	0
					Kings Point	1	0

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	MANHASSET	1	0		
			MINEOLA	6	0		
			Manhasset	1	0		
			Manorhaven	3	0		
			Munsey Park	2	0		
			NEW CASSEL	3	0		
			NEW HYDE PARK	3	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	4	0		
			North New Hyde Park	4	0		
			PORT WASHINGTON	2	0		
			Port Washington	7	0		
			Port Washington North	6	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Estates	1	0		
			Roslyn Heights	3	0		
			SANDS POINT	1	0		
			SEARINGTOWN	1	0		
			Searingtown	1	0		
			THOMASTON	1	0		
			Thomaston	1	0		
			WESTBURY	3	0		
		WILLISTON PARK	2	0			
		Westbury	1	0			
		Williston Park	5	0			
		PI - Membership Registration				98	0
		PI - Miscellaneous			great neck	1	0
					ALBERTSON	5	0.6
					CARLE PLACE	1	8.0
					EAST HILLS	1	3.0
					EAST MEADOW	1	0
					East Hills	1	0
					East Williston	1	2.0
			GARDEN CITY PARK	4	2.2		
			GREAT NECK	5	0.4		
			GREAT NECK PLAZA	4	0.2		
			Great Neck	1	7.0		
			HERRICKS	1	1.0		
			Herricks	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	Kings Point	1	0		
			MANHASSET	6	1.5		
			MINEOLA	6	1.0		
			Mineola	1	0		
			Munsey Park	1	2.0		
			NEW CASSEL	3	0		
			NEW HYDE PARK	3	0		
			NORTH HILLS	1	1.0		
			NORTH NEW HYDE PARK	6	1.8		
			New Hyde Park	2	0.5		
			North Hills	1	7.0		
			North New Hyde Park	4	1.2		
			PORT WASHINGTON	2	0.5		
			PORT WASHINGTON NORTH	1	1.0		
			Port Washington North	3	0.3		
			ROSLYN	1	7.0		
			ROSLYN HEIGHTS	2	3.5		
			SEARINGTOWN	1	1.0		
			Saddle Rock	1	6.0		
			Thomaston	1	0		
		UNKNOWN	1	2.0			
		WESTBURY	1	1.0			
		WILLISTON PARK	2	0			
		PI - Miscellaneous				78	1.3
		PI - No Heat emergency (Excl Housing Authority)		GREAT NECK		1	1.0
		PI - No Heat emergency (Excl Housing Authority)				1	1.0
		PI - Support Group Registration		East Williston		1	1.0
				Herricks		1	1.0
				MINEOLA		2	0.5
				Manorhaven		1	0
				North New Hyde Park		2	0
				Port Washington North		1	0
		PI - Support Group Registration				8	0.4
PI - Taxi Service		ALBERTSON		27	0.5		
		BAXTER ESTATES		3	0.3		
		CARLE PLACE		14	0		
		Carle Place		12	0		
		EAST HILLS		8	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	EAST WILLISTON	4	0
			East Hills	43	0
			East Williston	1	0
			FLORAL PARK CENTRE	4	0
			FLOWER HILL	16	0
			Flower Hill	5	0
			GARDEN CITY	1	0
			GARDEN CITY PARK	67	0
			GREAT NECK	158	0
			GREAT NECK ESTATES	18	0
			GREAT NECK PLAZA	160	0.1
			Garden City Park	1	0
			Great Neck	21	0
			Great Neck Plaza	7	0
			HERRICKS	22	0.3
			KENSINGTON	6	0
			KINGS POINT	8	0.4
			Kings Point	5	0
			LAKE SUCCESS	17	0.1
			Lake Success	15	0
			MANHASSET	73	0.0
			MANORHAVEN	30	0
			MINEOLA	51	0.1
			Manhasset	2	0
			Manorhaven	19	0
			Mineola	5	0
			NEW CASSEL	39	0
			NEW HYDE PARK	31	0
			NORTH HILLS	44	0
			NORTH NEW HYDE PARK	63	0
			New Cassel	18	0.1
			New Hyde Park	1	0
			North Hills	13	0
			North New Hyde Park	5	0
			OLD WESTBURY	6	0
			PLANDOME	10	0
			PORT WASHINGTON	147	0.0
			PORT WASHINGTON NORTH	5	0

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	Port Washington	38	0		
			Port Washington North	16	0		
			ROSLYN	32	0		
			ROSLYN ESTATES	16	0		
			ROSLYN HEIGHTS	84	0.0		
			RUSSELL GARDENS	8	0		
			Roslyn Heights	1	0		
			SANDS POINT	7	0		
			SEARINGTOWN	6	0		
			Sands Point	6	0.3		
			Searingtown	3	0		
			THOMASTON	4	0		
			UNIVERSITY GARDENS	11	0		
			WESTBURY	34	0.0		
			WILLISTON PARK	44	0		
			Westbury	11	0		
		PI - Taxi Service				1,526	0.0
		PI - Taxi Service Cancellation			ALBERTSON	2	0
					CARLE PLACE	3	0
					Carle Place	1	0
					East Hills	1	0
					FLOWER HILL	2	0
					GARDEN CITY PARK	2	0
					GREAT NECK	8	0
					GREAT NECK ESTATES	4	0
					GREAT NECK PLAZA	20	0
					Great Neck	2	0
					Great Neck Plaza	1	0
					HERRICKS	1	0
					KINGS POINT	1	0
					LAKE SUCCESS	2	0
					MANHASSET	5	0
					MANORHAVEN	1	0
			MINEOLA	5	0		
			Mineola	1	0		
			NEW CASSEL	3	0		
			NEW HYDE PARK	4	0		
			NORTH HILLS	6	0		
			NORTH NEW HYDE	5	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	PARK				
			New Cassel	1	0		
			New Hyde Park	1	0		
			North New Hyde Park	1	0		
			OLD WESTBURY	1	0		
			PLANDOME	1	0		
			PORT WASHINGTON	7	0		
			Port Washington North	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	1	0		
			SEARINGTOWN	1	0		
			Sands Point	1	0		
			WESTBURY	3	0		
			WILLISTON PARK	2	0		
		Westbury	1	0			
		PI - Taxi Service Cancellation				105	0
		PI - Taxi Service Complaint			ALBERTSON	1	1.0
					GREAT NECK PLAZA	1	0
					MINEOLA	1	0
					NEW CASSEL	1	0
					NORTH NEW HYDE PARK	2	0.5
					PORT WASHINGTON	1	0
					WILLISTON PARK	1	1.0
		PI - Taxi Service Complaint				8	0.4
		PI - Transportation/Mobility Mgmt Info			BAXTER ESTATES	1	0
					FLOWER HILL	1	0
					Floral Park	1	0
					GREAT NECK	2	0.5
					GREAT NECK PLAZA	4	0.2
					MANORHAVEN	2	0.5
					Manhasset	1	5.0
					NEW CASSEL	1	0
					NORTH NEW HYDE PARK	3	1.7
					PORT WASHINGTON	1	0
					ROSLYN HEIGHTS	1	0
					Roslyn Heights	1	0

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	SANDS POINT	1	0		
			WESTBURY	2	1.0		
		PI - Transportation/Mobility Mgmt Info			22	0.7	
		PI - Veterans Services	Manorhaven	1	1.0		
			NEW CASSEL	1	1.0		
			North New Hyde Park	1	1.0		
			Westbury	3	0.3		
		PI - Veterans Services			6	0.7	
		PI - Volunteer	Carle Place	1	0		
			THOMASTON	1	0		
			WILLISTON PARK	1	0		
		PI - Volunteer			3	0	
		Project Independence				2,329	0.1
		Project Independence				2,329	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Lake Success	1	0		
			NORTH NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
		Tax - Duplicate Bill or Receipt			3	0	
		Receiver of Taxes				3	0
Receiver of Taxes				3	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		23	2.4		
		SWMA - Call Back			23	2.4	
		SWMA - Carting Complaints	ALBERTSON	1	1.0		
			Carle Place	1	5.0		
			GARDEN CITY PARK	2	1.5		
			GREAT NECK	1	0		
			NORTH NEW HYDE PARK	1	5.0		
			PORT WASHINGTON	4	3.0		
			ROSLYN HEIGHTS	2	6.0		
			Roslyn Heights	1	0		
			Searingtown	1	0		
		SWMA - Carting Complaints			14	2.7	
		SWMA - Container without License / Permit	Carle Place	1	0		
			PORT WASHINGTON	3	0		
		SWMA - Container without License / Permit			4	0	
		SWMA - Garbage Not Picked Up	ALBERTSON	2	3.0		
			Albertson	1	1.0		
Carle Place	1		5.0				
GARDEN CITY PARK	3		1.7				
Garden City Park	1		6.0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	HERRICKS	1	1.0		
			Herricks	2	3.0		
			MANHASSET	1	6.0		
			New Cassel	1	1.0		
			PORT WASHINGTON	2	1.0		
			Port Washington	1	5.0		
			ROSLYN HEIGHTS	2	1.0		
			Roslyn Heights	1	1.0		
			SEARINGTOWN	2	3.5		
			Searingtown	1	2.0		
	SWMA - Garbage Not Picked Up			22	2.5		
	SWMA - Request for Public Trash Can		NO NEW HYDE PARK	1	0		
	SWMA - Request for Public Trash Can			1	0		
	Solid Waste Management				64	2.3	
	Sustainability Department	SWMA - Compost	ALBERTSON	ALBERTSON	1	7.0	
				Herricks	1	1.0	
				MINEOLA	1	3.0	
				Mineola	1	3.0	
				NORTH NEW HYDE PARK	1	1.0	
				New Hyde Park	1	4.0	
				North New Hyde Park	1	5.0	
				Port Washington	3	1.0	
				Sands Point	1	0	
				Searingtown	1	0	
			SWMA - Compost			12	2.2
			SWMA - Environmental Education		Lake Success	1	8.0
			SWMA - Environmental Education			1	8.0
			SWMA - Rain Barrel	MINEOLA	1	3.0	
				PORT WASHINGTON	1	1.0	
				Sands Point	1	0	
			SWMA - Rain Barrel			3	1.3
			SWMA - Rain Garden	NORTH NEW HYDE PARK	1	1.0	
				PORT WASHINGTON NORTH	1	3.0	
SWMA - Rain Garden			2	2.0			
SWMA - Recycling / STOP Call Back			5	0.8			
SWMA - Recycling / STOP Call Back			5	0.8			
Sustainability Department				23	2.0		
Solid Waste Management				87	2.3		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	North New Hyde Park	2	0	
		311 - PSEG Power Outage		2	0	
		311 - SR Constituent Follow-up		83	0	
		311 - SR Constituent Follow-up		83	0	
		311 - Street Repaving Schedule Inquiry	ALBERTSON	2	0	
			Albertson	1	0	
			MANHASSET	5	0	
			Manhasset	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
	WESTBURY	1	0			
	311 - Street Repaving Schedule Inquiry		12	0		
	311 Call Center				97	0
	Supervisor's Office	SupV - Airplane	ALBERTSON	1	0	
			EAST HILLS	2	0	
GARDEN CITY PARK			1	0		
MANORHAVEN			1	0		
NEW HYDE PARK			1	0		
NORTH NEW HYDE PARK			1	0		
ROSLYN HARBOR			2	0		
SupV - Airplane				9	0	
SupV - Employee Complaint		ALBERTSON	1	19.0		
		PORT WASHINGTON	1	1.0		
		SEARINGTOWN	1	0		
SupV - Employee Complaint			3	6.7		
SupV - Helicopter		GREAT NECK	1	0		
		Kings Point	1	0		
		Manhasset	1	0		
		Manorhaven	2	0		
		NORTH NEW HYDE PARK	2	0		
		PLANDOME HEIGHTS	3	0		
SupV - Helicopter			10	0		
SupV - Helicopter Nassau			3	0		
SupV - Helicopter Nassau		3	0			
SupV - Thank You from Constituent	HERRICKS	1	0			
	NORTH NEW HYDE PARK	2	0			
	PORT WASHINGTON	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
	SupV - Thank You from Constituent			6	0
	Supervisor's Office			31	0.6
Supervisor's Office				128	0.2
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		155	0
		Town Clerk - Birth Certificate		155	0
		Town Clerk - Block Party Application		2	0
		Town Clerk - Block Party Application		2	0
		Town Clerk - Death Certificate		78	0
		Town Clerk - Death Certificate		78	0
		Town Clerk - Dog License		31	0
		Town Clerk - Dog License		31	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Hunting License		5	0
		Town Clerk - Hunting License		5	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Marriage Certificate		30	0
		Town Clerk - Marriage Certificate		30	0
		Town Clerk - Marriage License		34	0
		Town Clerk - Marriage License		34	0
		Town Clerk - Miscellaneous		5	0
		Town Clerk - Miscellaneous		5	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking Restrictions Removal Request		10	0
		Town Clerk - Parking Restrictions Removal Request		10	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Secondhand Dealer License		2	0
Town Clerk - Secondhand Dealer License		2	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Solid Waste Management License		5	0	
		Town Clerk - Solid Waste Management License			5	0
		Town Clerk - Taxi and Limousine License		10	0	
		Town Clerk - Taxi and Limousine License			10	0
		Town Clerk - Tow Truck License		3	0	
		Town Clerk - Tow Truck License			3	0
		Town Clerk - Town Board Questions		5	0	
		Town Clerk - Town Board Questions			5	0
		Town Clerk - Waterways		1	0	
		Town Clerk - Waterways			1	0
		Town Clerk				387
Town Clerk				387	0	
Summary				5,483	1.2	